

# Residential Smart Inverter

## ET G2 6.0-15.0kW

- Lynx Home F G2
- Lynx Home F
- Lynx Home F Plus+
- Lynx Home D

## Solutions Manual

# Copyright Notice

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## NOTICE

Due to product version updates or other reasons, the document content may be updated irregularly. Unless otherwise expressly agreed, the document content does not replace the safety instructions on the product label. All descriptions in the document are for guidance only.

# Preface

## Basic Overview

This document describes information regarding products, installation and connection, configuration and debugging, troubleshooting, and maintenance for the energy storage system composed of an inverter, Battery System, and smart meter. Before installing and using the product, carefully read this manual to understand the safety information and familiarize yourself with the product's functions and features. The document may be regularly updated. You can obtain the latest version of the documentation and other product information on the official website.

## Applicable Model

The energy storage system includes the following products:

Product Type	Product Information	Description
Inverter	ET G2 6-15kW	Nominal output power from 6kW to 15kW.
Battery system	Lynx Home F G2	Single-cluster storage capacity from 9.6kWh to 28.8kWh. Multi-cluster storage capacity up to 230.4kWh.
	Lynx Home F, Lynx Home F Plus+	Single-cluster storage capacity from 6.6kWh to 16.38kWh. Multi-cluster storage capacity up to 131.04kWh.
	Lynx Home D	Single-cluster storage capacity 5kWh. Multi-cluster storage capacity up to 40kWh.
Meter	GM3000	Monitoring module in the energy storage system, capable of detecting operating voltage, current, and other information within the system.
	GM330	

Product Type	Product Information	Description
smart dongle	WiFi/LAN Kit-20	Uploads system operating information to the monitoring platform via WiFi or LAN signal.
	LS4G Kit-CN, 4G Kit-CN, 4G Kit-CN-G20 or 4G Kit-CN-G21 (China only)	Uploads system operating information to the monitoring platform via 4G signal.
	Ezlink3000	Connected to the main inverter in parallel scenarios. Uploads system operating information to the monitoring platform via WiFi or LAN signal.

## Symbol Definitions

 <b>DANGER</b>
Indicates a highly potentially dangerous situation that, if not avoided, could result in death or serious personal injury.
 <b>WARNING</b>
Indicates a moderately potentially dangerous situation that, if not avoided, could result in death or serious personal injury.
 <b>CAUTION</b>
Indicates a low potential hazard that, if not avoided, could result in moderate or minor personal injury.
<b>NOTE</b>
Emphasis and supplementary content, may also provide tips or tricks for optimized product usage that can help you solve problems or save time.

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# 1 Safety Instructions

The safety instruction information contained in this document must always be followed when operating the device.

## **WARNING**

The device has been designed and tested in strict compliance with safety regulations. However, as an electrical device, it requires adherence to relevant safety instructions before any handling. Improper operation may lead to serious injury or material damage.

## **1.1 General Security**

### **WARNING**

- The documentation content may be regularly updated due to product version updates or other reasons. Unless otherwise specified, the documentation content cannot replace the safety instructions on the product label. All descriptions in the documentation are for reference only.
- Before installing the device, read this document carefully to understand the product and safety instructions.
- All operations on the device must be performed by a qualified and professional electrician who is thoroughly familiar with the relevant standards and safety regulations at the project site.
- When working on the device, use insulated tools and personal protective equipment to ensure personal safety. When handling electronic components, wear anti-static gloves, an anti-static wrist strap, anti-static clothing, etc., to protect the device from electrostatic damage.
- Unauthorized disassembly or modification may cause device damage not covered by the warranty.
- Damage to the device or personal injury caused by installation, use, or configuration of the device contrary to the requirements of this document or the relevant user manual is beyond the responsibility of the device manufacturer. For more information on product warranty, please visit the official website:  
<https://en.goodwe.com/warrantyrelated.html>.

## 1.2 Personal Requirements

## WARNING

To ensure safety, compliance, and effectiveness throughout the entire process of equipment transportation, installation, wiring, operation, and maintenance, all work must be performed by qualified or authorized personnel.

1. Qualified or authorized personnel include:

- Individuals who understand the working principles of the equipment, system architecture, related risks and hazards, and who have undergone professional training or possess extensive practical experience.
- Individuals who have undergone relevant technical and safety training, possess certain operational experience, are aware of the potential hazards of specific tasks to themselves, and are capable of taking protective measures to minimize risks to themselves and others.
- Qualified electricians meeting the legal requirements of the specific country/region.
- Individuals with a university degree in electrical engineering/an advanced diploma in electrical disciplines or equivalent qualifications/professional certification in the electrical field, and with at least 2/3/4 years of experience in testing and supervision according to electrical equipment safety standards.

2. Individuals performing special tasks, such as electrical work, working at heights, or operating special equipment, must possess valid certificates or qualifications required in the location where the equipment is situated.

3. Work on medium voltage equipment must be performed by a certified high-voltage electrician.

4. Replacement of equipment and components may only be performed by authorized personnel.

## 1.3 System Safety



- Before performing electrical connections, disconnect all upstream switches of the equipment to ensure the equipment is de-energized. Live working is strictly prohibited, as it may cause hazards such as electric shock.
- To prevent personal injury or equipment damage caused by live working, a circuit breaker must be added to the voltage input side of the equipment.
- All operations including transportation, storage, installation, operation, use, and maintenance must comply with applicable laws, regulations, standards, and specifications.
- The specifications of cables and components used for electrical connections must comply with local laws, regulations, standards, and specifications.
- Use the cable connectors provided with the equipment to connect the equipment cables. If other models of connectors are used, any resulting equipment damage is not within the manufacturer's responsibility.
- Ensure all equipment cable connections are correct, secure, and not loose. Improper wiring may cause poor contact or damage the equipment.
- The equipment's protective ground wire must be securely connected.
- To protect the equipment and its components from damage during transportation, ensure transport personnel are professionally trained. Record the operational steps during transportation and keep the equipment balanced to avoid dropping.
- The equipment is heavy. Assign personnel according to the equipment's weight to prevent it from exceeding the human lifting capacity, which could cause injury from falling.
- Ensure the equipment is placed stably and not tilted. Equipment tipping over may cause equipment damage and personal injury.
- Do not wear metal items during equipment handling, installation, or testing to avoid equipment damage or electric shock injury.
- Do not place metal parts on the equipment to prevent conductive electric shock injury.

 **WARNING**

- Avoid placing weight on the wiring terminals during equipment installation, as this may cause terminal damage.
- If the cable is subjected to excessive tension, it may cause poor connection. When wiring, leave a certain length of cable slack before connecting it to the equipment's terminal port.
- Cables of the same type should be bundled together. Different types of cables should be routed at least 30mm apart and must not be intertwined or cross-routed.
- Using cables in high-temperature environments may cause insulation aging or damage. Maintain a distance of at least 30mm between cables and heat-generating components or the periphery of heat source areas.

### 1.3.1 PV String Safety

#### DANGER

- Please use the DC terminal blocks supplied with the unit to connect the inverter DC cables. Using other models of DC terminal blocks may lead to serious consequences; equipment damage caused thereby is not within the responsibility scope of the equipment manufacturer.

#### WARNING

- Ensure the component frame and bracket system are properly grounded.
- After completing the DC cable connections, ensure the connections are tight and secure, with no looseness.
- Use a multimeter to measure the positive and negative poles of the DC cables to ensure correct polarity (no reverse connection) and that the voltage is within the allowable range.
- Do not connect the same PV string to multiple inverters, as this may cause damage to the inverters.

### 1.3.2 Inverter Safety

## **WARNING**

- Ensure that the voltage and frequency at the grid connection point comply with the inverter's grid connection specifications.
- It is recommended to add protective devices such as circuit breakers or fuses on the AC side of the inverter. The rating of the protective device should be greater than 1.25 times the maximum AC output current of the inverter.
- If the inverter triggers an arc fault alarm less than 5 times within 24 hours, the alarm can be cleared automatically. After the 5 th arc fault alarm, the inverter will shut down for protection. The inverter can resume normal operation only after the fault is cleared.
- If no battery is configured in the photovoltaic system, it is not recommended to use the BACK-UP function, as it may cause a system power outage risk.
- Changes in grid voltage and frequency may cause the inverter output power to derate.

### **1.3.3 Battery Safety**

## DANGER

- This battery system is a high-voltage system and contains high voltage during operation. Before operating any equipment within the system, ensure the equipment is powered off to avoid the risk of electric shock. Strictly adhere to all safety precautions in this manual and the safety labels on the equipment during operation.
- Do not disassemble, modify, or repair the battery or control box without official authorization from the manufacturer. Otherwise, there is a risk of electric shock or equipment damage, and any resulting losses are beyond the manufacturer's liability.
- Do not impact, pull, drag, squeeze, or step on the equipment, and do not place the battery in fire, as the battery may explode.
- Do not place the battery in high-temperature environments. Ensure there are no heat sources near the battery and that it is not exposed to direct sunlight. A fire may occur if the ambient temperature exceeds 60°C.
- Do not use the battery or control box if there are obvious defects, cracks, damage, or other abnormalities. Battery damage may cause electrolyte leakage.
- Do not move the battery system while it is operating.
- If battery replacement or addition is required, please contact the after-sales service center.
- Battery short circuits may cause personal injury. The instantaneous high current from a short circuit can release a large amount of energy, potentially leading to fire.

## WARNING

- If the battery is completely discharged, please charge the battery strictly in accordance with the battery user manual for the corresponding model.
- Battery current may be affected by factors such as temperature, Humidity, weather conditions, etc., which may cause current limiting and affect load capacity.
- If the battery fails to start, please contact the after-sales service center as soon as possible. Otherwise, the battery may be permanently damaged.

## Emergency Response Measures

- **Battery electrolyte leakage**

If electrolyte leaks from the battery module, avoid contact with the leaking liquid or gas. Electrolyte is corrosive and contact may cause skin irritation and chemical burns. If accidental contact occurs with the leaking substance, take the following actions:

- Inhalation: Evacuate from the contaminated area and seek medical help immediately.
- Eye contact: Flush with clean water for at least 15 minutes and seek medical help immediately.
- Skin contact: Wash the affected area thoroughly with soap and water and seek medical help immediately.
- Ingestion: Induce vomiting and seek medical assistance immediately.

- **Fire**

- When the battery temperature exceeds 150°C, there is a risk of fire. A battery fire may release toxic and harmful gases.
- To prevent fires, ensure that carbon dioxide, Novec 1230, or FM-200 fire extinguishers are available near the equipment.
- When extinguishing a fire, do not use ABC dry powder fire extinguishers. Firefighters must wear protective clothing and self-contained breathing apparatus.

### 1.3.4 Electricity Meter Safety

#### **WARNING**

If the grid voltage fluctuation exceeds 265 V, long-term operation under overvoltage may cause damage to the electricity meter. To protect the electricity meter, it is recommended to add a fuse with a rated current of 0.5 A on the voltage input side of the meter.

## 1.4 Safety Symbols and Certification Marks

 **DANGER**

- After the equipment is installed, the labels and warning signs on the box must be clearly visible. Do not block, alter, or damage them.
- The following box warning label descriptions are for reference only. Please refer to the actual labels used on the equipment.

No.	Symbol	Meaning
1		Potential hazards exist during equipment operation. Take protective measures when operating the equipment.
2		High voltage hazard. High voltage is present during equipment operation. Ensure the equipment is powered off before performing any operations.
3		The inverter surface is at high temperature. Do not touch during operation to avoid burns.
4		Use the equipment properly. There is a risk of explosion under extreme conditions.
5		Battery contains flammable materials. Beware of fire.
6		The equipment contains corrosive electrolyte. Avoid contact with leaking electrolyte or its vapors.
7		Delayed discharge. After powering off the equipment, wait for 5 minutes until it is completely discharged.
8		Keep the equipment away from open flames or ignition sources.
9		Keep the equipment out of reach of children.
10		Use the equipment properly. There is a risk of explosion under extreme conditions.
11		Battery contains flammable materials. Beware of fire.
12		Do not lift the equipment after the battery system wiring is completed or while the battery system is operational.

No.	Symbol	Meaning
13		Do not extinguish with water.
14		Read the product manual thoroughly before operating the equipment.
15		Personal protective equipment must be worn during installation, operation, and maintenance.
16		Do not dispose of the equipment as household waste. Dispose of the equipment according to local laws and regulations, or return it to the equipment manufacturer.
17		Do not directly disconnect or plug/unplug the DC terminals while the equipment is operating.
18		Grounding point.
19		Recycling symbol.
20		CE certification mark.
21		TUV mark.
22		RCM mark.

## 1.5 European Declaration of Conformity

### 1.5.1 Wireless Communication Function Devices

Wireless communication function devices that can be sold on the European market comply with the following directive requirements:

- Radio Equipment Directive 2014/53/EU (RED)
- Restrictions of Hazardous Substances Directive 2011/65/EU and (EU) 2015/863

(RoHS)

- Waste Electrical and Electronic Equipment Directive 2012/19/EU (WEEE)
- Registration, Evaluation, Authorization and Restriction of Chemicals (EC) No 1907/2006 (REACH)

## **1.5.2 Devices without wireless communication function (excluding batteries)**

Devices without wireless communication function that can be sold on the European market comply with the requirements of these directives:

- Electromagnetic compatibility Directive 2014/30/EU (EMC)
- Electrical Apparatus Low Voltage Directive 2014/35/EU (LVD)
- Restrictions of Hazardous Substances Directive 2011/65/EU and (EU) 2015/863 (RoHS)
- Waste Electrical and Electronic Equipment 2012/19/EU
- Registration, Evaluation, Authorization and Restriction of Chemicals (EC) No 1907/2006 (REACH)

## **1.5.3 Battery**

Battery that can be sold in the European market meets the following directive requirements:

- Electromagnetic compatibility Directive 2014/30/EU (EMC)
- Electrical Apparatus Low Voltage Directive 2014/35/EU (LVD)
- Battery Directive 2006/66/EC and Amending Directive 2013/56/EU
- Waste Electrical and Electronic Equipment 2012/19/EU
- Registration, Evaluation, Authorization and Restriction of Chemicals (EC) No 1907/2006 (REACH)

For more EU conformity declarations, they can be obtained from [official website](https://en.goodwe.com): <https://en.goodwe.com>.

# 2 System Description

## 2.1 System Overview

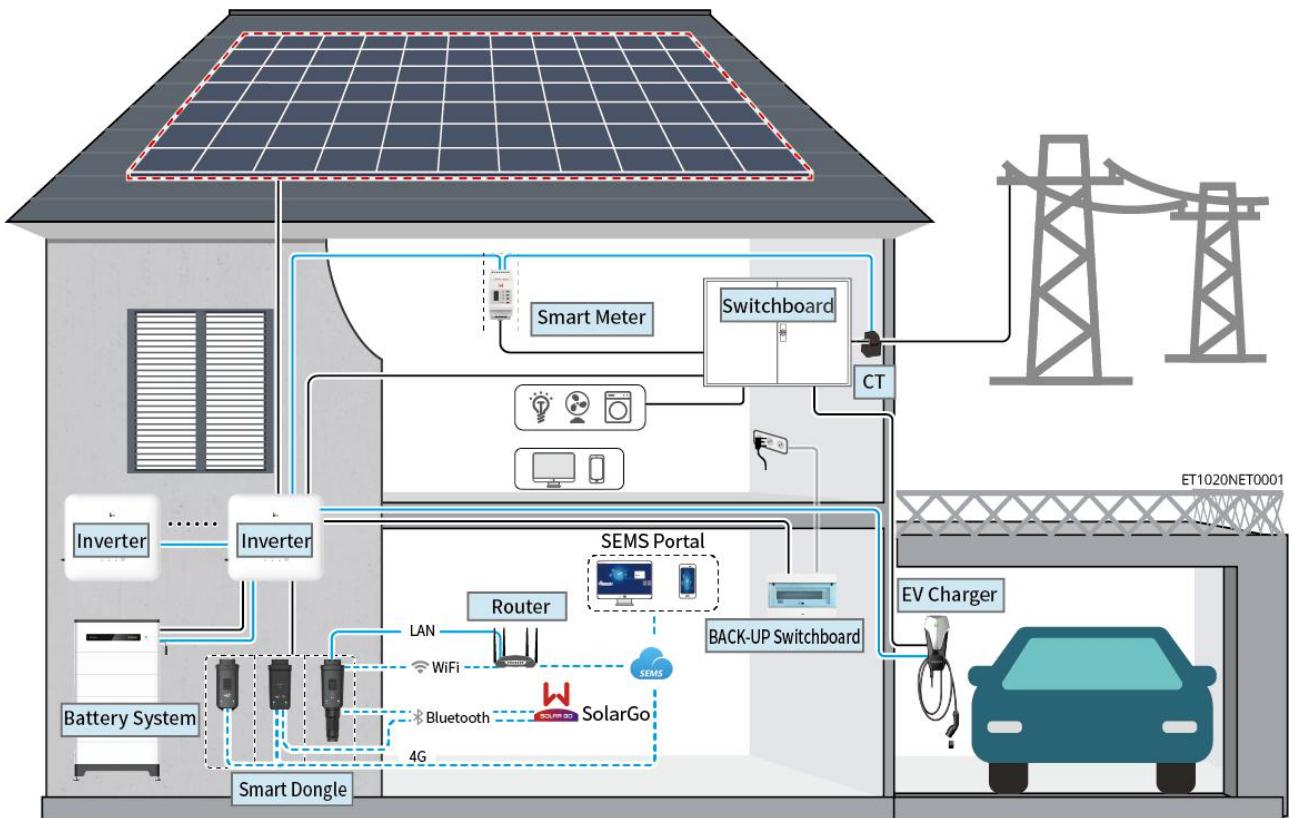
The residential smart inverter solution integrates devices such as inverters, batteries, smart meters, and smart communication sticks. In the photovoltaic system, it converts solar energy into electrical energy to meet household electricity demand. The energy IoT devices in the system control electrical equipment by identifying the overall electricity situation in the system, thereby achieving intelligent management of electricity for load use, storage to batteries, or output to the grid.

### **WARNING**

- Select the battery model according to the inverter and battery compatibility list. For requirements regarding batteries used in the same system, such as whether models can be mixed or capacities must be consistent, please refer to the user manual of the corresponding battery model or contact the battery manufacturer for relevant requirements. Inverter and battery compatibility list:  
[https://en.goodwe.com/Ftp/EN/Downloads/User%20Manual/GW\\_Battery%20Compatibility%20Overview-EN.pdf](https://en.goodwe.com/Ftp/EN/Downloads/User%20Manual/GW_Battery%20Compatibility%20Overview-EN.pdf)
- Due to product version upgrades or other reasons, document content is updated periodically. For the compatibility relationship between inverters and IoT products, please refer to:  
[https://en.goodwe.com/Ftp/EN/Downloads/User%20Manual/GW\\_Compatibility-list-of-GoodWe-inverters-and-IoT-products-EN.pdf](https://en.goodwe.com/Ftp/EN/Downloads/User%20Manual/GW_Compatibility-list-of-GoodWe-inverters-and-IoT-products-EN.pdf)
- Photovoltaic systems are not suitable for connecting to devices that rely on stable power supply, such as life-sustaining medical equipment, etc. Please ensure that a system power failure will not cause personal injury.
- If a battery is not configured in the photovoltaic system, it is not recommended to use the BACK-UP function, otherwise it may cause a system power failure risk.
- The BACK-UP port does not support connection to autotransformers or isolation transformers.
- Battery current may be affected by factors such as temperature, humidity, weather conditions, etc., which may cause battery current limiting and affect load capacity.

## **WARNING**

- The inverter has a UPS function with a switching time of <10ms. Please ensure the BACK-UP load capacity is less than the inverter's rated power. Otherwise, the UPS function may fail during a grid power outage.
- If a battery is not configured in the photovoltaic system, it is not recommended to use the BACK-UP function, otherwise it may cause a system power failure risk.
- When the inverter is in off-grid state, it can supply power to normal household loads. However, the following loads need to be limited, such as:
  - Inductive loads: Inductive load power < 0.4 times the inverter's rated output power.
  - Capacitive loads: Total power  $\leq 0.66 \times$  the inverter's rated output power.
  - The inverter does not support half-wave loads. Half-wave loads: Some old or non-EMC compliant appliances (such as hair dryers, small heaters using half-wave rectification) may not work properly.
- In a system where the inverter operates completely off-grid, if the battery is under low light or rainy weather for a long time and cannot be replenished in time, it may lead to over-discharge, causing battery performance degradation or damage. To ensure long-term stable system operation, avoid completely draining the battery. Recommended measures are as follows:
  1. During off-grid operation, set the minimum SOC protection threshold. It is recommended to set the off-grid battery SOC lower limit to 30%.
  2. When the SOC approaches the protection threshold, the system will automatically enter load limiting or protection mode.
  3. If there is insufficient sunlight for several consecutive days and the battery SOC is too low, promptly replenish the battery using external energy sources (such as a generator or grid-assisted charging).
  4. Regularly check the battery status to ensure it is within a safe operating range.
  5. It is recommended to fully charge and discharge the battery once every six months to calibrate the SOC accuracy.
- For detailed networking and wiring schemes for each scenario, please refer to: [5.2. Detailed System Wiring Diagram \(Page 87\)](#).



Device Type	model	Description
Inverter	GW6000-ET-20 GW8000-ET-20 GW9900-ET-20 (Australia only) GW10K-ET-20 GW12K-ET-20 GW15K-ET-20	<ul style="list-style-type: none"> <li>Supports up to 4 inverters to form a parallel system. Supports up to 4 inverters to form a parallel system. Supports mixing inverters of different power ranges.</li> <li>All inverters in the parallel system must have the same software version.</li> <li>In coupling scenarios, using dual meters allows simultaneous monitoring of grid-tied inverter power generation and load power consumption.           <ul style="list-style-type: none"> <li>Inverter ARM software version 15.441 or above.</li> <li>Inverter DSP software version 03.3009.</li> <li>SolarGo version 6.8.0 or above.</li> </ul> </li> </ul>

Device Type	model	Description
Battery system	<b>Lynx Home F G2</b> LX F9.6-H-20 LX F12.8-H-20 LX F16.0-H-20 LX F19.2-H-20 LX F22.4-H-20 LX F25.6-H-20 LX F28.8-H-20	<ul style="list-style-type: none"> <li>• Lynx Home F battery system does not support cluster parallel use.</li> <li>• The system supports up to 8 clusters of battery systems in parallel.</li> <li>• Battery systems of different versions cannot be mixed and used together.</li> </ul>
	<b>Lynx Home F</b> <b>Lynx Home Plus+</b> LX F6.6-H LX F9.8-H LX F13.1-H LX F16.4-H	
	<b>Lynx Home D</b> LX D5.0-10	
Smart Meter	<ul style="list-style-type: none"> <li>• GM3000 (purchased from GoodWe)</li> <li>• GM330 (purchased from GoodWe)</li> <li>• Inverter built-in meter</li> </ul>	<ul style="list-style-type: none"> <li>• Built-in meter: Please use the CT shipped with the box to connect to the inverter. <ul style="list-style-type: none"> <li>◦ CT ratio is 90A:90mA.</li> <li>◦ When the inverter built-in meter does not meet the requirements, you can contact dealers to purchase GM330 or GM3000 Smart Meters.</li> </ul> </li> <li>• GM3000: CT cannot be replaced, CT ratio: 120A:40mA</li> <li>• GM330: CT can be purchased from GoodWe or separately, CT ratio requirement: nA/5A <ul style="list-style-type: none"> <li>◦ nA: CT primary side input current, n ranges from 200-5000</li> <li>◦ 5A: CT secondary side output current</li> </ul> </li> </ul>

Device Type	model	Description
smart dongle	<ul style="list-style-type: none"> <li>• WiFi/LAN Kit-20</li> <li>• LS4G Kit-CN、4G Kit-CN、4G Kit-CN-G20 or 4G Kit-CN-G21 (China only)</li> <li>• Ezlink3000</li> </ul>	<ul style="list-style-type: none"> <li>• For single unit, please use WiFi/LAN Kit-20, LS4G Kit-CN, 4G Kit-CN, 4G Kit-CN-G20, or 4G Kit-CN-G21 modules.</li> <li>• In parallel systems, only the master inverter needs to be connected to Ezlink3000, slave inverters do not require communication modules.</li> <li>• Ezlink3000 firmware version must be 04 or above.</li> </ul>

## 2.2 Product Overview

### 2.2.1 Inverter

Inverter in photovoltaic systems controls and optimizes energy flow through integrated energy management systems. It can supply the electricity generated in the photovoltaic system for load use, store it in batteries, output it to the grid, etc.

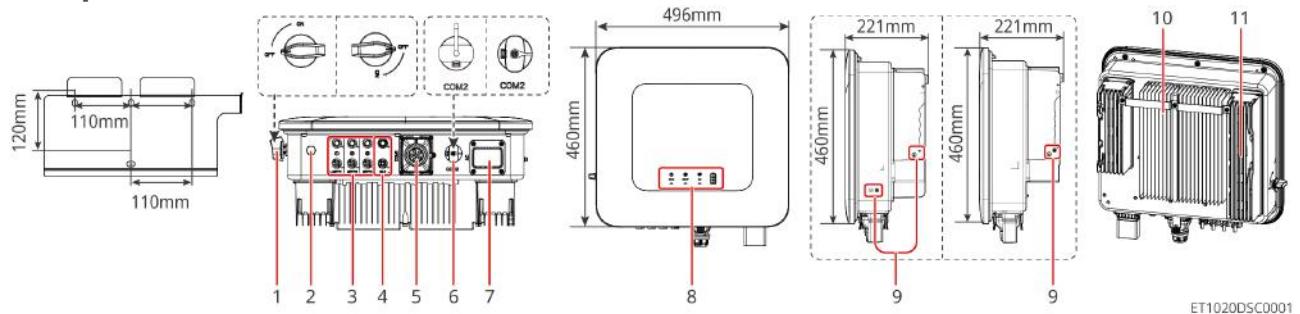
#### NOTICE

The appearance of inverters varies across different power ratings. Please refer to the actual product.

No.	model	Nominal output power	Nominal output voltage	Number of MPPT
1	GW6000-ET-20	6kW	400/380, 3L/N/PE	2
2	GW8000-ET-20	8kW		2
3	GW9900-ET-20 (Australia only)	9.9kW		3
4	GW10K-ET-20	10kW		3

No.	model	Nominal output power	Nominal output voltage	Number of MPPT
5	GW12K-ET-20	12kW		3
6	GW15K-ET-20	15kW		3

## Component Introduction



No.	Component	Description
1	DC switch	Controls the connection or disconnection of the DC input.
2	Ventilation valve	-
3	PV DC input port	Can connect to the DC input cables from PV modules. <ul style="list-style-type: none"> <li>GW6000-ET-20 and GW8000-ET-20: MPPT x 2</li> <li>GW9900-ET-20, GW10K-ET-20, GW12K-ET-20, GW15K-ET-20: MPPT x 3</li> </ul>
4	Battery connection port	Connects to the battery DC cables.
5	Communication port	Connects to communication cables, supporting communication with CT, meter, DRED, remote shutdown, Rapid Shutdown, RCR, EMS, generator, and BMS.

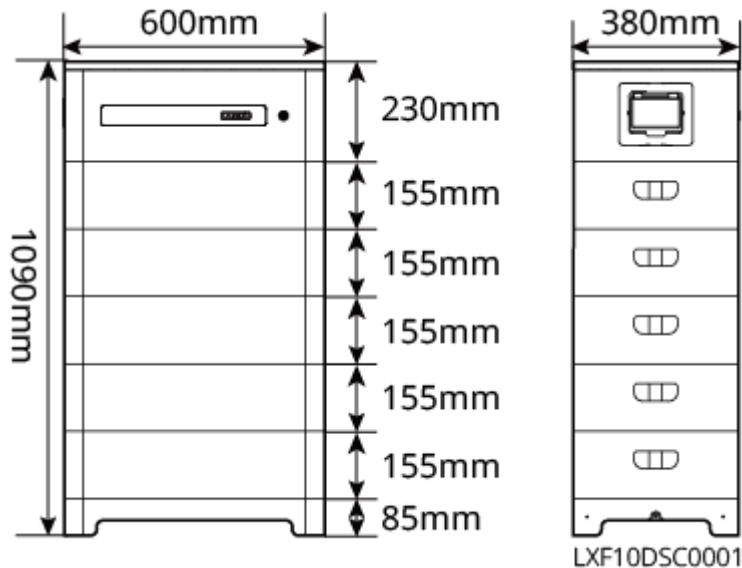
No.	Component	Description
6	Communication module port	<ul style="list-style-type: none"> <li>Can connect to communication modules, supporting connection to 4G, Wi-Fi/LAN modules.</li> <li>Use a USB flash drive for system software upgrade.</li> </ul>
7	AC port	Connects to AC cables.
8	indicator	Indicates the working status of the inverter.
9	Grounding terminal	Connects to the protective grounding cable of the enclosure.
10	Mounting bracket	For mounting the inverter.
11	heat sink	Dissipates heat for the inverter.

## 2.2.2 Baterie

The battery system can store and release electrical energy according to the requirements of the photovoltaic energy storage system. The input and output ports of this energy storage system are high-voltage direct current.

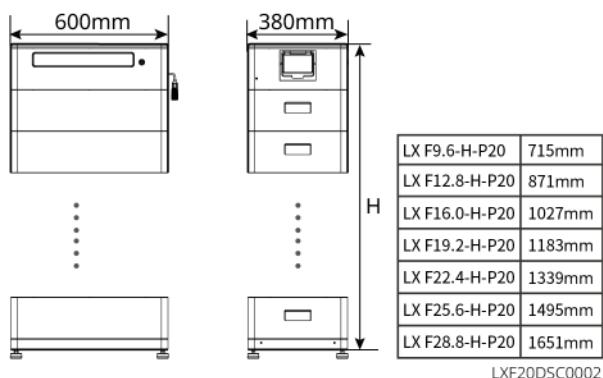
### 2.2.2.1 Lynx Home F, Lynx Home F Plus+

Lynx Home F battery system consists of a main control unit and battery modules. The system can store and release electrical energy according to the requirements of the photovoltaic storage system. Both input and output ports of this storage system operate with high voltage direct current.



Serial number	Model	Number of battery modules	Available capacity (kWh)
1	LX F6.6-H	2	6.55kWh
2	LX F9.8-H	3	9.83kWh
3	LX F13.1-H	4	13.1kWh
4	LX F16.4-H	5	16.38kWh

### 2.2.2.2 Lynx Home F G2



No.	model	Number of Battery Modules	usable energy (kWh)
1	LX F9.6-H-20	3	9.6kWh
2	LX F12.8-H-20	4	12.8kWh
3	LX F16.0-H-20	5	16.0kWh
4	LX F19.2-H-20	6	19.2kWh

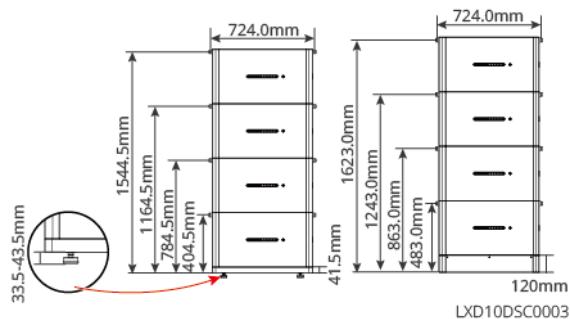
No.	model	Number of Battery Modules	usable energy (kWh)
5	LX F22.4-H-20	7	22.4kWh
6	LX F25.6-H-20	8	25.6kWh
7	LX F28.8-H-20	9	28.8kWh

### 2.2.2.3 Lynx Home D

In the Lynx Home D battery system, the BMS and battery modules are integrated into a single unit.

#### WARNING

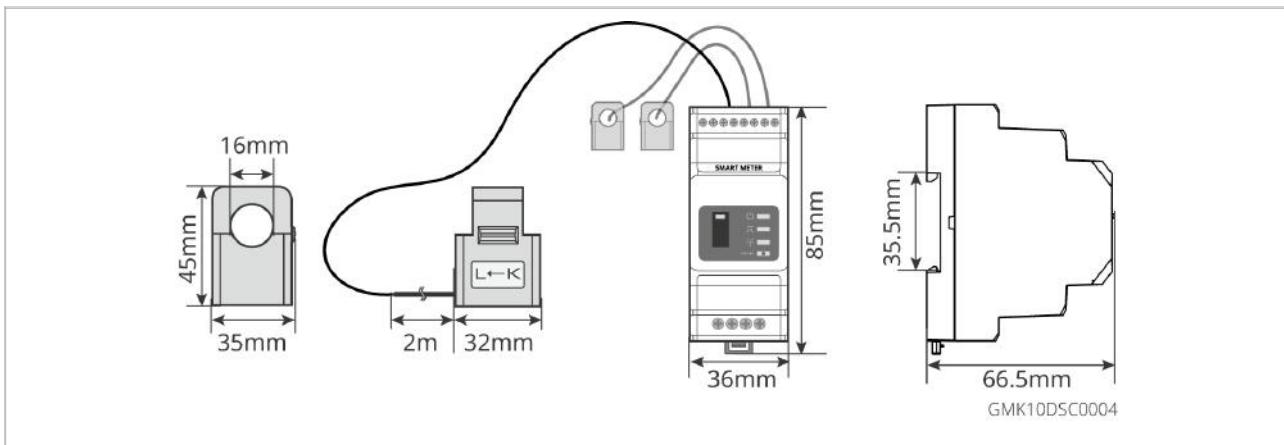
Can be installed on a stand or on a wall.



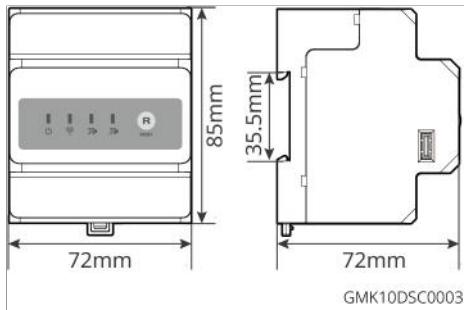
### 2.2.3 Smart Meter

The Smart Meter can measure parameters such as grid voltage, current, Power, Frequency, and electrical energy, and transmit this information to the inverter to control the input and output Power of the energy storage system.

GM3000&CT



GM330



No.	model	Applicable Scenarios
1	GM3000	CT replacement not supported, CT ratio: 120A: 40mA
2	GM330	<p>CT can be purchased from GoodWe or separately, CT ratio requirement: nA: 5A</p> <ul style="list-style-type: none"> <li>• nA: CT primary side input current, n range is 200-5000</li> <li>• 5A: CT secondary side output current</li> </ul>

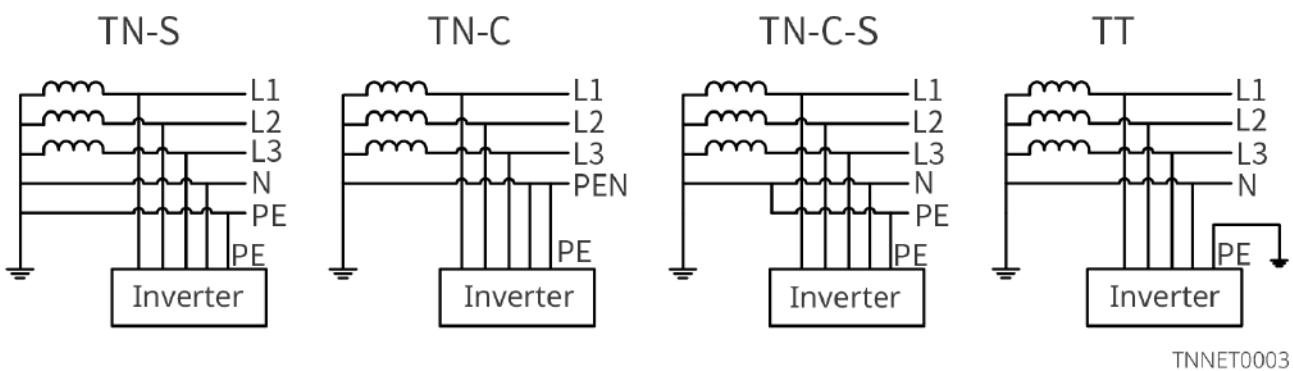
## 2.2.4 smart dongle

The smart dongle is primarily used for real-time transmission of various inverter power generation data to the SEMS Portal remote monitoring platform, and for local device commissioning by connecting to the smart dongle via the SolarGo APP.



No.	model	Signal Type	Applicable Scenario
1	WiFi/LAN Kit-20	WiFi, LAN, Bluetooth	
2	4G Kit-CN LS4G Kit-CN	4G	Inverter standalone scenario
3	4G Kit-CN-G20	4G, Bluetooth	
3	4G Kit-CN-G21	4G, Bluetooth, GNSS	
4	Ezlink3000	WiFi, LAN, Bluetooth	Master unit in inverter multi-unit scenario

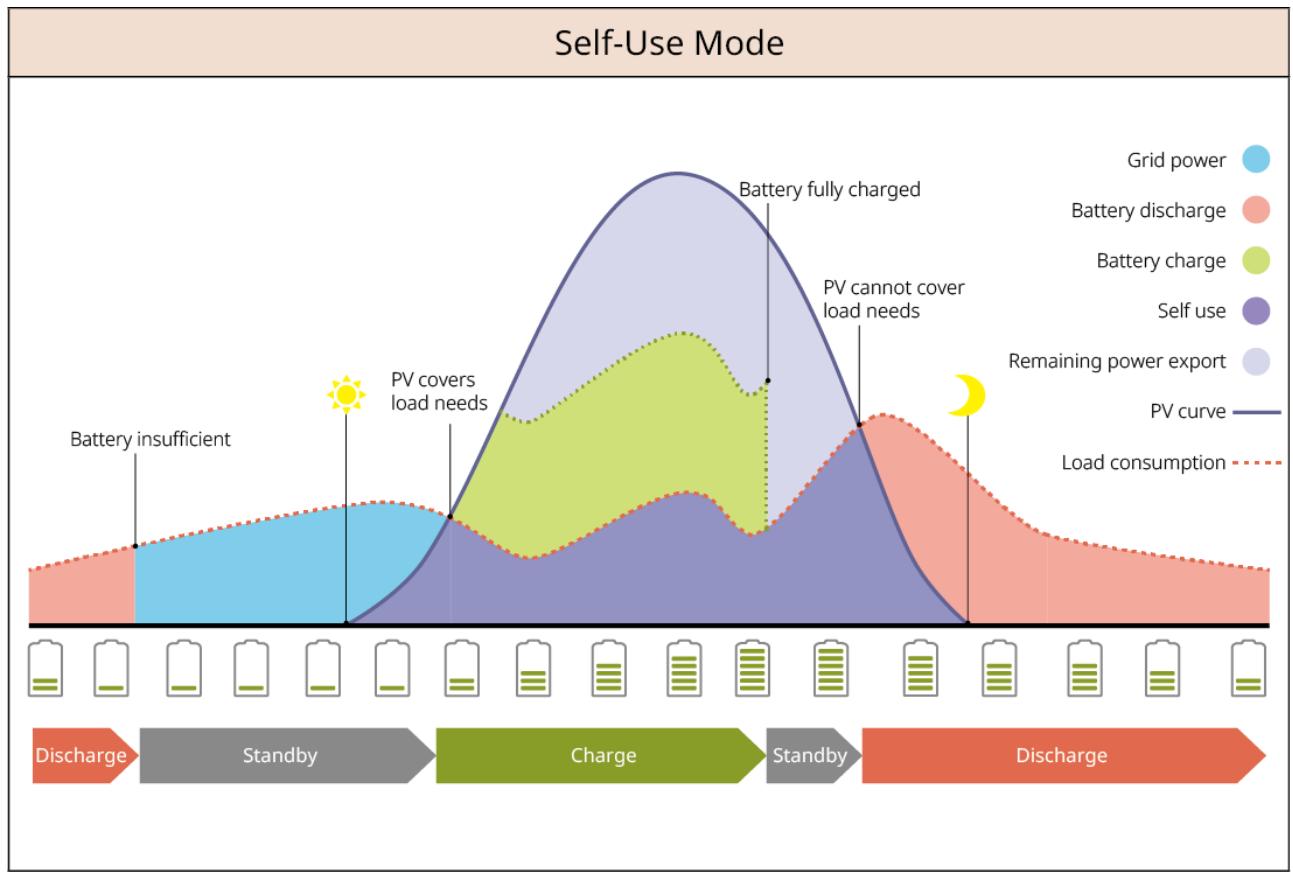
## 2.3 Supported types of electrical networks



## 2.4 System Working Mode

self use

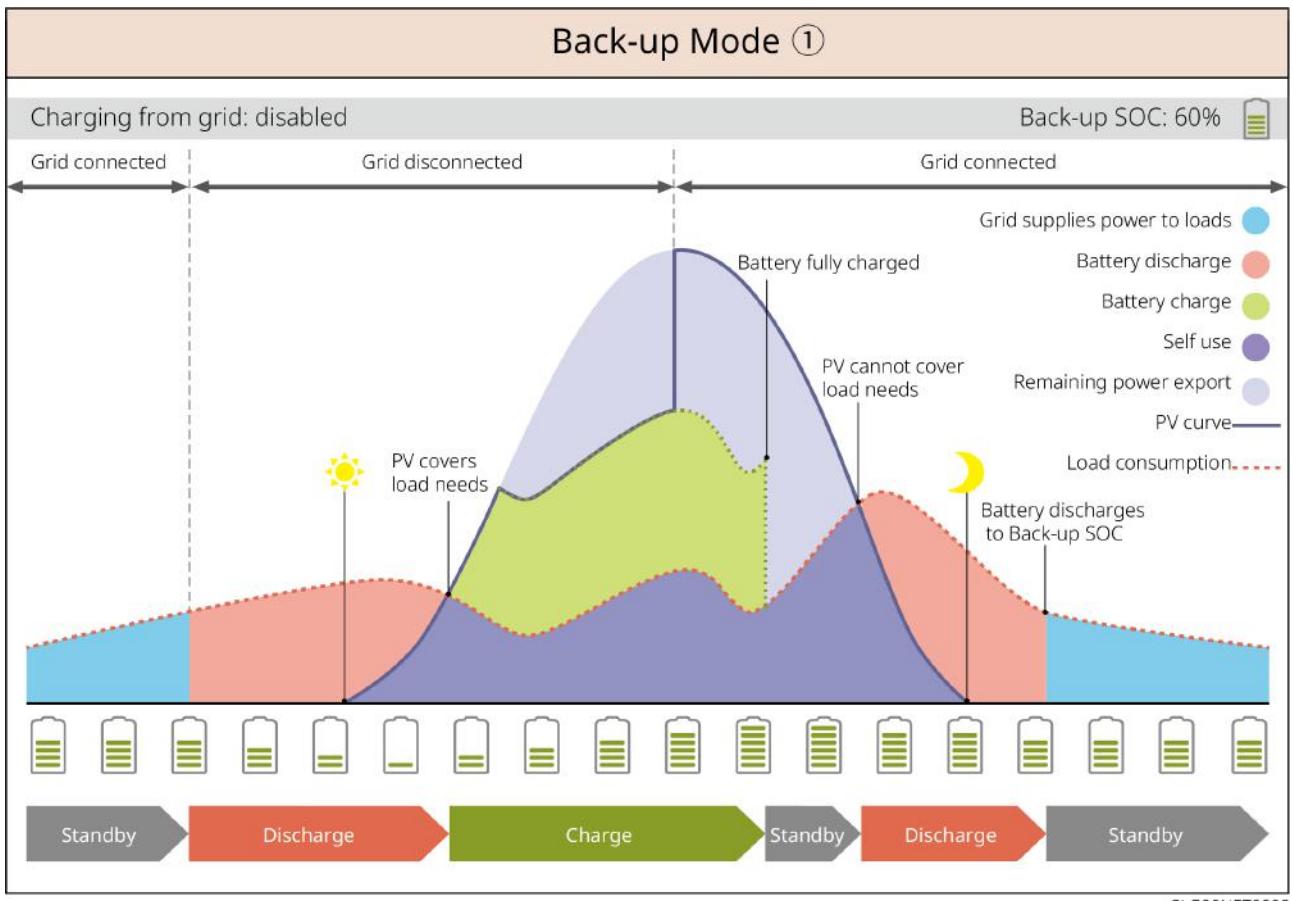
- The basic operating mode of the system.
- PV generation first supplies power to the loads, excess electricity charges the battery, and any remaining electricity is sold to the grid. When PV generation cannot meet the load demand, the battery supplies power to the loads; when the battery power is also insufficient to meet the load demand, the grid supplies power to the loads.

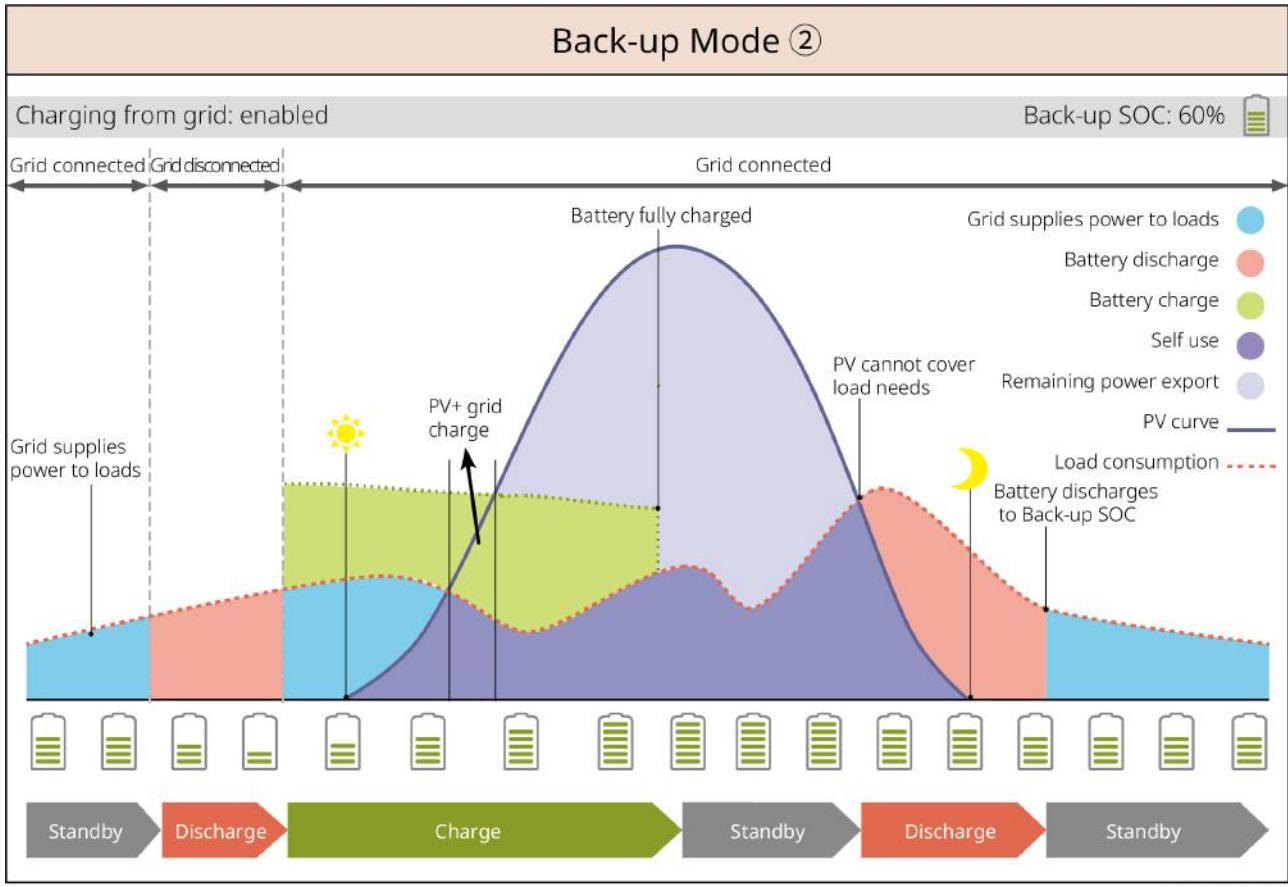


## Back-up Mode

- Recommended for use in areas with unstable grids.
- When the grid fails, the inverter switches to off-grid working mode, and the battery discharges to power the loads, ensuring the BACK-UP Loads remain powered. When the grid is restored, the inverter switches its working mode back to grid-connected operation.
- To ensure the battery SOC is sufficient to maintain normal system operation during off-grid periods, while the system operates in grid-connected mode, the battery will be charged using PV or grid-purchased electricity up to the backup power SOC. If purchasing electricity from the grid to charge the battery, please ensure it

complies with local grid laws and regulations.



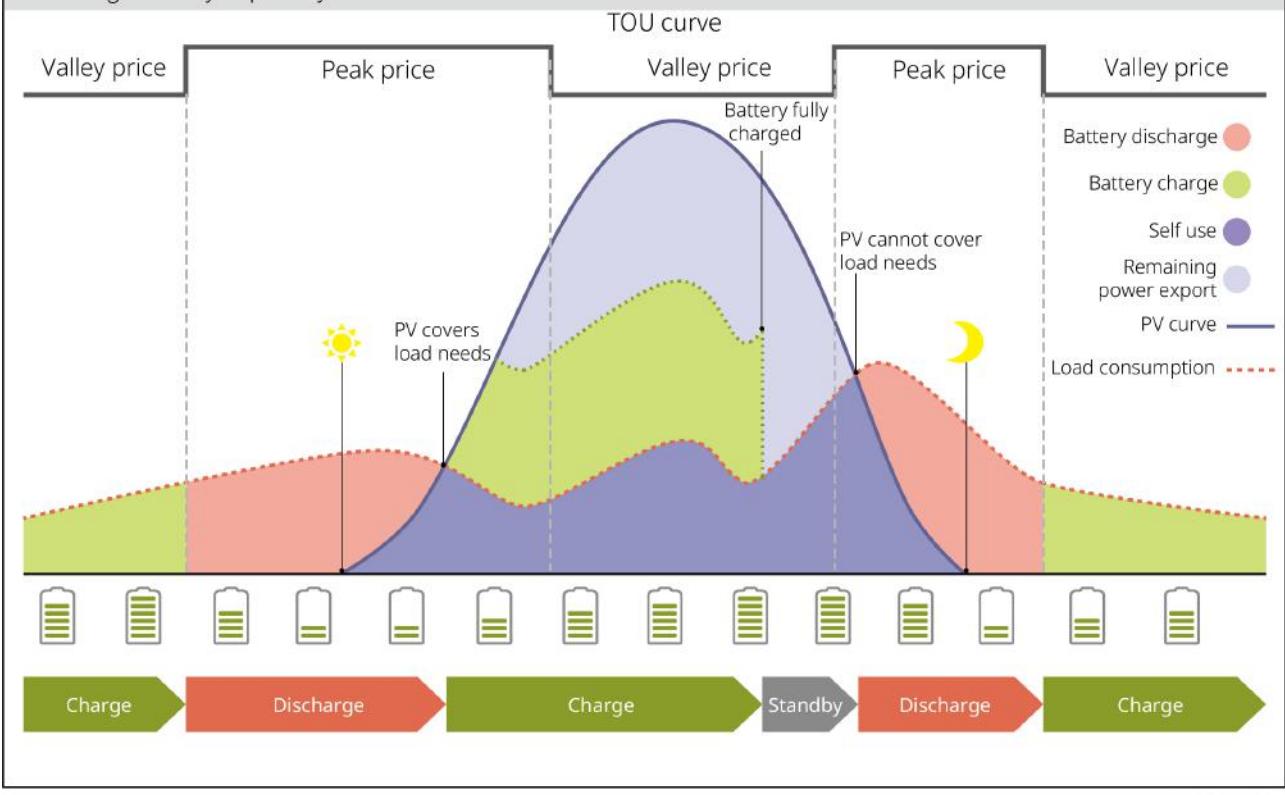


## TOU Mode

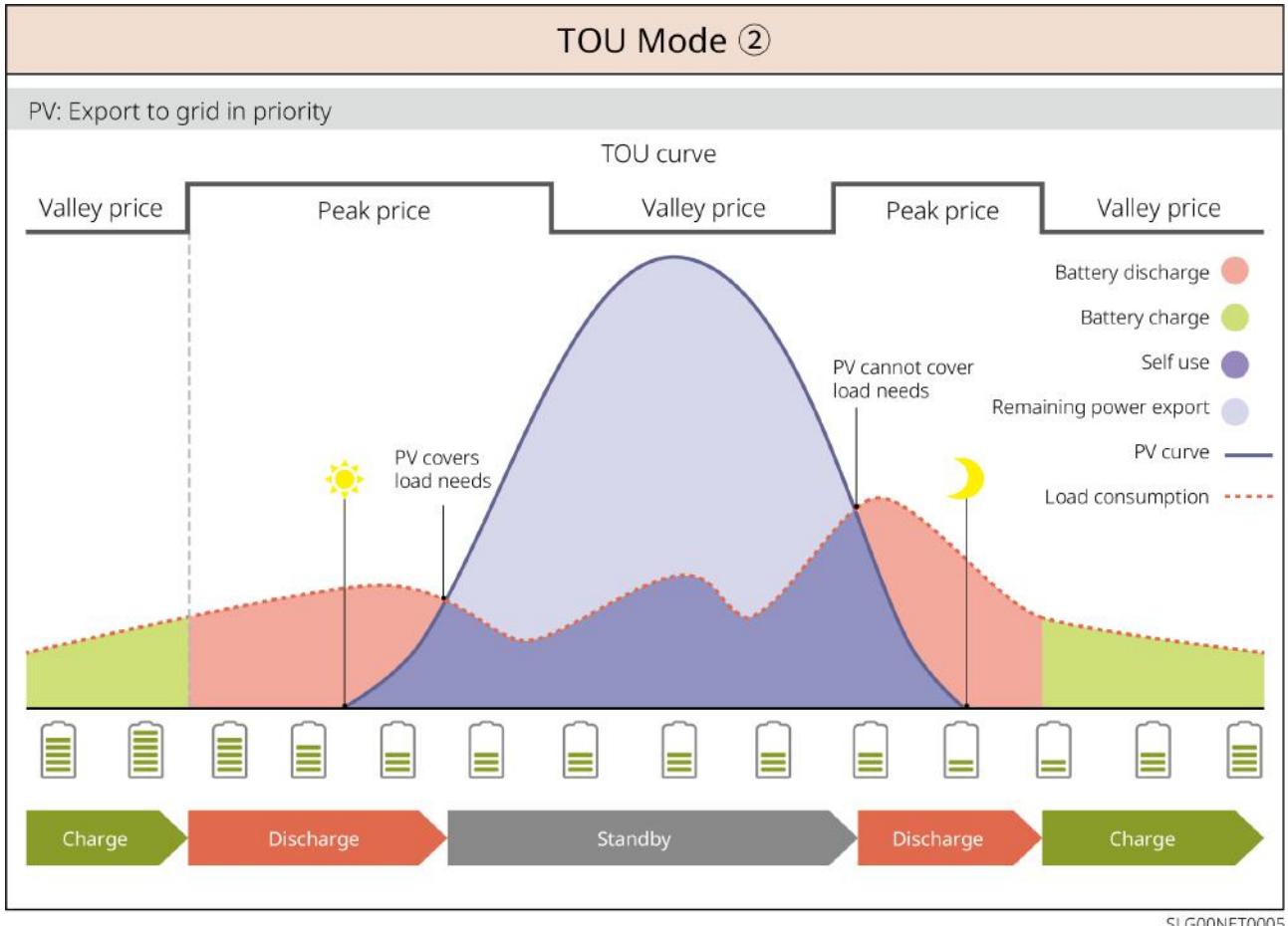
Subject to compliance with local laws and regulations, buy and sell electricity during different time periods based on peak and off-peak grid electricity price differences. For example: During off-peak price periods, set the battery to charging mode to purchase electricity from the grid for charging; during peak price periods, set the battery to discharging mode to power the loads via the battery.

## TOU Mode ①

PV: Charge battery in priority



SLG00NET0004



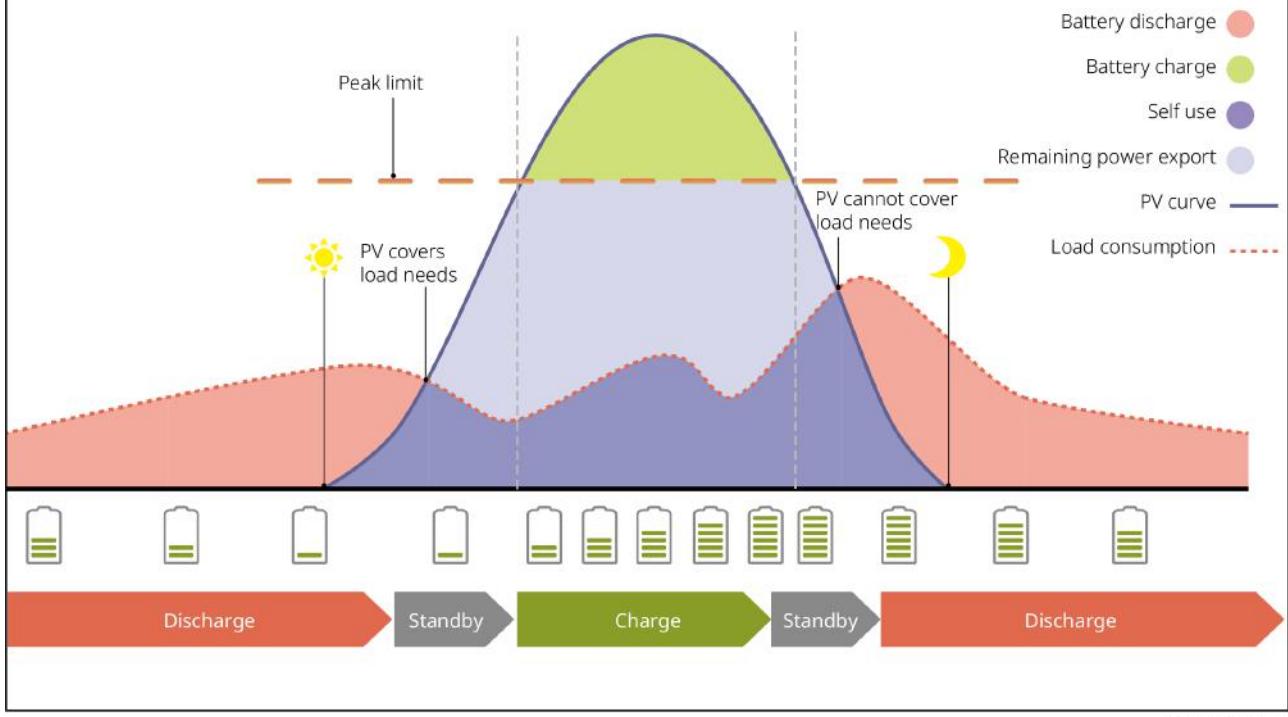
### Delayed Charging Mode

- Suitable for areas with grid-connected power output limits.
- Setting a peak power limit can use PV generation exceeding the grid connection limit to charge the battery; or set a PV charging period to charge the battery using PV generation during that period.

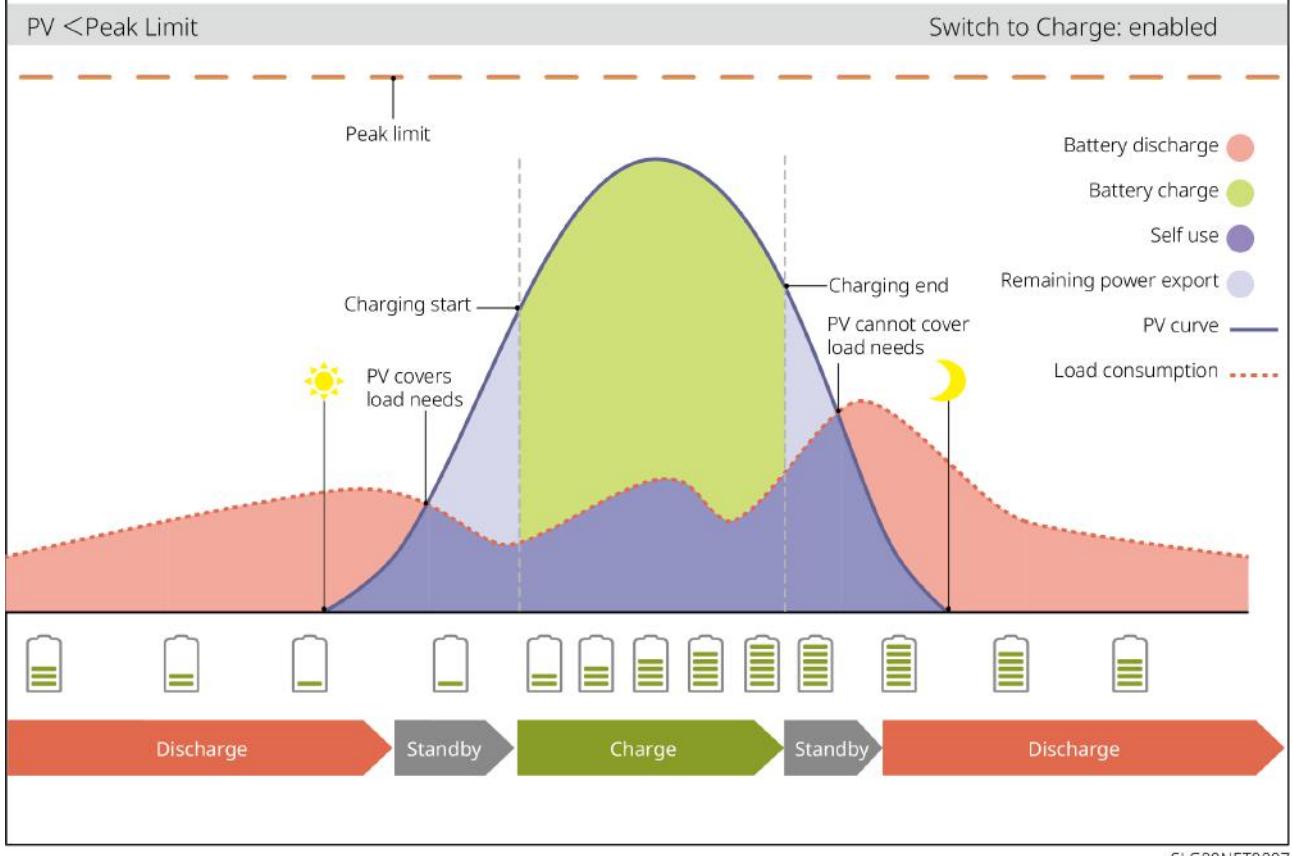
## Delayed Charging ①

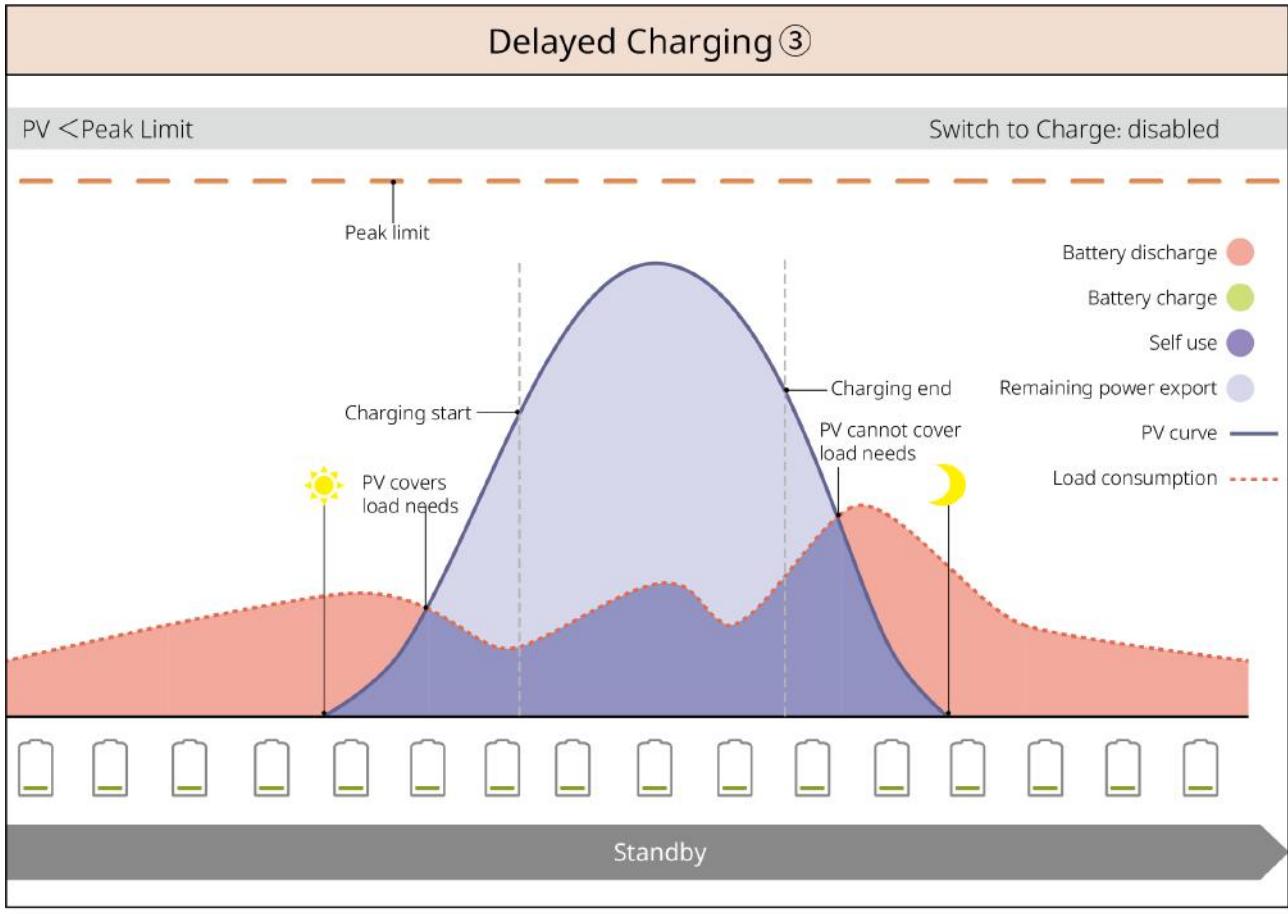
PV > Peak Limit

Switch to Charge: enabled/disabled



## Delayed Charging ②

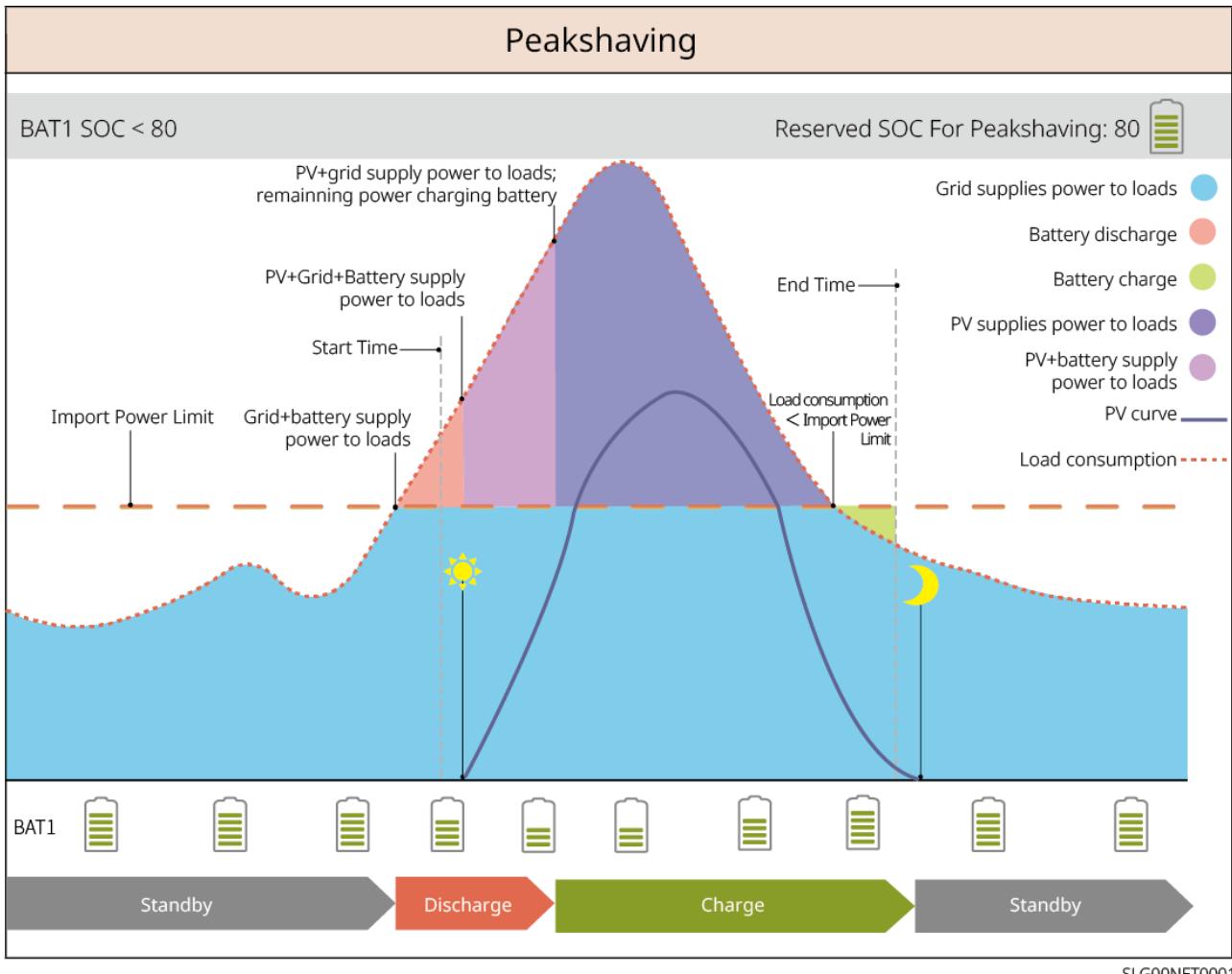




SLG00NET0008

### Peakshaving mode

- Mainly suitable for industrial and commercial scenarios.
- When the total load power consumption exceeds the electricity quota within a short period, battery discharge can be utilized to reduce the portion exceeding the quota.
- When the battery SOC is lower than the reserved SOC for demand management, the system purchases electricity from the grid based on the time period, load power consumption, and the purchase power peak limit.



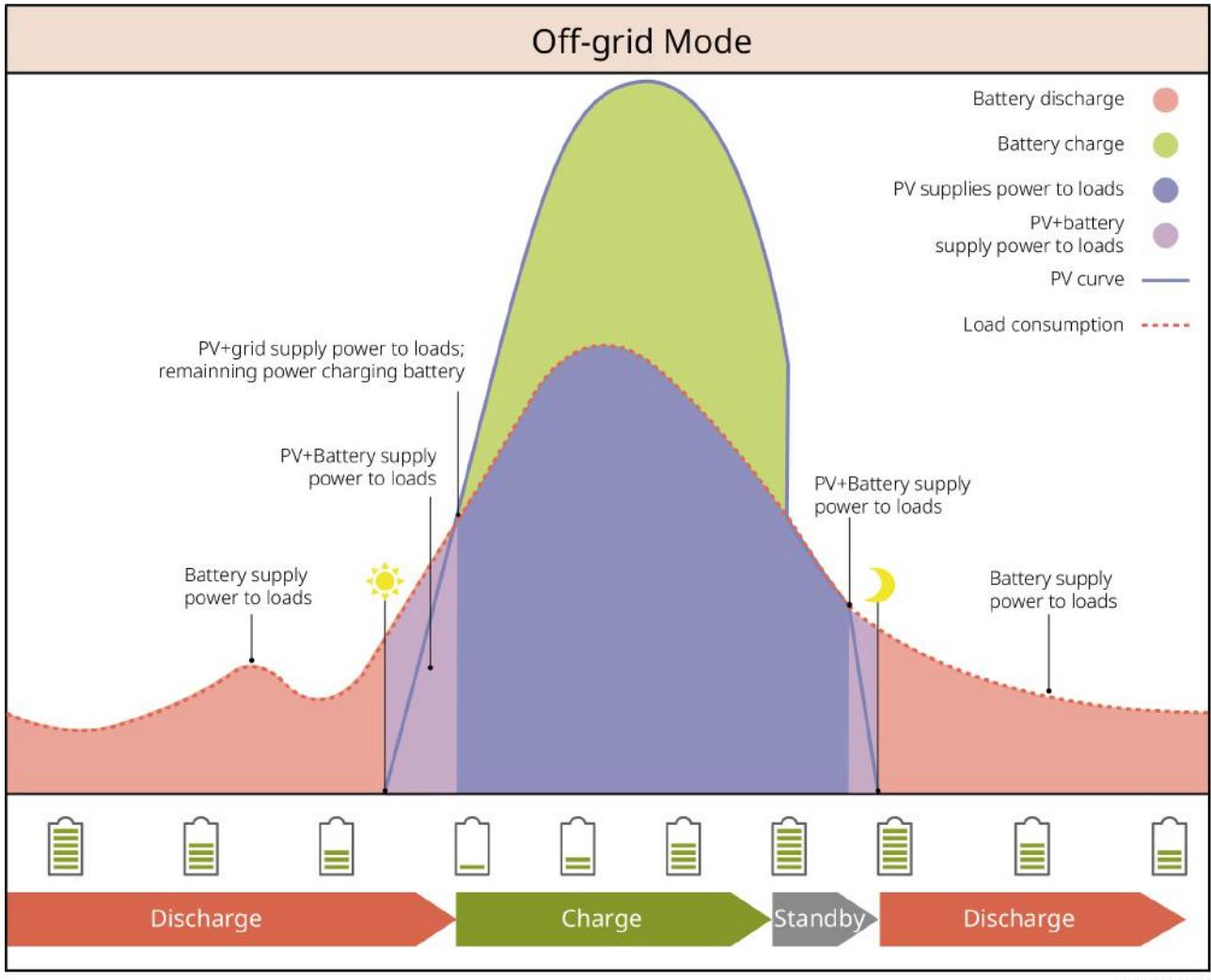
## Off-grid Mode

### NOTICE

Do not operate in pure off-grid mode when the inverter is not connected to the battery system.

When the grid fails, the inverter switches to off-grid working mode.

- During the day, PV generation first supplies power to the loads, and excess electricity charges the battery.
- At night, the battery discharges to power the loads, ensuring the BACK-UP Loads remain powered.



## 2.5 Features

### NOTICE

Specific features are subject to the actual product configuration.

### AFCI Function

The inverter integrates an AFCI circuit protection device to detect arc faults and quickly cut off the circuit when detected, thereby preventing electrical fires.

Causes of arc generation:

- Damage to connector connections in the PV system or battery system.
- Incorrect or damaged cable connections.

- Aging of connectors or cables.

#### Arc Detection Method

- The inverter integrates the AFCI function, complying with the IEC 63027 standard.
- When the inverter detects an arc, the time and phenomenon of the fault can be displayed via the App.
- After the inverter triggers an AFCI alarm, it will shut down for protection. The inverter will automatically reconnect to the grid and resume operation after the alarm is cleared.
  - Automatic Reconnection: If the inverter triggers an AFCI alarm < 5 times within 24 hours, the alarm can be automatically cleared after five minutes, and the inverter will reconnect to the grid and resume operation.

Manual Reconnection: If the inverter triggers the 5th AFCI alarm within 24 hours, the alarm must be cleared manually before the inverter can reconnect to the grid and resume operation.

model	Label	Description
GW6000-ET-20		F: Full coverage I: Integrated AFPE: Detection and interruption capability provided 1: 1 monitored string per input port 2: 2 input ports per channel 1: 1 monitored channel
GW8000-ET-20	F-I-AFPE-1-2-1	
GW9900-ET-20		F: Full coverage I: Integrated AFPE: Detection and interruption capability provided 1: 1 monitored string per input port 2/1: 2/1 input ports per channel (AFD1: 2 , AFD2: 1) 2: 2 monitored channels
GW10K-ET-20		
GW12K-ET-20		
GW15K-ET-20	F-I-AFPE-1-2/1-2	

#### Three-Phase Unbalanced Output

Both the grid-connection side and the BACK-UP side of the inverter support three-

phase unbalanced output, allowing different power loads to be connected to each phase. The maximum output power per phase for different models is shown in the table below:

No.	model	Maximum Output Power per Phase
1	GW6000-ET-20	3kW
2	GW8000-ET-20	4kW
3	GW9900-ET-20 (Australia only)	5kW
4	GW10K-ET-20	5kW
5	GW12K-ET-20	5kW
6	GW15K-ET-20	5kW

### Load control

The inverter's dry contact control port supports connecting additional contactors to control the switching on or off of loads. It supports household loads, heat pumps, etc.

Load control methods are as follows:

- Time Control: Set the time to turn the controlled load on or off. The load will automatically turn on or off within the set time period.
- Switch Control: When the control mode is set to ON, the load will turn on; when the control mode is set to OFF, the load will turn off.
- BACK-UP Loads control: The inverter has a built-in relay dry contact control port, which can control whether the load is switched off via the relay. In off-grid mode, if an overload is detected on the BACK-UP side and the battery SOC value is lower than the set off-grid protection value, the load connected to the relay port can be switched off.

### Rapid Shutdown (RSD)

In a rapid shutdown system, the rapid shutdown transmitter and receiver work together to achieve rapid system shutdown. The receiver maintains module output by receiving signals from the transmitter. The transmitter can be external or built into the inverter. In an emergency, by enabling an external trigger device, the transmitter can be stopped, thereby shutting down the modules.

- External Transmitter

- Transmitter Models: GTP-F2L-20, GTP-F2M-20  
<https://en.goodwe.com/Ftp/Installation-instructions/RSD2.0-transmitter.pdf>
- Receiver Models: GR-B1F-20, GR-B2F-20  
[https://en.goodwe.com/Ftp/EN/Downloads/User%20Manual/GW\\_RSD-20\\_Quick-Installation-Guide-POLY.pdf](https://en.goodwe.com/Ftp/EN/Downloads/User%20Manual/GW_RSD-20_Quick-Installation-Guide-POLY.pdf)
- Built-in Transmitter
  - External Trigger Device: External switch
  - Receiver Models: GR-B1F-20, GR-B2F-20  
[https://en.goodwe.com/Ftp/EN/Downloads/User%20Manual/GW\\_RSD-20\\_Quick-Installation-Guide-POLY.pdf](https://en.goodwe.com/Ftp/EN/Downloads/User%20Manual/GW_RSD-20_Quick-Installation-Guide-POLY.pdf)

# 3 Device Inspection and Storage

## 3.1 Device Inspection

Before accepting the product, carefully inspect the following:

1. Check if the outer packaging is damaged, such as deformed, with holes, cracks, or other signs that could cause damage to the device inside the box. If the packaging is damaged, do not open it and contact your seller.
2. Check if the device model is correct. If it does not match, do not open the packaging and contact your seller.

## 3.2 Delivery Documents

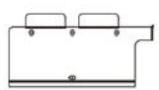
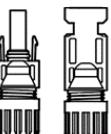
### WARNING

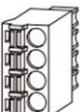
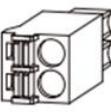
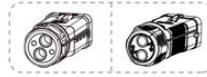
Check if the type and quantity of supplied items are correct and if they show no external damage. In case of damage, contact your seller.

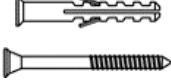
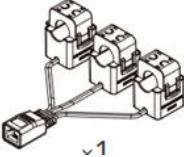
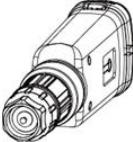
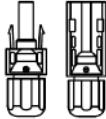
After removing the supplied items from the packaging, it is prohibited to place them on rough, uneven, or sharp surfaces to avoid damaging the paint.

### 3.2.1 Inverter Deliverables

#### Inverter Deliverables (ET 6-15kW)

Part	Quantity	Part	Quantity
	Inverter x 1		Backplate x 1
	Back-mounting fastening screw x 1		PV connector GW6000-ET-20, GW8000-ET-20: 2 GW9900-ET-20, GW10K-ET-20, GW12K-ET-20, GW15K-ET-20: 3

Part	Quantity	Part	Quantity
 or 	Wiring tool x 2		Product documentation x 1
	6PIN communication terminal x 1		4PIN communication terminal x 3
	2PIN communication terminal x 1		AC crimp terminal x 12
	Grounding terminal x 1		PIN terminal x 20
	AC terminal protective cover x 1		BMS Communication cable x 1
	Hexagon screwdriver x 1		CT connection cable x 1

Part	Quantity	Part	Quantity
	Expansion bolt x 4		CT x 1
	smart dongle x 1		screwdriver x 1
	(Optional) Battery connector x 2		(Optional) Battery connector x 1, Wire crimp terminal x 8

### 3.2.2 Battery Supplied Components

#### 3.2.2.1 Battery Supplied Components (Lynx Home D)

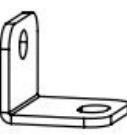
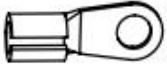
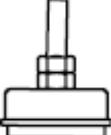
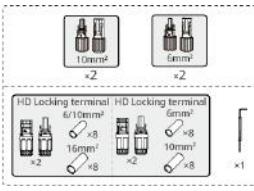
- Battery

Component	Quantity	Component	Quantity
	Battery x 1		Left battery protective cover x 1

Component	Quantity	Component	Quantity
	M6 screw x 2		Right battery protective cover x 1
	<p>M5 screw</p> <ul style="list-style-type: none"> <li>When the inter-battery mounting bracket accessory is supplied, the quantity of M5 screws is 4.</li> <li>When supplied with the inter-battery mounting bracket pre-installed on the machine, the quantity of M5 screws is 2.</li> </ul>		M6 spacer screw x 2
	<p>Inter-battery mounting bracket</p> <ul style="list-style-type: none"> <li>When the inter-battery mounting bracket accessory is supplied, the supplied quantity is 2.</li> <li>When supplied with the inter-battery mounting bracket pre-installed on the machine, the supplied quantity is 0.</li> </ul>		Inter-battery communication cable x 1

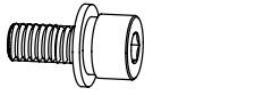
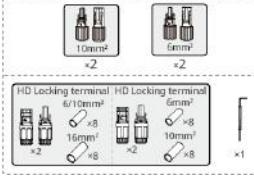
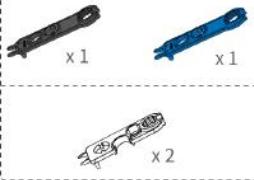
Component	Quantity	Component	Quantity
	Anti-tip stand x 2	-	-

- (Optional) Base

Component	Quantity	Component	Quantity
	Base x 1		M5 screwx 2
	Product documentation x 1		Base and battery holder x 2
	Grounding terminalx 1		Adjustable feet x N The quantity of adjustable feet corresponds to the actual delivery. If adjustable feet are not included in the delivered goods and you need them, please contact the seller or customer support service.
	Power connection terminals (Optional) Hex key wrench x 1 The hex key wrench is supplied together with the battery DC terminals in a self-sealing bag labeled HD Locking terminal.		Terminal resistor x 1

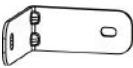
Component	Quantity	Component	Quantity
	Power terminal tightening tool x 1	-	-

### Mounting Bracket (Optional)

Component	Quantity	Component	Quantity
	Hanging bracket x 1		Front protective cover x 1
	Left protective cover x 1		Right protective cover x 1
	Hanging bracket and battery mounting bracket x 2		M5 screw x 2
	M12 expansion screw x 4		M4 screw x 5
	Grounding terminal x 1		Terminal resistor x 1
	Power connection terminal (Optional) hex key x 1 The hex key is supplied together with the battery DC terminal in a self-sealing bag labeled HD Locking terminal.		Power connection terminal tightening tool
	Product documentation x 1	-	-

### 3.2.2.2 Lynx Home F 、Lynx Home F Plus+

- Control cabinet

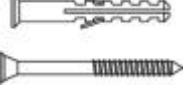
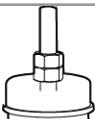
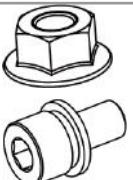
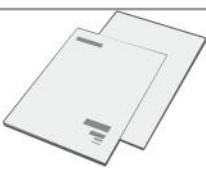
Component	Quantity	Component	Quantity
	Main Control Unit x 1		Base x 1
	DC Connector • Lynx Home F x1 • Lynx Home F Plus+ x 2		Spacer Screw x 4
Adjustable Feet 	<ul style="list-style-type: none"> <li>Adjustable feet are supplied only with the Lynx home F Plus+ series.</li> <li>If adjustable feet are selected, the following is supplied:           <ul style="list-style-type: none"> <li>Adjustable feet: 4 pcs</li> <li>Anti-tilt stand for feet: 2 pcs</li> <li>Standard anti-tilt stand: 2 pcs</li> </ul> </li> <li>If adjustable feet are not selected, the following is supplied:           <ul style="list-style-type: none"> <li>Standard anti-tilt stand: 4 pcs</li> </ul> </li> </ul>		
Anti-tilt Stand for Feet 			
Standard Anti-tilt Stand 			
	M5*12 Screw x 4		M5 Internal Torx Screw x 2
	M6 Nut x 2		Protective Grounding Clamp x 2
	Protective Cover x 1		Product Documentation x 1
	Terminal Resistor x 1	-	-

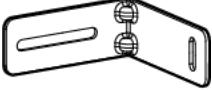
- Battery module

Component	Quantity
	Battery module x 1

### 3.2.2.3 Lynx Home F G2

- Main Control Unit Set

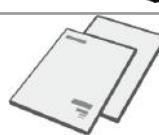
Component	Quantity	Component	Quantity
	Main Control Cabinet x 1		Base x 1
	DC Connector Positive Pole: x 2 Negative Pole: x 2		Spacer Anchor Screw x 8
	Adjustable Support x 4		Protective Grounding Terminal Block x 2
	<ul style="list-style-type: none"> <li>• M5*12 Screw x N</li> <li>• M6 Nut x N</li> </ul> <p>N: Quantity depends on product configuration:</p> <ul style="list-style-type: none"> <li>• M5*12 Screw x 8, M6 Nut x 2;</li> <li>• M5*12 Screw x 10, M6 Nut x 2;</li> <li>• M5*12 Screw x 11, M6 Nut x 2;</li> <li>• M5*12 Screw x 13, M6 Nut x 0;</li> <li>• M5*12 Screw x 12, M6 Nut x 0;</li> </ul>		
	Product Documentation x 1		(Optional) Cover Panel x 1

Component	Quantity	Component	Quantity	
	L-shaped Bracket x 8		(Optional) Busbar Cabinet x 1, Busbar Cabinet Cover x 1,	
	Waterproof DC Connector Cap Cap x 4			Waterproof DC Connector Cap Cap x 4

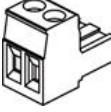
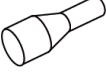
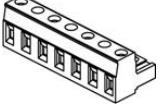
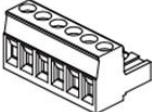
- Battery Module Set

Component	Quantity
	Battery module x 1

### 3.3 Supplied Components of the Smart Electricity Meter (GM3000)

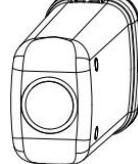
Component	Quantity	Component	Quantity
	Smart electricity meter and CT x 1		Adapter cable 2PIN terminal to RJ45 connector x 1
	PIN terminal x 3		USB plug x 1
	Screwdriver x 1		Product documentation x 1

### 3.4 GM330

Part	Description	Part	Description
	Smart meter and CT x1		2PIN communication terminal x1
	PIN terminal x 6		7PIN terminal x1
	screwdriver x1		6PIN communication terminal x1
	2PIN terminal and RJ45 terminal adapter cable x 1		Product documentation x 1

### 3.5 Smart Communication Kit Deliverables

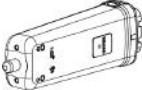
LS4G Kit-CN&4G Kit-CN

Part	Description	Part	Description
	4G smart dongle x1	-	-

WiFi/LAN Kit-20

Part	Description	Part	Description
	smart dongle x1		Product Documentation x 1

4G Kit-CN-G20 & 4G Kit-CN-G21

Component	Description	Component	Description
	4G Smart Communication Stick x1		Product Documentation x1

Ezlink3000

Part	Description	Part	Description
	smart dongle x1		LAN cable connection port x1
	Product documentation x1		Unlock tool x1 Some modules require a tool for disassembly. If not provided, you can use the button on the module itself to unlock.

## 3.6 Storage

### NOTICE

[1] The storage time is calculated from the SN date on the battery's outer packaging. After exceeding the storage period, charge/discharge maintenance is required. (Battery maintenance time = SN date + charge/discharge maintenance cycle). For how to check the SN date, refer to: [12.4.SN Code Meaning\(Page 397\)](#).

[2] After passing the charge/discharge maintenance, if there is a Maintaining Label on the outer box, please update the maintenance information on the Maintaining Label. If there is no Maintaining Label, please record the maintenance time and battery SOC yourself and keep the data properly for maintaining maintenance records.

If the equipment is not put into use immediately, please store it according to the following requirements. After long-term storage, the equipment must be inspected and confirmed by qualified personnel before it can be put into use.

1. If the inverter is stored for more than two years or remains unused for more than 6 months after installation, it is recommended to have it inspected and tested by

qualified personnel before putting it into use.

2. To ensure the good electrical performance of the internal electronic components of the inverter, it is recommended to power it on once every 6 months during storage. If it has not been powered on for more than 6 months, it is recommended to have it inspected and tested by qualified personnel before putting it into use.
3. To ensure battery performance and service life, it is recommended to avoid long-term idle storage. Prolonged storage may cause deep discharge of the battery, leading to irreversible chemical degradation, capacity衰減, or even complete failure. Timely use is recommended. If the battery requires long-term storage, please maintain it according to the following requirements:

Battery Model	Initial SOC Range for Battery Storage	Recommended Storage Temperature	Charge/Discharge Maintenance Cycle <sup>[1]</sup>	Battery Maintenance Method <sup>[2]</sup>
LX F6.6-H	30%~50%	0~35°C	-20~0°C, ≤1 month	Please consult the dealer or after-sales service center for maintenance methods.
LX F9.8-H			0~35°C, ≤6 months	
LX F13.1-H			35~45°C, ≤1 month	
LX F16.4-H				
LX F9.6-H-20	30%~40%	0~35°C	-20~0°C, ≤1 month	Please consult the dealer or after-sales service center for maintenance methods.
LX F12.8-H-20			0~35°C, ≤6 months	
LX F16.0-H-20			35~45°C, ≤1 month	
LX F19.2-H-20				
LX F22.4-H-20				
LX F25.6-H-20				
LX F28.8-H-20				
LX D5.0-10	30%~40%	0~35°C	-20~35°C, ≤12 months 35~+45°C, ≤6 months	

### Packaging Requirements:

Ensure the outer packaging box is not removed and the desiccant inside the box is not lost.

### Environmental Requirements:

1. Ensure the equipment is stored in a cool place, avoiding direct sunlight.
2. Ensure the storage environment is clean, with appropriate temperature and

humidity ranges, and no condensation. If condensation is observed on the equipment ports, do not install the equipment.

3. Ensure the equipment is stored away from flammable, explosive, corrosive, and other hazardous materials.

### **Stacking Requirements:**

1. Ensure the stacking height and orientation of the inverter are in accordance with the instructions on the packaging box label.
2. Ensure there is no risk of the stacked inverters tipping over.

# 4 Installation

## DANGER

When installing the device and connecting electrical wiring, use the supplied components from the included packaging. Otherwise, the warranty does not cover damage to the device.

## 4.1 System Installation and Commissioning Procedure

Steps	① Installation	② PE	③ PV	④ Battery	⑤ AC	⑥ COM	⑦ Communication module
Inverter							
Tools	 ① D: 80mm φ: 5mm ② M5 1.2-2N·m	 MS 1.5-2N·m	 Recommend: PV-CZM-61100	 Recommend: VXC9	 ① M5 1.5-2N·m	 ① M4 1.5N·m	
<b>Steps</b>							
<b>① Installation</b>							
<b>② PE</b>							
<b>③ Battery</b>							
<b>④ COM</b>							
<b>⑤ Installation</b>							
<b>⑥ Cable Connections</b>							
<b>⑦ Power</b>							
<b>⑧ Commissioning</b>							

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## 4.2 Installation Requirements

### 4.2.1 Installation Environment Requirements

## NOTICE

Lynx home D:

- The sound source during battery operation mainly comes from the active cooling system, specifically the axial flow cooling fan designed with fluid dynamics optimization.
- When the battery produces a regular airflow sound of  $\leq 35\text{dB(A)}$ : This phenomenon indicates that the cooling system is in normal working condition and will not affect the electrical performance, structural safety, or service life of the device. If you are sensitive to noise, please choose an appropriate installation location.

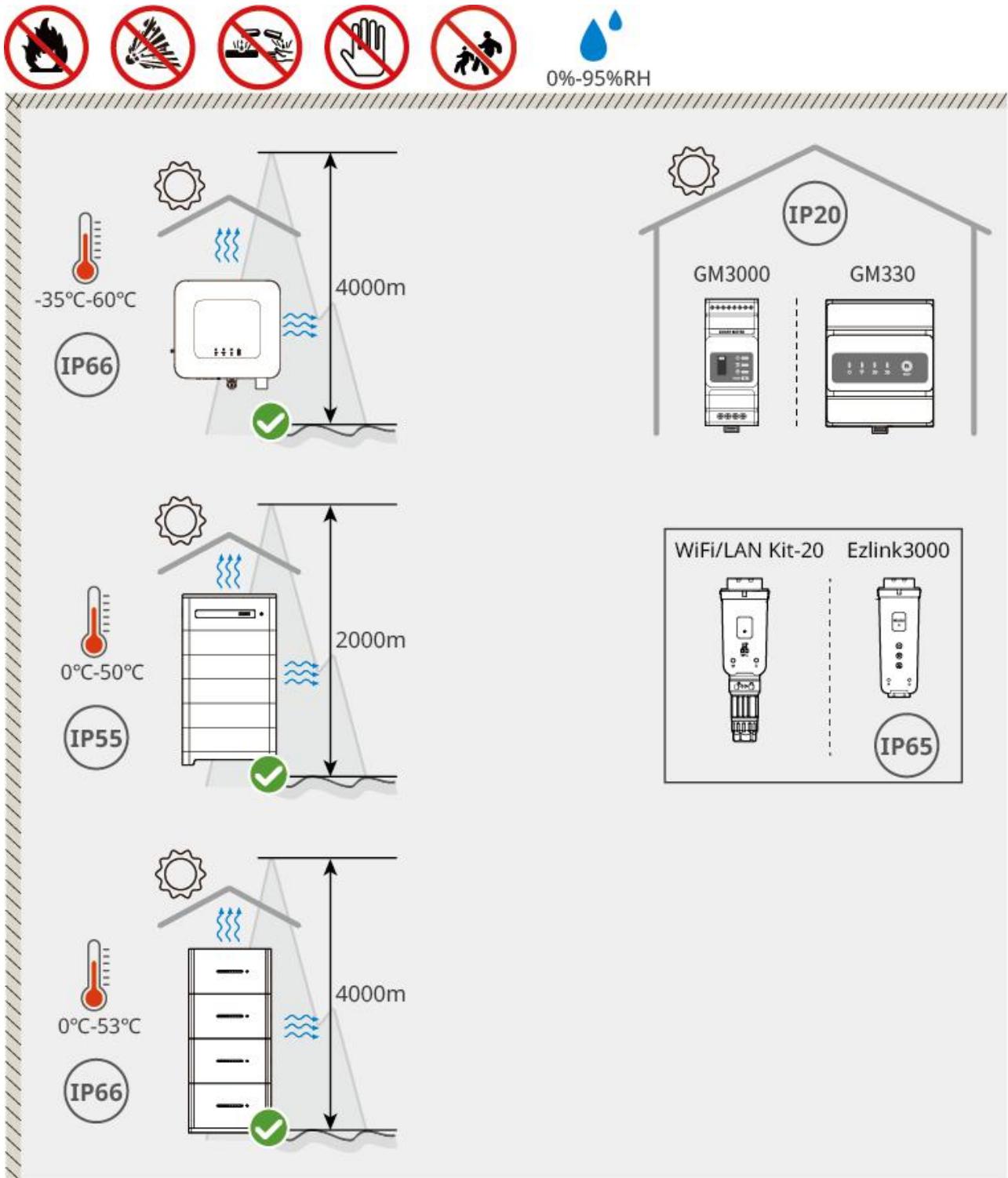
1. The equipment must not be installed in flammable, explosive, corrosive, or similar environments.
2. The temperature and humidity of the installation environment must be within a suitable range.
3. The installation location must be out of reach of children and avoid being in easily accessible positions.
4. During operation, the inverter enclosure temperature may exceed  $60^\circ\text{C}$ . Do not touch the enclosure before it cools down to prevent burns.
5. The equipment should be installed away from direct sunlight, rain, snow accumulation, and similar conditions. It is recommended to install it in a sheltered location, and if necessary, a sunshade can be erected.
6. Direct sunlight, high temperatures, and other adverse environmental conditions may cause the inverter output power to derate.
7. The installation space must meet the ventilation, heat dissipation, and operational space requirements of the equipment.
8. The installation environment must satisfy the equipment's protection rating. The inverter, battery, and smart communication stick are suitable for indoor and outdoor installation; the electricity meter is suitable for indoor installation.
9. The equipment installation height should facilitate operation and maintenance, ensuring that the equipment indicators, all labels are easily visible, and the terminals are easy to operate.
10. The equipment installation altitude should be lower than the maximum operating altitude.
11. Before installing equipment outdoors in salt damage areas, consult the equipment manufacturer. Salt damage areas mainly refer to regions within 500m from the coast. The affected area is related to sea breeze, precipitation, topography, and other conditions.

12. The length of DC lines and communication lines between the battery and inverter must be less than 3m. Ensure that the installation distance between the inverter and battery meets the cable length requirements.
13. Stay away from strong magnetic field environments to avoid electromagnetic interference. If there are radio stations or wireless communication devices below 30MHz near the installation location, install the equipment according to the following requirements:
  - Inverter: Add ferrite cores with multiple turns on the DC input lines or AC output lines of the inverter, or add low-pass EMI filters; or the distance between the inverter and the wireless electromagnetic interference device exceeds 30m.
  - Other equipment: The distance between the equipment and the wireless electromagnetic interference device exceeds 30m.

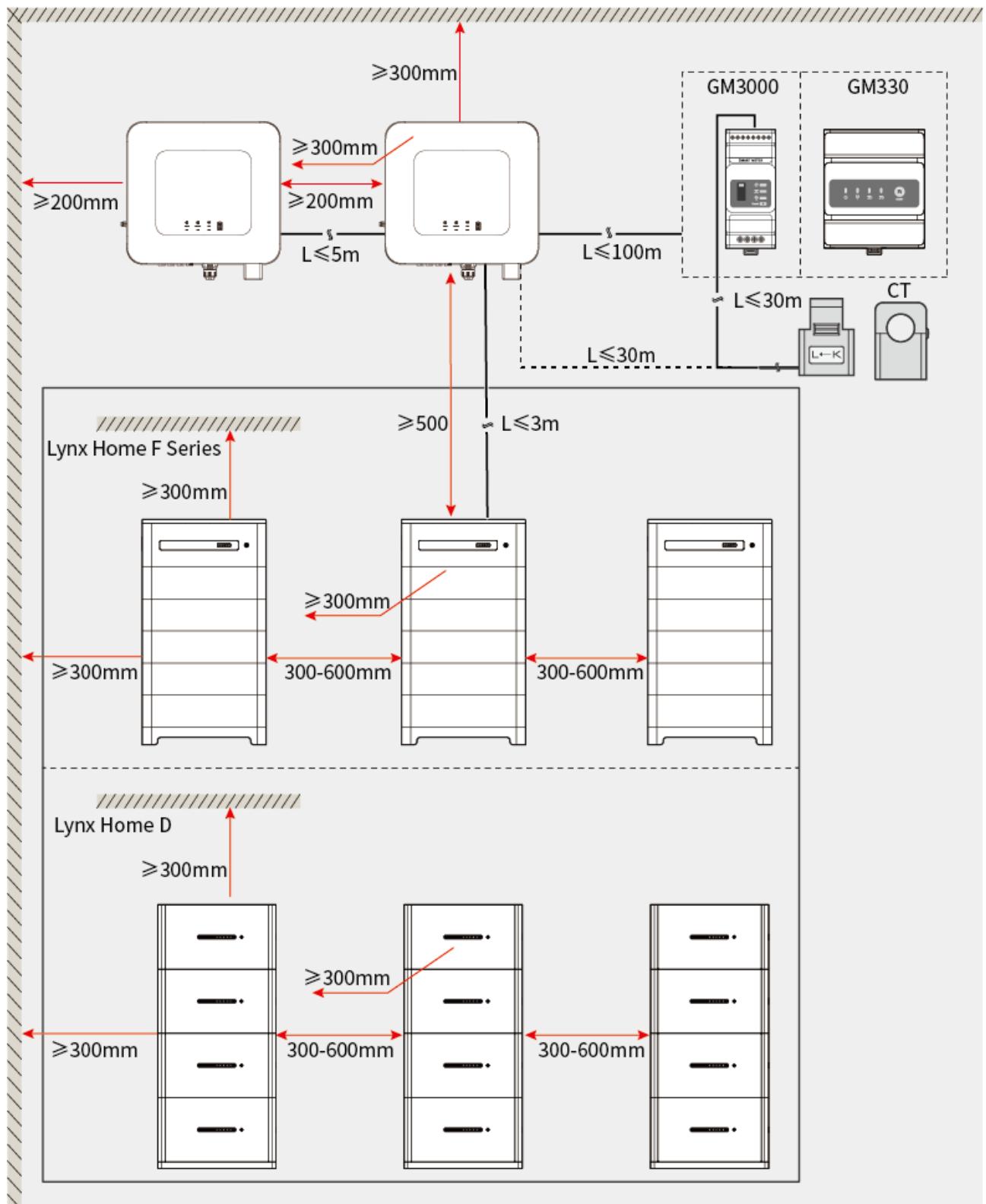
#### NOTICE

If installed in an environment below 0°C, the battery will be unable to recharge and restore energy after being depleted, resulting in battery undervoltage protection.

- Lynx home F, Lynx home F Plus+, Lynx home F G2: Charging temperature range:  $0 < T < 50^\circ\text{C}$ ; Discharging temperature range:  $-20 < T < 50^\circ\text{C}$ .
- Lynx home D: Charging temperature range:  $0 < T < 53^\circ\text{C}$ ; Discharging temperature range:  $-20 < T < 53^\circ\text{C}$ .



#### 4.2.2 Installation Space Requirements



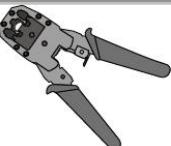
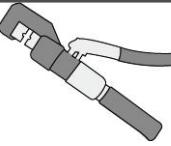
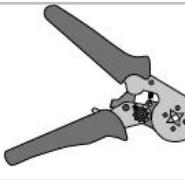
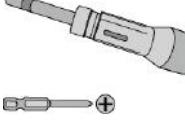
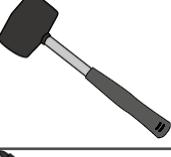
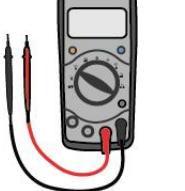
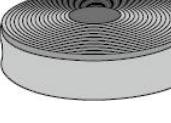
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#### 4.2.3 Tool Requirements

## NOTICE

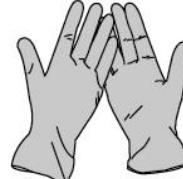
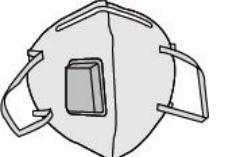
During installation, it is recommended to use the following installation tools. If necessary, other auxiliary tools can be used on site.

### Installation Tools

Tool Type	Description	Tool Type	Description
	diagonal plier		RJ45 connector crimping tool
	wire stripper		YQK-70 hydraulic pliers
	VXC9 hydraulic pliers		open-end wrench
	PV terminal crimping tool PV-CZM-61100		hammer drill (drill bit Φ8mm)
	torque wrench M5, M6, M8		rubber hammer
	socket wrench		marker pen
	multimeter range ≤1100V		heat shrink tubing

	heat gun		cable tie
	vacuum cleaner		Level bar

## personal protective equipment

Tool Type	Description	Tool Type	Description
	Insulated gloves, protective gloves		Dust mask
	goggle		Safety shoes

## 4.3 Device Transfer

 **WARNING**

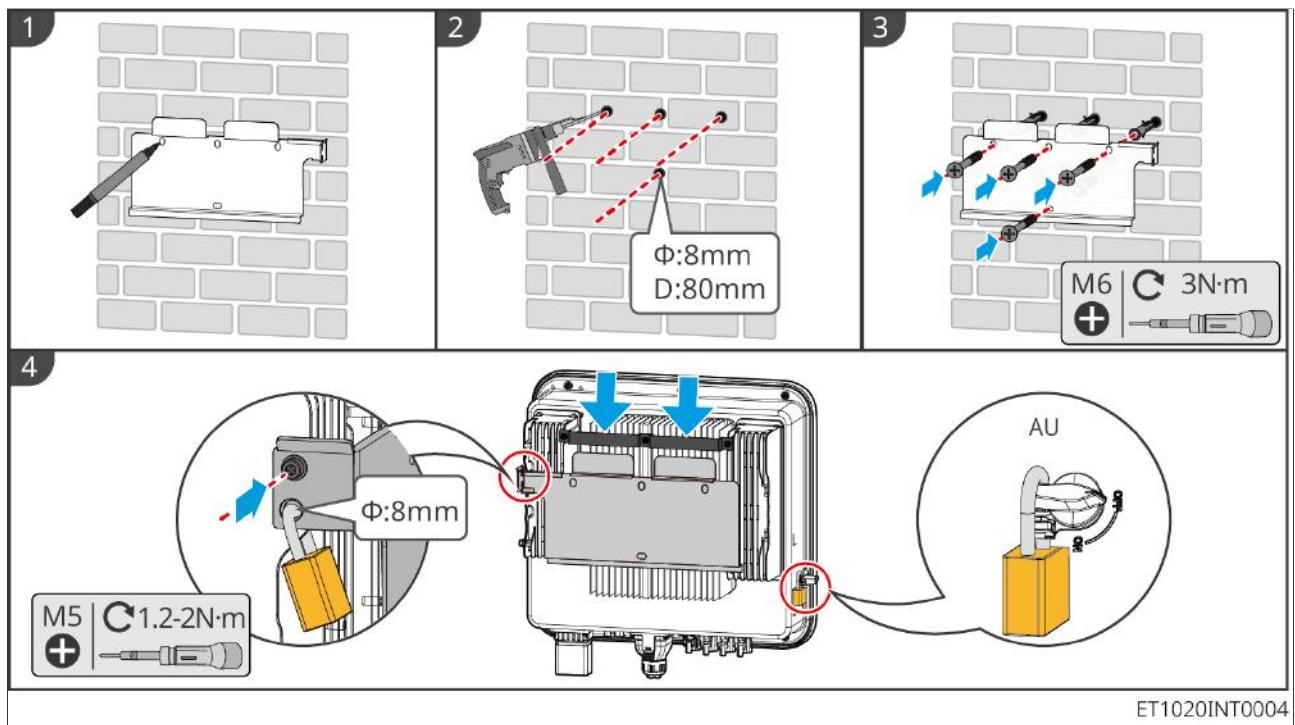
- When performing operations such as transportation, handling, and installation, it is necessary to comply with the legal regulations and relevant standards of the country or region.
- Before installation, the equipment must be moved to the installation site. To prevent personal injury or equipment damage during transportation, pay attention to the following points:
  1. Based on the weight of the equipment, ensure an adequate number of personnel so that the equipment does not exceed the weight that can be safely carried, and to prevent personal injury.
  2. Wear protective gloves to prevent injury.
  3. Ensure the equipment is balanced during transportation to prevent it from falling.

## 4.4 Installing the Inverter

### CAUTION

- When drilling, ensure the drilling location avoids water pipes, cables, etc. inside the wall to prevent danger.
- When drilling, please wear safety goggles and dust masks to avoid inhaling dust into the respiratory tract or getting it into the eyes.
- Ensure the inverter is installed securely to prevent it from falling and injuring personnel.

1. Place the mounting bracket horizontally against the wall and use a marker to mark the drilling positions.
2. Use an impact drill to create the holes.
3. Secure the inverter mounting bracket to the wall using expansion screws.
4. Use a DC switch lock to lock the DC switch in the "OFF" state, then hang the inverter onto the bracket. (Optional) For Australia only, the DC switch lock is user-supplied. Please ensure the lock's aperture meets the requirements.
5. Use screws to secure the inverter to the bracket, ensuring the inverter is firmly installed.



## 4.5 Battery Installation

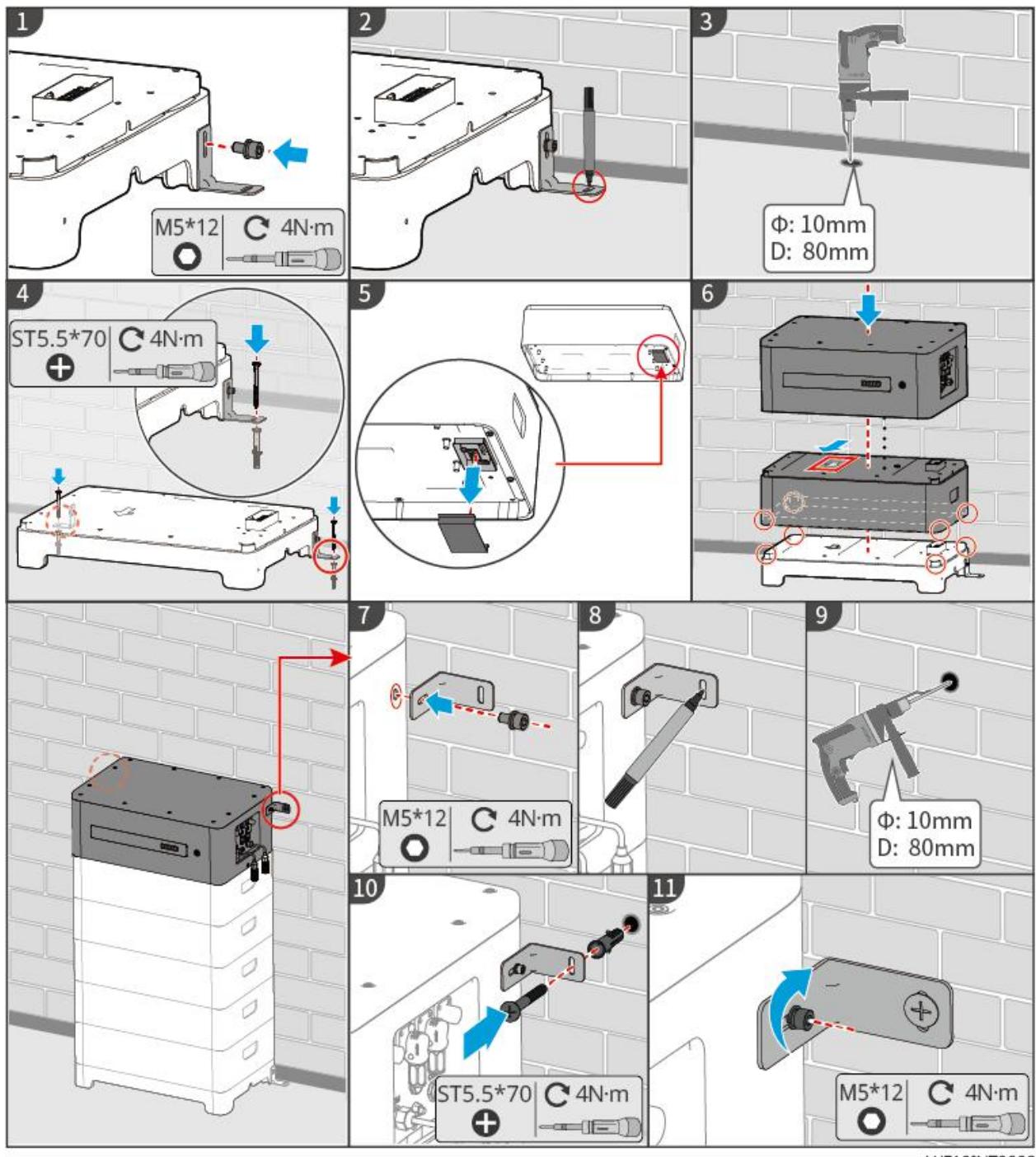
### 4.5.1 Lynx Home F Series Installation

## **WARNING**

- Ensure the control cabinet is installed above the battery; never install the battery above the control cabinet.
- When installing the battery system, it is necessary to ensure the installation is level and secure. When placing the battery base, battery, or control cabinet, confirm that the holes on the upper and lower layers are aligned; the anti-tip bracket must be vertically pressed against the floor, wall, or battery system surface.
- When using a hammer drill to bore holes, the battery system must be covered with cardboard or another cover to prevent foreign objects from entering the device, which could cause damage.
- Before installing the battery system, remove the protective cover from the battery module's connector port.
- After marking the drilling position with a marker, the control cabinet must be removed to prevent equipment damage due to the hammer drill being too close to the control cabinet during drilling.

### **4.5.1.1 Installation of Lynx Home F**

1. Install the anti-tilt bracket on the base.
2. Place the base against the wall, use a marker to mark the drilling positions, and remove the base.
3. Use a hammer drill to drill the holes.
4. Secure the base with expansion bolts, ensure that the base is correctly oriented.
5. Remove the battery terminal cover.
6. Install the battery on the base, ensure that the battery orientation matches the base orientation; and according to the actually chosen battery system type, install the remaining battery modules and the control cabinet.
7. Pre-install the control cabinet anti-tilt bracket on the control cabinet.
8. Install the control cabinet above the battery, ensure it is firmly placed, use a marker to mark the drilling positions, and remove the control cabinet.
9. Use a hammer drill to drill the holes.
10. Secure the control cabinet anti-tilt bracket to the wall.
11. Secure the anti-tilt bracket to the control cabinet.

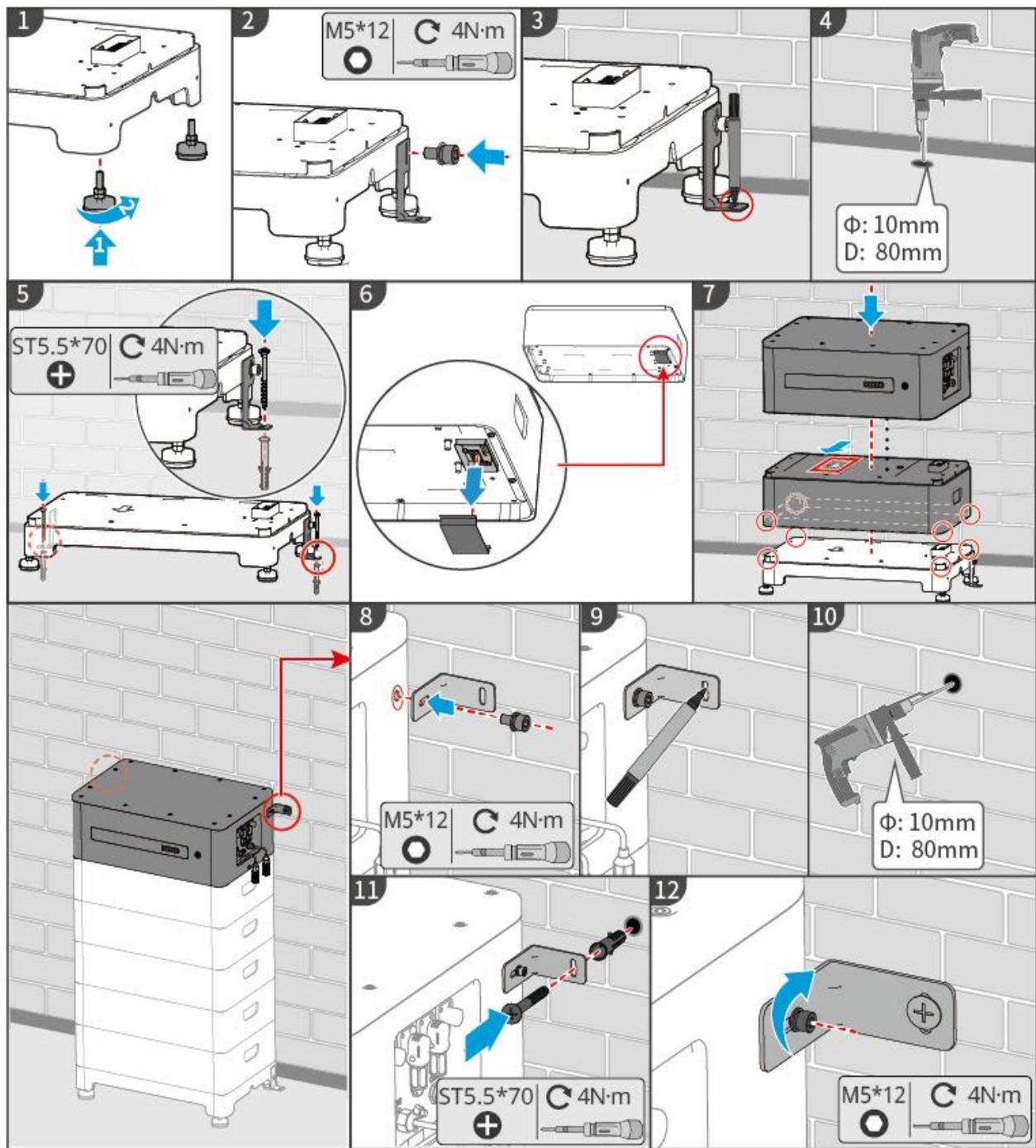


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#### 4.5.1.2 Installation of Lynx Home F Plus+

1. (Optional) Screw the adjustable feet to the battery base.

2. Screw the anti-tilt bracket to the base.
3. Place the base against the wall, mark the drilling spots with a marker, and remove the base.
4. Drill the holes using a hammer drill.
5. Attach the base using wall plugs and screws, ensuring the base is correctly oriented.
6. Remove the protective cover of the battery terminals.
7. Mount the battery into the base, ensure the battery orientation matches the base orientation; according to the actually chosen battery system type, install the remaining battery modules and the control unit.
8. Pre-install the anti-tilt bracket of the control unit onto the control unit.
9. Place the control unit on top of the battery, ensure it is firmly seated, mark the drilling spots with a marker, and remove the control unit.
10. Drill the holes using a hammer drill.
11. Attach the anti-tilt bracket of the control unit to the wall.
12. Attach the anti-tilt bracket to the control unit.
13. (Optional) After completing the battery system installation, check if the installation is level and firm. If it is tilted or wobbly, you can adjust the installation condition by turning the adjustable feet.



14.

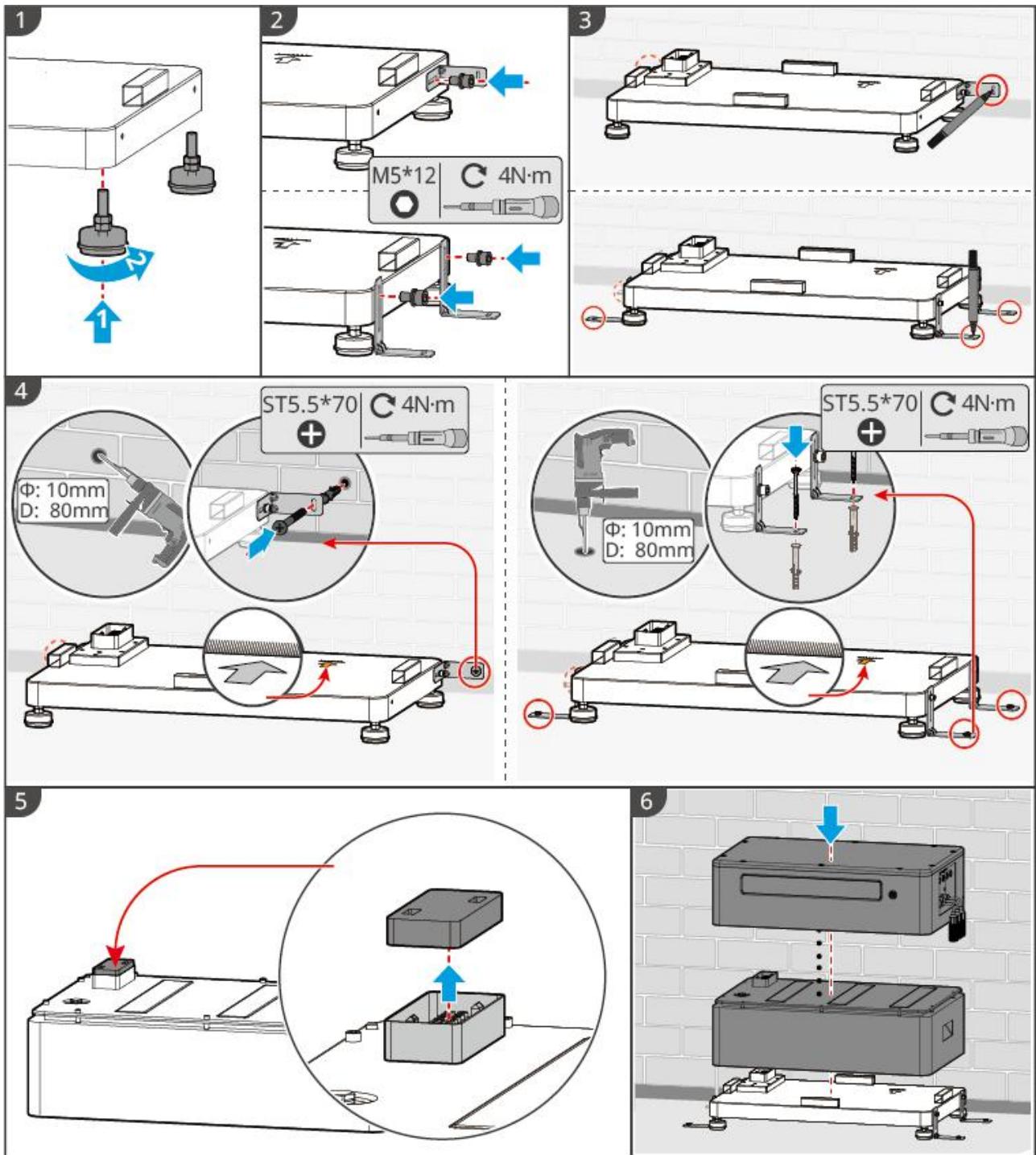
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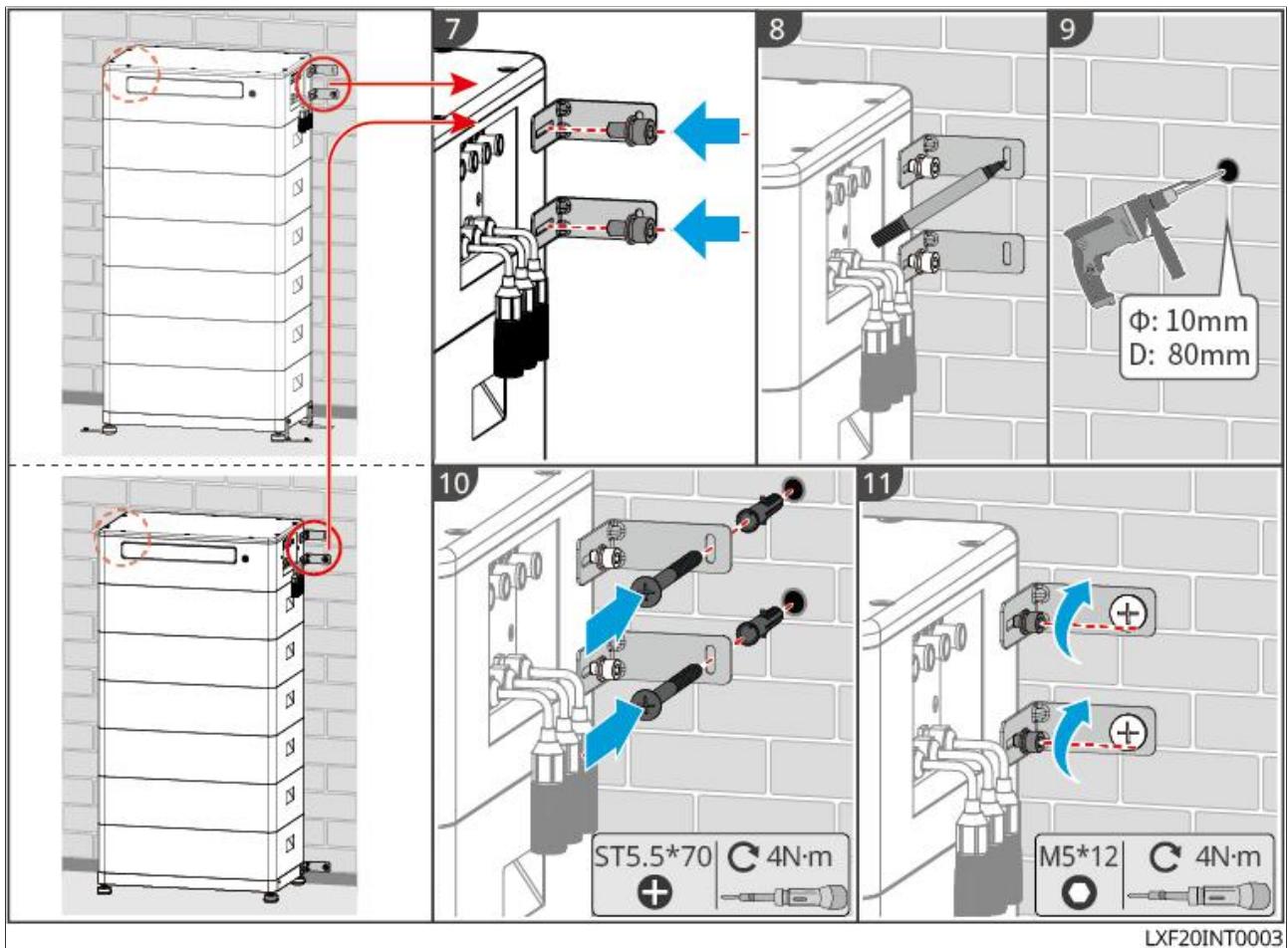
#### 4.5.1.3 Lynx Home F G2 Installation

1. (Optional) Screw the adjustable feet to the battery base.
2. Attach the anti-tilt bracket to the base.
3. Place the base against the wall, mark the drilling positions with a marker, and

remove the base.

4. Drill the holes using a hammer drill.
5. Secure the base using wall plugs and screws, ensure that the base is correctly oriented.
6. Mount the battery on the base, ensure that the battery orientation matches the base orientation; according to the actual chosen battery system type, install the remaining battery modules and the control unit.
7. Install the anti-tilt bracket for the control unit.
8. Place the control unit on top of the battery, ensure that the position is stable, mark the drilling positions with a marker, and remove the control unit.
9. Drill the holes using a hammer drill.
10. Secure the anti-tilt bracket of the control unit.
11. Install the anti-tilt bracket and the connection box.
  - (Optional) Secure the anti-tilt bracket of the control unit.
  - (Optional) Install the connection box.
12. (Optional) After completing the battery system installation, check if it is mounted horizontally and firmly. If it is tilted or wobbling, you can adjust the installation condition by turning the adjustable feet.





#### 4.5.2 Installation of Lynx Home D

##### WARNING

- The battery system must be installed on a pedestal or rack.
- Auxiliary installation tools must be used when stacking batteries.
- If a single battery set exceeds 3 units, installation on a pedestal is recommended.
- Stack the batteries according to the recommended method.

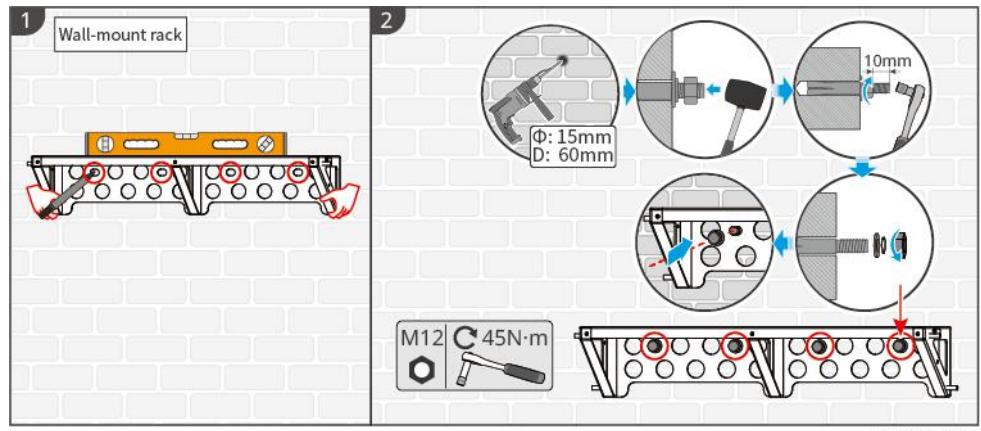
##### Battery Stacking Method

Total number of batteries (pcs)	First stack (pcs)	Second stack (pcs)
---------------------------------	-------------------	--------------------

<b>Battery Stacking Method</b>		
8	4	4
7	4	3
6	3	3
5	3	2
4	2	2
3	3	-
2	2	-
1	1	-

### **Wall Bracket Installation (Optional)**

1. Place the bracket flush against the wall. Ensure the bracket is firmly positioned and use a spirit level to check if it is horizontal.
2. After setting the position and aligning the bracket, mark the drilling points with a marker, then remove the bracket.
3. Drill the holes and install the wall plugs.
  - a. Use a hammer drill for drilling.
  - b. Clean out the holes.
  - c. Use a rubber mallet to tap the wall plugs into the holes.
  - d. Use an Allen key to tighten the nut clockwise to expand the wall plug.
  - e. Unscrew the nut counterclockwise and remove it.
4. Use an Allen key to secure the bracket to the wall.

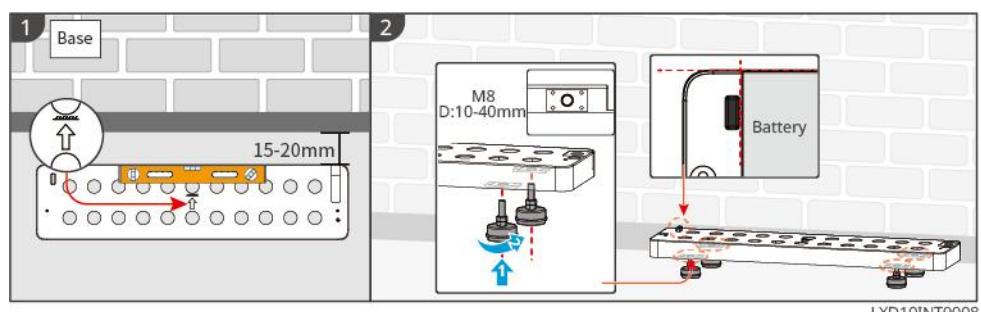


## Base Installation (Optional)

### WARNING

Check if adjustable feet are included in the attached packaging. If they are not and you need them, contact the seller or service provider to obtain them.

1. Install the adjustable feet onto the bottom of the base.
2. Place the base at a distance of 15-20mm from the wall, parallel to the wall, and ensure the floor is level.
3. When installing the battery onto the base, ensure the left side of the battery is aligned with the stop on the base.

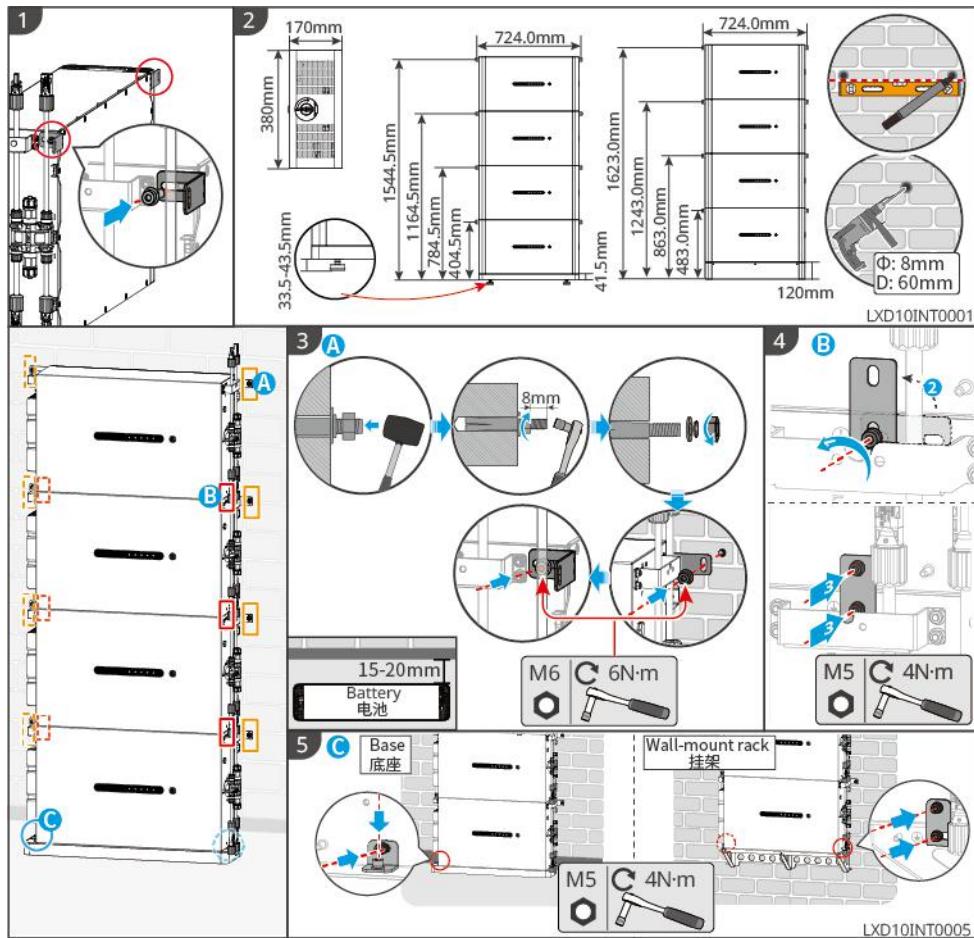


## Battery Installation

## WARNING

- For floor installation, two base and battery holders are included in the package. To prevent the battery from becoming loose or shifting, install one of the holders on the side of the battery mounting block. Keep the other holder as a spare.
- For wall mounting, to prevent the battery from becoming loose or shifting, use the provided fixing brackets to secure the battery on both sides of the holder.

1. Pre-assemble the anti-tilt bracket to the battery.
2. Place the battery onto the installed bracket or base. Place the anti-tilt bracket flush against the wall, mark the drilling points, then remove the battery; or use a spirit level to mark the drilling points.
3. Install the wall plugs and secure the battery.
  - a. Use a hammer drill for drilling.
  - b. Clean out the holes.
  - c. Use a rubber mallet to tap the wall plugs into the holes.
  - d. Use an Allen key to tighten the nut clockwise to expand the wall plug.
  - e. Unscrew the nut counterclockwise and remove it.
  - f. Place the battery back onto the base or bracket and adjust the battery position so it is 15-20mm away from the wall.
  - g. Use an Allen key to secure the battery to the wall, and use a torque screwdriver to tighten the anti-tilt bracket to the battery.
4. Install and tighten the connecting brackets between batteries.  
If installing multiple batteries, repeat steps 1 through 4 to complete the installation of all batteries. No more than 4 batteries can be stacked in one group.
5. Install and tighten the connecting brackets between the battery and the base or bracket.

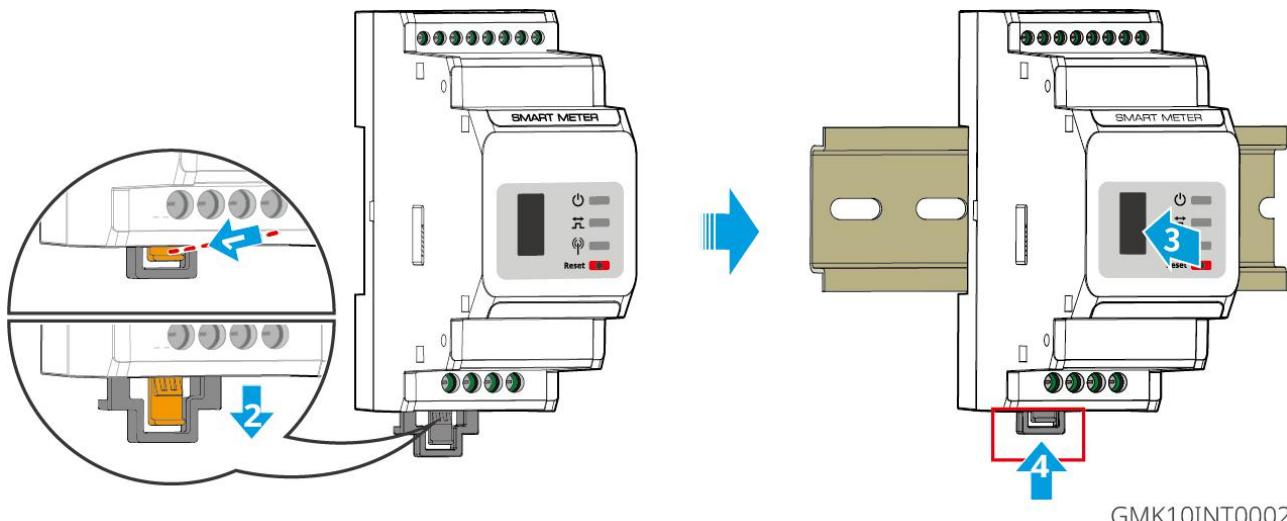


## 4.6 Installing the Smart Meter

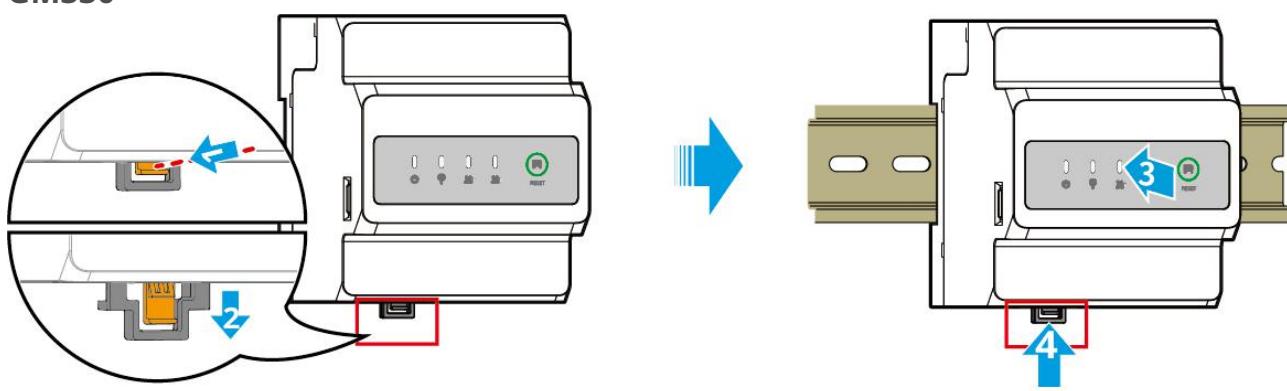
### **⚠️WARNING**

In areas prone to lightning hazards, if the meter cable length exceeds 10m and the cable is not laid with grounded metal conduit, it is recommended to install external lightning protection devices.

**GM3000**



GM330



# 5 System Wirings

## DANGER

- All operations during electrical connection, as well as the specifications of cables and components used, must comply with local laws and regulations.
- Before performing electrical connections, disconnect the DC switch and AC output switch of the equipment to ensure the equipment is powered off. Strictly prohibit live operations; otherwise, dangers such as electric shock may occur.
- Cables of the same type should be bundled together and routed separately from different types of cables. Do not allow them to be entangled or cross-routed.
- If the cable is subjected to excessive tension, poor connections may result. When wiring, leave a certain length of cable slack before connecting it to the inverter terminal ports.
- When crimping terminal lugs, ensure the conductor part of the cable makes full contact with the lug. Do not crimp the cable insulation together with the lug. Otherwise, it may cause equipment malfunction, or after operation, unreliable connections may lead to overheating and damage to the equipment's terminal block.

## NOTICE

- When performing electrical connections, please wear personal protective equipment such as safety shoes, protective gloves, and insulated gloves as required.
- Only qualified personnel are permitted to perform electrical connection operations.
- The cable colors in the diagrams in this document are for reference only. Specific cable specifications must comply with local regulations.

## 5.1 System Wiring Electrical Block Diagram

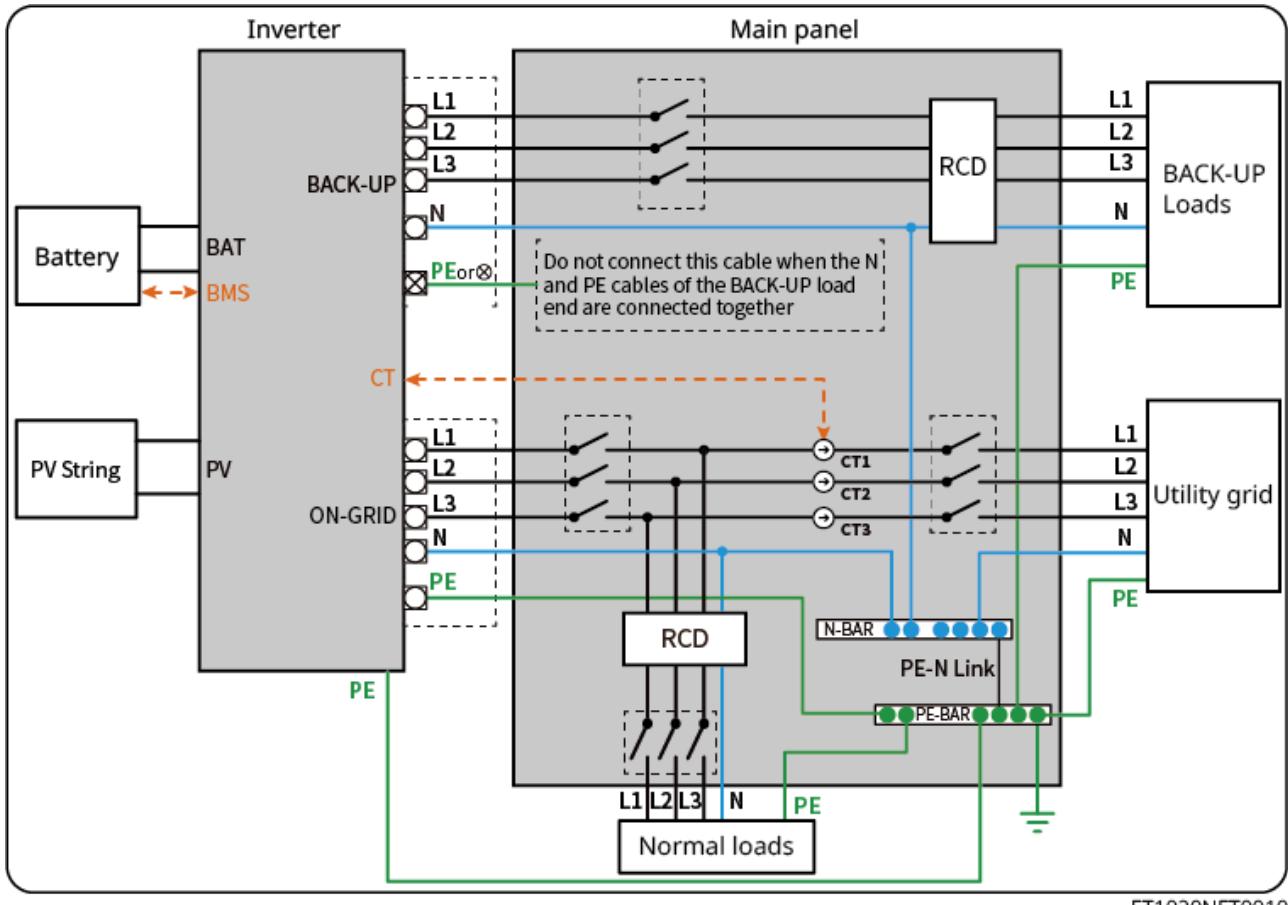
### NOTICE

- Depending on regional regulatory requirements, the wiring methods for the N and PE lines of the Inverter's ON-GRID and BACK-UP ports may differ. Please follow local regulations.
- The Inverter has a built-in energy meter and can be directly connected to a CT for use.
- Accuracy may decrease when the connection length between the CT and the Inverter exceeds 25m. For higher accuracy requirements, an external smart meter can be installed.
- The Inverter's ON-GRID AC port has a built-in relay. When the Inverter is in off-grid mode, the built-in ON-GRID relay is open; when the Inverter is in grid-connected operation mode, the built-in ON-GRID relay is closed.
- After the Inverter is powered on, the BACK-UP AC port becomes live. If maintenance is required on the BACK-UP loads, please power down the Inverter to avoid the risk of electric shock.

### **N and PE wires are connected together in the distribution box**

#### **NOTICE**

- To maintain neutral integrity, the neutral wires on the grid-connected side and the off-grid side must be connected together; otherwise, the off-grid function cannot operate normally.
- The diagram below illustrates the grid system for regions such as Australia and New Zealand:

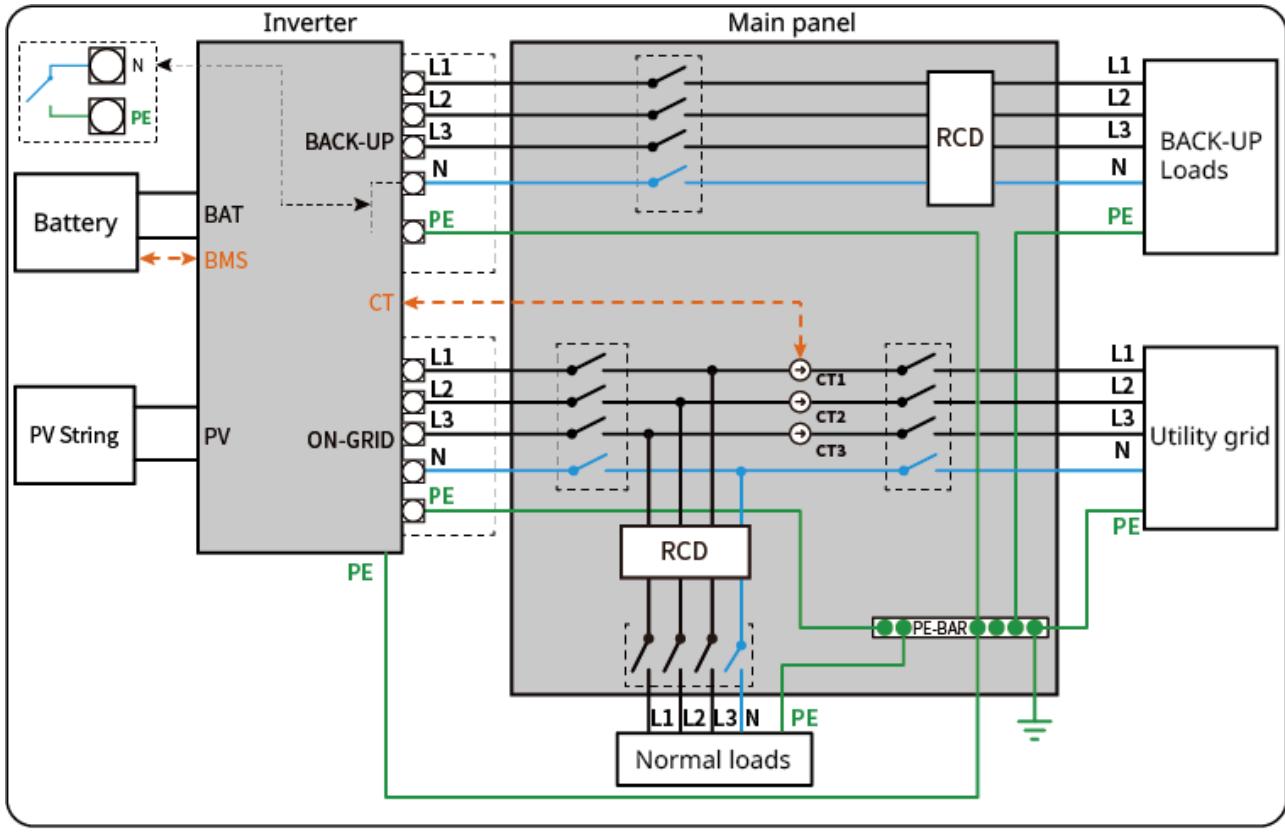


ET1020NET0010

**N and PE wires are connected separately in the distribution box**

### NOTICE

- Please ensure the BACK-UP protective ground wire is correctly and securely connected, otherwise the BACK-UP function may malfunction when a grid fault occurs.
- Other regions except Australia, New Zealand, etc. apply to the following wiring methods:



## 5.2 Detailed System Wiring Diagram

When all loads in the photovoltaic system cannot consume the electricity generated by the system, the surplus power will be fed into the grid. At this time, a smart meter or CT monitoring system can be used to monitor the system's power generation and control the amount of electricity fed into the grid.

- Connecting a smart meter enables output power limiting and load monitoring functions.
- After connecting the smart meter, please enable the "Export power limit" function via the SolarGo App.

The Detailed System Wiring Diagram only shows wiring examples for some model devices. Please refer to the corresponding wiring guidance chapters for the actual devices you are using when making connections.

## NOTICE

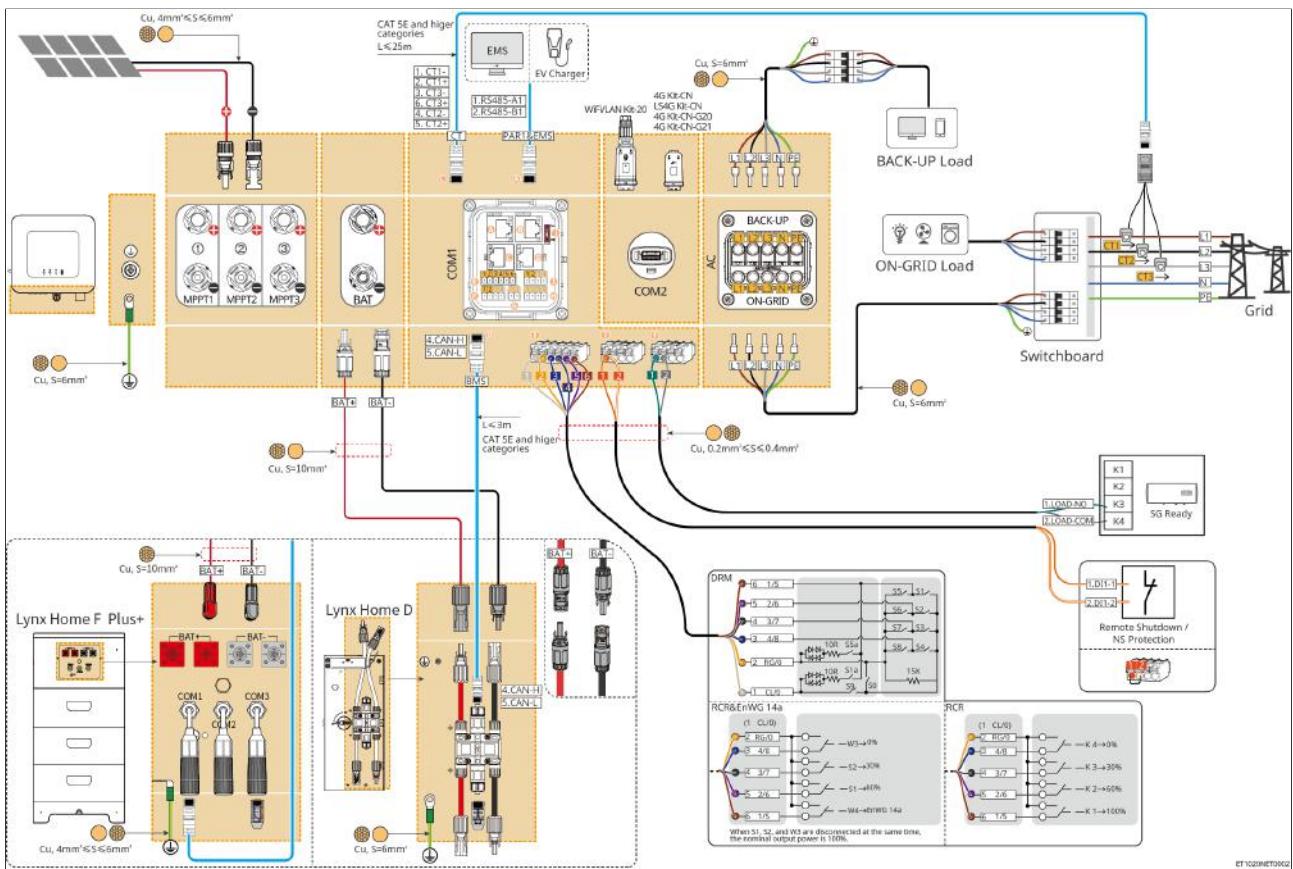
- The GM330 or GM3000 meter is optional. Please contact GoodWe for purchase if needed.
- In coupling scenarios, a dual-meter networking setup is required to achieve grid-tied inverter generation monitoring and load monitoring functions.
  - Meter 1 or the built-in meter is used to monitor the system's grid-connected power.
  - Meter 2 is used to monitor the grid-tied inverter's generation.
  - By integrating data from Meter 1 and Meter 2, the monitoring platform can achieve real-time monitoring of load power consumption.
- If output power limitation is required for the grid-tied inverter, please connect a separate meter or CT device.

Dual Meter Configuration Scenarios

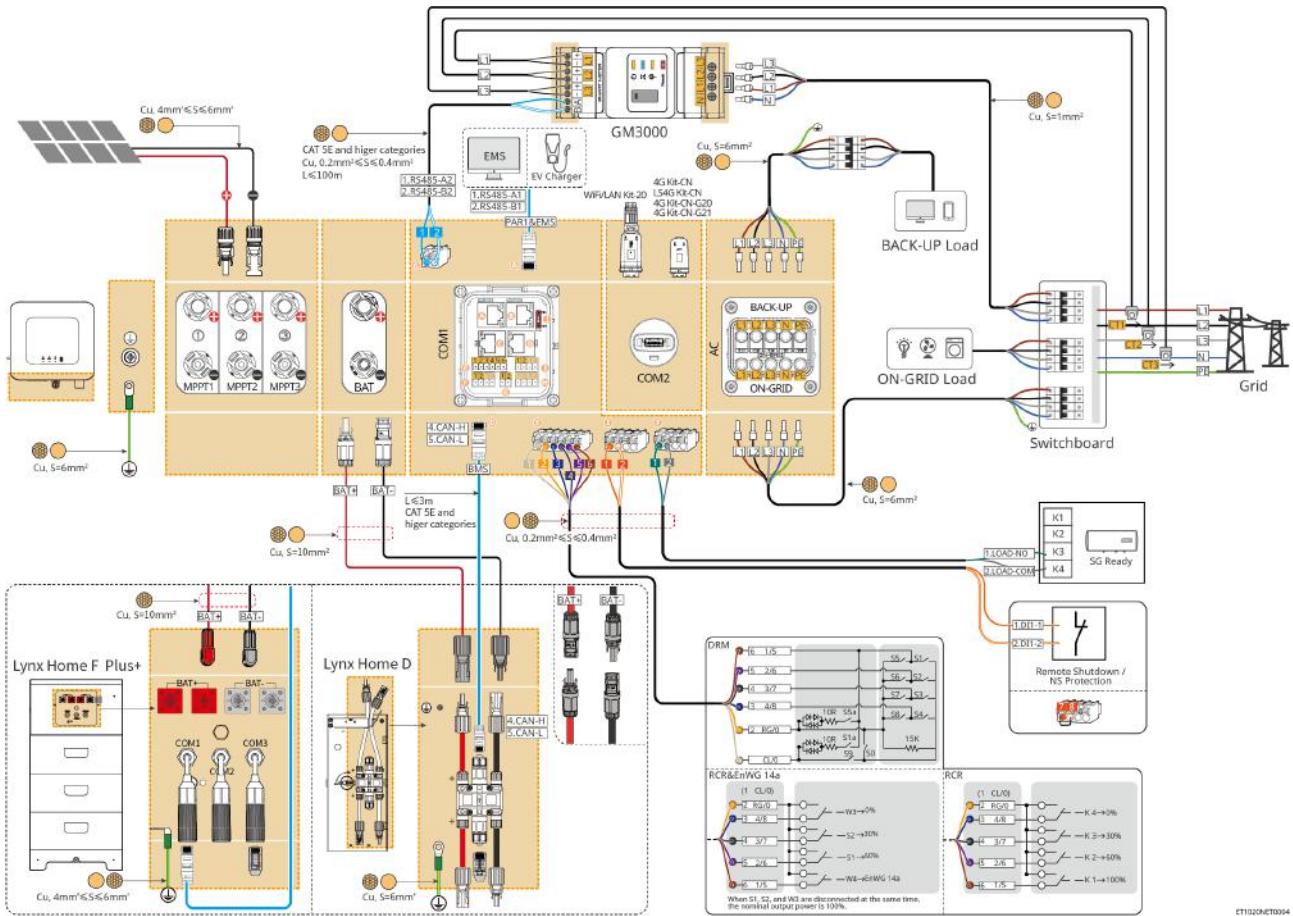
Meter 1 (Grid Side)	Meter 2 (Grid-tie Inverter AC Side)
Built-in Meter	GM3000
Built-in Meter	GM330
GM3000	GM3000
GM3000	GM330
GM330	GM330
GM330	GM3000

### 5.2.1 Detailed System Wiring Diagram for Single Inverter

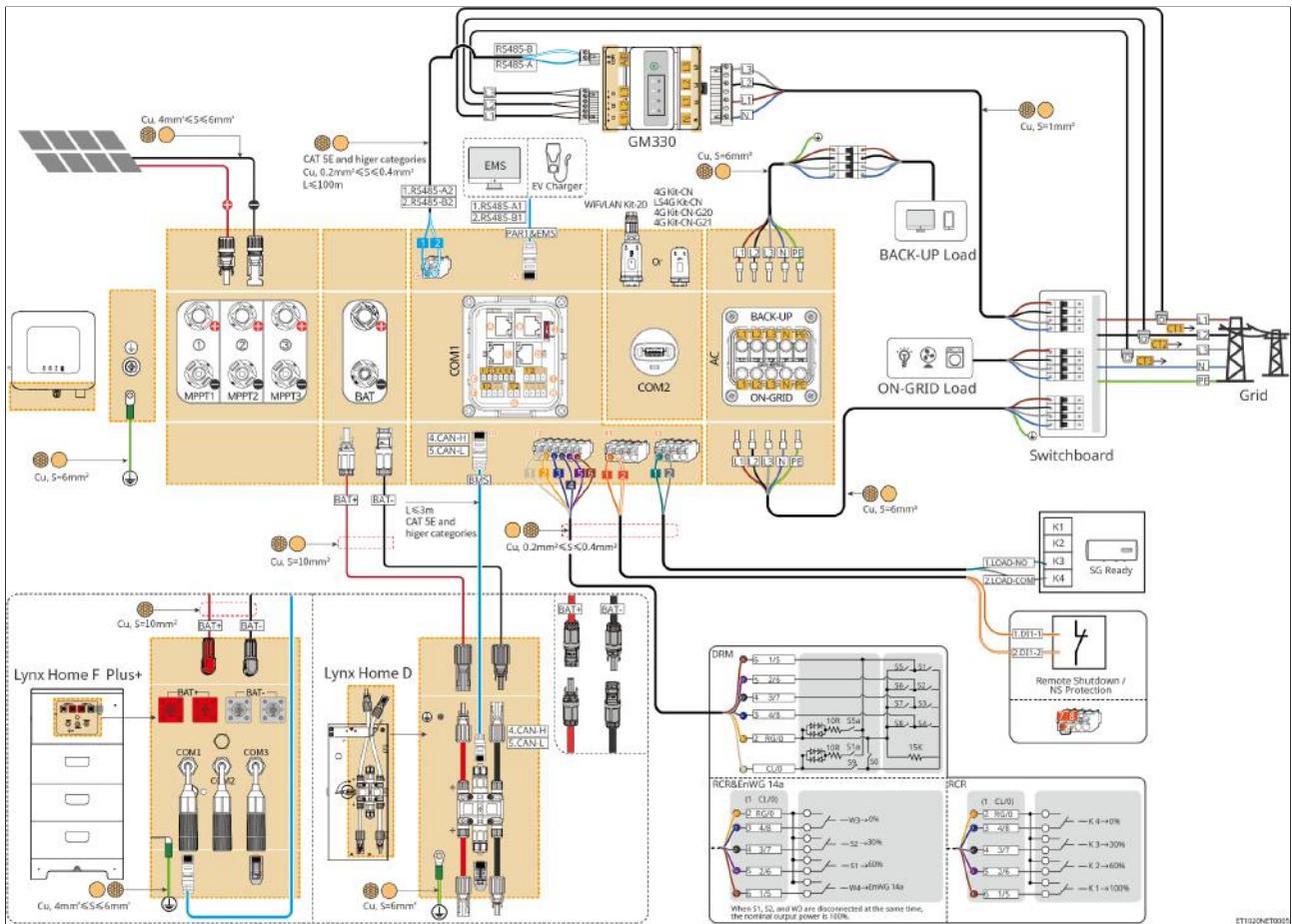
Scenario using built-in meter



Scenario with GM3000

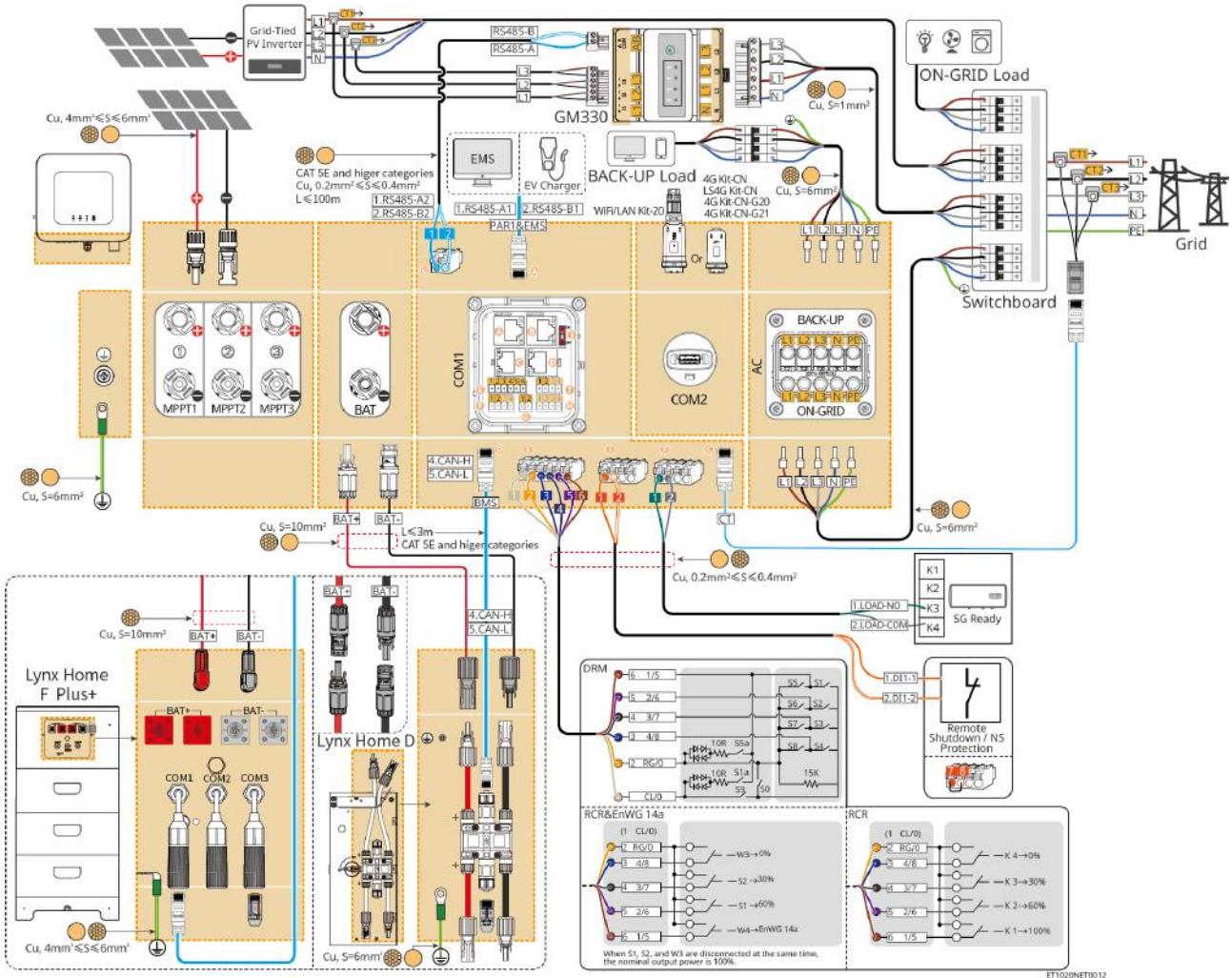


Scenario with GM3000



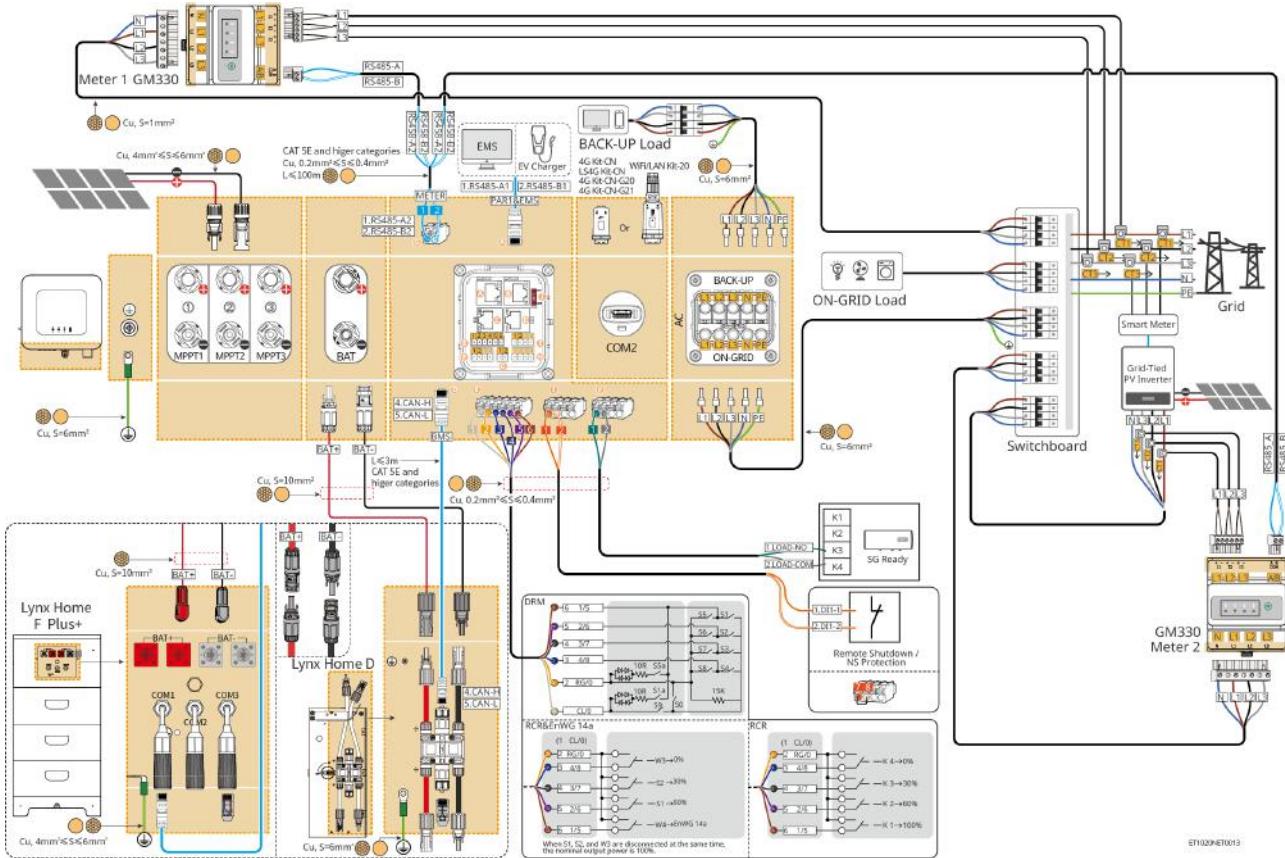
## **Coupling Scenario: Load Monitoring and Grid-tied Inverter Power Generation Monitoring Networking Solution**

## Networking with built-in meter+GM330



## Networking with GM330+GM330

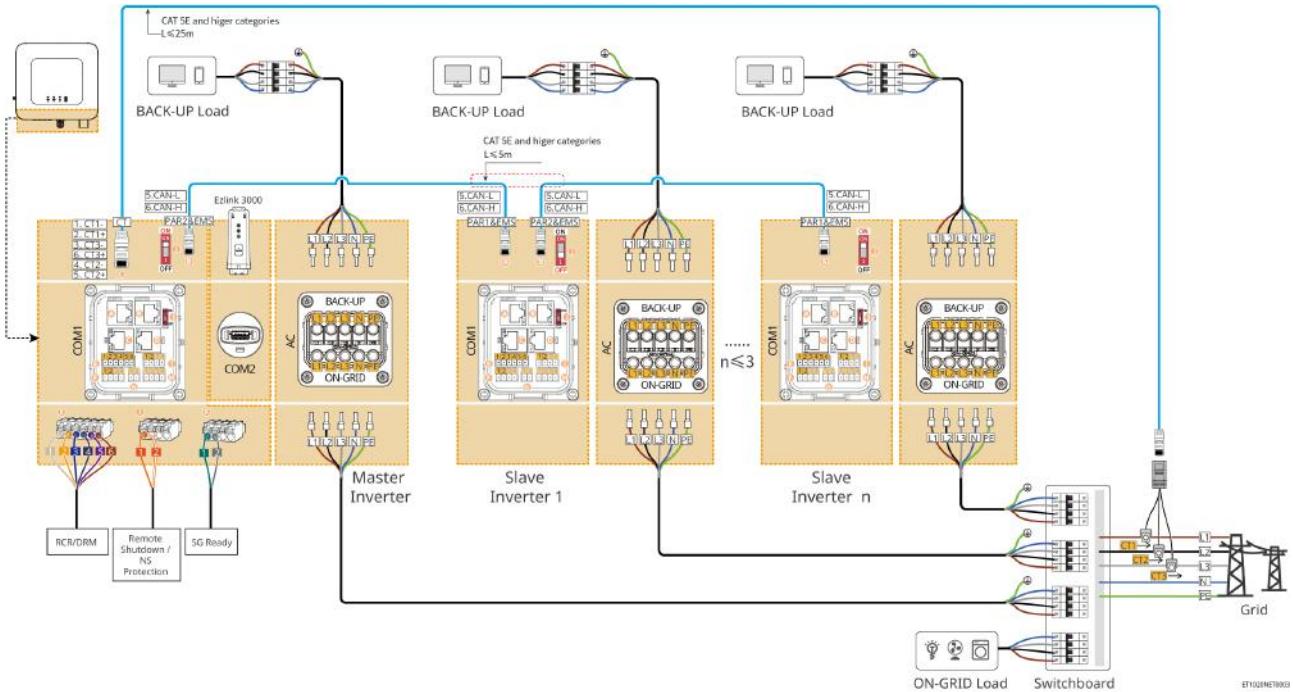
If output power limitation is required for the grid-tied inverter, please connect a meter or CT device separately.



## 5.2.2 Detailed System Wiring Diagram for Parallel System

- In a parallel system scenario, the inverter connected to the Ezlink3000 smart communication stick and the meter is the master inverter; all others are slave inverters. Do not connect smart communication sticks to slave inverters in the system.
- If connecting devices such as DRED devices, RCR devices, remote shutdown devices, NS Protection, SG Ready heat pumps, etc., to the system, connect them to the master inverter.
- The following diagrams focus on wiring related to parallel operation. For wiring requirements of other ports, please refer to the single-unit system.

## Scenario Using Built-in Meter

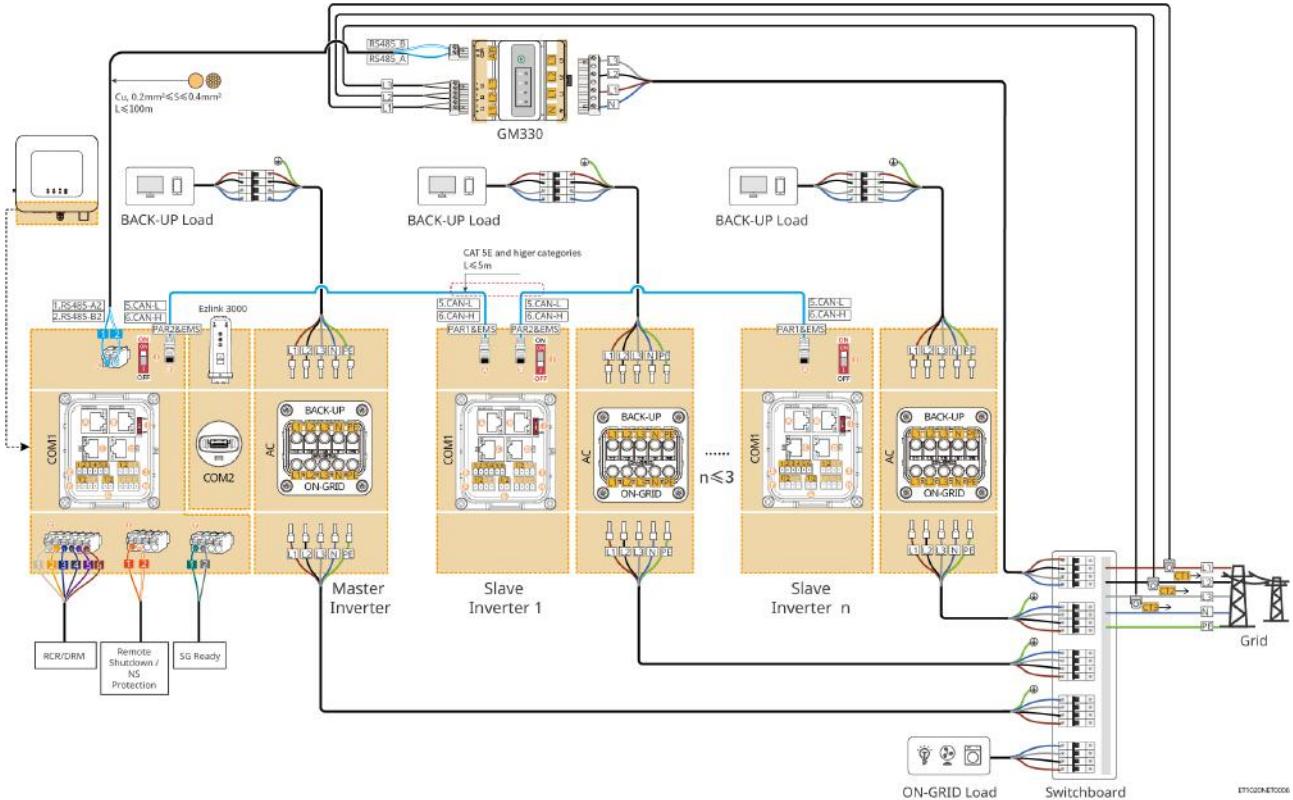


## Scenario with GM3000

The wiring method for an inverter parallel system with the GM3000 is similar to the scenario with the GM330, with only the meter connection method being different.

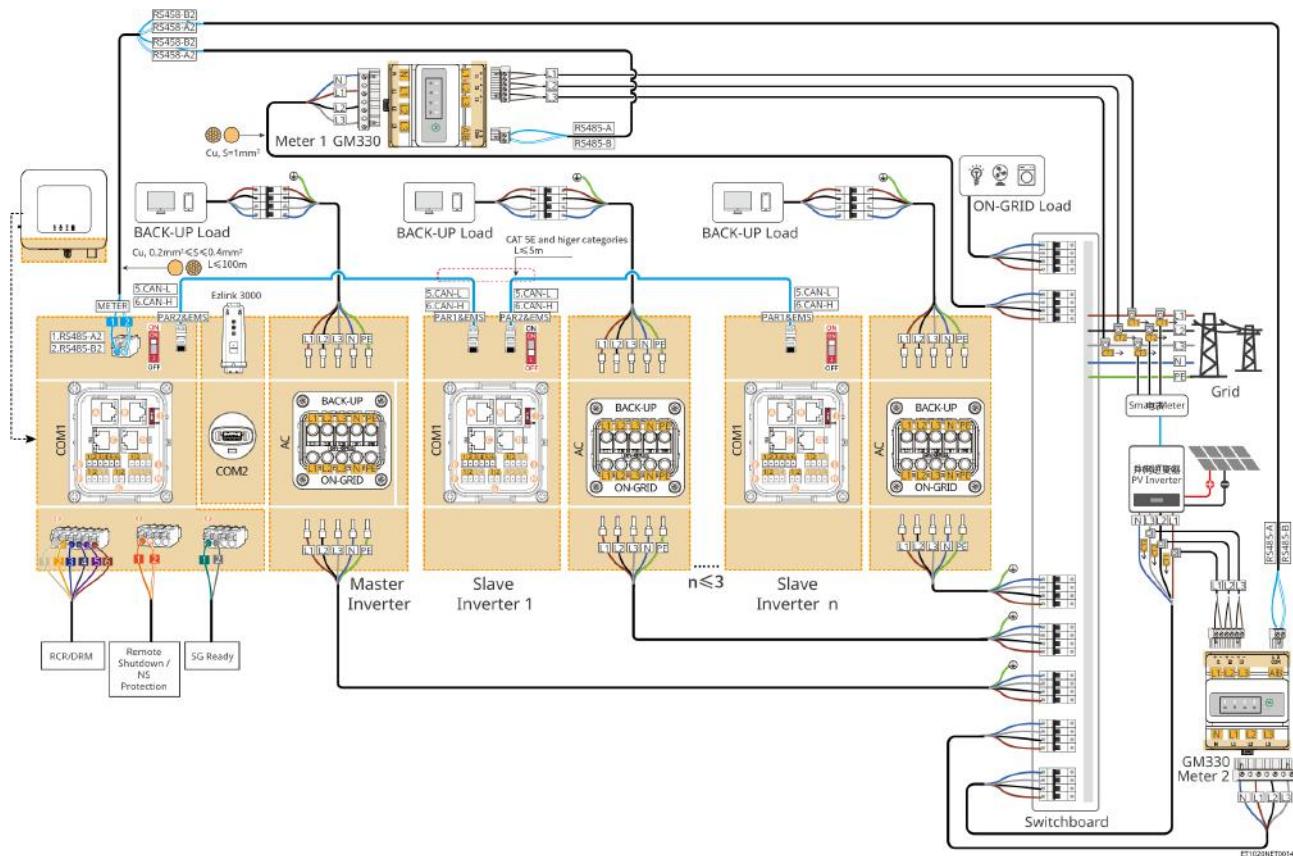
Please refer to the **Scenario with GM3000** in the single-unit system and the **Scenario with GM330** in the parallel system for wiring.

## Scenario with GM330



## Network Solution for Load Monitoring in Coupling Scenarios and Grid-tied Inverter Generation Monitoring

GMK330 meter + GMK330 meter



## 5.3 Preparing Materials

### WARNING

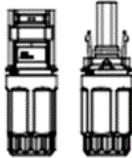
- Do not connect loads between the inverter and the AC switch directly connected to the inverter.
- Each inverter must be equipped with an AC output circuit breaker. Multiple inverters must not be connected to a single AC circuit breaker simultaneously.
- To ensure the inverter can safely disconnect from the grid in case of an abnormality, please connect an AC circuit breaker on the AC side of the inverter. Select an appropriate AC circuit breaker according to local regulations.
- When the inverter is powered on, the BACK-UP AC port is live. If maintenance is required on the BACK-UP load, power down the inverter first; otherwise, electric shock may occur.

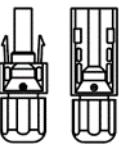
### 5.3.1 Preparing Breakers

No.	Breaker	Recommended Specifications	Acquisition Method	Remarks
1	ON-GRID Breaker	<p>When the BACK-UP port is loaded, rated voltage <math>\geq 230V</math>, rated current requirements are as follows:</p> <ul style="list-style-type: none"> <li>• GW6000-ET-20: Rated current <math>\geq 20A</math></li> <li>• GW8000-ET-20: Rated current <math>\geq 25A</math></li> <li>• GW9900-ET-20, GW10K-ET-20, GW12K-ET-20, and GW15K-ET-20: Rated current <math>\geq 32A</math></li> </ul> <p>When the BACK-UP port is not loaded, rated voltage <math>\geq 230V</math>, rated current requirements are as follows:</p> <ul style="list-style-type: none"> <li>• GW6000-ET-20, GW8000-ET-20: Rated current <math>\geq 16A</math></li> <li>• GW9900-ET-20, GW10K-ET-20: Rated current <math>\geq 20A</math></li> <li>• GW12K-ET-20: Rated current <math>\geq 25A</math></li> <li>• GW15K-ET-20: Rated current <math>\geq 32A</math></li> </ul>	Self-provided	If the inverter's BACK-UP port is not used, select an appropriate breaker based on the maximum AC output current.

No.	Breaker	Recommended Specifications	Acquisition Method	Remarks
2	BACK-UP Breaker	<p>Rated voltage <math>\geq 230V</math>, rated current requirements are as follows:</p> <ul style="list-style-type: none"> <li>• GW6000-ET-20: Rated current <math>\geq 20A</math></li> <li>• GW8000-ET-20: Rated current <math>\geq 25A</math></li> <li>• Others: Rated current <math>\geq 32A</math>, rated voltage <math>\geq 230V</math> AC</li> </ul>	Self-provided	-
3	Battery Switch	<p>Select according to local laws and regulations</p> <ul style="list-style-type: none"> <li>• 2P DC switch</li> <li>• GW6000-ET-20, GW8000-ET-20: Rated current <math>\geq 40A</math>, rated voltage <math>\geq 720VDC</math></li> <li>• Others: Rated current <math>\geq 50A</math>, rated voltage <math>\geq 720V</math> DC</li> </ul>	Self-provided	-
4	RCD	<p>Select according to local laws and regulations</p> <ul style="list-style-type: none"> <li>• Type A</li> <li>• ON-GRID side: 300mA</li> <li>• BACK-UP side: 30mA</li> </ul>	Self-provided	-
5	Meter Switch	<ul style="list-style-type: none"> <li>• Rated voltage: 380V/400V</li> <li>• Rated current: 0.5A</li> </ul>	Self-provided	-

### 5.3.2 Preparing Cables

No.	Cable	Recommended Specifications	Acquisition Method
1	Inverter Protective Grounding Cable	<ul style="list-style-type: none"> <li>Single-core outdoor copper cable</li> <li>Conductor cross-sectional area: <math>S=6\text{mm}^2</math></li> </ul>	Self-provided
2	Battery Protective Grounding Cable	<ul style="list-style-type: none"> <li>Single-core outdoor copper cable</li> <li>Conductor cross-sectional area: <math>6\text{mm}^2</math></li> </ul>	Self-provided
3	PV DC Cable	<ul style="list-style-type: none"> <li>Industry-standard outdoor PV cable</li> <li>Conductor cross-sectional area: <math>4\text{mm}^2-6\text{mm}^2</math></li> <li>Cable outer diameter: 5.9mm-8.8mm</li> </ul>	Self-provided
4	Battery DC Cable	<p>Terminal Type I</p>  <ul style="list-style-type: none"> <li>Single-core outdoor copper cable</li> <li>Conductor cross-sectional area: <math>10\text{mm}^2</math></li> <li>Cable outer diameter: 6.0mm-9.5mm</li> </ul>	Self-provided or purchase from GoodWe

No.	Cable	Recommended Specifications	Acquisition Method
		<p>Terminal Type II</p>  <ul style="list-style-type: none"> <li>• Single-core outdoor copper cable</li> <li>• Conductor cross-sectional area: 10mm<sup>2</sup></li> <li>• Cable outer diameter: 5mm-8.5mm</li> </ul>	
5	AC Cable	<ul style="list-style-type: none"> <li>• Multi-core outdoor copper cable</li> <li>• Conductor cross-sectional area: 6mm<sup>2</sup></li> <li>• Cable outer diameter: 18mm</li> </ul>	Self-provided
6	Smart Meter Power Cable	<p>Outdoor copper cable Conductor cross-sectional area: 1mm<sup>2</sup></p>	Self-provided
7	Battery BMS Communication cable	<p>Custom communication cable, default length is 3m If self-provided Recommend: CAT 5E or higher standard network cable and RJ45 connector</p>	Supplied with the inverter
8	(Optional) Meter RS485 Communication cable	<p>standard network cable: CAT 5E or higher standard network cable and RJ45 connector</p>	RJ45-2PIN terminal adapter cable and standard network cable: Supplied with the package
9	Battery Cluster Parallel Communication Cable	CAT 5E or higher standard network cable and RJ45 connector	Self-provided

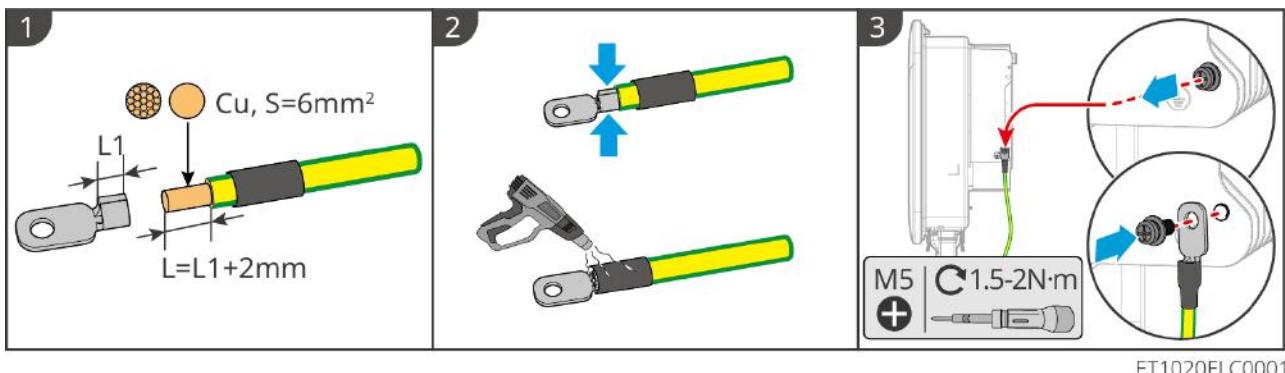
No.	Cable	Recommended Specifications	Acquisition Method
10	Load Control and Generator Control DO Communication Cable	<ul style="list-style-type: none"> <li>Shielded cable meeting local standards</li> <li>Conductor cross-sectional area: 0.2mm<sup>2</sup>-0.3mm<sup>2</sup></li> <li>Cable outer diameter: 5mm-8mm</li> </ul>	Self-provided
11	Remote Shutdown Communication Cable		
12	RCR/DRED Signal Cable		
13	Inverter Parallel Communication Cable	<ul style="list-style-type: none"> <li>RJ45 connector</li> <li>CAT 5E or higher specification straight-through network cable</li> </ul> <p>Recommend length not exceeding 5m</p>	Self-provided
14	EMS Communication Cable/EV Charger Communication Cable	CAT 5E or higher standard network cable and RJ45 connector	Self-provided
15	CT Connection Cable		Self-provided

## 5.4 Connecting the PE cable

## ⚠️WARNING

- When installing the equipment, the protective ground wire must be installed first; when removing the equipment, the protective ground wire must be removed last.
- The protective grounding of the chassis cannot replace the protective ground wire of the AC output port. During wiring, ensure the protective ground wires at both locations are reliably connected.
- For multiple devices, ensure the protective grounding points of all device chassis are equipotentially connected.
- To improve the corrosion resistance of the terminal, it is recommended to apply silicone or paint to the exterior of the grounding terminal for protection after the protective ground wire connection installation is completed.

### 5.4.1 Inverter Grounding

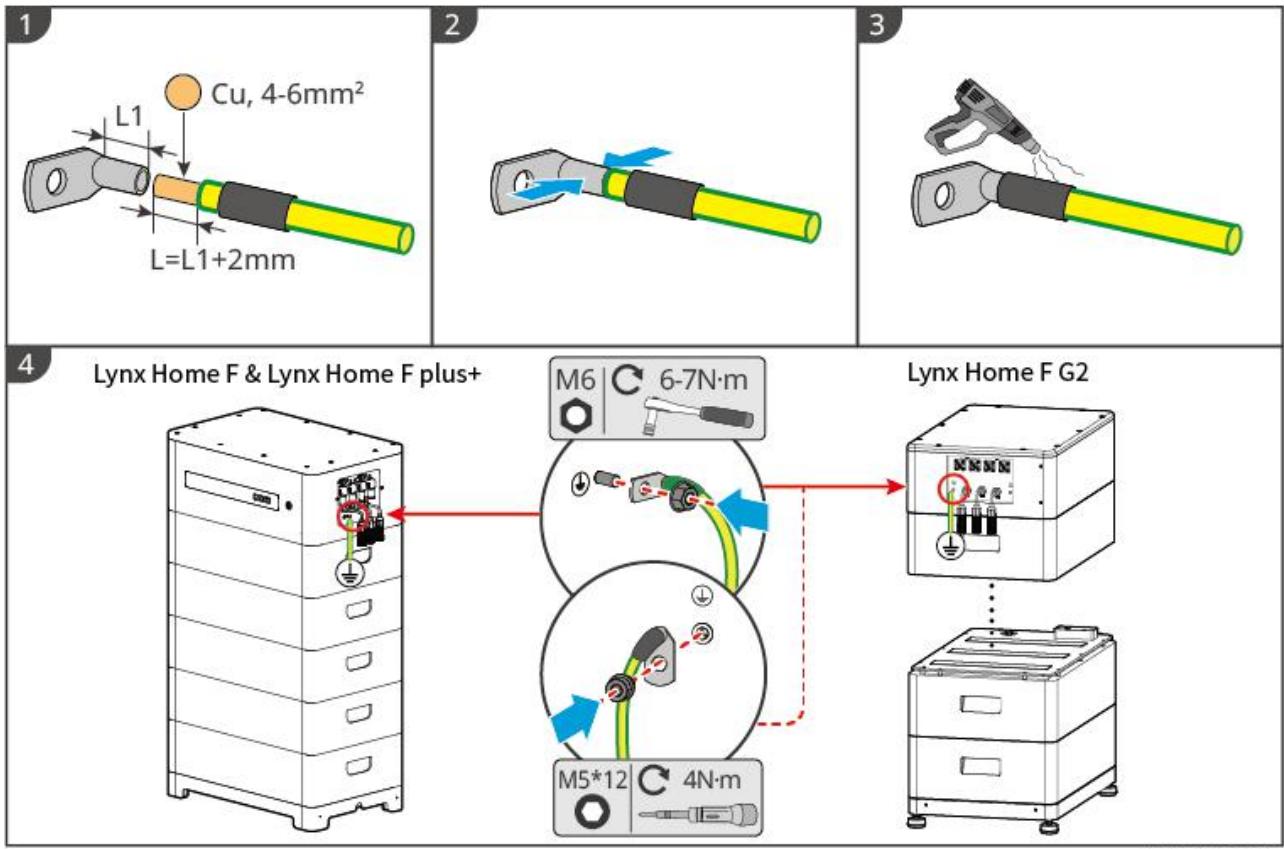


### 5.4.2 Battery System Grounding

## WARNING

The tensile force after crimping must be greater than 400N.

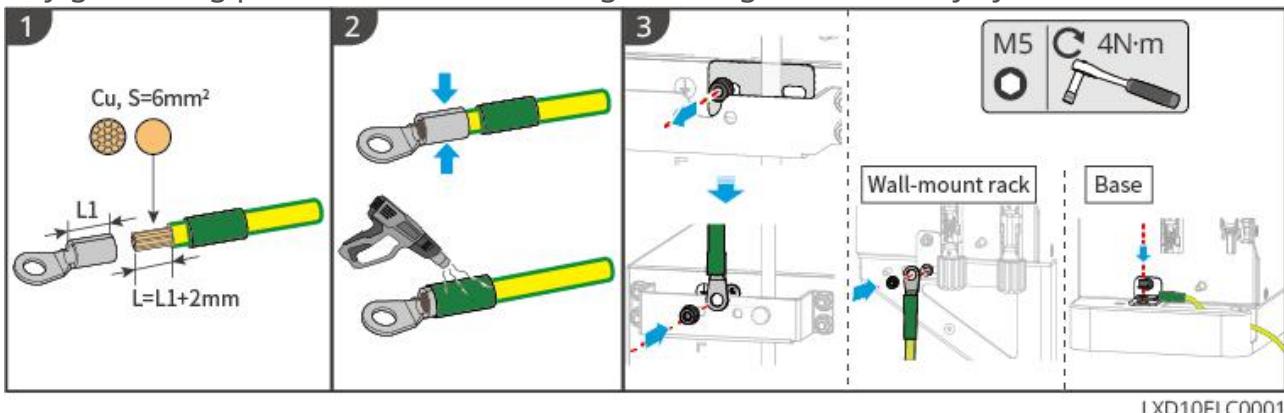
### Lynx Home F Series



LXF10ELC0001

### Lynx Home D

Any grounding point can be chosen for grounding in the battery system.



LXD10ELC0001

## 5.5 Connecting the PV Cable

## DANGER

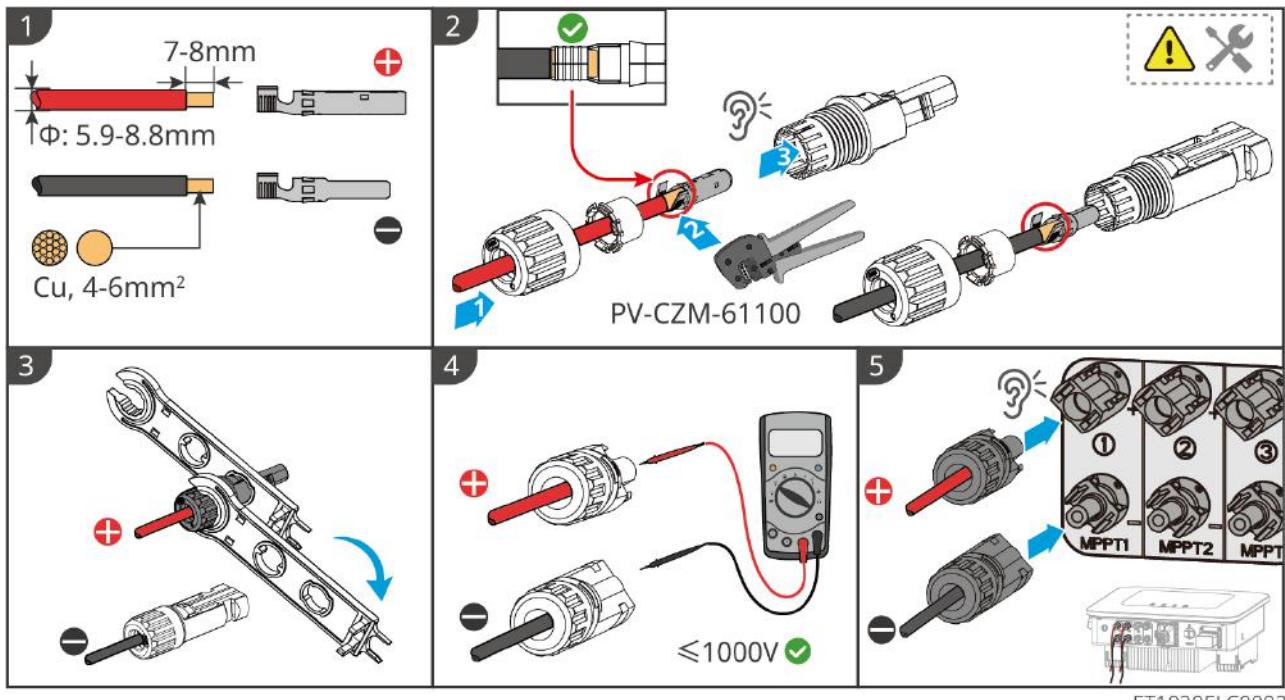
- Do not connect the same PV string to multiple inverters, otherwise it may cause inverter damage.
- PV strings generate high-voltage direct current when exposed to sunlight, so exercise caution during electrical connections.
- Before connecting the PV string to the inverter, please confirm the following information, otherwise it may cause permanent damage to the inverter, and in severe cases, it may lead to fire causing personal injury and property loss.
  1. Ensure that the maximum short-circuit current and maximum input voltage of each MPPT are within the allowable range of the inverter.
  2. Ensure that the positive pole of the PV string is connected to the PV+ of the inverter, and the negative pole of the PV string is connected to the PV- of the inverter.

## WARNING

- The PV string output does not support grounding. Before connecting the PV string to the inverter, ensure the minimum insulation resistance to ground of the PV string meets the minimum insulation resistance requirement ( $R = \text{Max.Input Voltage}/30\text{mA}$ ).
- After completing the DC cable connection, ensure the cable connections are tight and secure, with no looseness.
- Use a multimeter to measure the positive and negative poles of the DC cable to ensure correct polarity (no reverse connection) and that the voltage is within the allowable range.

## NOTICE

The two PV strings within each MPPT circuit must use the same model, the same number of panels, the same tilt angle, and the same azimuth to ensure maximum efficiency.

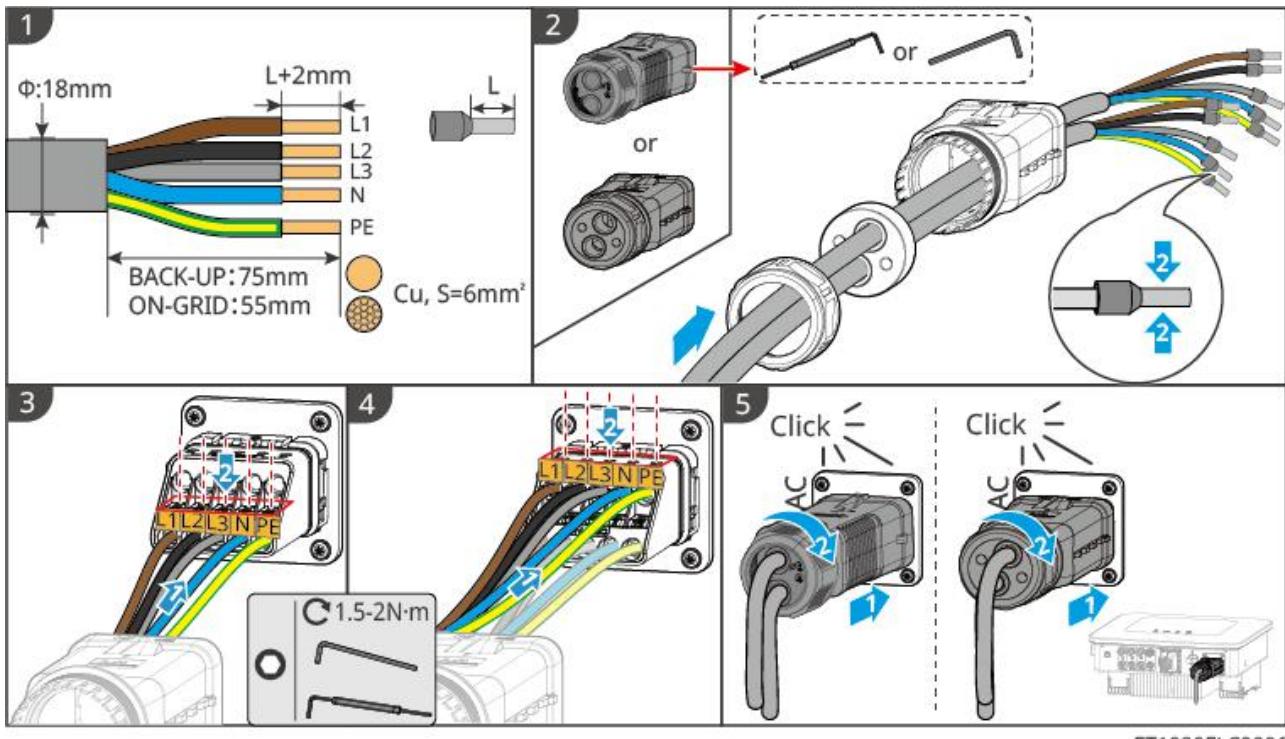


ET1020ELC0002

## 5.6 Connecting the AC Cable

 **WARNING**

- The inverter integrates a Residual Current Monitoring Unit (RCMU) internally to prevent the residual current from exceeding the specified value. When the inverter detects a leakage current greater than the allowable value, it will quickly disconnect from the grid or generator.
- Each inverter must be equipped with an AC output circuit breaker. Multiple inverters cannot be connected to a single AC circuit breaker simultaneously.
- To ensure the inverter can safely disconnect from the grid in case of abnormal conditions, please connect an AC circuit breaker on the AC side of the inverter. Select a suitable AC circuit breaker according to local regulations.
- When the inverter is powered on, the BACK-UP AC port is live. If maintenance is required on the BACK-UP loads, please power down the inverter; otherwise, electric shock may occur.
- During wiring, ensure the AC wires correspond exactly to the "L1", "L2", "L3", "N", and "PE" terminals of the AC terminal block. Incorrect cable connection will cause equipment damage.
- Ensure the wire cores are fully inserted into the terminal holes with no exposed parts.
- Ensure the insulating plate at the AC terminal block is securely fastened and not loose.
- Ensure all cable connections are tight. Otherwise, overheating of the terminals during operation may cause equipment damage.
- According to local regulations, a Type A RCD can be installed externally to the inverter. Recommended specifications: ON-GRID side: 300mA, BACK-UP side: 30mA.



ET1020ELC0006

## 5.7 Connecting the Battery Cable

### **DANGER**

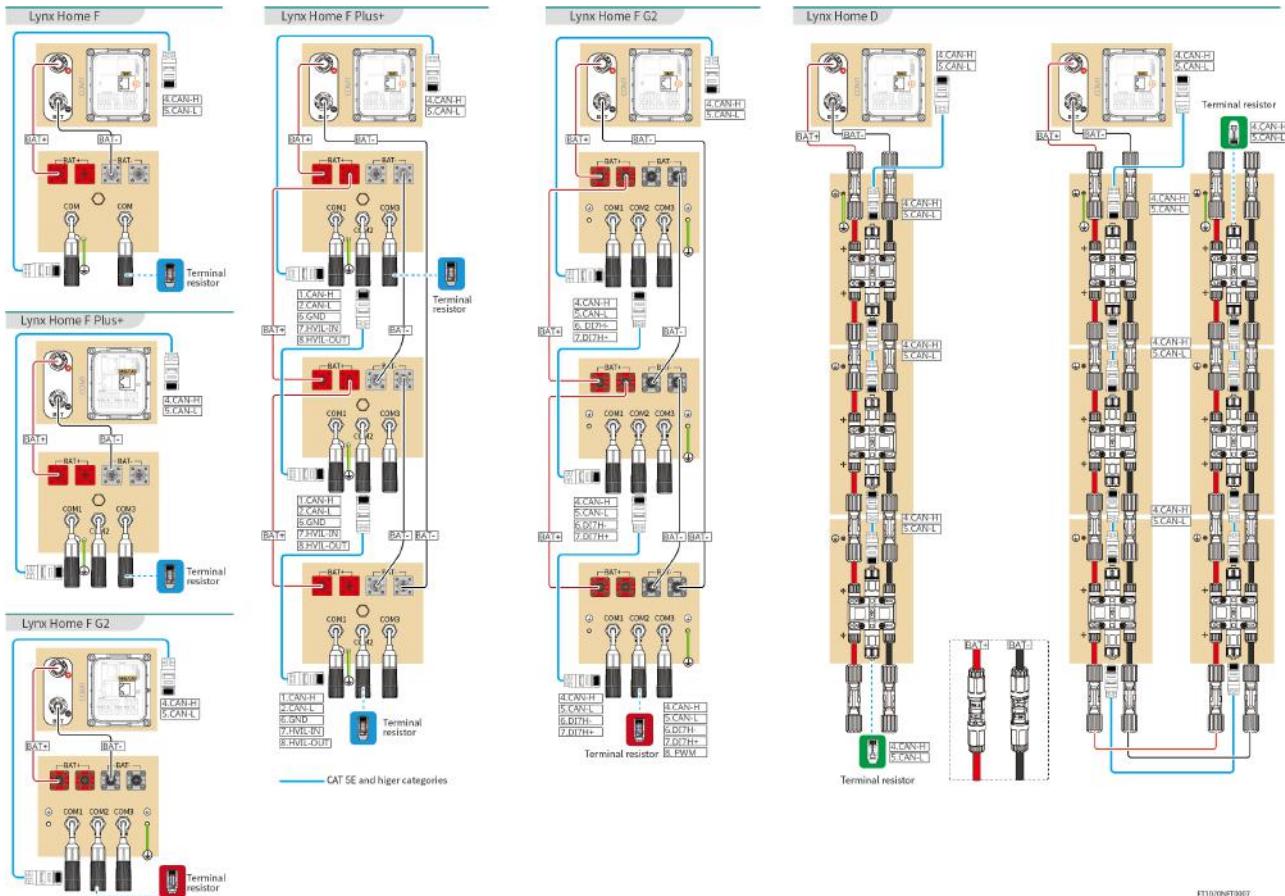
- Do not connect the same battery pack to multiple inverters, as this may damage the inverters.
- Do not connect loads between the inverter and the battery.
- When connecting battery cables, use insulated tools to prevent accidental electric shock or battery short circuit.
- Ensure that the battery open-circuit voltage is within the allowable range of the inverter.
- Between the inverter and the battery, choose whether to configure a DC switch according to local laws and regulations.

## NOTICE

When using the Lynx Home D battery:

- Please select the appropriate cable crimp terminals based on the actual connected device.
- Please use suitable hydraulic pliers according to the DC connector model. Recommended specifications are:
  - For crimping battery DC terminals where the self-sealing bag in the delivery package does NOT have an HD Locking terminal label, it is recommended to use the YQK-70 hydraulic pliers.
  - For crimping battery DC terminals where the self-sealing bag in the delivery package has an HD Locking terminal label, it is recommended to use the VXC9 hydraulic pliers.
  - If the recommended hydraulic pliers cannot be purchased, please select a crimping tool based on the terminal crimp dimensions yourself, ensuring the terminal crimp meets the usage requirements.
- Please use the DC connectors and terminals provided in the box to connect the power cables:
  - If the black power cable of the battery system has a label or white numbered sleeve with the marking "HD", please plug it into the connector from the delivery package whose self-sealing bag has an HD Locking terminal label.
  - If the black power cable of the battery system does NOT have a label or white numbered sleeve with the marking "HD", please check if the self-sealing bag containing the power connectors in the delivery package has an HD Locking terminal label. If it does NOT have the label, plug the male and female connectors together. If it DOES have the HD Locking terminal label, please contact your distributor or after-sales service.

## Battery System Wiring Diagram



## Explanation of BMS Communication Connection between Inverter and Lynx Home F Series Battery:

Inverter Port	Connected to Battery Port	Port Definition	Description
BMS	COM1/COM2/COM	4: CAN_H 5: CAN_L	CAN communication is used between the inverter and the battery.

## Lynx Home F Communication Port Definition:

PIN	COM	Description
4	CAN_H	Connect to the inverter BMS Communication Port to communicate with the inverter; or for a terminating resistor.
5	CAN_L	
1, 2, 3, 6, 7, 8	-	-

## Lynx Home F Plus+ Battery Cluster Parallel Communication Connection

### Explanation:

PIN	COM1	COM2	COM3	Description
1	CAN_H	CAN_H	CAN_H	BMS communication for parallel clusters of the battery system
2	CAN_L	CAN_L	CAN_L	
3	-	-	-	Reserved
4	CAN_H	-	-	
5	CAN_L	-	-	<ul style="list-style-type: none"> <li>• COM1: Connect to the inverter BMS Communication Port to communicate with the inverter.</li> <li>• COM2, COM3: Reserved.</li> </ul>
6	GND	GND	GND	Ground PIN
7	HVIL_IN	HVIL_IN	-	
8	HVIL_OUT	HVIL_OUT	-	<ul style="list-style-type: none"> <li>• COM1, COM2: Parallel cluster interlock function.</li> <li>• COM3: Reserved.</li> </ul>

### Lynx Home F G2 Battery Cluster Parallel Communication Connection

#### Explanation:

PIN	COM1	COM2	COM3	Description
1	RS485_A1	RS485_A1		Connect to external RS485 communication device
2	RS485_B1	RS485_B1		
3	-	-		Reserved
4	CAN_H	CAN_H		Connect to inverter communication or battery cluster communication port
5	CAN_L	CAN_L		
6	DI7H-	DI7H-		Battery cluster signal detection function
7	DI7H+	DI7H+		
8	-	PWM		Send cluster PWM signal

### Explanation of Communication Connection between Inverter and Lynx Home D Battery

Inverter Port	Connected to Battery Port	Port Definition	Description
BMS1	COM	4: CAN_H 5: CAN_L	<ul style="list-style-type: none"> <li>CAN communication is used between the Inverter and the battery.</li> <li>The Inverter BMS1 port is connected to the battery communication port.</li> </ul>

#### Lynx Home D Battery Communication Port Definition

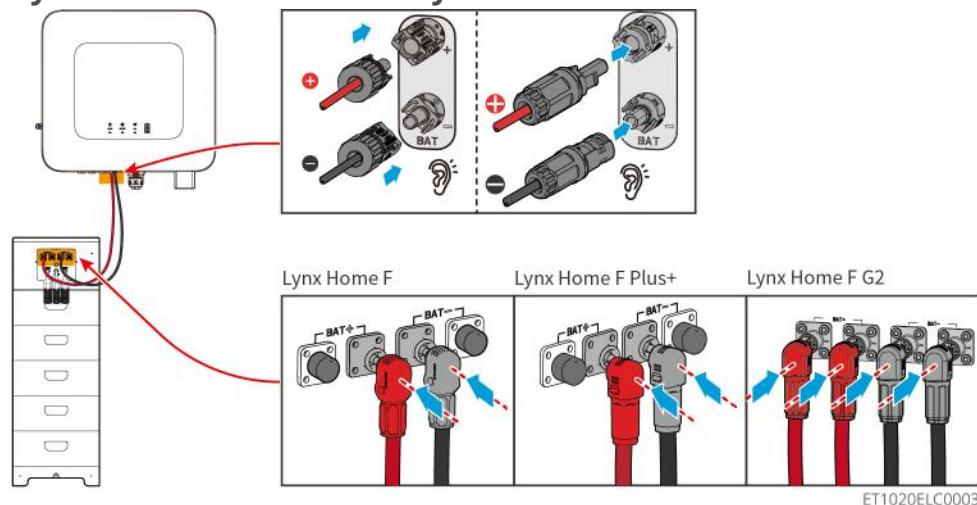
PIN	Battery Port	Description
1	RS485_A1	Reserved
2	RS485_B1	
4	CAN_H	Connect to inverter communication or battery cluster communication port
5	CAN_L	
3, 6, 7, 8	-	-

#### 5.7.1 Connecting the Power Cable between the Inverter and Battery

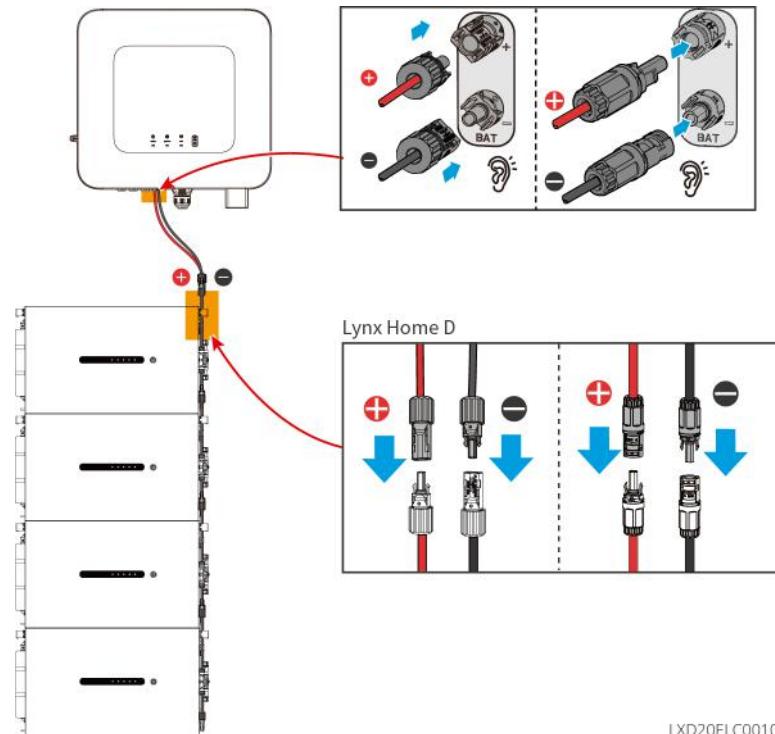
## **WARNING**

- Use a multimeter to measure the positive and negative poles of the DC cable to ensure correct polarity without reverse connection; and the voltage is within the allowable range.
- During wiring, ensure that the battery wires match the battery terminals "BAT+", "BAT-", and ground port exactly. If the cables are connected incorrectly, it will cause equipment damage.
- Ensure that the wire cores are fully inserted into the terminal connection holes without exposure.
- Ensure that the cable connections are tight; otherwise, during equipment operation, it may cause terminal overheating and equipment damage.
- Do not connect the same battery bank to multiple inverters, as this may cause inverter damage.

### **Inverter+ Lynx Home F Series Battery**



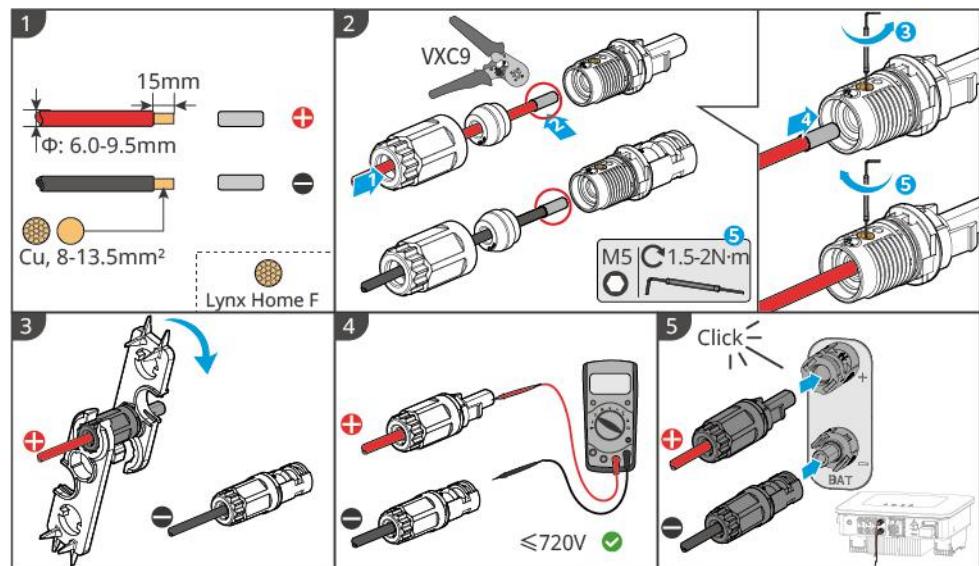
### **Inverter+ Lynx Home D Battery**



LXD20ELC0010

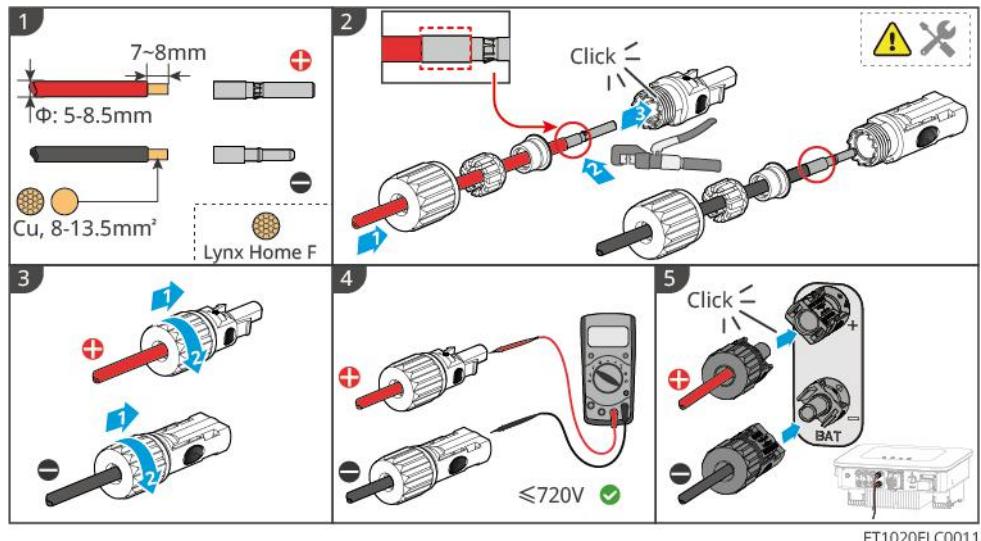
## Inverter End Cable Assembly

Type One:



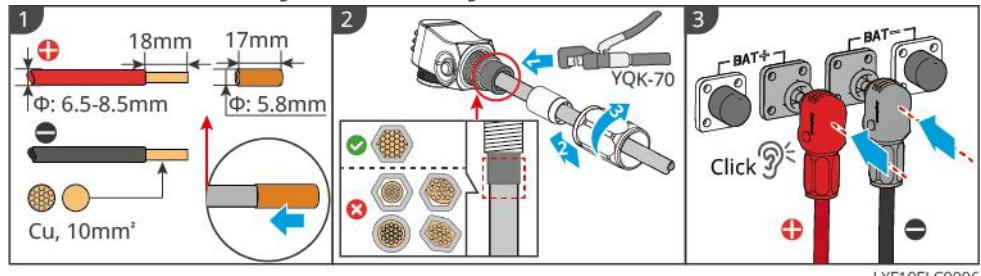
ET1020ELC0004

Type Two:



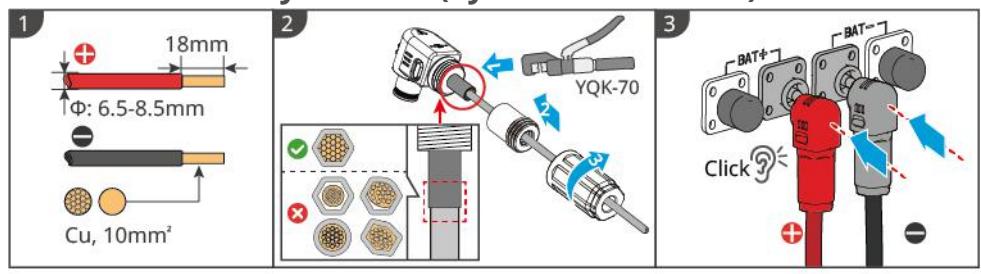
ET1020ELC0011

### Battery End Cable Assembly Method (Lynx Home F)



LXF10ELC0006

### Battery End Cable Assembly Method (Lynx Home F Plus+)

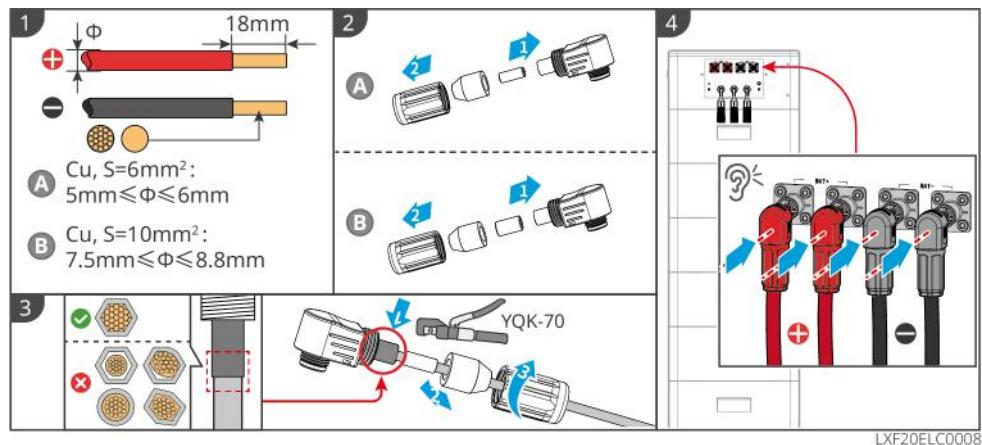


LXF10ELC0007

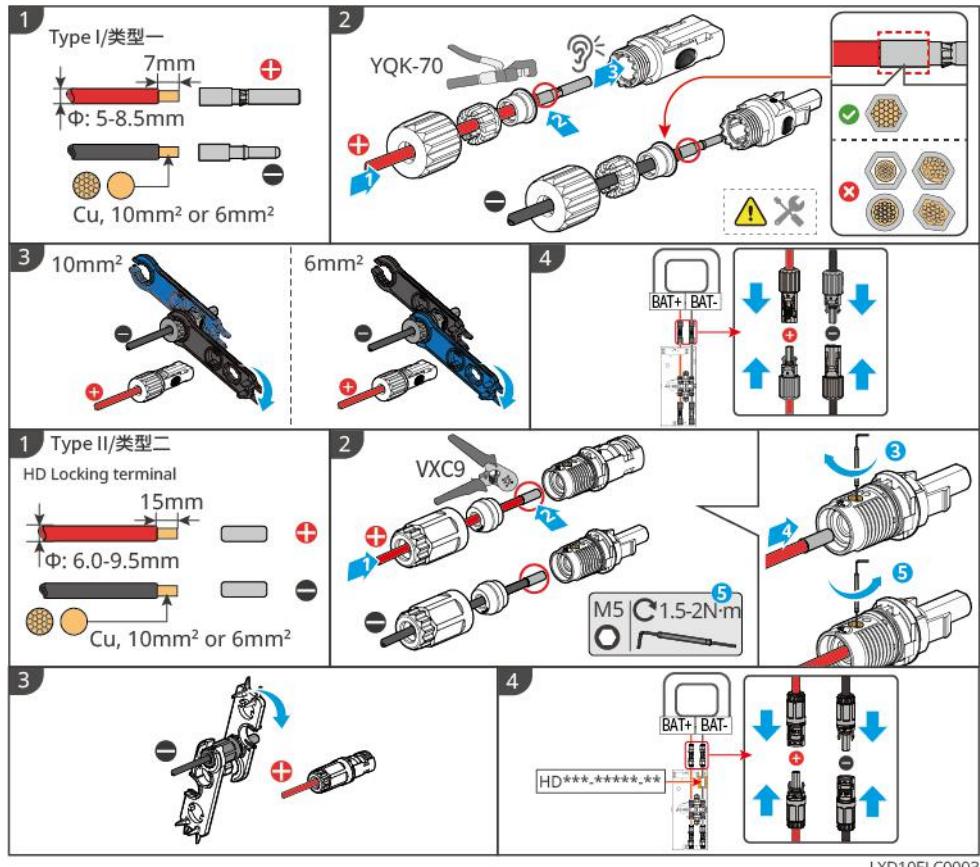
### Battery End Cable Assembly Method (Lynx Home F G2)

**WARNING**

- Please prepare your own DC input cable. Recommended specifications:
  - Type: Outdoor single-core copper wire
  - Conductor cross-sectional area S:  $6\text{mm}^2$  or  $10\text{mm}^2$
- When the conductor cross-sectional area S is  $6\text{mm}^2$ , please use the DC connector marked  $6\text{mm}^2$  in the packaging bag, and ensure the pull-out force after cable crimping is  $> 450\text{N}$ . When using DC cables of this specification, only connection to a single battery system is supported. Do not parallel multiple battery clusters, as this may cause equipment damage.
- When using a cable with a cross-sectional area S of  $10\text{mm}^2$ , please use the DC connector marked  $10\text{mm}^2$  in the packaging bag, and ensure the pull-out force after cable crimping is  $> 500\text{N}$ .
- It is recommended to use a YQK-70 type hydraulic crimping tool for crimping the battery DC terminals: when the conductor cross-sectional area is  $6\text{mm}^2$ , select the crimping die marked "6"; when the conductor cross-sectional area is  $10\text{mm}^2$ , select the crimping die marked "10".
- Please select the tool for crimping the battery DC terminals according to actual needs. The tools shown in the graphic are for illustrative purposes only.
- If the DC port does not require cable connection, do not remove the protective cover of the DC port, as this may affect the equipment's ingress protection rating.



**Battery End Cable Assembly Method (Lynx Home D)**

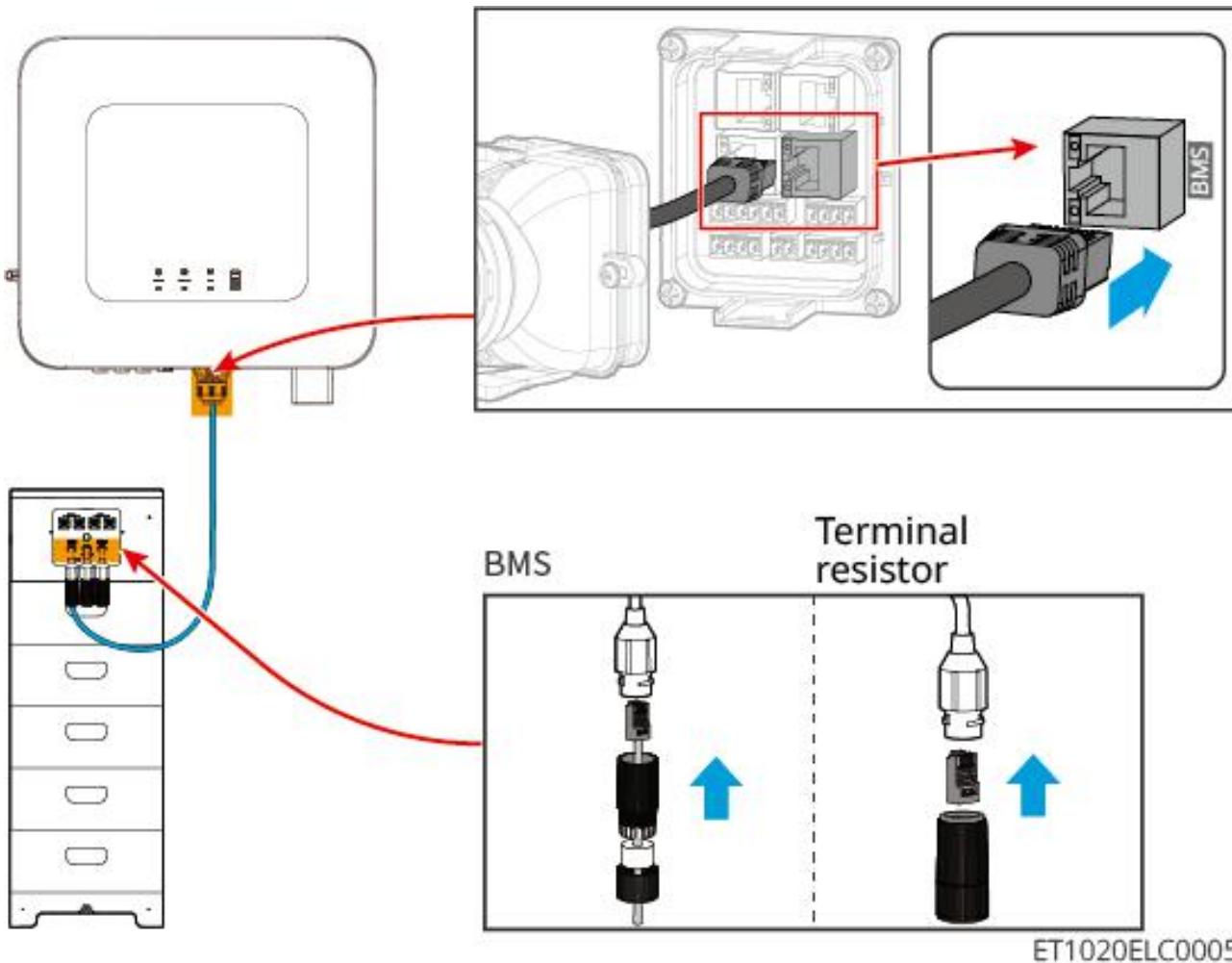


## 5.7.2 Connecting the Communication Cable between the Inverter and Battery

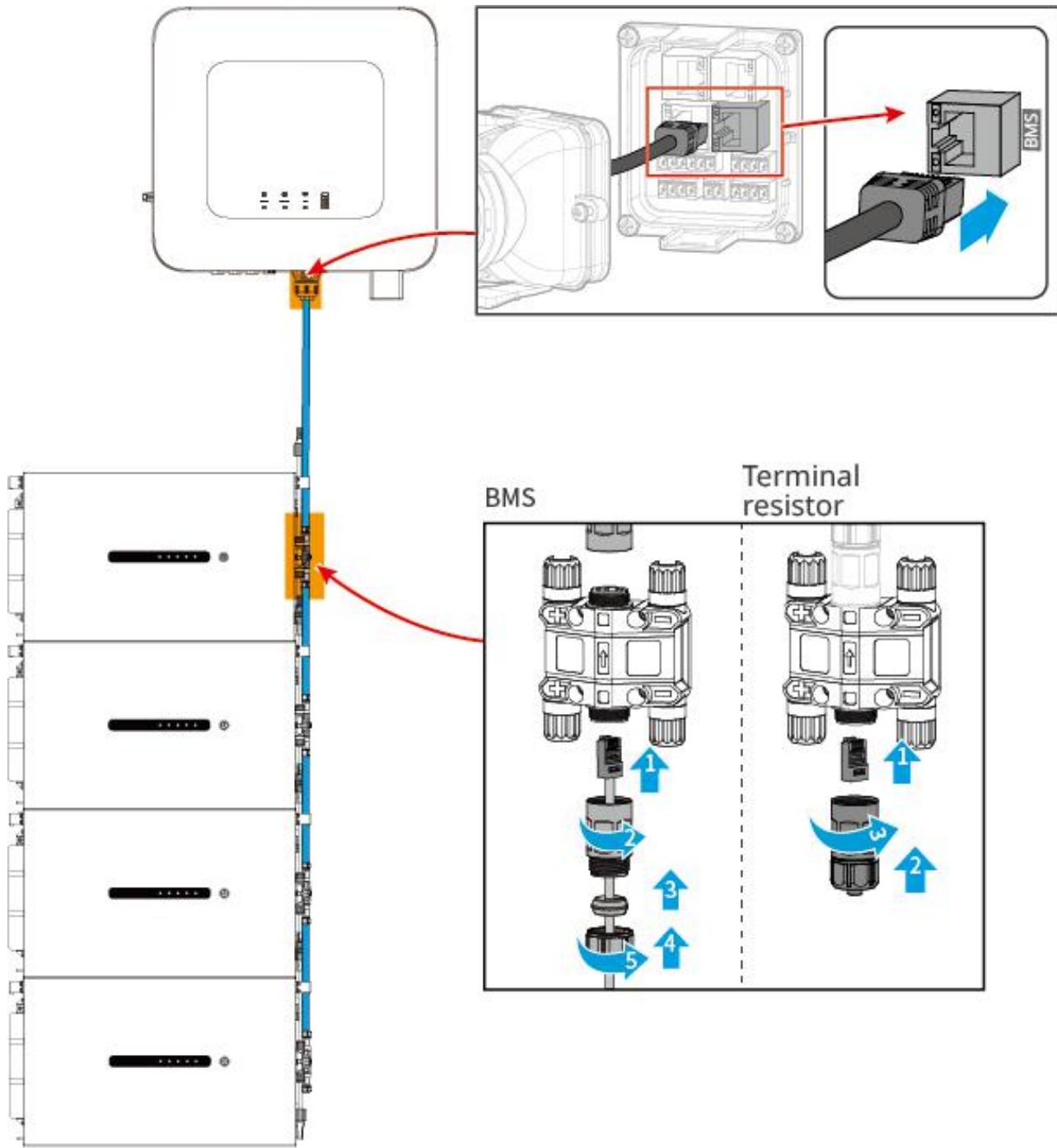
### NOTICE

The inverter is supplied with a BMS battery communication cable. It is recommended to use the BMS battery communication cable provided with the box. If the supplied communication cable does not meet the requirements, please prepare your own shielded network cable and RJ45 RJ45 connector.

### Inverter+ Lynx Home F series Battery



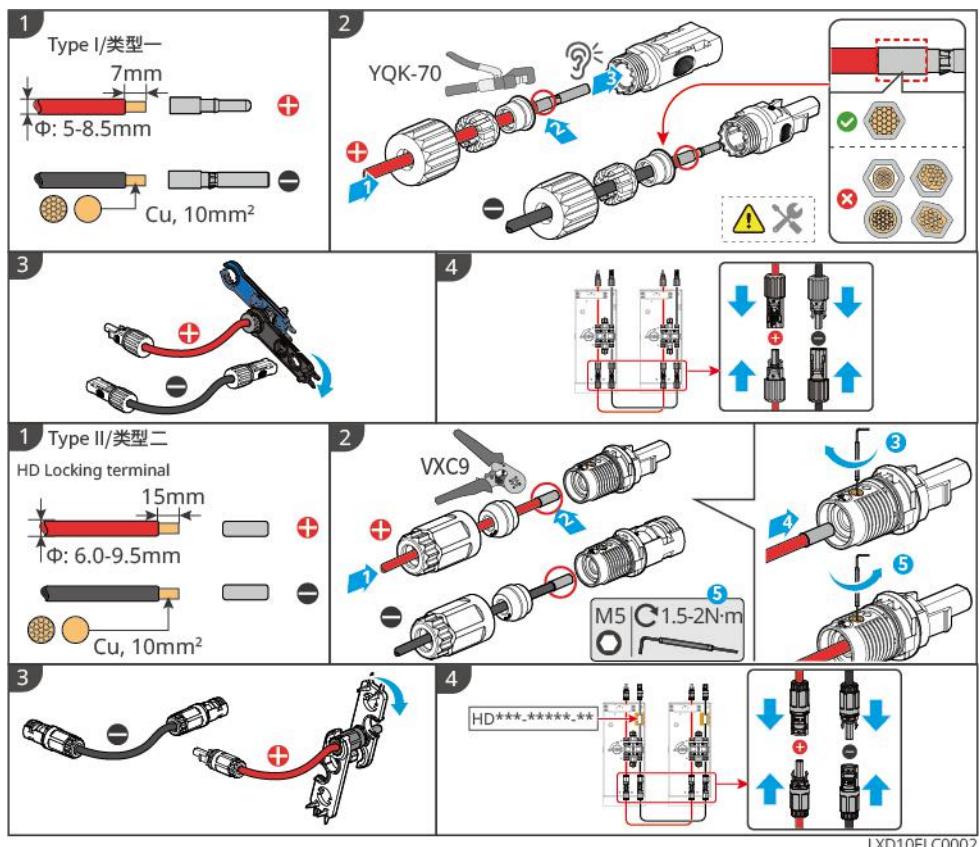
**Inverter+ Lynx Home D Battery**



LXD20ELC0011

### 5.7.3 Connecting the Power Cable Between Lynx Home D Batteries

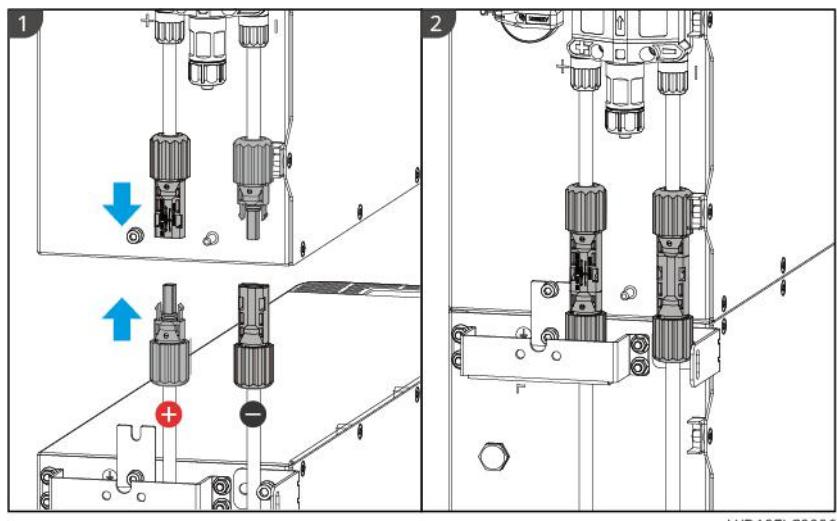
#### Crimping the Power Cable



LXD10ELC0002

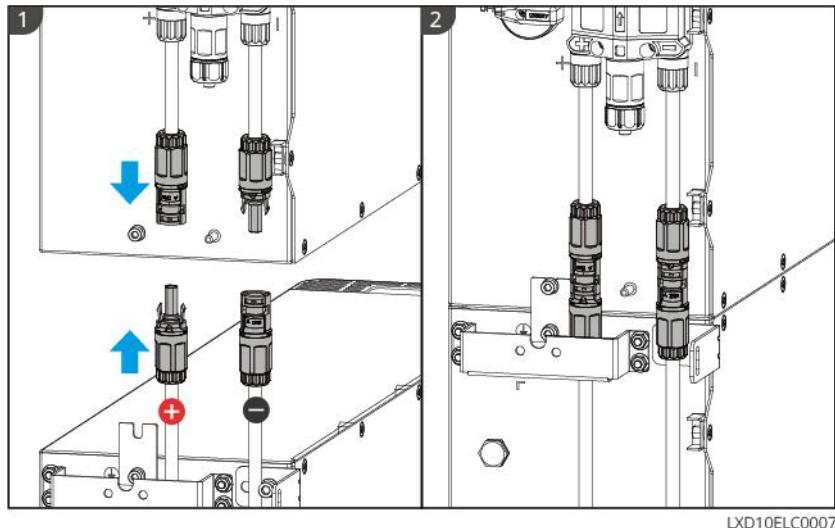
## Connecting the Power Cable

Type one:



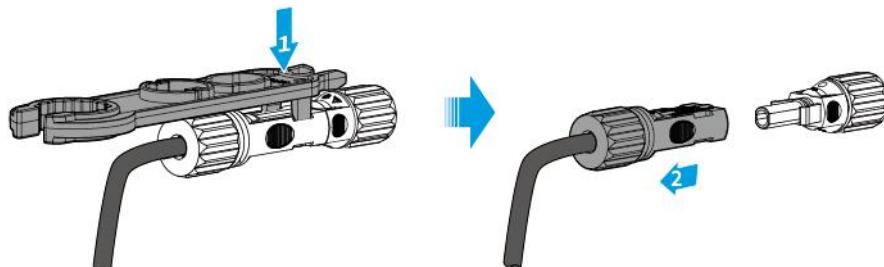
LXD10ELC0006

Type two:

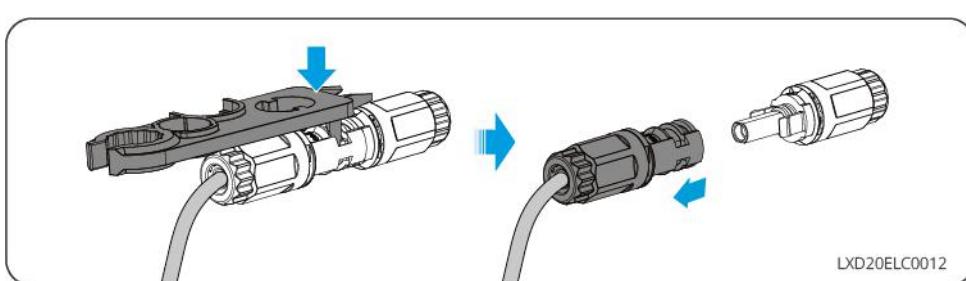


If you need to remove the power connector, follow the steps below and use the tools provided in the box for removal.

Type one:



Type two:



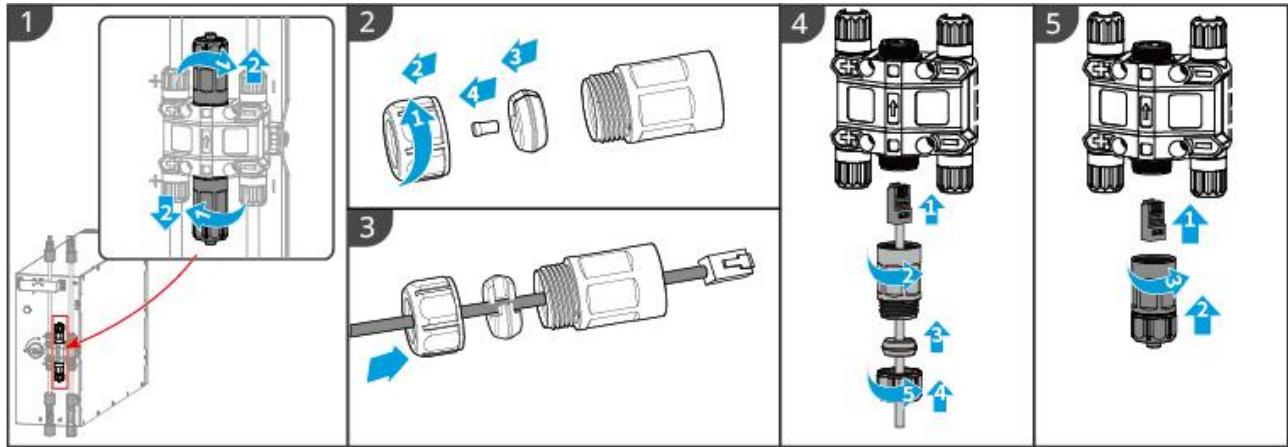
#### 5.7.4 Connecting the Battery Communication Cable and Termination Resistor

Use the supplied communication cable between batteries and the termination resistor.

## ⚠️ WARNING

- Do not omit the terminal resistor of the battery system, otherwise the system will not function correctly.
- Do not remove the waterproof plugs during installation.

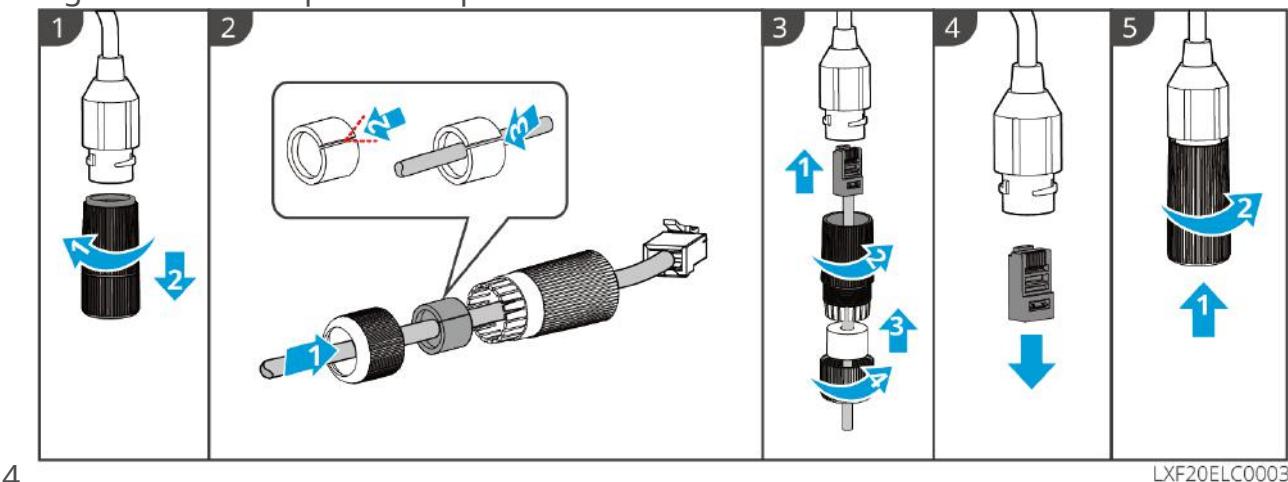
### Lynx Home D battery



LXD10ELC0008

### Lynx Home F G2

1. Remove the waterproof component.
2. Thread the communication cable through the waterproof component.
3. Connect the communication cable to the battery or install the termination resistor. Tighten the waterproof component.



LXF20ELC0003

### 5.7.5 Battery Cover Installation

## WARNING

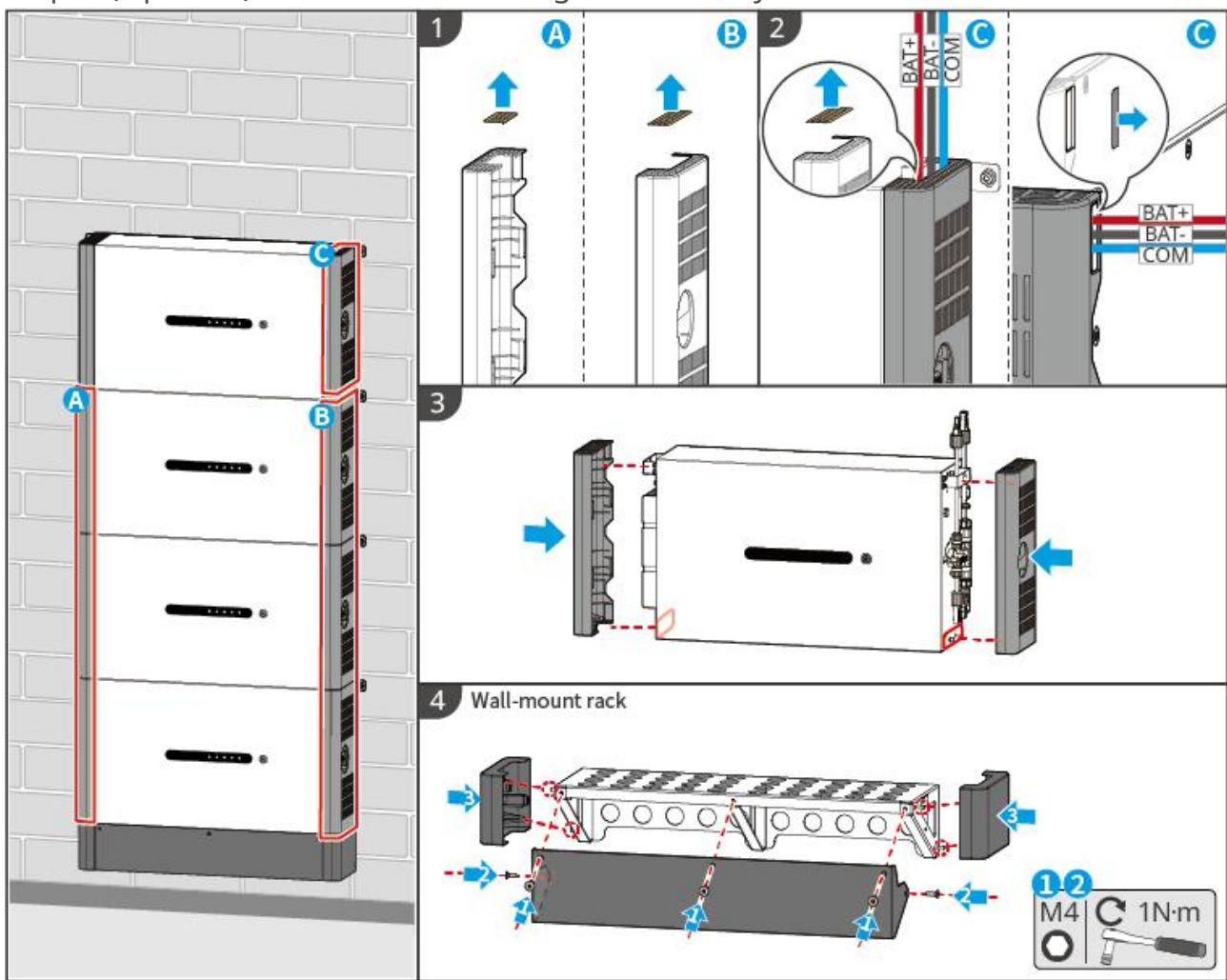
Before installing the front cover of the mounting bracket, remove the protective film from its back side.

### Lynx Home DBattery

Step 1: (Optional) For pedestal mounting scenario only. If no cables need to be routed underneath, install the cable outlet plugs on the pedestal.

Step 2: Install the battery side cover.

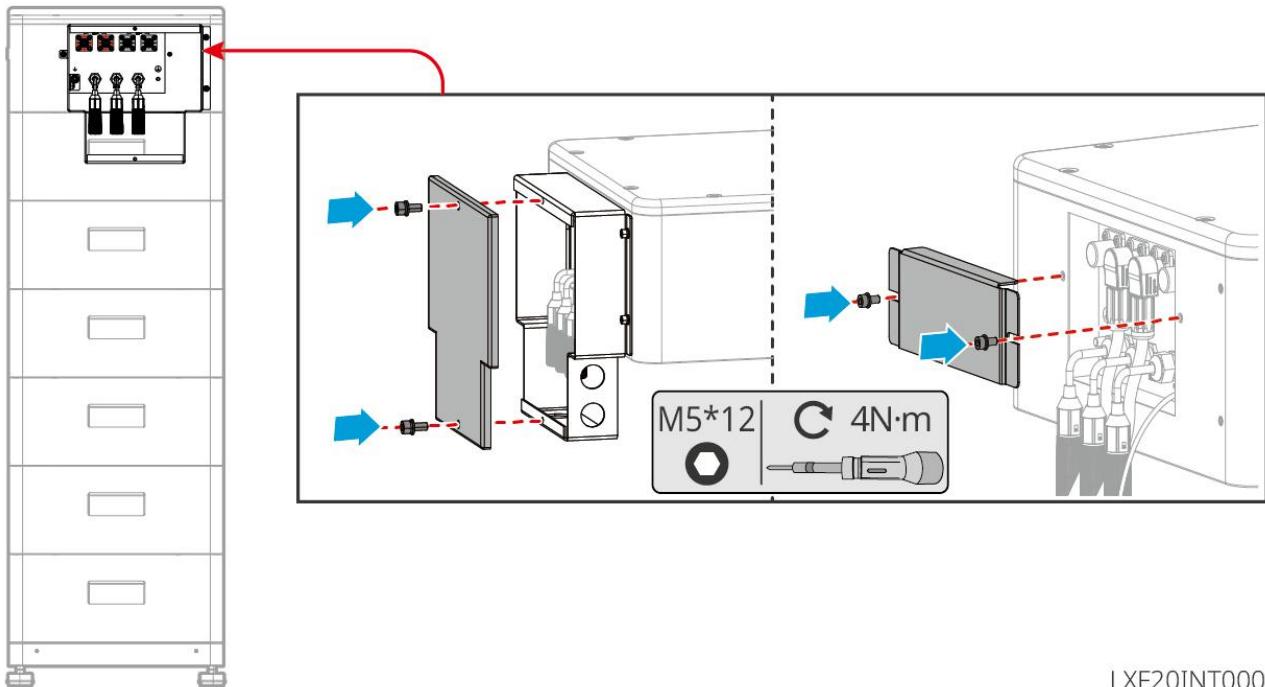
Step 3: (Optional) For bracket mounting scenario only. Install the bracket cover.



LXD10INT0014

### Lynx Home F G2Battery

(Optional) This step only applies to some batteries with cover mounting holes or with an instrument cabinet. The cover can only be installed after wiring is completed.



LXF20INT0004

## 5.8 Connecting the Meter Cable

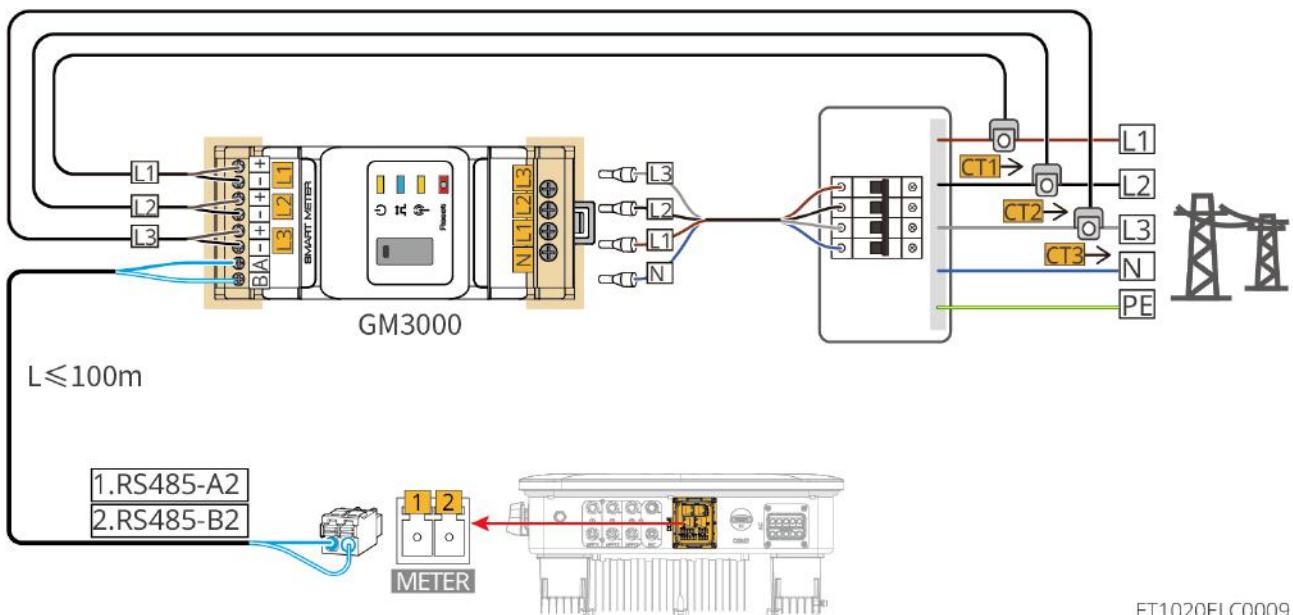
### NOTICE

- The energy meter shipped with the box is intended for use with a single inverter only. Do not connect one meter to multiple inverters. If you have multiple inverters, please consult the manufacturer to purchase additional meters separately.
- Ensure the CT connection direction and phase sequence are correct; otherwise, it may lead to inaccurate monitoring data.
- Ensure all cables are properly connected, tightened, and secure. Incorrect wiring may cause poor contact or damage the meter.
- In areas with lightning risk, if the meter cable length exceeds 10m and the cables are not routed using grounded metal conduits, it is recommended to install external lightning protection devices.

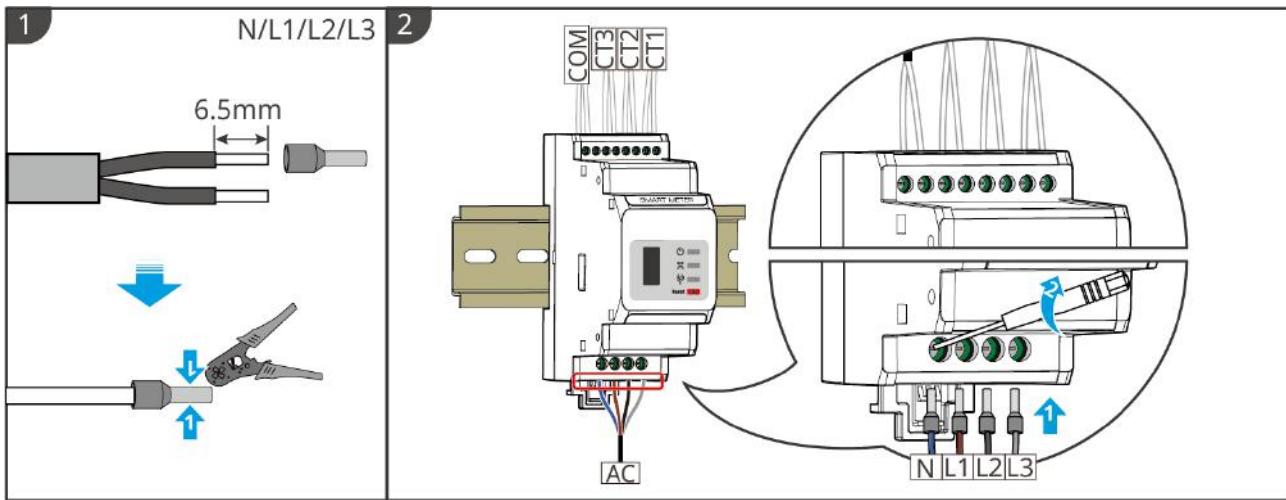
### GM3000 Meter Wiring

## NOTICE

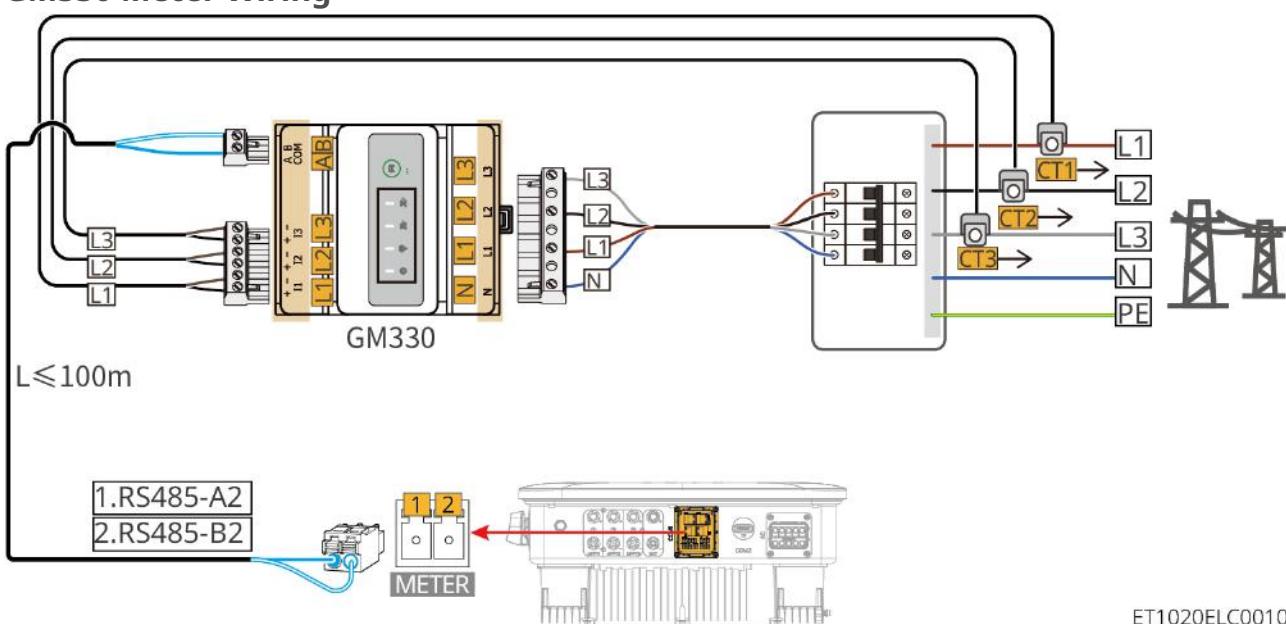
- The outer diameter of the AC power line must be smaller than the aperture of the CT to ensure the AC power line can pass through the CT.
- To ensure the current detection accuracy of the CT, the recommended CT cable length is no more than 30m.
- Do not use network cable as the CT cable, as excessive current may damage the meter.
- The CT provided by equipment manufacturers may vary slightly in size and appearance depending on the model, but the installation and wiring methods are the same.



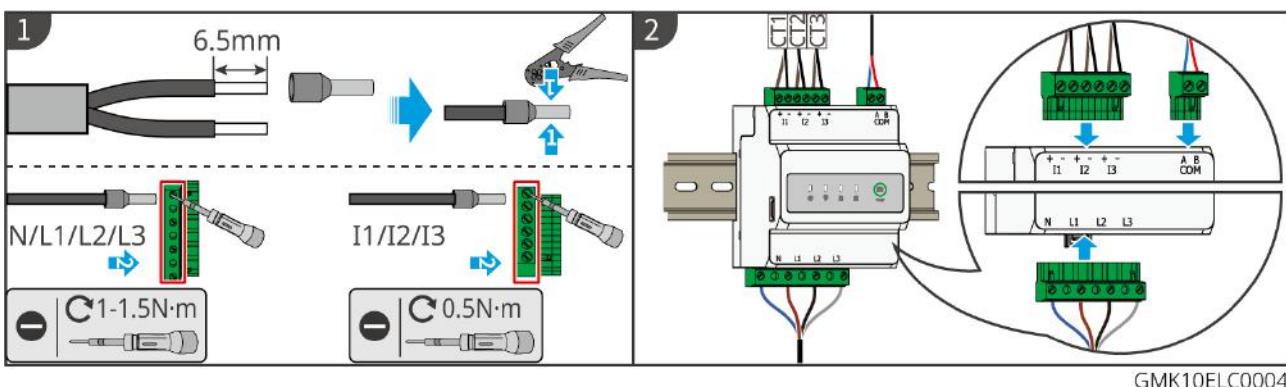
## Wiring Steps



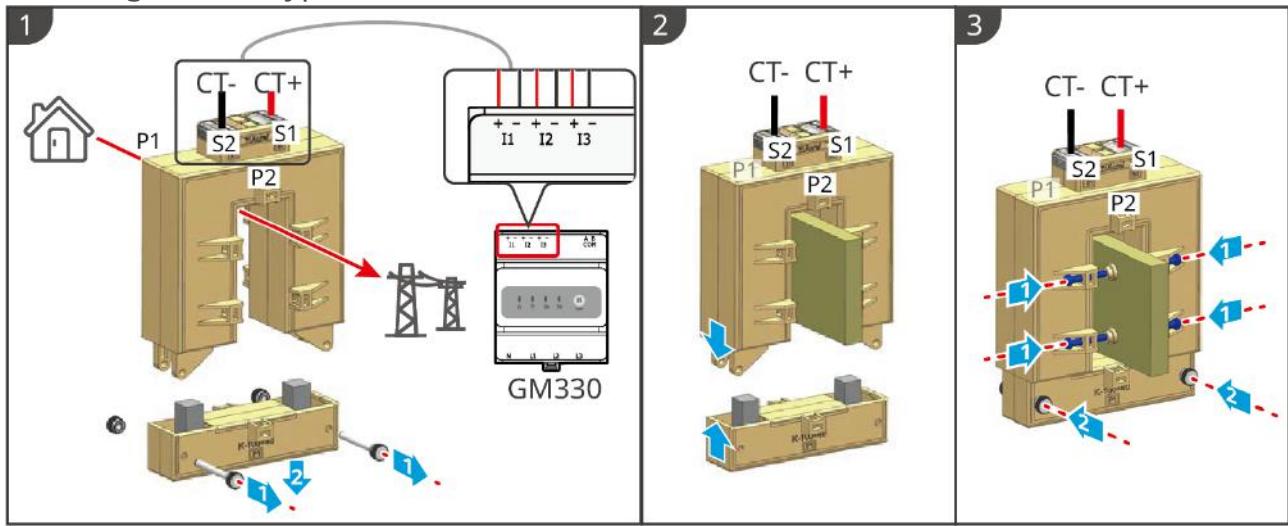
### GM330 Meter Wiring



### Wiring Steps

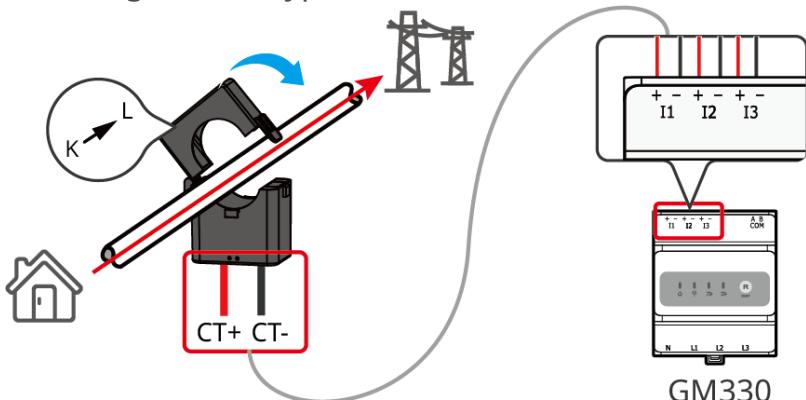


### Installing the CT (Type One)



GMK10ELC0006

### Installing the CT (Type Two)



GMK10ELC0007

## 5.9 Connecting the Inverter Communication Cable

### NOTICE

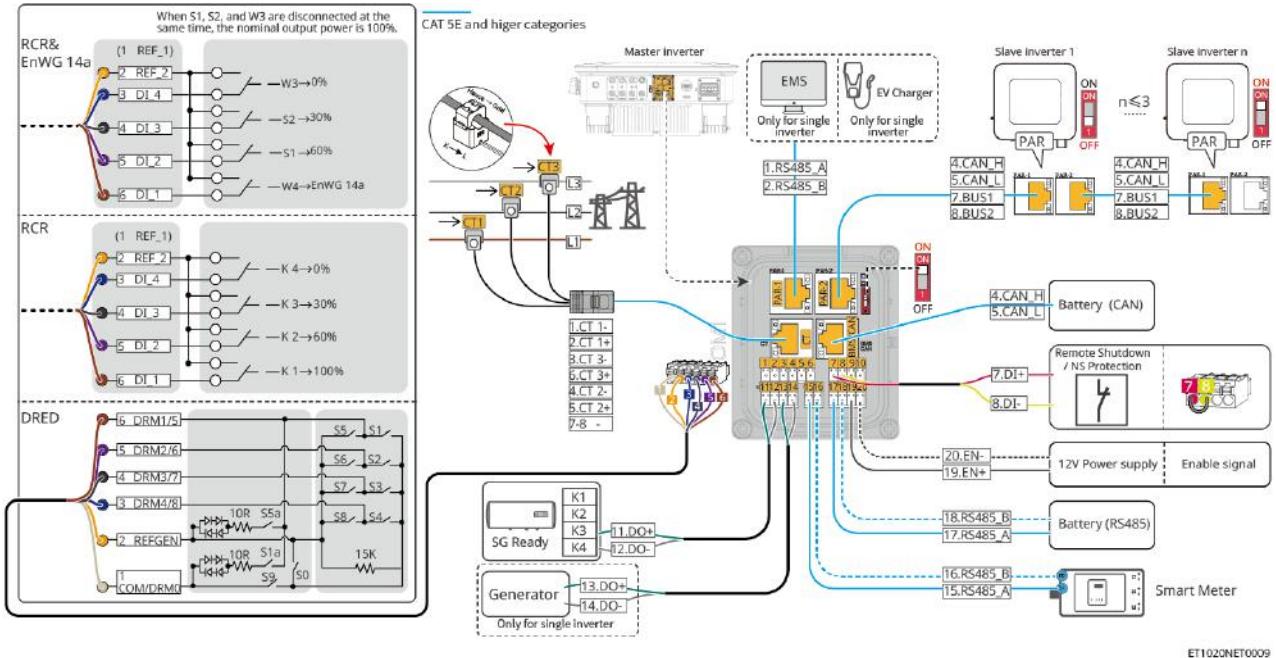
- When using the Inverter's built-in meter for networking in a parallel system, only the master Inverter needs to be connected to the CT; slave inverters do not require CT connection.
- When using the built-in meter, please use the CT shipped with the unit.
- To ensure proper operation of the meter and CT, please ensure the following:
  - Ensure the CT is correctly matched and connected to the phase line: CT1 to L1, CT2 to L2, CT3 to L3.

## NOTICE

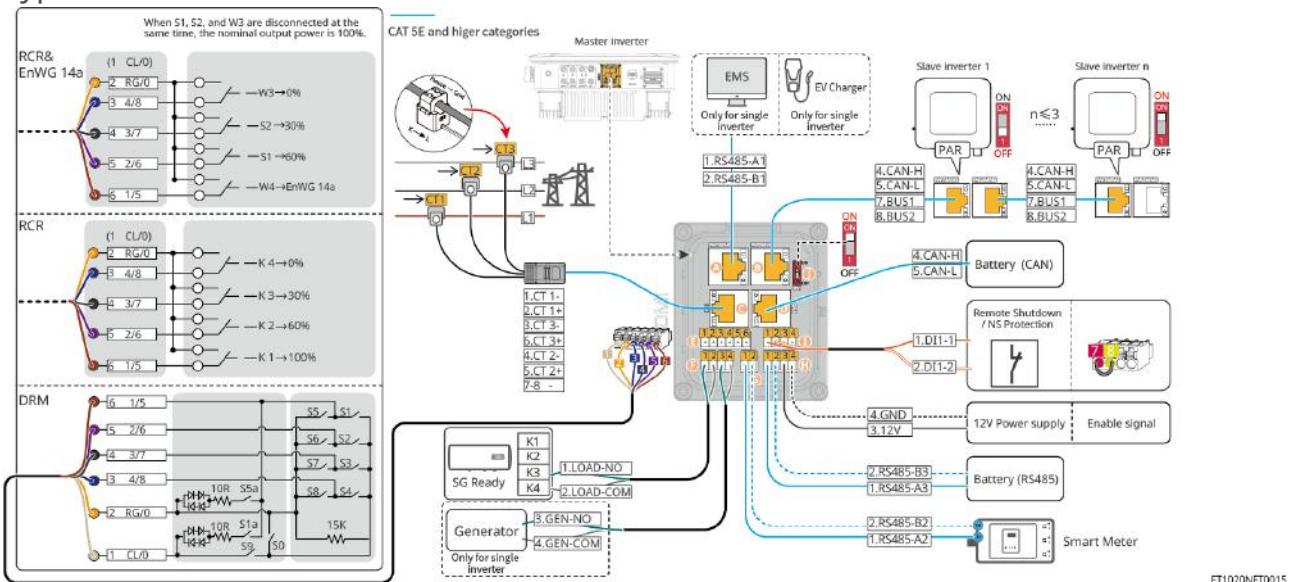
- Connect according to the direction indicated on the CT; otherwise, a CT reverse fault may occur.
- When replacing or maintaining the CT later, use the "Meter/CT - Auxiliary Detection Function" on the SolarGo APP to allow the Inverter to readapt to the CT's current sampling direction.
- If you need to use the DRED, RCR, or remote shutdown function, please enable it in the SolarGo APP after wiring is completed.
- If the Inverter is not connected to a DRED device or remote shutdown device, do not enable this function in the SolarGo APP, otherwise the Inverter will not be able to connect to the grid.
- In a parallel system, to implement DRED or RCR functions, only connect the DRED/RCR communication cable to the master Inverter. To implement the remote shutdown function, connect the remote shutdown communication cable to all inverters.
- The dry contact signal specification parameters for the Inverter's DO signal communication port are: Max≤24Vdc, 1A.
- To ensure communication quality, do not connect the parallel communication port PAR1 of one Inverter to the PAR1 port of another Inverter. Instead, connect the PAR1 port of one Inverter to the PAR2 port of the other Inverter.
- For Inverter parallel communication cables: if using CAT 5E or CAT 6E standard shielded network cables, the recommended length is ≤5m; if using CAT 7E standard shielded network cables, the recommended length is ≤10m. Do not exceed 10m, otherwise communication abnormalities may occur.
- The Inverter parallel DIP switch is set to the ON position by default from the factory.
- To use the EnWG 14a function, ensure the Inverter's ARM software version is 13.435 or higher, and the SolarGo version is 6.0.0 or higher.
- To use dual meters for grid-connected generation monitoring and load consumption monitoring, please use an RJ45 splitter for connection. Prepare the RJ45 splitter yourself or contact GoodWe to purchase one.
- To maintain the Inverter's waterproof rating, do not remove the waterproof plugs from unused communication ports on the Inverter.
- The Inverter communication functions are optional; please select according to the actual usage scenario.

## Communication Function Description

## Type One



## Type Two



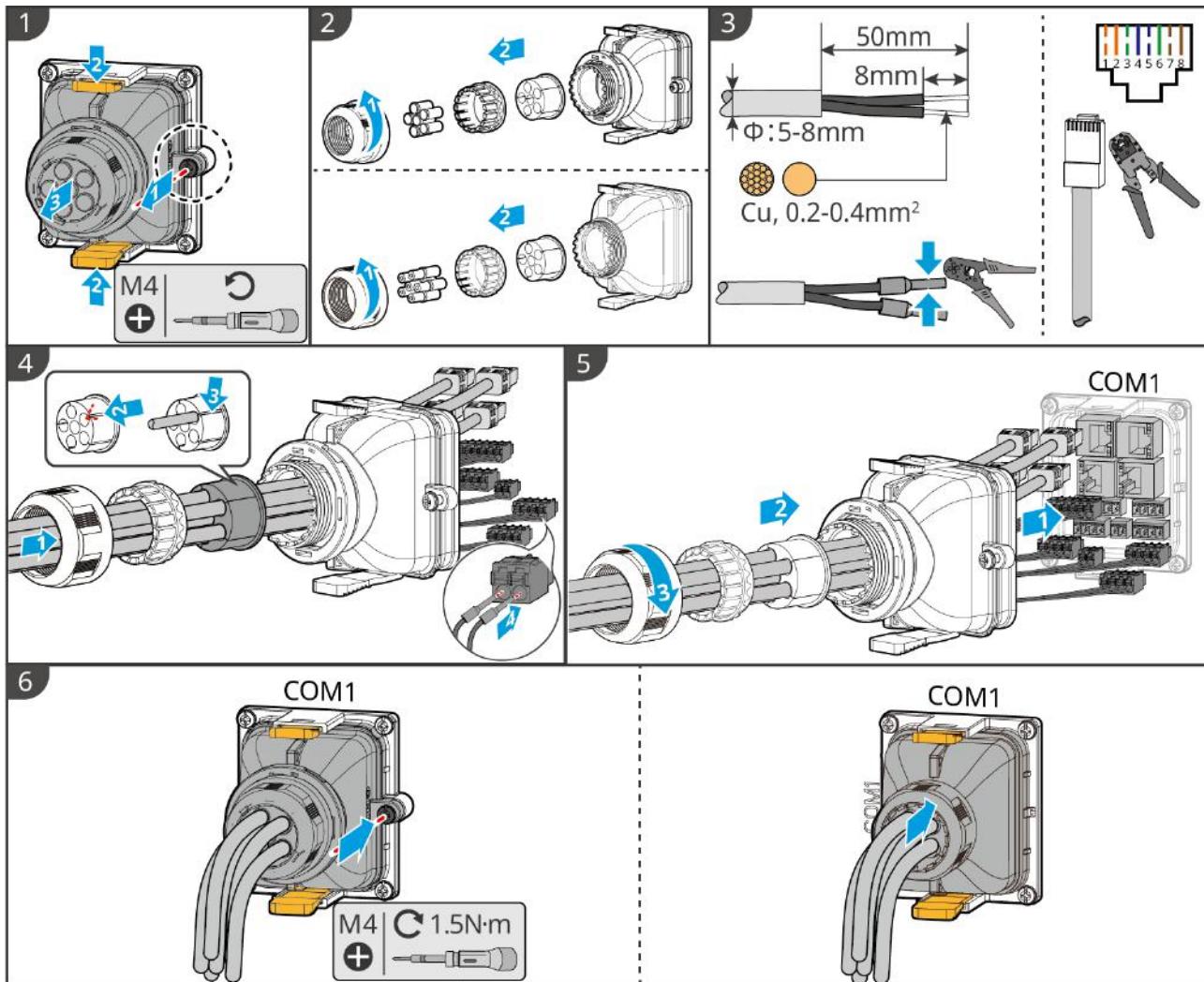
Silkscreen	Function	Description
------------	----------	-------------

DRM/RCR / DRED/RCR/En WG 14a	Connection port for DRED, RCR, or EnWG 14a functions	<ul style="list-style-type: none"> <li>• <b>RCR (Ripple Control Receiver)</b> : Provides an RCR signal control port to meet grid dispatch requirements in regions such as Germany.</li> <li>• <b>DRED (Demand Response Enabling Device)</b> : Provides a DRED signal control port to meet DERD certification requirements in regions such as Australia.</li> <li>• <b>EnWG (Energy Industry Act) 14a</b>: All controllable loads must accept emergency dimming from the grid. Grid operators can temporarily reduce the maximum grid power purchase for controllable loads to 4.2kW.</li> </ul>
DI1 / RSD	remote shutdown / NS Protection	<p>Provides a signal control port to control device remote shutdown or implement NS protection function.</p> <p>remote shutdown function:</p> <ul style="list-style-type: none"> <li>• In case of an unexpected event, the device can be controlled to stop working.</li> <li>• The remote shutdown device must be a normally closed switch.</li> <li>• When the inverter uses RCR or DRED functions, ensure the remote shutdown device is connected or the remote shutdown port is short-circuited.</li> </ul>
DI2	Reserved	-

DO1 / LOAD CNTL	load control	<ul style="list-style-type: none"> <li>Supports connection to dry contact signals to implement functions such as load control. The DO contact capacity is 24V DC@1A, with NO/COM normally open contacts.</li> <li>Supports SG Ready heat pump connection, controlling the heat pump via dry contact signals.</li> <li>Supported operating modes: <ul style="list-style-type: none"> <li>Operating mode 2 (Signal: 0:0) : Energy-saving mode. In this mode, the heat pump operates in energy-saving mode.</li> <li>Operating mode 3 (Signal: 0:1) : Activation suggestion. In this mode, while maintaining current operation, the heat pump increases hot water reserve to store heat.</li> </ul> </li> </ul>
DO2 / GEN	Generator Start/Stop Control port	<ul style="list-style-type: none"> <li>Supports connection to generator control signals.</li> <li>Do not connect generator power lines to the inverter AC port.</li> </ul>
METER / Meter	Meter connection port	Uses RS485 communication to connect to an external smart meter.
BMS485 / BMS	Battery RS485 Communication Port	Battery system RS485 signal communication port.
EN	Battery enable communication port or 12V power supply port	Outputs battery enable signal or provides 12V DC power to external fans.

PAR1&EMS& PAR2&EMS / PAR-1&PAR-2	<ul style="list-style-type: none"> <li>EMS communication or EV charger communication port</li> <li>Parallel communication port</li> </ul>	<ul style="list-style-type: none"> <li>CAN and BUS ports: Parallel communication ports. In parallel systems, CAN communication is used to connect to other inverters; the BUS bus controls the on-grid/off-grid status of each inverter in the parallel system.</li> <li>RS485 port: Used to connect to third-party EMS devices and EV chargers. Connecting to third-party EMS devices and EV chargers is not supported in parallel scenarios.</li> </ul>
BMS / BMS CAN	Battery CAN Communication Port	Battery system CAN signal communication port.
CT	CT connection port	The CT communication cable needs to be connected only when using the inverter's built-in meter.
SW1	Parallel DIP switch	Inverter parallel DIP switch. It is factory-set to the ON position by default. In multi-unit parallel scenarios, set the parallel DIP switches of the first and last inverters to the ON position, and set the switches of other inverters to position 1.

## Method for Connecting the Communication Cable

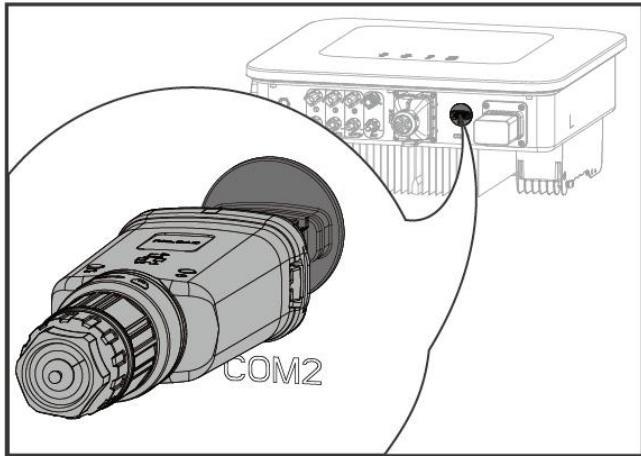


ET1020ELC0007

## 5.10 Connecting the Smart Communication Stick

## NOTICE

- The inverter supports connecting to a mobile phone or WEB interface via Bluetooth, 4G, WiFi, LAN smart dongle to set device-related parameters, view device operation information and error messages, and stay informed about system status in a timely manner.
- When the system contains multiple inverters and they are networked in a cluster, the master inverter needs to install the Ezlink3000 smart dongle for networking.
- When there is only one inverter in the energy storage system, the WiFi/LAN Kit-20 or 4G smart dongle can be used.
- When using WiFi or LAN communication to connect the inverter to a router, you can install the WiFi/LAN Kit-20 or Ezlink3000 smart dongle.
- When using 4G communication to upload the energy storage system's operation information to the monitoring platform, you can install the LS4G Kit-CN, 4G Kit-CN, 4G Kit-CN-G20, or 4G Kit-CN-G21 smart dongle. When choosing LS4G Kit-CN or 4G Kit-CN, you need to use the smart dongle shipped with the inverter to configure parameters for the energy storage system. After configuration is complete, replace it with the LS4G Kit-CN or 4G Kit-CN for data transmission. When choosing 4G Kit-CN-G20 or 4G Kit-CN-G21, please use the Bluetooth signal emitted by the module for local device configuration.
- The 4G module is an LTE single-antenna device, suitable for application scenarios with lower requirements for data transmission rates.
- The built-in SIM card in the 4G module is a China Mobile communication card. Please confirm whether the device is installed in an area covered by China Mobile's 4G signal.
- After installing the 4G Kit-CN-G20 or 4G Kit-CN-G21 communication dongle, please contact the after-sales service center to bind the inverter and the communication dongle. After binding, if you need to install the communication dongle on another inverter, please contact the after-sales service center to unbind it first.
- To ensure 4G signal communication quality, do not install the device indoors or in areas with metal interference signals.



ET1020NET0008

# 6 System Test Operation

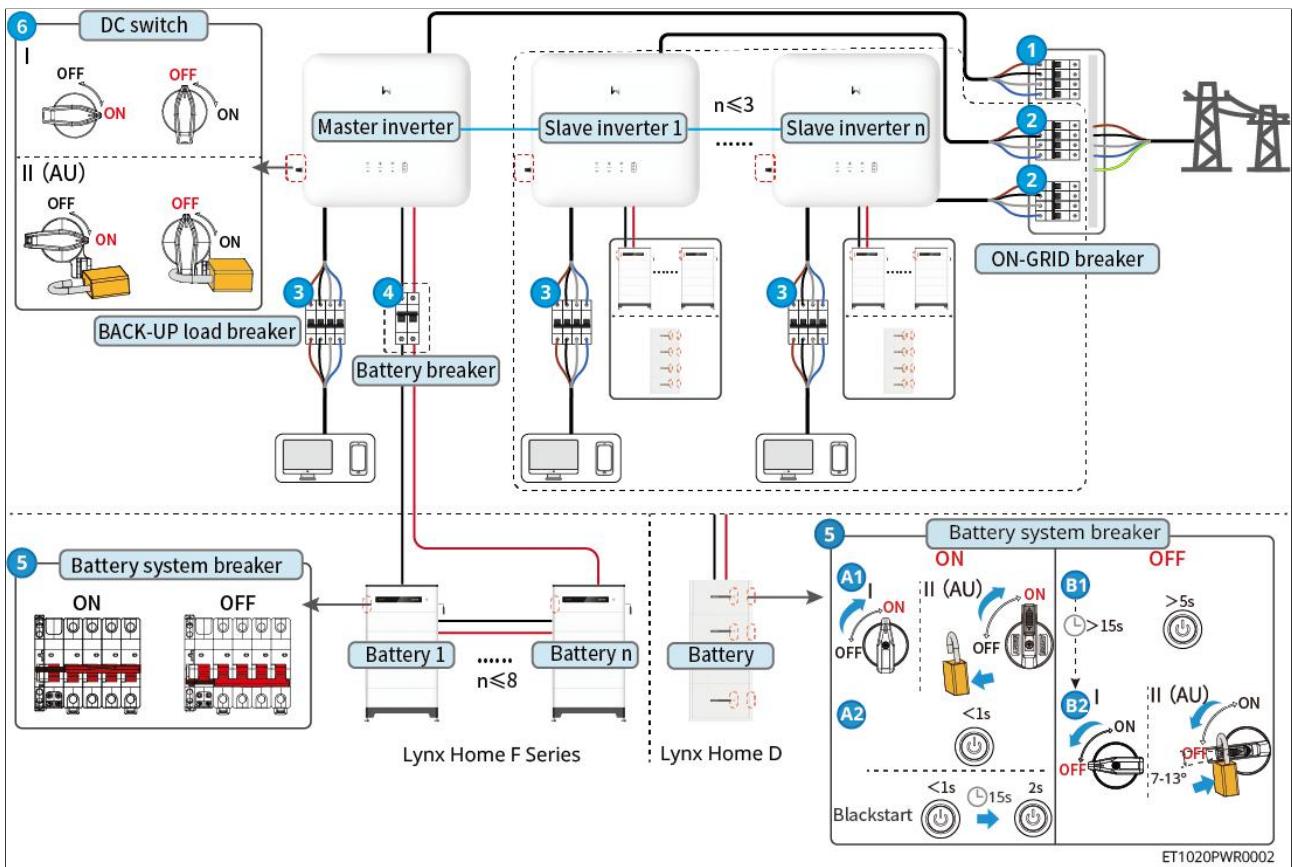
## 6.1 Pre-startup System Check

Sequence	Inspection Item
1	The device is securely installed, its location allows for easy operation and maintenance, the space permits ventilation and cooling, and the environment is clean and tidy.
2	PE cable, DC wiring, AC wiring, communication wiring, and termination resistors are correctly and securely connected.
3	Cable bundling meets wiring requirements, the layout is rational, and there is no damage.
4	Seal unused cable passages and ports reliably with the supplied end caps.
5	Ensure that the used cable passages are sealed.
6	The voltage and frequency at the inverter's grid connection point meet the grid connection requirements.

## 6.2 Power ON

### WARNING

When powering on the parallel system, please ensure that all slave inverter AC sides are powered on within one minute after the main inverter AC side is powered on.



Power on/off steps: 1 → 2 → 3 → 4 → 5 → 6

④ : Configure according to local laws and regulations.

## 6.3 Description of Indicators

### 6.3.1 Inverter Indicators

Indicator	Status	Explanation
		The inverter is powered on and in standby mode
		The inverter is starting up, in self-check mode
		The inverter is operating normally in grid-connected mode or island mode
		BACK-UP output overload
		System fault

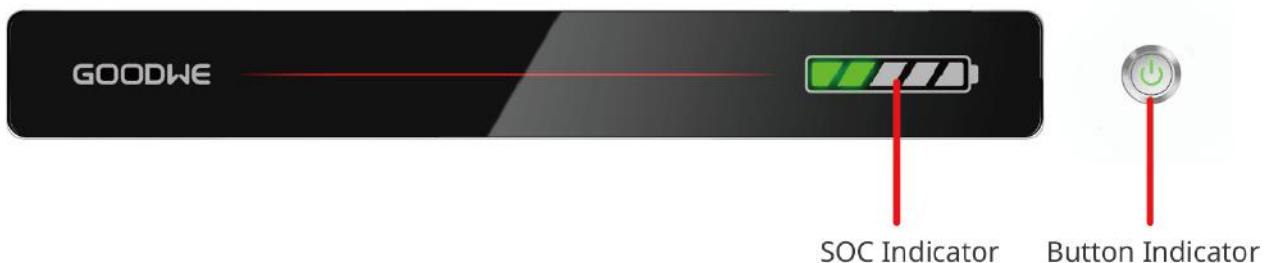
Indicator	Status	Explanation
		The inverter is disconnected from power
		Grid fault, the inverter's BACK-UP port is supplying power normally
		Grid is normal, the inverter's BACK-UP port is supplying power normally
		BACK-UP port is not powered
		The inverter's monitoring module is restarting
		The inverter and communication terminal are not connected
		Communication fault between the communication terminal and the cloud server
		Inverter monitoring is normal
		The inverter's monitoring module is not started

Indicator	Explanation
	75% < SOC ≤ 100%
	50% < SOC ≤ 75%
	25% < SOC ≤ 50%
	0% < SOC ≤ 25%
	Battery is not connected

During battery discharge, the indicator blinks: for example, when the battery SOC is between 25% and 50%, the 50% indicator (the highest level within this range) blinks.

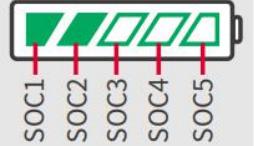
## 6.3.2 Battery Indicators

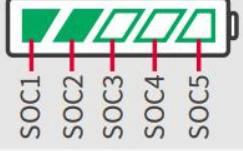
### 6.3.2.1 Lynx Home Series F



LXU10CON0001

Normal state

SOC Indicator 	Button Indicator 	Battery System Status
The SOC indicator shows the state of charge of the battery system	Green flashes 1 time/s	The battery system is in standby mode
 SOC<5%  5%≤SOC<25%  25%≤SOC<50%  50%≤SOC<75%  75%≤SOC<95%  95%≤SOC≤100%	Green flashes 2 times/s	The battery system is idle
	Green light is steady	The battery system is in charging state Note: When the battery SOC reaches the set final charging SOC value, battery charging stops.

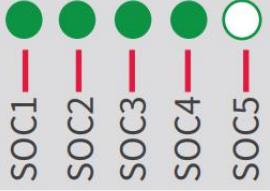
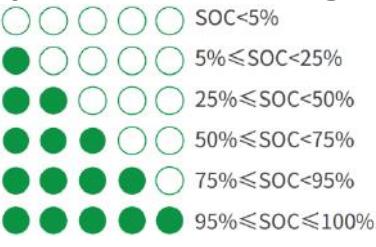
<b>SOC Indicator</b> 	<b>Button Indicator</b> 	<b>Battery System Status</b>
<p>The highest SOC indicator flashes 1 time/s</p> <ul style="list-style-type: none"> <li>• When <math>5\% \leq \text{SOC} &lt; 25\%</math>, SOC1 flashes</li> <li>• When <math>25\% \leq \text{SOC} &lt; 50\%</math>, SOC2 flashes</li> <li>• When <math>50\% \leq \text{SOC} &lt; 75\%</math>, SOC3 flashes</li> <li>• When <math>75\% \leq \text{SOC} &lt; 95\%</math>, SOC4 flashes</li> <li>• When <math>95\% \leq \text{SOC} \leq 100\%</math>, SOC5 flashes</li> </ul>	<p>Green light is steady</p>	<p>The battery system is in discharging state  Note: When the system does not need to power the load or when the battery SOC drops below the set discharge depth, the battery stops discharging.</p>

Faulty state

<b>Button Indicator</b> 	<b>Battery System Status</b>	<b>Explanation</b>
Red flashes 1 time/s	Battery system reports a warning	After the warning, the battery system performs self-diagnosis. Wait for it to complete, after which the system will enter normal working state or fault state.
Red stays on continuously	Battery system has a fault	Determine the fault type according to the SOC indicator display method and follow the methods recommended in the troubleshooting chapter.

### 6.3.2.2 Lynx Home D

Normal state

<b>SOC Indicator</b> 	<b>Button Indicator</b> 	<b>Battery System Status</b>
SOC indicator shows the battery system's state of charge 	Green flashing  Green solid light	Battery system is in standby mode  Battery system is in charging mode  Note: When the battery SOC reaches the set charge termination limit, battery charging stops.
Highest SOC indicator flashes 1 time/s  <ul style="list-style-type: none"> <li>When 5%≤SOC&lt;25%, SOC1 flashes</li> <li>When 25%≤SOC&lt;50%, SOC2 flashes</li> <li>When 50%≤SOC&lt;75%, SOC3 flashes</li> <li>When 75%≤SOC&lt;95%, SOC4 flashes</li> <li>When 95%≤SOC≤100%, SOC5 flashes</li> </ul>	Green solid light	Battery system is in discharging mode  Note: When the system does not need to power the load or when the battery SOC drops below the set discharge depth, the battery stops discharging.

Fault state

Button Indicator	Battery System Status	Explanation
	Battery System Warning	<p>After a battery system warning is triggered, the system will perform self-diagnostics. Wait for the self-diagnostics to complete, after which the battery system will enter normal operation status or fault status.</p> <p>You can view warning information via the SolarGo App.</p>
Solid Red Light	Battery System Fault	The fault type can be determined by the SOC indicator display, or you can view fault information via the SolarGo App and follow the recommended methods in the Troubleshooting chapter.

### 6.3.3 Smart Meter Indicator

GM3000

Type	Status	Description
	Constantly on	The meter is powered on
	Off	The meter is powered off
	Constantly on	buy power from the grid
	Flashing	Selling power to the grid
	Flashing	Normal communication

Communication light 	Flashing 5 times consecutively	<ul style="list-style-type: none"> <li>Pressing the Reset button &lt;3s: Meter reset</li> <li>Pressing the Reset button 5s: Meter parameters restored to factory settings</li> <li>Pressing the Reset button &gt;10s: Meter parameters restored to factory settings, energy data cleared</li> </ul>
	Off	No communication from the meter

GM330

Type	Status	Description
Power Light 	Steady on	The meter is powered on, no RS485 communication
	Flashing	The meter is powered on, RS485 communication is normal
	Off	The meter is powered off
Communication Light 	Off	Reserved
	Flashing	Press and hold the Reset button for $\geq 5$ s, the Power Light and Buy/Sell Light flash: Meter reset
Buy/Sell Light 	Steady on	buy power from the grid
	Flashing	Selling power to the grid
	Off	Not buying or selling power
	Reserved	

### 6.3.4 Smart Dongle Indicator

- WiFi/LAN Kit-20

## NOTICE

- After double-clicking the Reload button to turn on Bluetooth, the communication indicator light will change to a single blink state. Please connect to the SolarGo APP within 5 minutes, otherwise Bluetooth will automatically turn off.
- The communication indicator light's single blink state only appears after double-clicking the Reload button to turn on Bluetooth.

Indicator	Status	Description
Power Light 		Solid: The Smart Communication Stick is powered on.
		Off: The Smart Communication Stick is not powered on.
Communication Light 		Solid: Communication is normal in WiFi mode or LAN mode.
		Single blink: The Smart Communication Stick's Bluetooth signal is on, waiting to connect to the SolarGo app.
		Double blink: The Smart Communication Stick failed to connect to the router.
		Four blinks: The Smart Communication Stick communicates normally with the router but failed to connect to the server.
		Six blinks: The Smart Communication Stick is identifying connected devices.
		Off: The Smart Communication Stick is undergoing a software reset or is not powered on.

Indicator	Color	Status	Description
LAN Port Communication Light 	Green	Steady on	100Mbps wired network connection is normal.
		Off	<ul style="list-style-type: none"> <li>Network cable is not connected.</li> <li>100Mbps wired network connection is abnormal.</li> <li>10Mbps wired network connection is normal.</li> </ul>

Indicator	Color	Status	Description
	Yellow	Steady on	10/100Mbps wired network connection is normal, with no communication data transmission/reception.
		Flashing	Communication data is being transmitted/received.
		Off	Network cable is not connected.

Button	Description
Reload	Hold for 0.5~3 seconds to reset the Smart Communication Stick.
	Hold for 6~20 seconds to restore the Smart Communication Stick to factory settings.
	Double-click quickly to enable Bluetooth signal (maintained for only 5 minutes).

- **4G Kit-CN-G20 & 4G Kit-CN-G21**

Indicator	Status	Description
		Constantly lit: The smart communication stick is powered on.
		Off: The smart communication stick is not powered on.
		Constantly lit: The smart communication stick is connected to the server, communication is normal.
		Double flash: The smart communication stick is not connected to the communication base station.
		Quadruple flash: The smart communication stick is connected to the communication base station, but not connected to the server.
		Sextuple flash: The communication between the smart communication stick and the inverter is disconnected.
		Off: The smart communication stick is undergoing software reset or is not powered on.

Button	Description
RELOAD	Hold for 0.5~3 seconds to restart the smart communication stick.

Button	Description
	Hold for 6~20 seconds to restore the smart communication stick to factory settings.

- **LS4G Kit-CN、4G Kit-CN**

indicator	Color	Status	Description
Power Light 	Green	Lit	Module is secured and powered on
Light		Off	Module is not secured or not powered on
Communication Light 	Blue	slow blinking (0.2s lit, 1.8s off)	<ul style="list-style-type: none"> <li>• Inverter communication light 2 blinks: Dialing, searching for network</li> <li>• Inverter communication light 4 blinks: Failed to connect to cloud due to no data traffic</li> </ul>
		slow blinking (1.8s lit, 0.2s off)	<ul style="list-style-type: none"> <li>• Inverter communication light 2 blinks: Dialing successful</li> <li>• Inverter communication light steady on: Cloud connection successful</li> <li>• Inverter communication light 4 blinks: Failed to connect to cloud due to no data traffic</li> </ul>
		fast blinking (0.125s lit, 0.125s off)	Inverter communicating with cloud via module
		0.2s lit, 8s off	SIM card not installed or poor SIM card contact

- **Ezlink3000**

indicator/Silkscreen	Color	Status	Description

 <b>Power indicator</b>	 <b>Blue</b>		Flashing: The communication stick is operating normally.
			Off: The communication stick is powered off.
 <b>Communication indicator</b>	 <b>Green</b>		Steady on: The communication stick is connected to the server.
			Double flash: The communication stick is not connected to the router.
			Quadruple flash: The communication stick is connected to the router, but not connected to the server.
<b>RELOAD</b>	-	-	<p>Short press for 1-3 seconds to restart the communication stick.</p> <p>Long press for 6-10 seconds to restore factory settings.</p> <p>Double-click quickly to enable Bluetooth signal (maintained for only 5 minutes).</p>

# 7 Quick System Setup

## 7.1 Download the application

### 7.1.1 Download SolarGo App

Phone Requirements:

- Operating System Requirements: Android 5.0 and above, iOS 13.0 and above.
- The phone must support a web browser and internet connection.
- The phone must support WLAN/Bluetooth functionality.

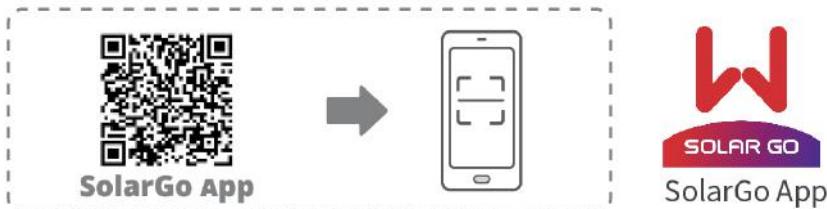
#### WARNING

After completing the installation of the SolarGo application, if a newer version becomes available, the application may automatically notify you.

Method 1: Search for SolarGo in the Google Play Store (Android) or App Store (iOS) to download and install the app.



Method 2: Scan the following QR code to download and install.



### 7.1.2 Download the SEMS+ App

**Phone Requirements:**

- Operating System Requirements: Android 6.0 and above, iOS 13.0 and above.
- The phone must support a web browser and internet connection.

- The phone must support WLAN/Bluetooth functions.

### Download Methods:

#### Method 1:

Search for the SEMS+ app in the Google Play Store (Android) or App Store (iOS) and download it.



#### Method 2:

Scan the following QR code to download and install.



## 7.2 Connecting the Hybrid Inverter (Bluetooth)

**Step 1** Ensure that the inverter is power on, both the inverter and the communication module are working properly.

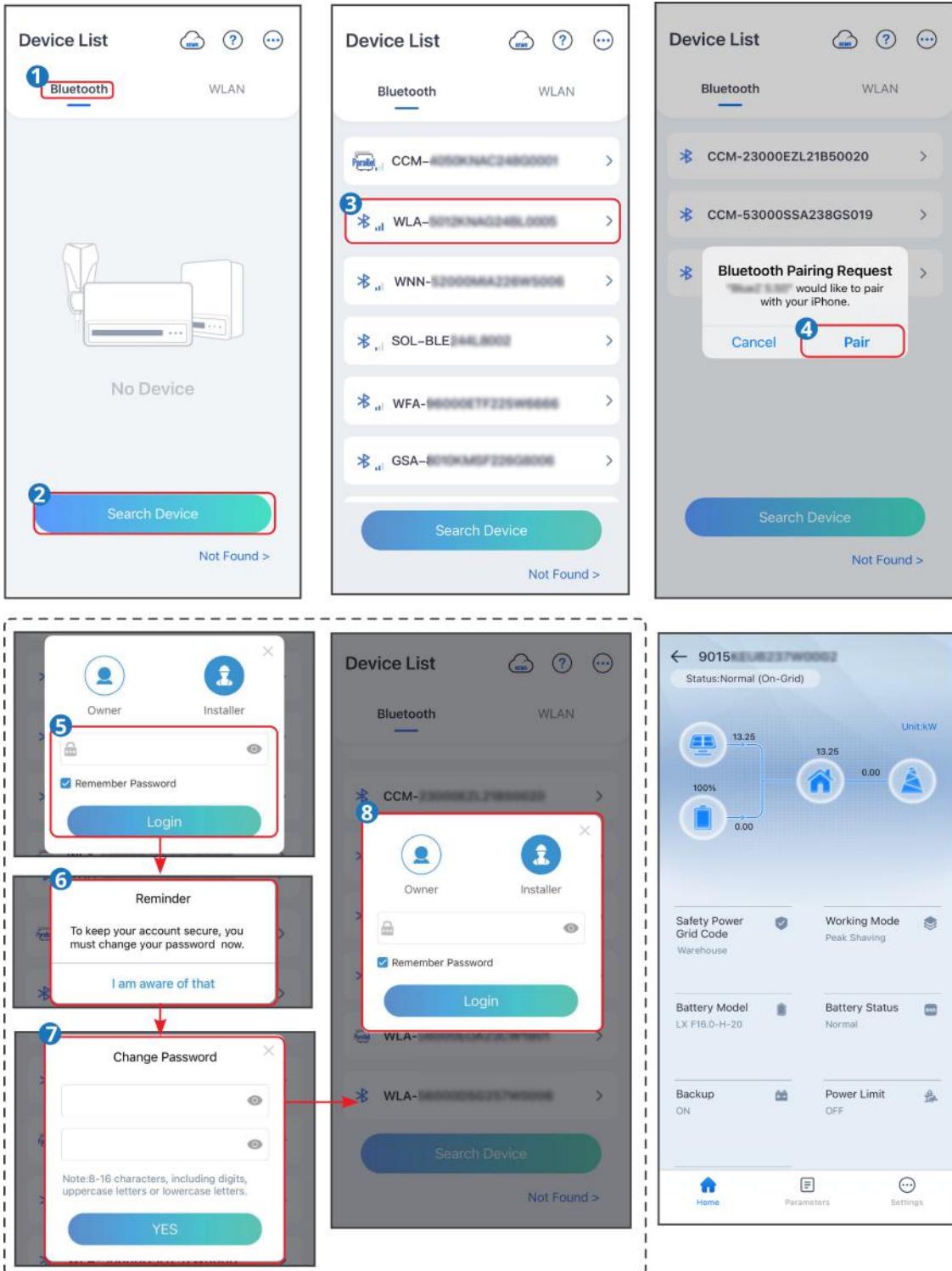
**Step 2** Select **Bluetooth** tab on the SolarGo app homepage.

**Step 3** Pull down or tap **Search Device** to refresh the device list. Find the device by the inverter serial number. Tap the device name to log into the **Home** page. Select the device by checking the serial number of the master inverter when multi inverters are parallel connected.

**Step 4** For first connection with the equipment via Bluetooth, there will be a Bluetooth pairing prompt, tap **Pair** to continue the connection.

**Step 5** Log in as an Owner or an Installer. Initial password: 1234. Default password: 1234.

**Step 6 (Optional):** If connecting via WLA-\*\*\* or WFA-\*\*\*, enable Bluetooth Stays On following the prompts as entering the device details page. Otherwise, the bluetooth signal of the device will be off after disconnection.



## 7.3 Setting Communication Parameters

## NOTICE

The communication configuration interface may be different if the inverter uses different communication modes or connects different communication modules. Please refer to the actual interface.

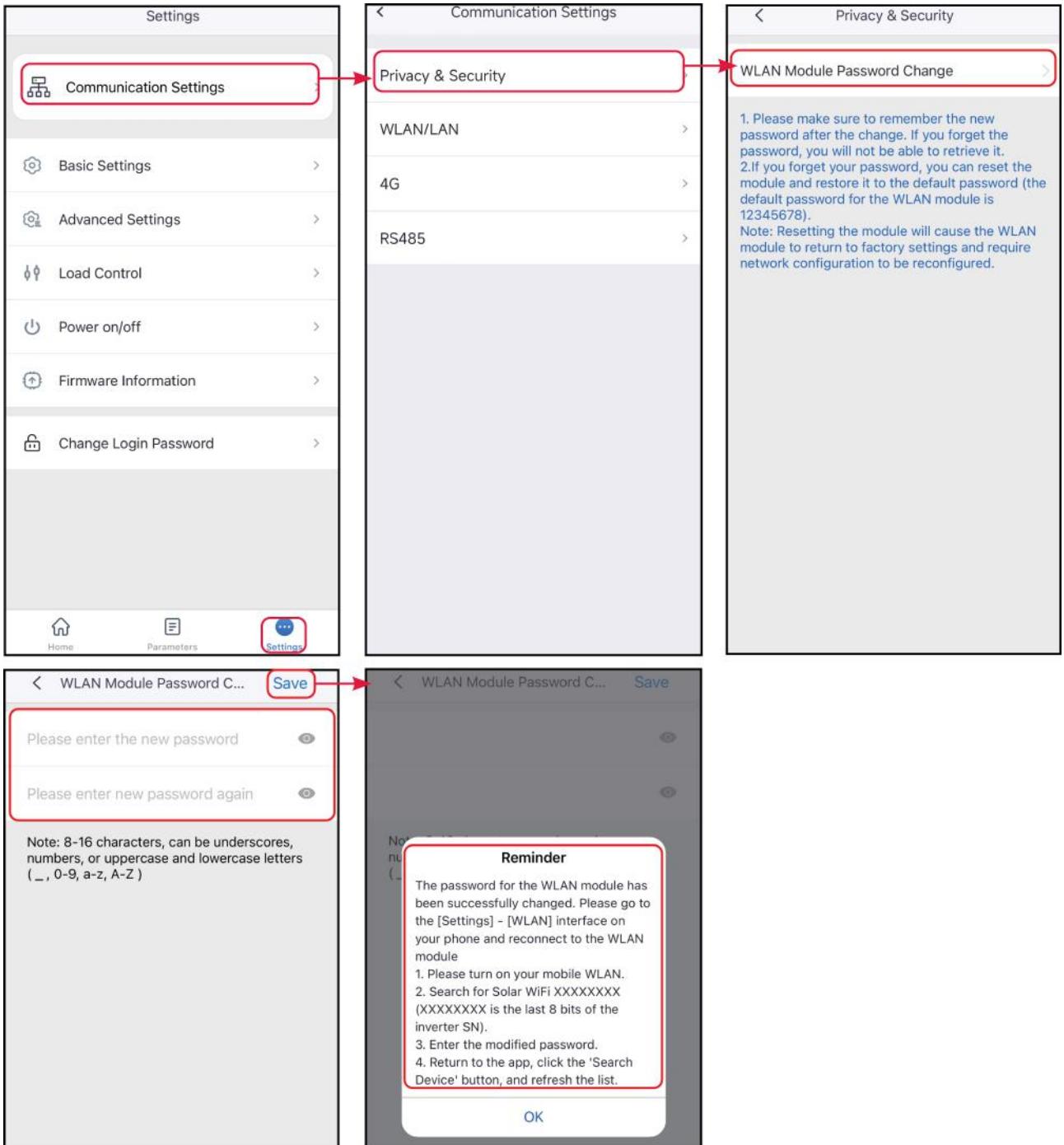
### 7.3.1 Setting Privacy and Security Parameters

#### Type I

**Step 1** : Tap **Home** > **Settings** > **Communication Setting** > **Privacy & Security** to set the parameters.

**Step 2** : Set the new password for the WiFi hotspot of the communication module, and tap **Save**.

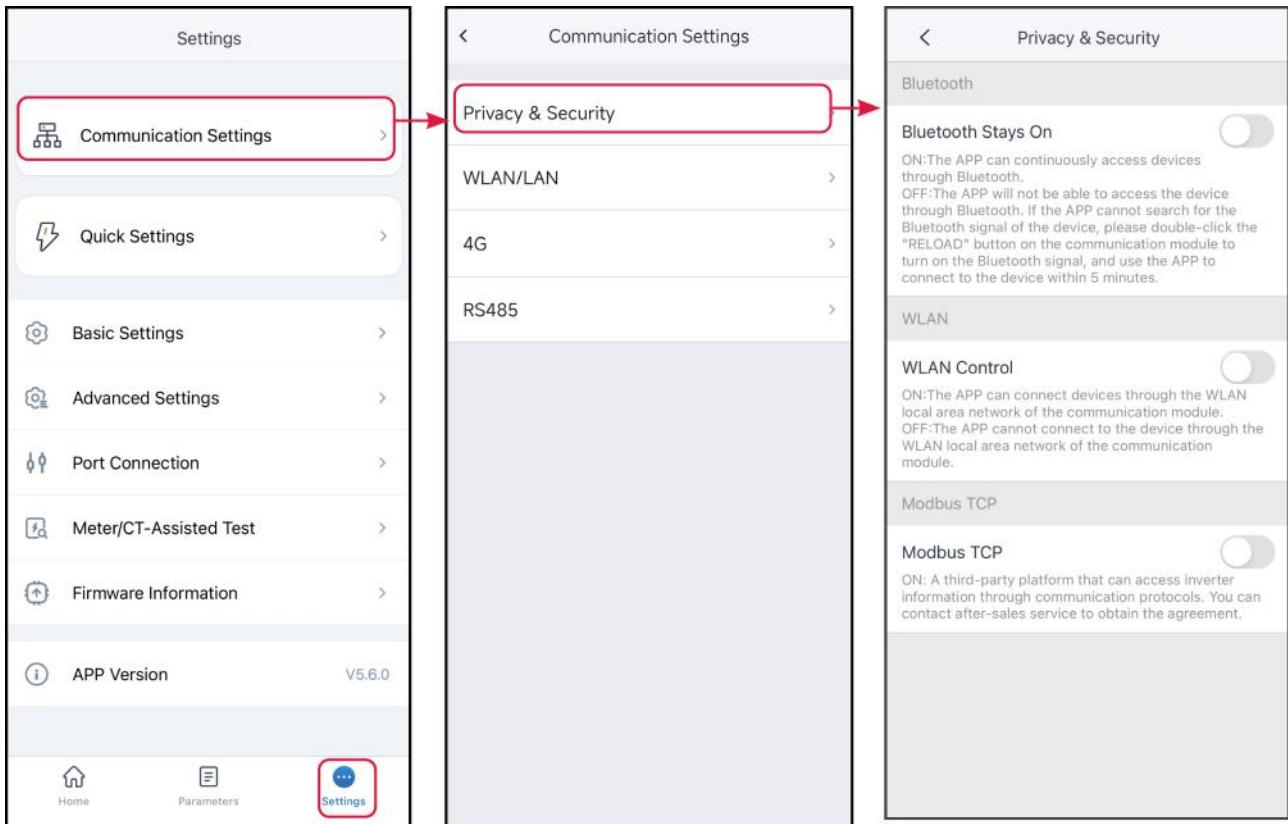
**Step 3** Open the WiFi settings of your phone and connect to the inverter's WiFi signal (Solar WiFi\*\*\*) with the new password.



## Type II

**Step 1 :** Tap Home > Settings > Communication Setting > Privacy & Security to set the parameters.

**Step 2** Enable Bluetooth Stays On or WLAN Control based on actual needs.



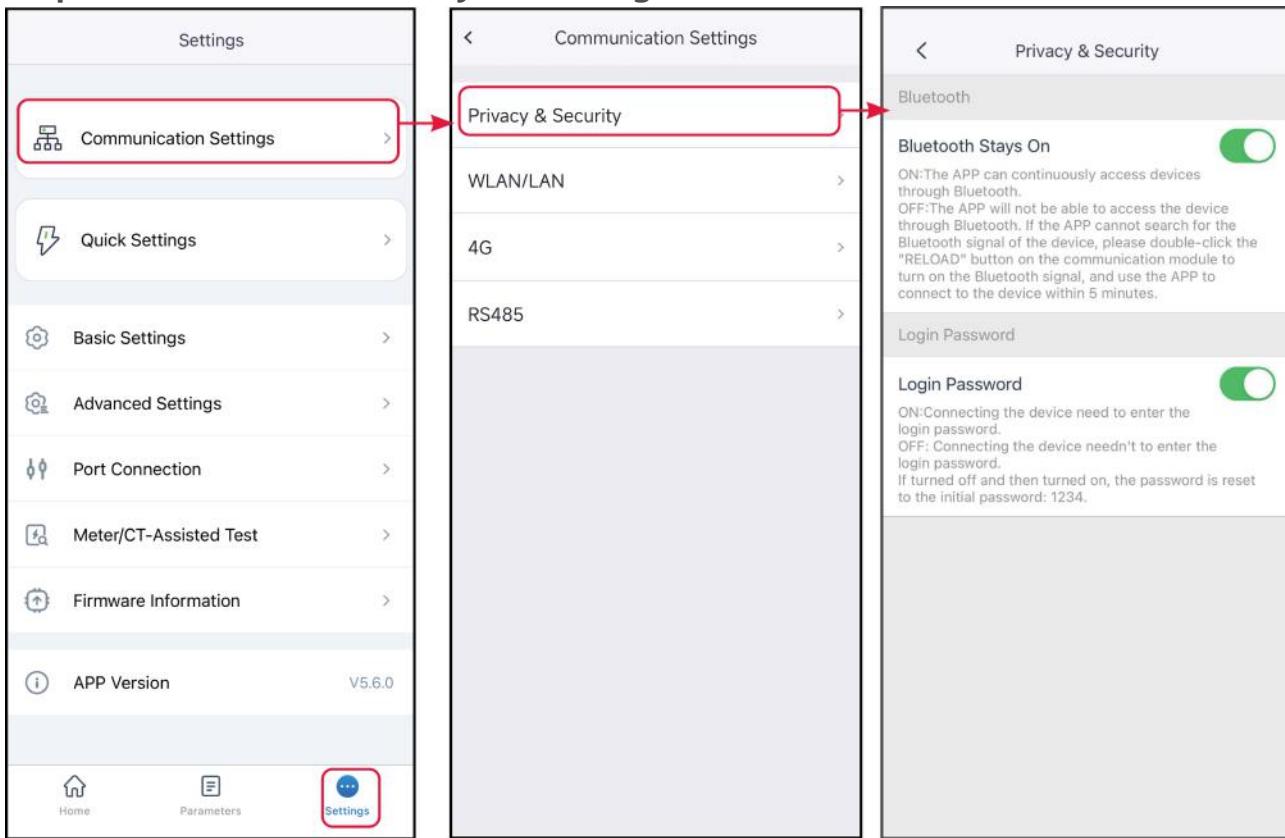
No.	Parameters	Description
1	Bluetooth Stays On	Disabled by default. Enable the function, the bluetooth of the device will be contentious on to keep connected to SolarGo. Otherwise, the bluetooth will be off in 5 minutes, and the device will be disconnected from SolarGo.
2	WLAN Control	Disabled by default. Enable the function, the device and the SolarGo can be connected through the WLAN when they are on the same LAN. Otherwise, they cannot be connected even if they are on the same LAN.
3	Modbus-TCP	Enable the function, the third party monitoring platform can access inverter through Modbus-TCP communication protocol.
4	SSH control Ezlink	After enabling this function, third-party platforms can connect to and control EzLink's Linux system.

### Type III

**Step 1 : Tap Home > Settings > Communication Setting > Privacy & Security to set**

the parameters.

## Step 2 : Enable **Bluetooth Stays On** or **Login Password** based on actual needs.



No.	Parameters	Description
1	Bluetooth Stays On	Disabled by default. Enable the function, the bluetooth of the device will be contentious on to keep connected to SolarGo. Otherwise, the bluetooth will be off in 5 minutes, and the device will be disconnected from SolarGo.
2	Password	Disabled by default. Enable the function, you will be prompted to enter the login password when connecting the device to SolarGo. Use the initial password and change it at the first login prompt.

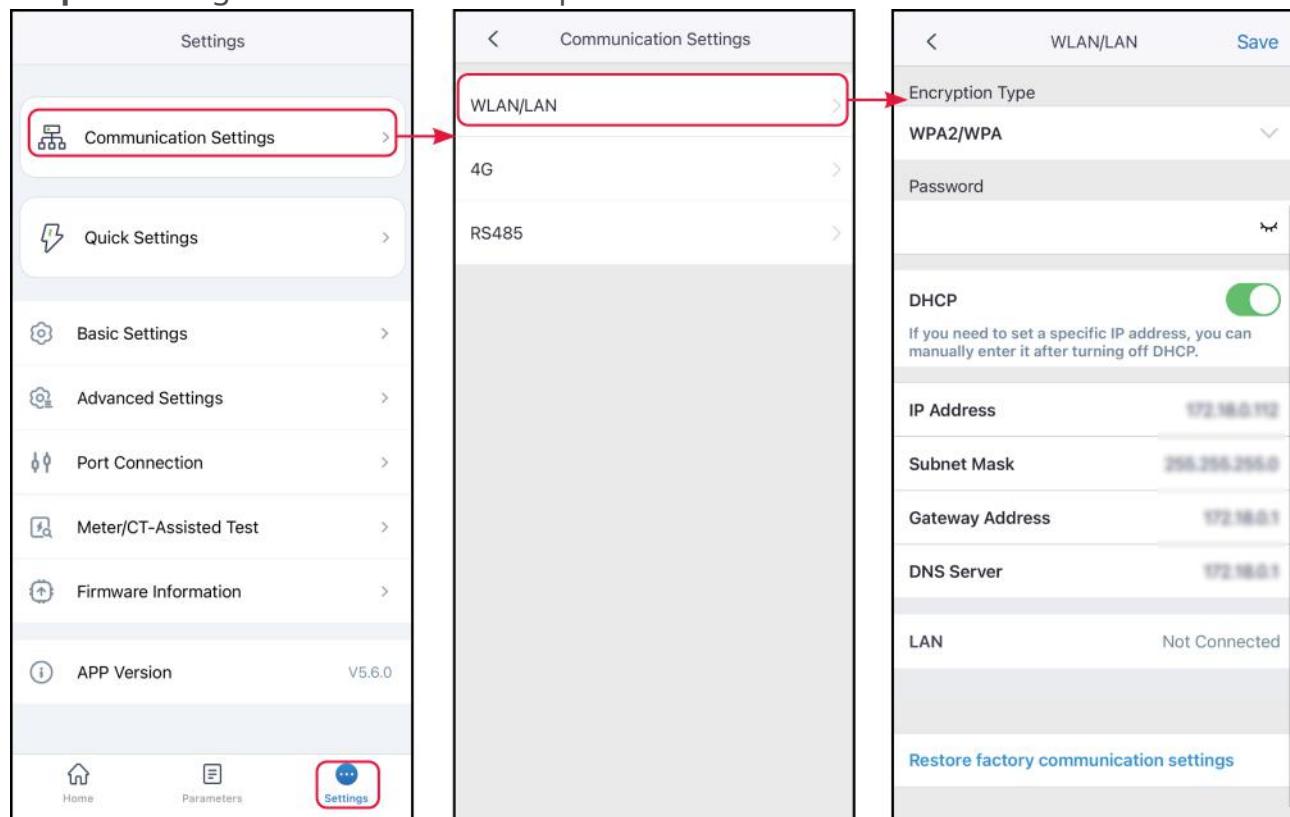
### 7.3.2 Setting WLAN/LAN Parameters

## NOTICE

When the inverter is connected to different communication modules, the communication configuration interface may be different. Please refer to the actual interface.

**Step 1** : Tap Home > Settings > Communication Setting > WLAN/LAN to set the parameters.

**Step 2** : Configure the WLAN or LAN parameters based on actual needs.



No.	Parameters	Description
1	Network Name	Only for WLAN. Select WiFi based on the actual connecting.
2	Password	Only for WLAN. WiFi password for the actual connected network.
3	DHCP	Enable DHCP when the router is in dynamic IP mode. Disable DHCP when a switch is used or the router is in static IP mode.

No.	Parameters	Description
4	IP Address	Do not configure the parameters when DHCP is enabled.
5	Subnet Mask	
6	Gateway Address	Configure the parameters according to the router or switch information when DHCP is disabled.
7	DNS Server	

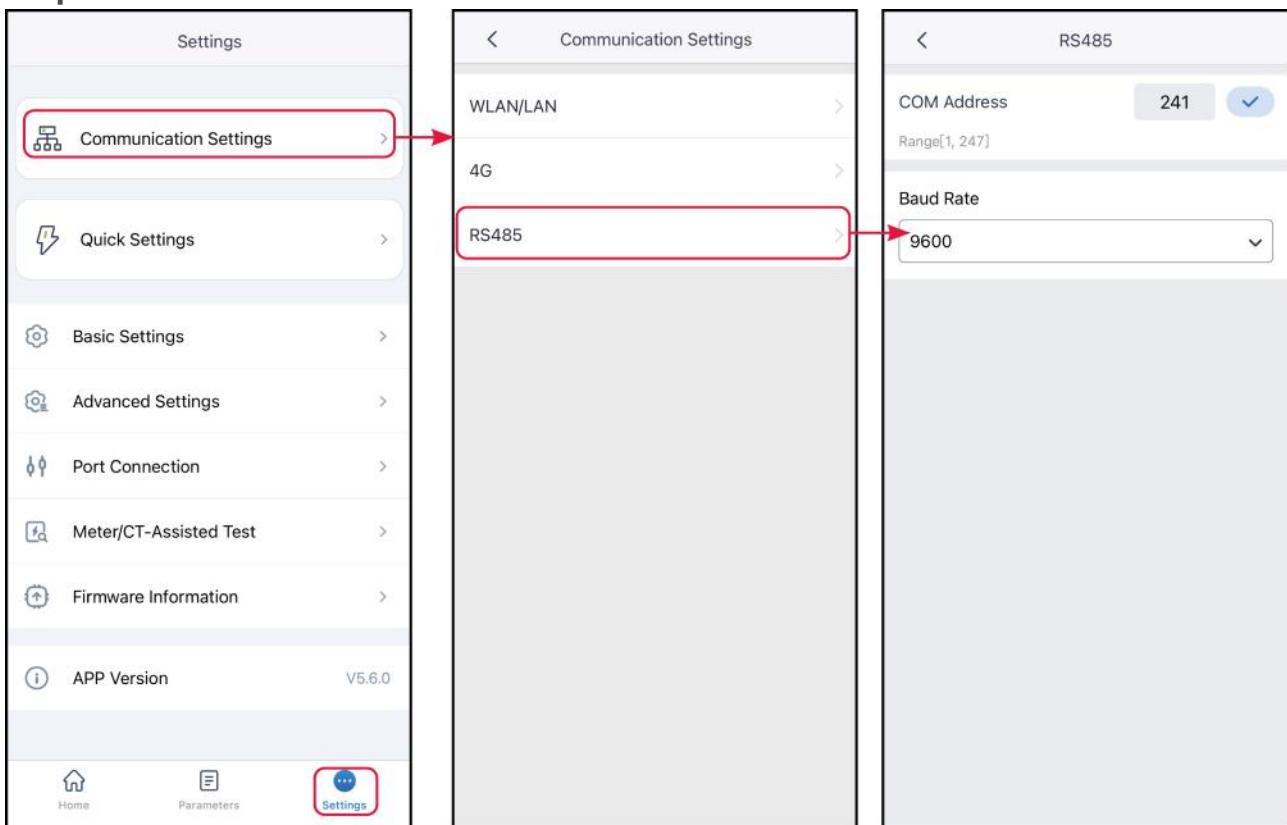
### 7.3.3 Configuring RS485 Parameters

#### NOTICE

Set the communication address of the inverter. For a single inverter, the address is set based on actual needs. For multi connected inverters, the address of each inverter should be different while cannot be 247.

**Step 1:** Tap Home > Settings > Communication Settings > RS485 to set the parameters.

**Step 2 :** Set the Modbus Address And Baud Rate base on actual situation.



## 7.4 Quick Setting the Basic Information

## NOTICE

- The setting page varies depending on inverter model.
- The parameters will be configured automatically after selecting the safety country/region, including overvoltage protection, undervoltage protection, overfrequency protection, underfrequency protection, voltage/frequency connection protection,  $\cos\phi$  curve, Q(U) curve, P(U) curve, FP curve, HVRT, LVRT, etc. Tap Home > Settings > Advanced Settings > Safety Parameters to check the parameters after selecting the safety country.
- The power generation efficiency is different in different working modes. Set the working mode according to the local requirements and situation.
  - Self-use mode: The basic working mode of the system. PV power generation is used to supply power to the load first, the excess power is used to charge the battery, and the remaining power is sold to the grid. When PV power generation cannot meet the load's power demand, the battery will supply power to the load; when the battery power also cannot meet the load's power demand, the grid will supply power to the load.
  - Back-up mode: The back-up mode is mainly applied to the scenario where the grid is unstable. When the grid is disconnected, the inverter turns to off-grid mode and the battery will supply power to the load; when the grid is restored, the inverter switches to grid-tied mode.
  - Economic mode: It is recommended to use economic mode in scenarios when the peak-valley electricity price varies a lot. Select Economic mode only when it meets the local laws and regulations. Set the battery to charge mode during Vally period to charge battery with grid power. And set the battery to discharge mode during Peak period to power the load with the battery.
  - Off-grid mode: suitable for areas without power grid. PV and batteries form a pure off-grid system. PV generates electricity to power the load and excess electricity charges the battery. When PV power generation cannot meet the power demand of the load, the battery will supply power to the load.
  - Smart charging: In some countries/regions, the PV power feed into the utility grid is limited. Select Smart Charging to charge the battery using the surplus power to minimize PV power waste.
  - Peak shaving mode: Peak shaving mode is mainly applicable to peak power limited scenarios. When the total power consumption of the load exceeds the power consumption quota in a short period of time, battery discharge can be used to reduce the power exceeding the quota.

### 7.4.1 Quick Setting the Basic Information(Type II)

**Step 1:** Tap **Home > Settings > Quick Settings** to set the parameters.

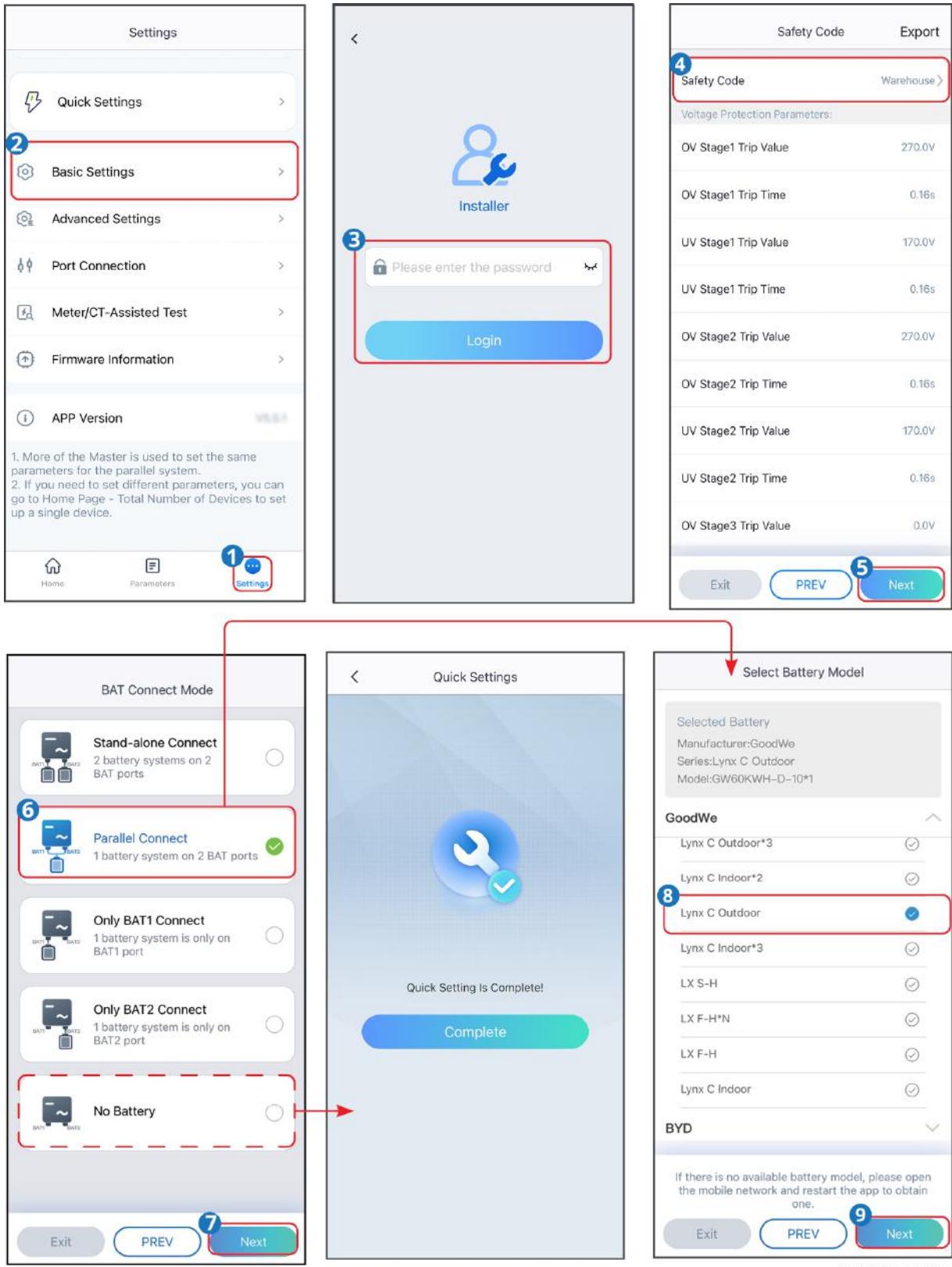
**Step 2 :** Enter the password for quick settings. Contact the supplier or after sales service for password. Password for professional technicians only.

**Step 3 :** Some models support one-click configuration. Select **Guided Mode** to quickly configure the system.

**Step 4:** Select safety country accordingly. Tap **Next** to set the Battery Connect Mode.

**Step 5 :** Select the actual mode in which the battery is connected to the inverter. The basic settings are completed if there is no battery connected in the system. Tap **Next** to set the Battery Model if there is any battery connected in the system.

**Step 6:** Select the actual battery model. Tap **Next** to set the Working Mode.



**Step 7:** Set the working mode based on actual needs. Tap **Next** to set the Working Mode. For some models, after the working mode configuration is completed, it will

automatically enter the CT/meter self-test state. At this time, the inverter will temporarily disconnect from the grid and then automatically reconnect.

**Step 8 :** Select the battery based on actual situation whether it is **First Installation, Routine Operation or Replacement Installation.**

Working Mode

① **Self-use Mode**

⑪ **Backup Mode**

⑫ **TOU Mode**

⑬ **Off-grid Mode**

Capacity Demand Management

⑭ **Peak Shaving**

⑮ **Delayed Charging**

Priority of Working Mode:  
Off-grid Mode>Peak Shaving>Delayed Charging>TOU Mode>Backup Mode>Self-use Mode

Exit PREV ⑯ Next

Backup Mode

Charging Power From Grid

ON: Photovoltaic prioritizes charging the battery. If the photovoltaic power is insufficient for charging, electricity will be purchased from the grid for charging. Nighttime charging is not supported.

Charging Power 0.0 0.0  
Range[0,100]%

Peak power of buying electricity for charging, percentage of inverter power

TOU Mode

Time

Add up to 8 sets of time

23:59-01:01

Month-Repeat Every Month  
Week-Repeat Every day  
Charge Or Discharge Mode Battery Discharge  
Battery Discharge Power 45.0%

Time

Start Time End Time

21 57 21 57  
22 58 22 58  
23 59 23 59  
00 00 00 00  
01 01 01 01  
02 02 02 02  
03 03 03 03

Repetition (Requires both monthly and weekly repetition to take effect)

Month-Repeat None  
Week-Repeat None

Charging/Discharge Mode

Battery Charging  Discharge

Battery Discharge Power 0.0 0.0  
Range[0,100]%

Delayed Charging

Peak Power Sales Limit 0 0  
Range[0,1000]%

PV Prioritizes Charging Battery

ON: PV power generation changes from selling electricity to charging batteries

Start Charging Time  
Suggest setting a time point with strong sunlight exposure

None

Peak Shaving

Reserved SOC for Peak Shaving 0 0  
Range[0,100]%

Peak Power Purchase Limit 0.00 0.00  
Range[0,0.65]kW

Time For Charging From Grid  
00:00-00:00

Quick Settings

Quick Setting is Complete!

⑯ Complete

First Installation   
Routine Operation   
Replacement Installation

⑰ OK

No.	Parameters	Description
Back-up mode		
1	Charging Power From Grid	Enable Charging Power From Grid to allow power purchasing from the utility grid.
2	Charging Power	The percentage of the purchasing power to the rated power of the inverter.
TOU mode		
3	Start Time	Within the Start Time and End Time, the battery is charged or discharged according to the set Battery Mode as well as the Rated Power.
4	End Time	
5	Charge Discharge Mode	Charge or discharge according to actual needs.
6	Rated Power	The percentage of the charging/discharging power to the rated power of the inverter.
7	Charge Cut-off SOC	The battery stop charging/discharging once the battery SOC reaches Charge Cut-off SOC.
Peakshaving		
8	Reserved SOC For Peakshaving	In Peak Shaving mode, the battery SOC should be lower than Reserved SOC For Peakshaving. Once the battery SOC is higher than Reserved SOC For Peakshaving, the peak shaving mode fails.
9	Peak Power Purchase Limit	Set the maximum power limit allowed to purchase from the grid. When the loads consume power exceed the sum of the power generated in the PV system and Peak Power Purchase Limit, the excess power will be made up by the battery.
10	Time for Charging From Grid	The utility grid will charge the battery between Start Time and End Time if the load power consumption do not exceed the power quota. Otherwise, only PV power can be used to charge the battery. Otherwise, only PV power can be used to charge the battery.

No.	Parameters	Description
Smart charging		
11	Peak Power Sales Limit	Set the Peak Power Sales Limit in compliance with local laws and regulations. The Peak Limiting Power shall be lower than the output power limit specified by local requirements.
12	PV Prioritizes Charging Battery	During charging time, the PV power will first charge the battery.
13	Start Charging Time	

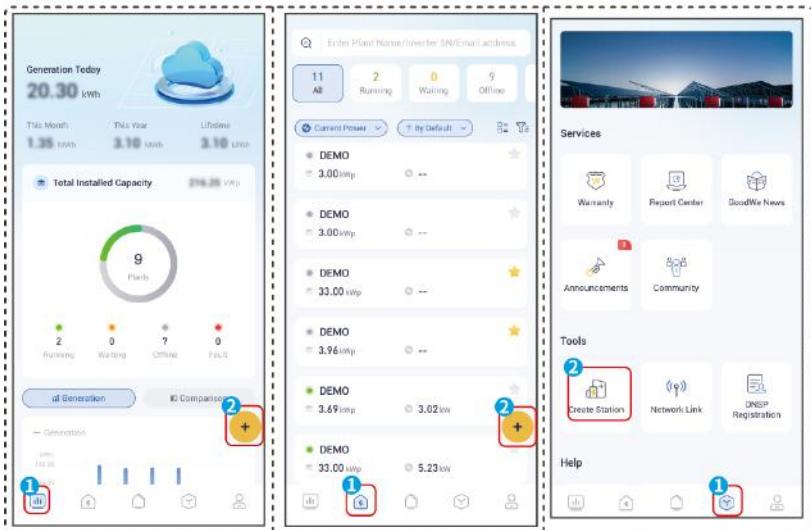
## 7.5 Creating a Station

**Step 1:** Tap  on overview or station page, or tap **Create Station** on service page.

**Step 2:** Enter station information on the **Create Station** page.

**Step 3:** Tap **Save&Exit** to complete creating a station, without devices added. Or tap **Save&Continue** to add devices. Support adding multiple devices.

SEM50011



The process involves creating a plant and adding a device.

**Create Plant:**

- Owner's email address: Enter owner's email address.
- Plant Name: Enter plant name (e.g., 1234567890).
- Plant Address: Select plant address.
- Plant Time Zone: Select plant time zone.
- Detailed Plant Address: Enter detailed address.
- Plant Category: Select plant category.
- Currency: Select currency (e.g., GBP).
- Plant Capacity: Enter plant capacity (e.g., 5000).
- Modules: Enter number of solar panels (e.g., 22).
- Rate of revenue: Enter rate of revenue (e.g., 0.22 GBP/kWh).
- Plant Profile Photo: Add photo.

**Device:**

- Device SN: Enter or scan device SN.
- Device Name: Enter or scan device name.
- Check Code: Enter correct check code.

**Done:** 7 (highlighted with a red box)

**Help:** 1 (highlighted with a red box)

# 8 System Check and Settings

## 8.1 SolarGo App

### 8.1.1 Product Introduction

#### NOTICE

- All the user interface (UI) screenshots or words in this document are based on **SolarGo app V6.6.0**. The UI may be different due to the version upgrade. The screenshots, words or data are for reference only.
- The method to set parameters is the same for all inverters. But the parameters displayed varies based on the equipment model and safety code. Refer to the actual interface display for specific parameters.
- Before setting any parameters, read through user manual of the App and the inverter or charger to learn the product functions and features. When the inverter parameters are set improperly, the inverter may fail to connect to the utility grid or fail to connect to the utility grid in compliance with related requirements and damage the battery, which will affect the inverter's power generation.

SolarGo App is a mobile application that communicates with the inverter via Bluetooth, WiFi, 4G, or GPRS. Commonly used functions are as follows:

- Check the operating data, software version, alarms of the inverter, etc.
- Set grid parameters and communication parameters of the inverter.
- Set charging mode of the charger.
- Maintain the equipment.

#### 8.1.1.1 Downloading and Installing the App

Make sure that the mobile phone meets the following requirements:

- Mobile phone operating system: Android 5.0 or later, iOS 13.0 or later.
- The mobile phone can access the Internet.

- The mobile phone supports WLAN or Bluetooth.

### NOTICE

After installing the app, it can automatically prompt users to update the app version.

Method 1: Search SolarGo in Google Play (Android) or App Store (iOS) to download and install the app.



SolarGo App  
SLG00CON0135

Method 2: Scan the QR code below to download and install the app.



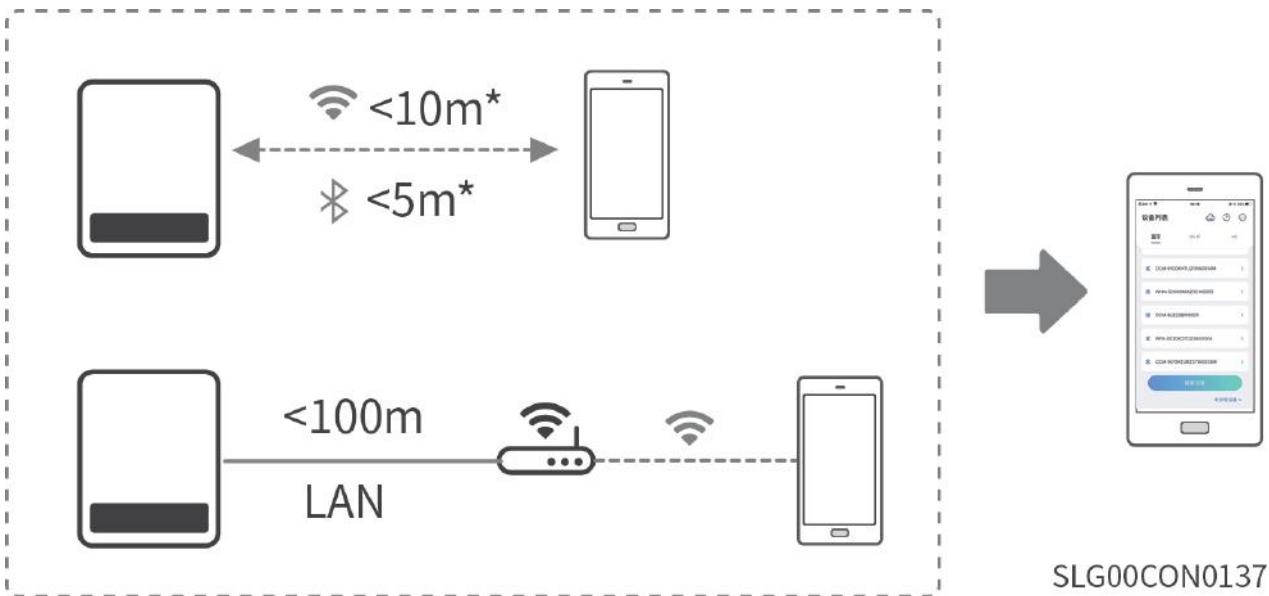
SolarGo App  
SLG00CON0136

#### 8.1.1.2 App Connection

Connect as the following shows after powering on the equipment.

### NOTICE

The connection distance varies depending on smart dongles. Refer to the actual used smart dongles.



SLG00CON0137

### 8.1.1.3 GUI Introductions to Login Page



SLG00CON0016

No.	Name/Icon	Description
1		Tap the icon to open the page downloading the SEMS Portal app.

No.	Name/Icon	Description
2		Tap to read the connection guide.
	Not found	
3		<ul style="list-style-type: none"> <li>Check information such as app version, local contacts, etc.</li> <li>Other settings, such as update date, switch language, set temperature unit, etc.</li> </ul>
4	Bluetooth/WiFi/4G	Select based on actual communication method. If you have any problems, tap  or <b>NOT Found</b> to read the connection guides.
5	Device List	<ul style="list-style-type: none"> <li>The list of all devices. The last digits of the device name are normally the serial number of the device.</li> <li>Select the device by checking the serial number of the master inverter when multi inverters are parallel connected.</li> <li>The device name varies depending on the inverter model or smart dongle model: <ul style="list-style-type: none"> <li>Wi-Fi/LAN Kit, Wi-Fi Kit, Wi-Fi Box: Solar-WiFi***</li> <li>External or integrated bluetooth module: Solar-BLE***</li> <li>WiFi/LAN Kit-20: WLA-***</li> <li>WiFi Kit-20: WFA-***</li> <li>Ezlink3000: CCM-BLE***; CCM-***; ***</li> <li>4G Kit-CN-G20/4G Kit-CN-G21: GSA-***; GSB-***</li> <li>4G Kit-G20: GSC-***</li> <li>Micro inverter: WNN***</li> <li>AC Charger: ***</li> </ul> </li> </ul>
6	Search Device	Tap <b>Search Device</b> if the device is not found.

## 8.1.2 Connecting the Hybrid Inverter (Bluetooth)

**Step 1** Ensure that the inverter is power on, both the inverter and the communication module are working properly.

**Step 2** Select **Bluetooth** tab on the SolarGo app homepage.

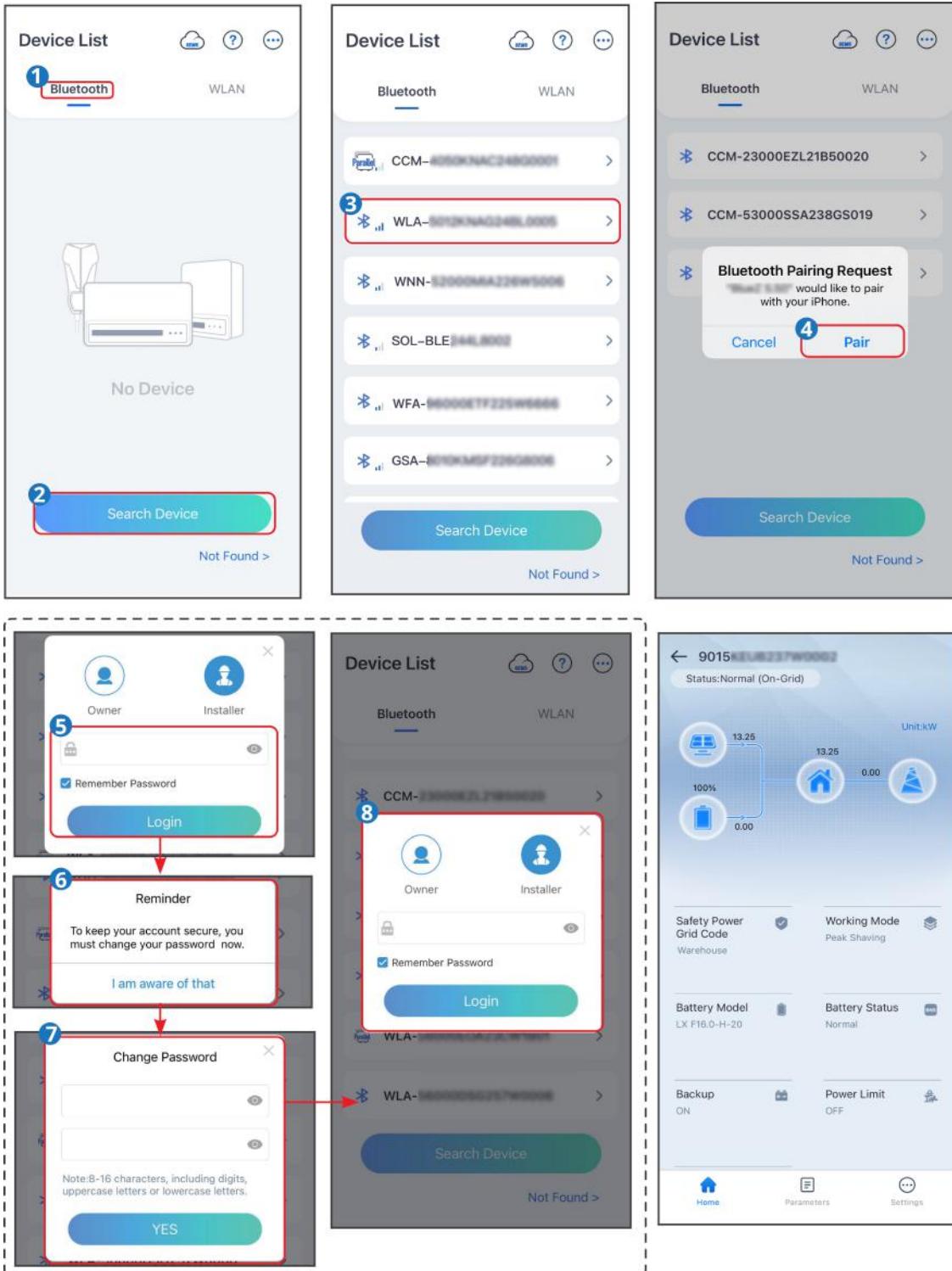
**Step 3** Pull down or tap **Search Device** to refresh the device list. Find the device by the inverter serial number. Tap the device name to log into the **Home** page.

Select the device by checking the serial number of the master inverter when multi inverters are parallel connected.

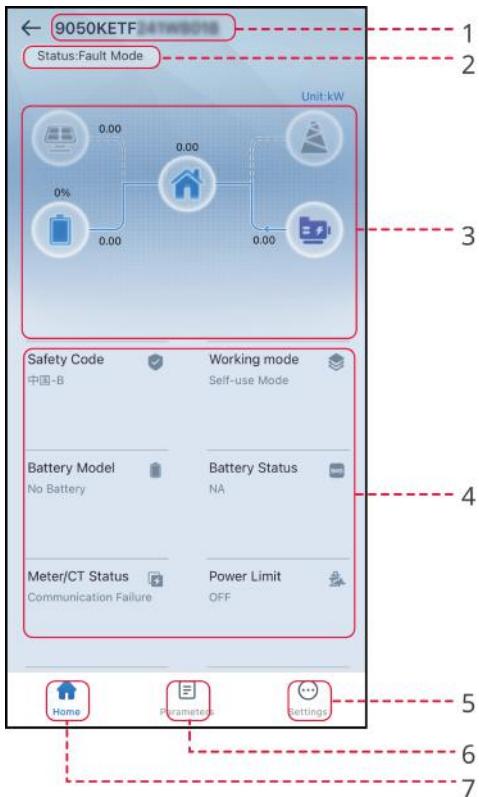
**Step 4** For first connection with the equipment via Bluetooth, there will be a Bluetooth pairing prompt, tap **Pair** to continue the connection.

**Step 5** Log in as an Owner or an Installer. Initial password: 1234. Default password: 1234.

**Step 6** (Optional): If connecting via WLA-\*\*\* or WFA-\*\*\*, enable Bluetooth Stays On following the prompts as entering the device details page. Otherwise, the bluetooth signal of the device will be off after disconnection.



### 8.1.3 GUI Introductions to Hybrid Inverters



No.	Name/Icon	Description
1	Serial Number	Serial number of the connected inverter.
2	Device Status	Indicates the status of the inverter, such as Working, Fault, etc.
3	Energy Flow Chart	Indicates the energy flow chart of the PV system. The actual page prevails.
4	System Status	Indicates the system status, such as Safety Code, Working Mode, Battery Model, Battery Status, Power Limit, Three-Phase Unbalanced Output, etc..
5		Home. Tap Home to check Serial Number, Device Status, Energy Flow Chart, System Status, etc.
6		Parameters. Tap Parameters to check the inverter Data.

No.	Name/Icon	Description
7		<ul style="list-style-type: none"> <li>Settings Tap to perform quick settings, basic settings, advanced settings, etc. on the inverter.</li> <li>Login required to access Quick Setup and Advanced Setting. Contact the supplier or after sales service for password. Password for professional technicians only.</li> </ul>

## 8.1.4 Setting Communication Parameters

### NOTICE

The communication configuration interface may be different if the inverter uses different communication modes or connects different communication modules. Please refer to the actual interface.

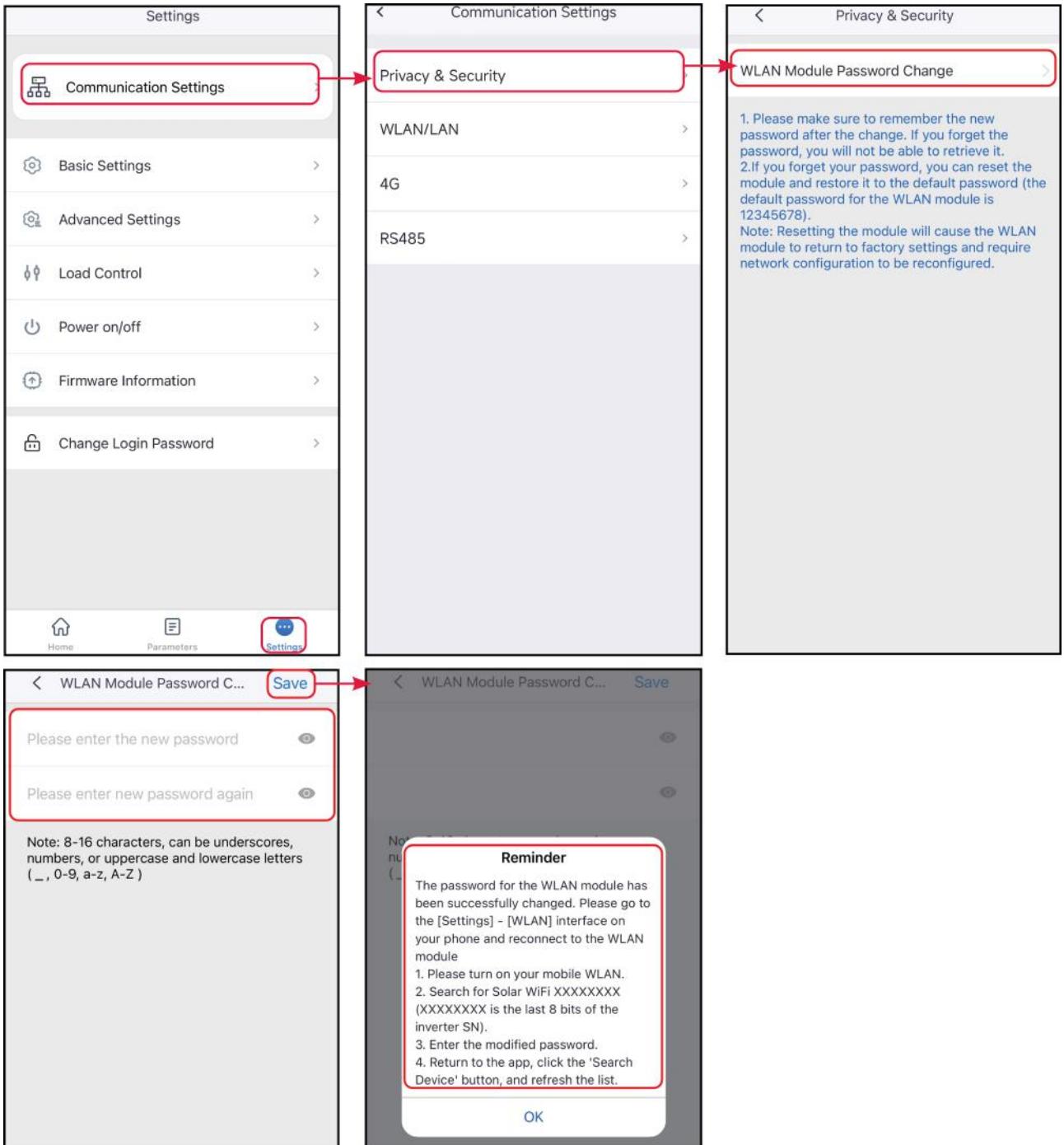
### 8.1.4.1 Setting Privacy and Security Parameters

#### Type I

**Step 1** : Tap **Home > Settings > Communication Setting > Privacy & Security** to set the parameters.

**Step 2** : Set the new password for the WiFi hotspot of the communication module, and tap **Save**.

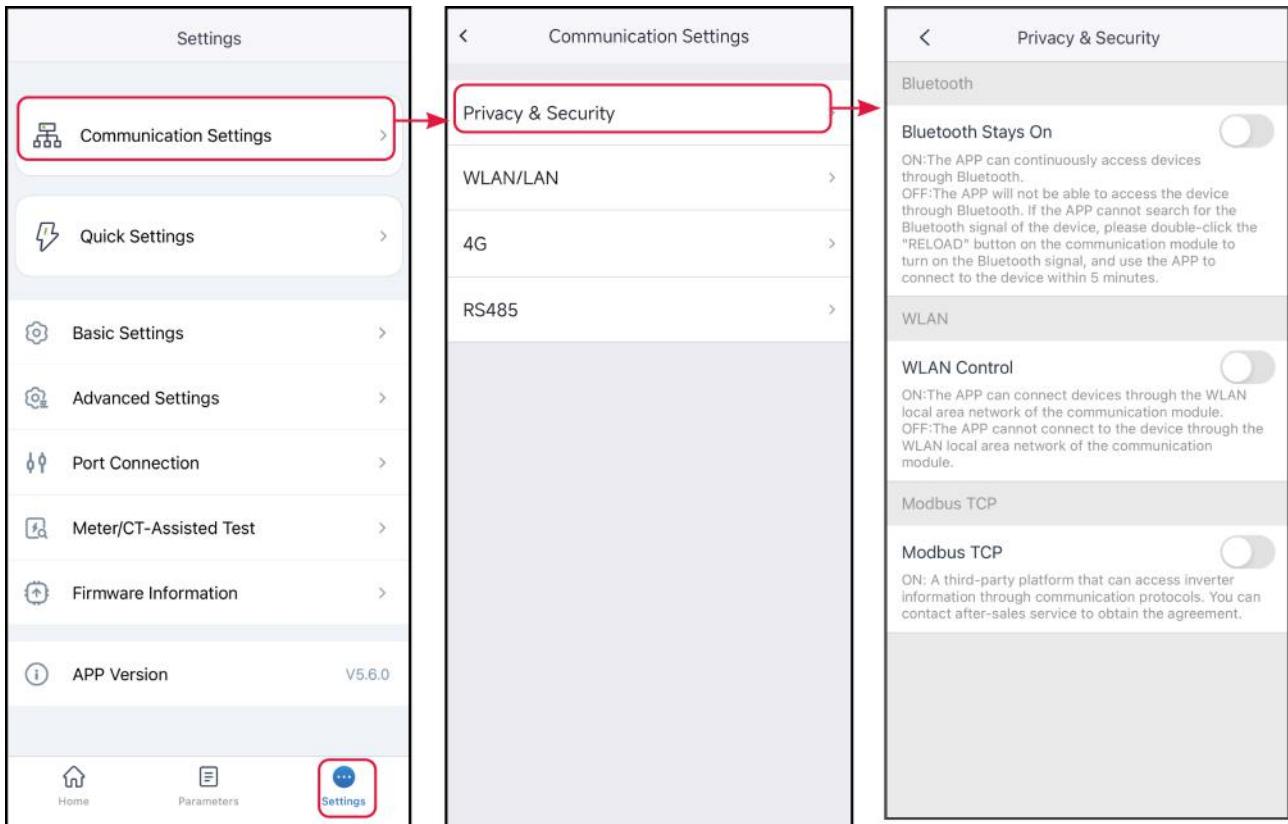
**Step 3** Open the WiFi settings of your phone and connect to the inverter's WiFi signal (Solar WiFi\*\*\*) with the new password.



## Type II

**Step 1** : Tap Home > Settings > Communication Setting > Privacy & Security to set the parameters.

**Step 2** Enable Bluetooth Stays On or WLAN Control based on actual needs.



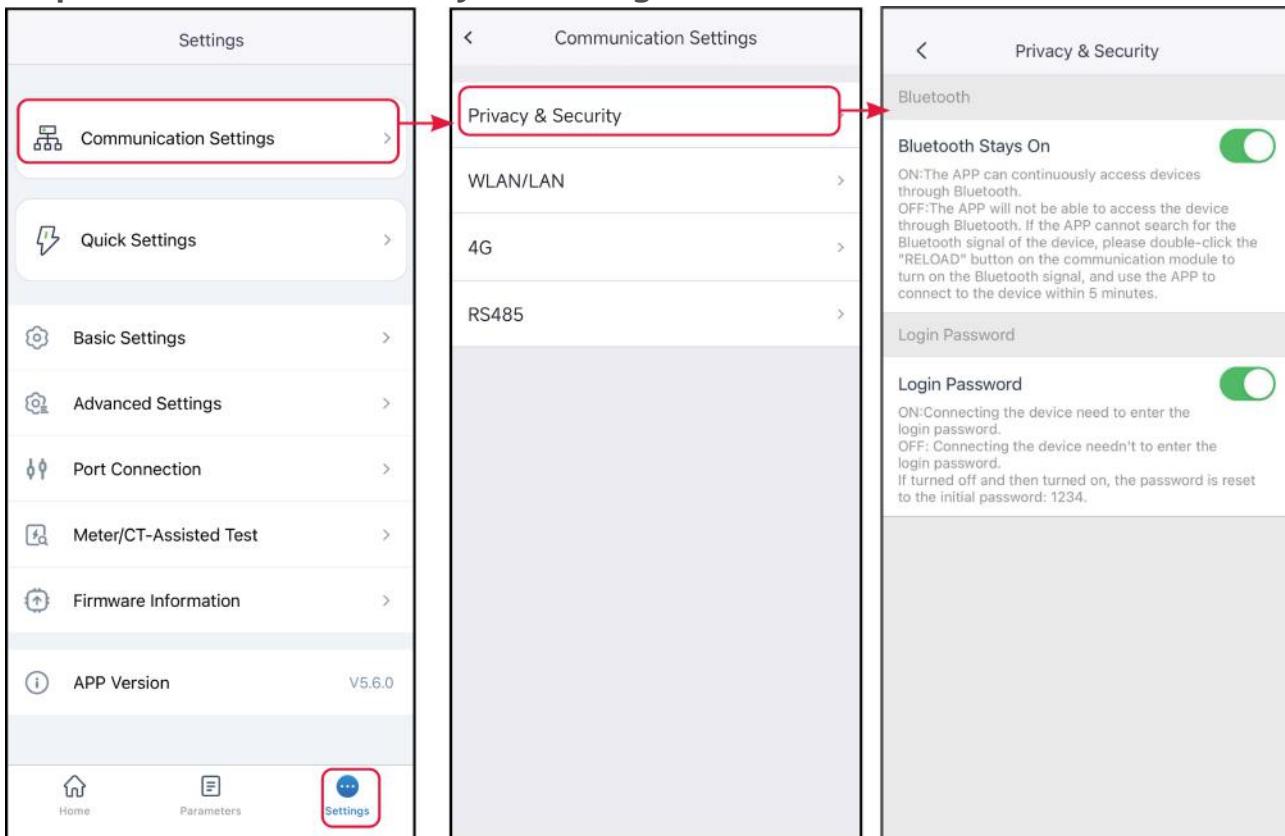
No.	Parameters	Description
1	Bluetooth Stays On	Disabled by default. Enable the function, the bluetooth of the device will be contentious on to keep connected to SolarGo. Otherwise, the bluetooth will be off in 5 minutes, and the device will be disconnected from SolarGo.
2	WLAN Control	Disabled by default. Enable the function, the device and the SolarGo can be connected through the WLAN when they are on the same LAN. Otherwise, they cannot be connected even if they are on the same LAN.
3	Modbus-TCP	Enable the function, the third party monitoring platform can access inverter through Modbus-TCP communication protocol.
4	SSH control Ezlink	After enabling this function, third-party platforms can connect to and control EzLink's Linux system.

### Type III

**Step 1 : Tap Home > Settings > Communication Setting > Privacy & Security to set**

the parameters.

## Step 2 : Enable **Bluetooth Stays On** or **Login Password** based on actual needs.



No.	Parameters	Description
1	Bluetooth Stays On	Disabled by default. Enable the function, the bluetooth of the device will be contentious on to keep connected to SolarGo. Otherwise, the bluetooth will be off in 5 minutes, and the device will be disconnected from SolarGo.
2	Password	Disabled by default. Enable the function, you will be prompted to enter the login password when connecting the device to SolarGo. Use the initial password and change it at the first login prompt.

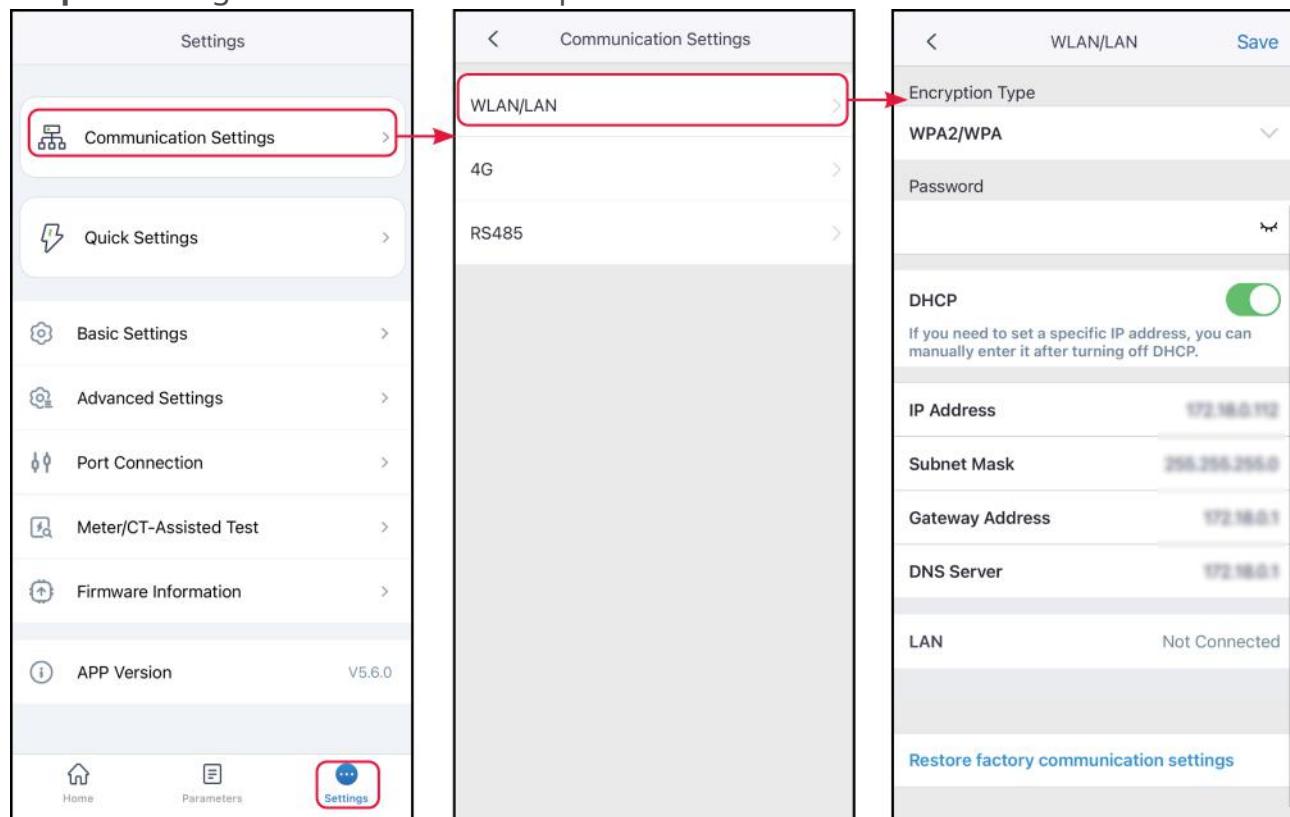
### 8.1.4.2 Setting WLAN/LAN Parameters

## NOTICE

When the inverter is connected to different communication modules, the communication configuration interface may be different. Please refer to the actual interface.

**Step 1** : Tap Home > Settings > Communication Setting > WLAN/LAN to set the parameters.

**Step 2** : Configure the WLAN or LAN parameters based on actual needs.



No.	Parameters	Description
1	Network Name	Only for WLAN. Select WiFi based on the actual connecting.
2	Password	Only for WLAN. WiFi password for the actual connected network.
3	DHCP	Enable DHCP when the router is in dynamic IP mode. Disable DHCP when a switch is used or the router is in static IP mode.

No.	Parameters	Description
4	IP Address	Do not configure the parameters when DHCP is enabled.
5	Subnet Mask	
6	Gateway Address	Configure the parameters according to the router or switch information when DHCP is disabled.
7	DNS Server	

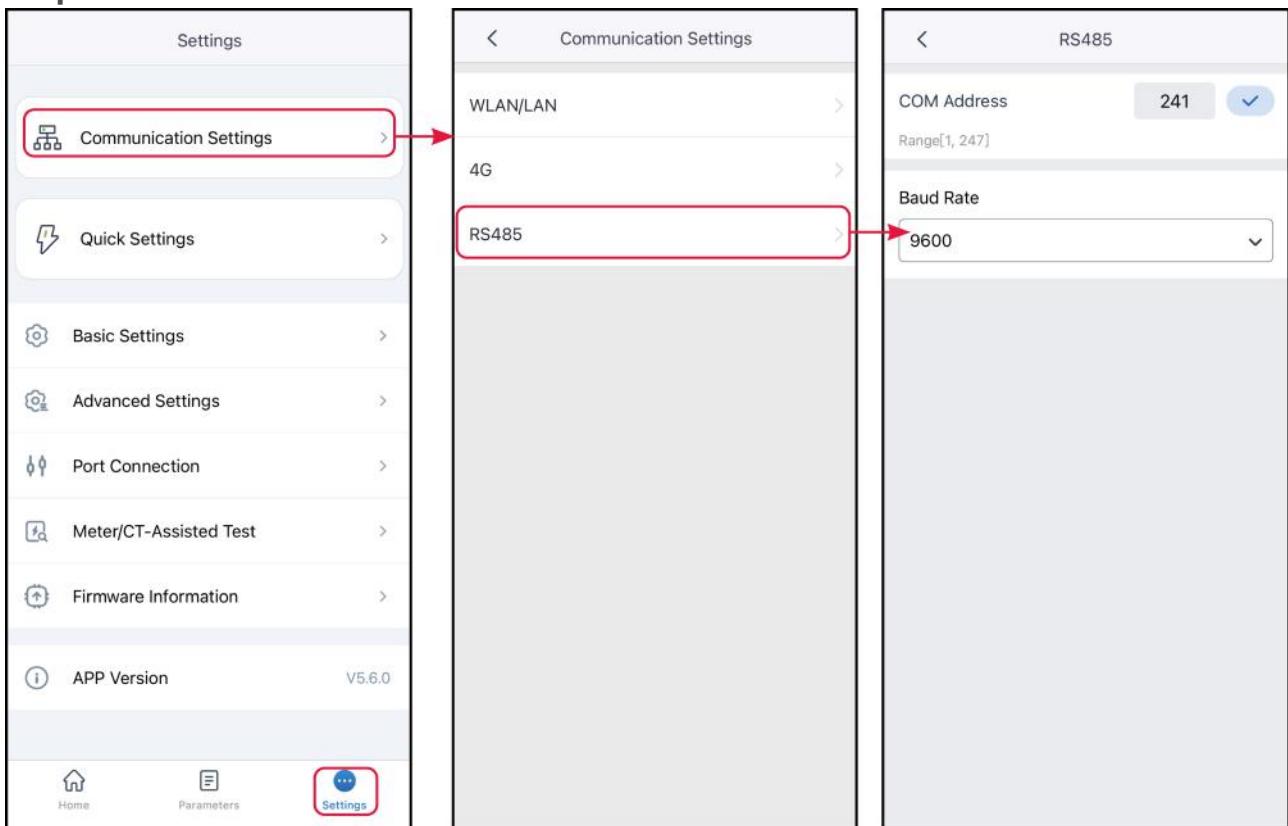
#### 8.1.4.3 Configuring RS485 Parameters

##### NOTICE

Set the communication address of the inverter. For a single inverter, the address is set based on actual needs. For multi connected inverters, the address of each inverter should be different while cannot be 247.

**Step 1:** Tap **Home > Settings > Communication Settings > RS485** to set the parameters.

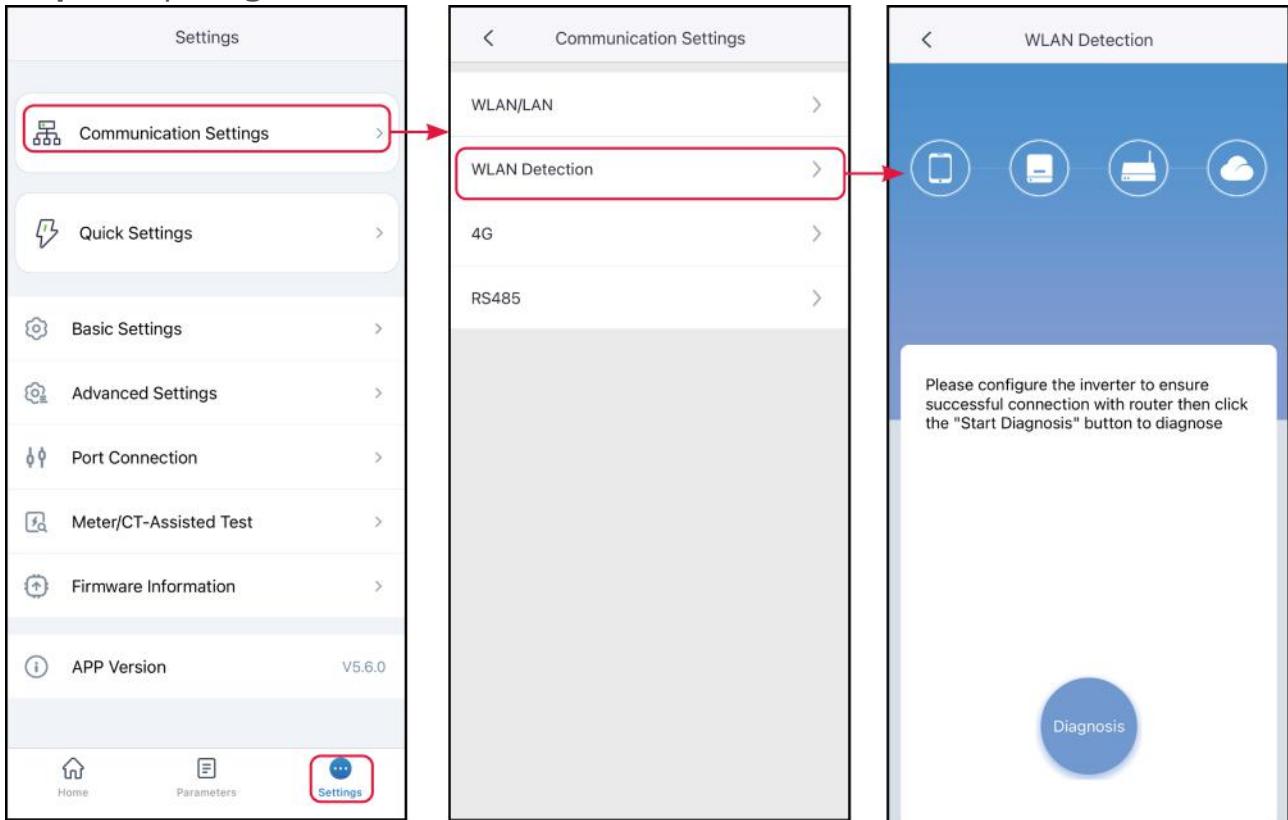
**Step 2 :** Set the Modbus Address And Baud Rate base on actual situation.



#### 8.1.4.4 WLAN Detection

**Step 1 :** Tap Home > Settings > Communication Settings > WLAN Detection..

**Step 2 :** Tap Diagnosis to check the network connection status.



#### 8.1.5 Quick Setting the Basic Information

## NOTICE

- The setting page varies depending on inverter model.
- The parameters will be configured automatically after selecting the safety country/region, including overvoltage protection, undervoltage protection, overfrequency protection, underfrequency protection, voltage/frequency connection protection,  $\cos\phi$  curve, Q(U) curve, P(U) curve, FP curve, HVRT, LVRT, etc. Tap Home > Settings > Advanced Settings > Safety Parameters to check the parameters after selecting the safety country.
- The power generation efficiency is different in different working modes. Set the working mode according to the local requirements and situation.
  - Self-use mode: The basic working mode of the system. PV power generation is used to supply power to the load first, the excess power is used to charge the battery, and the remaining power is sold to the grid. When PV power generation cannot meet the load's power demand, the battery will supply power to the load; when the battery power also cannot meet the load's power demand, the grid will supply power to the load.
  - Back-up mode: The back-up mode is mainly applied to the scenario where the grid is unstable. When the grid is disconnected, the inverter turns to off-grid mode and the battery will supply power to the load; when the grid is restored, the inverter switches to grid-tied mode.
  - Economic mode: It is recommended to use economic mode in scenarios when the peak-valley electricity price varies a lot. Select Economic mode only when it meets the local laws and regulations. Set the battery to charge mode during Vally period to charge battery with grid power. And set the battery to discharge mode during Peak period to power the load with the battery.
  - Off-grid mode: suitable for areas without power grid. PV and batteries form a pure off-grid system. PV generates electricity to power the load and excess electricity charges the battery. When PV power generation cannot meet the power demand of the load, the battery will supply power to the load.
  - Smart charging: In some countries/regions, the PV power feed into the utility grid is limited. Select Smart Charging to charge the battery using the surplus power to minimize PV power waste.
  - Peak shaving mode: Peak shaving mode is mainly applicable to peak power limited scenarios. When the total power consumption of the load exceeds the power consumption quota in a short period of time, battery discharge can be used to reduce the power exceeding the quota.

### 8.1.5.1 Quick Setting the Basic Information(Type II)

**Step 1:** Tap **Home** > **Settings** > **Quick Settings** to set the parameters.

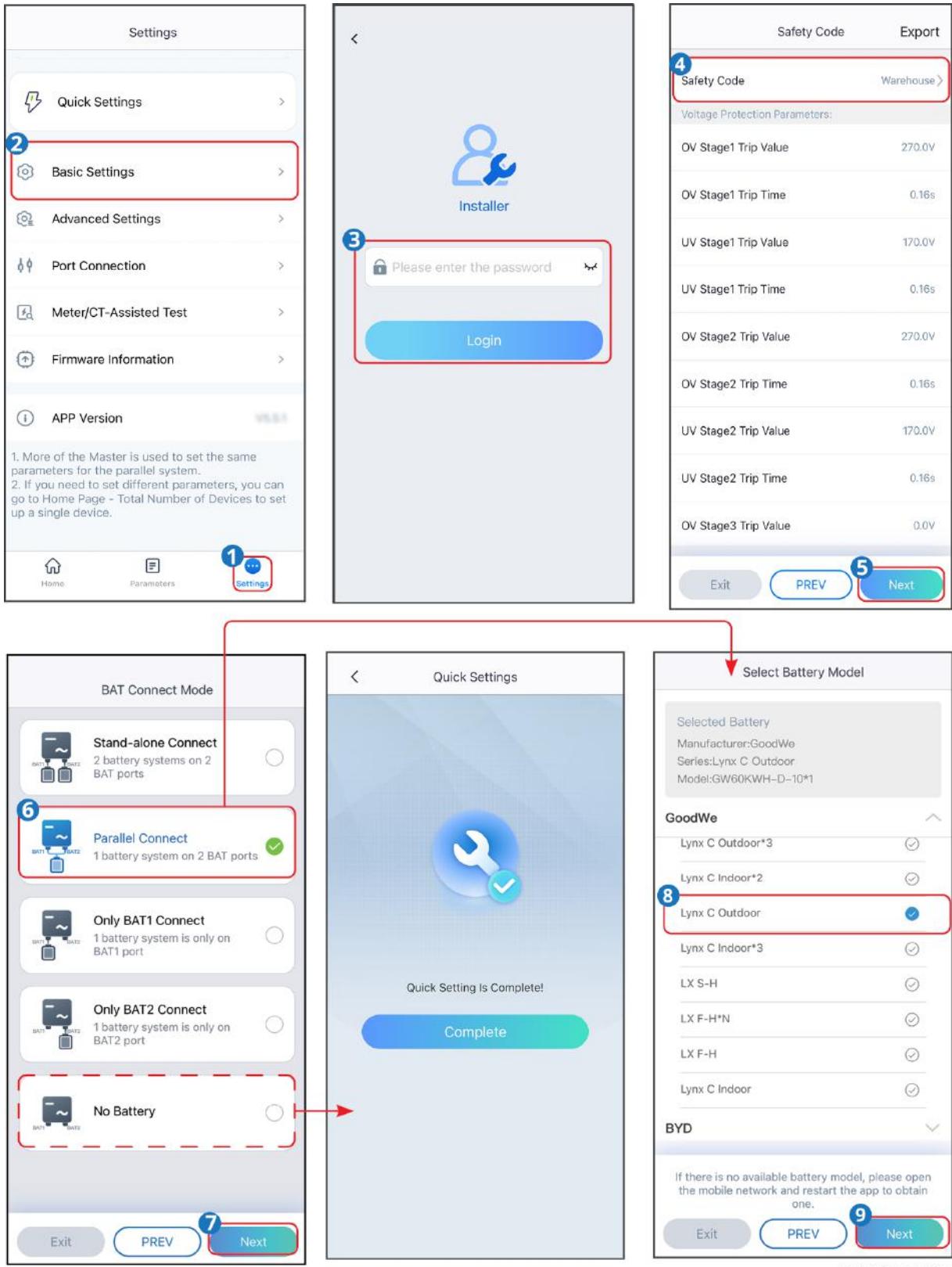
**Step 2 :** Enter the password for quick settings. Contact the supplier or after sales service for password. Password for professional technicians only.

**Step 3 :** Some models support one-click configuration. Select **Guided Mode** to quickly configure the system.

**Step 4:** Select safety country accordingly. Tap **Next** to set the Battery Connect Mode.

**Step 5 :** Select the actual mode in which the battery is connected to the inverter. The basic settings are completed if there is no battery connected in the system. Tap **Next** to set the Battery Model if there is any battery connected in the system.

**Step 6:** Select the actual battery model. Tap **Next** to set the Working Mode.



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**Step 7:** Set the working mode based on actual needs. Tap **Next** to set the Working Mode. For some models, after the working mode configuration is completed, it will

automatically enter the CT/meter self-test state. At this time, the inverter will temporarily disconnect from the grid and then automatically reconnect.

**Step 8** : Select the battery based on actual situation whether it is **First Installation, Routine Operation or Replacement Installation**.

Working Mode

① **Self-use Mode**

⑪ **Backup Mode**

⑫ **TOU Mode**

⑬ **Off-grid Mode**

Capacity Demand Management

⑭ **Peak Shaving**

⑮ **Delayed Charging**

Priority of Working Mode:  
Off-grid Mode>Peak Shaving>Delayed Charging>TOU Mode>Backup Mode>Self-use Mode

Exit PREV ⑯ Next

Backup Mode

Charging Power From Grid

ON: Photovoltaic prioritizes charging the battery. If the photovoltaic power is insufficient for charging, electricity will be purchased from the grid for charging. Nighttime charging is not supported.

Charging Power 0.0 0.0  
Range[0,100]%

Peak power of buying electricity for charging, percentage of inverter power

TOU Mode

Time

Add up to 8 sets of time

23:59-01:01

Month-Repeat Every Month  
Week-Repeat Every day  
Charge Or Discharge Mode Battery Discharge  
Battery Discharge Power 45.0%

Time

Start Time End Time

21 57 21 57  
22 58 22 58  
23 59 23 59  
00 00 00 00  
01 01 01 01  
02 02 02 02  
03 03 03 03

Repetition (Requires both monthly and weekly repetition to take effect)

Month-Repeat None  
Week-Repeat None

Charging/Discharge Mode

Battery Charging  Discharge

Battery Discharge Power 0.0 0.0  
Range[0,100]%

Delayed Charging

Peak Power Sales Limit 0 0  
Range[0,1000]%

PV Prioritizes Charging Battery

ON: PV power generation changes from selling electricity to charging batteries

Start Charging Time  
Suggest setting a time point with strong sunlight exposure

None

Peak Shaving

Reserved SOC for Peak Shaving 0 0  
Range[0,100]%

Peak Power Purchase Limit 0.00 0.00  
Range[0,0.65]kW

Time For Charging From Grid  
00:00-00:00

Quick Settings

Quick Setting is Complete!

⑯ Complete

First Installation   
Routine Operation   
Replacement Installation

⑰ OK

No.	Parameters	Description
Back-up mode		
1	Charging Power From Grid	Enable Charging Power From Grid to allow power purchasing from the utility grid.
2	Charging Power	The percentage of the purchasing power to the rated power of the inverter.
TOU mode		
3	Start Time	Within the Start Time and End Time, the battery is charged or discharged according to the set Battery Mode as well as the Rated Power.
4	End Time	
5	Charge Discharge Mode	Charge or discharge according to actual needs.
6	Rated Power	The percentage of the charging/discharging power to the rated power of the inverter.
7	Charge Cut-off SOC	The battery stop charging/discharging once the battery SOC reaches Charge Cut-off SOC.
Peakshaving		
8	Reserved SOC For Peakshaving	In Peak Shaving mode, the battery SOC should be lower than Reserved SOC For Peakshaving. Once the battery SOC is higher than Reserved SOC For Peakshaving, the peak shaving mode fails.
9	Peak Power Purchase Limit	Set the maximum power limit allowed to purchase from the grid. When the loads consume power exceed the sum of the power generated in the PV system and Peak Power Purchase Limit, the excess power will be made up by the battery.
10	Time for Charging From Grid	The utility grid will charge the battery between Start Time and End Time if the load power consumption do not exceed the power quota. Otherwise, only PV power can be used to charge the battery. Otherwise, only PV power can be used to charge the battery.

No.	Parameters	Description
Smart charging		
11	Peak Power Sales Limit	Set the Peak Power Sales Limit in compliance with local laws and regulations. The Peak Limiting Power shall be lower than the output power limit specified by local requirements.
12	PV Prioritizes Charging Battery	
13	Start Charging Time	During charging time, the PV power will first charge the battery.

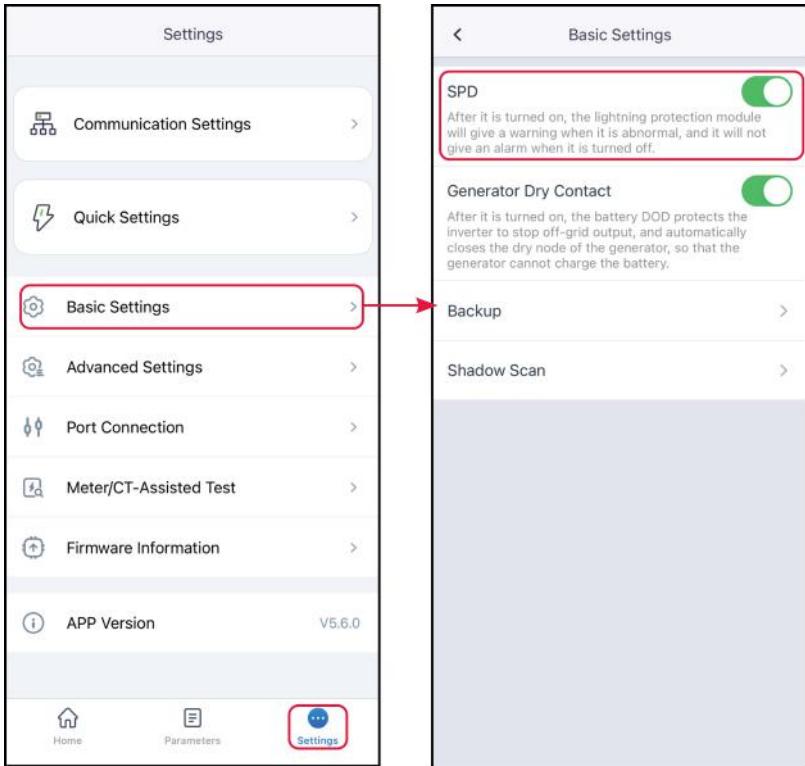
## 8.1.6 Setting the Basic Information

### 8.1.6.1 Setting the SPD

After enabling SPD, when the SPD module is abnormal, there will be SPD module abnormal alarm prompt.

**Step 1** : Tap **Home > Settings > Basic Settings > SPD**, to set the parameters.

**Step 2** : enable or disable the function based on actual needs.

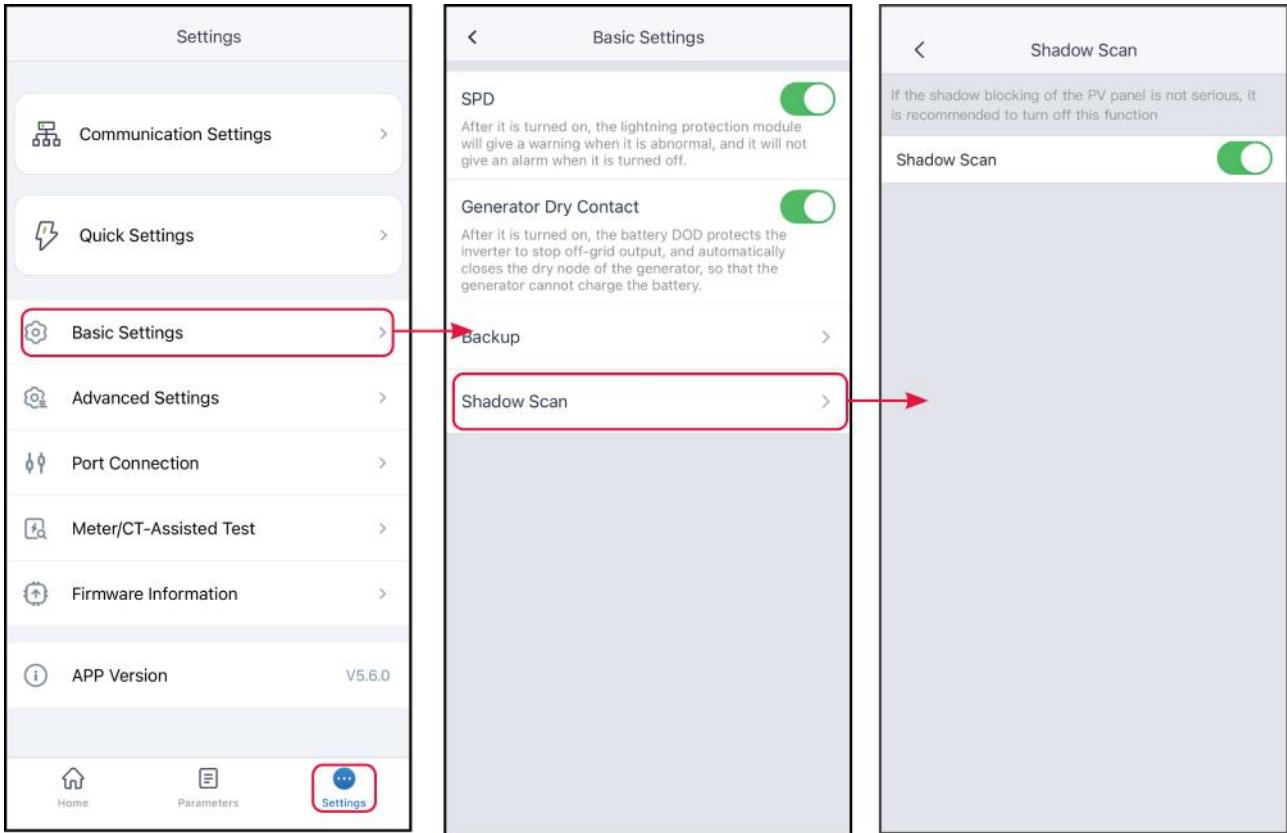


### 8.1.6.2 Setting the Shadow Scan

Enable Shadow Scan when the PV panels are severely shadowed to optimize the power generation efficiency.

**Step 1** : Tap **Home** > **Settings** > **Basic Settings**> **Shadow Scan**, to set the parameters.

**Step 2:** Enable or disable the function based on actual needs. Set the Shadow Scan interval and MPPT shadow scan if the inverter supports.

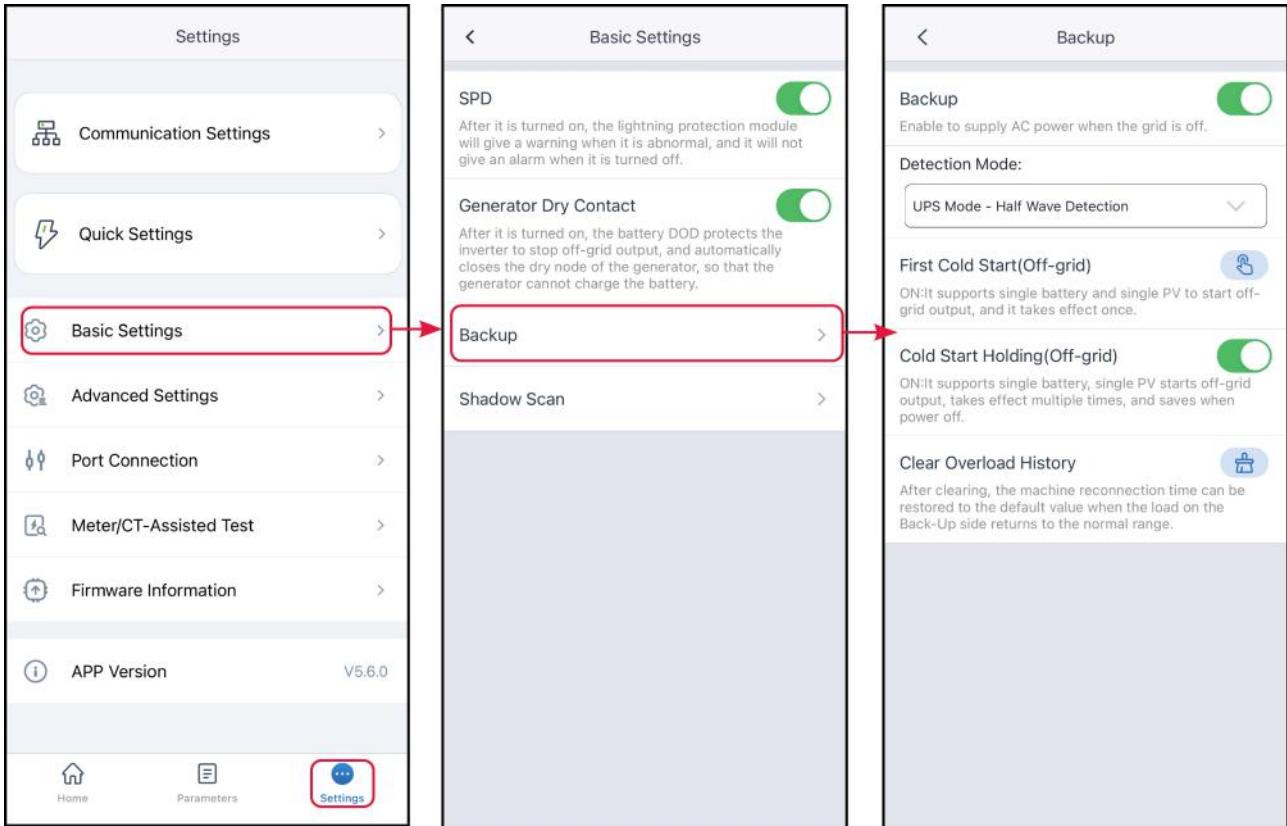


### 8.1.6.3 Setting the Back-up Power Parameters

After enabling Backup, the battery will power the load connected to the backup port of the inverter to ensure Uninterrupted Power Supply when the power grid fails.

**Step 1** : Tap **Home** > **Settings** > **Basic Settings** > **Backup**, to set the parameters.

**Step 2** : Set the backup supply function based on actual needs.



No.	Parameters	Description
1	UPS Mode- Full Wave Detection	Check whether the utility grid voltage is too high or too low.
2	UPS Mode- Half Wave Detection	Check whether the utility grid voltage is too low.
3	EPSmode-with LVRT support.	Stop detecting utility grid voltage.
4	First Cold Start (Off-grid)	It will only take effect once. In off-grid mode, enable First Cold Start (Off-grid) to output backup supply with battery or PV.
5	Cold Start Holding (Off-grid)	Take effect multiple times. In off-grid mode, enable First Cold Start (Off-grid) to output backup supply with battery or PV.

No.	Parameters	Description
6	Clear Overload History	Once the power of loads connected to the inverter BACK-UP ports exceeds the rated load power, the inverter will restart and detect the power again. The inverter will perform restart and detection several times until the overloading problem is solved. Tap Clear Overload History to reset the restart time interval after the power of the loads connected to the BACK-UP ports meets the requirements. The inverter will restart immediately.

#### 8.1.6.4 Setting Power Adjustment Parameters

**Step 1:** Go to the settings interface via **Home > Settings > Basic Settings > Power Scheduling**.

**Step 2:** Set the active power dispatch or reactive power dispatch parameters according to the actual situation.

**Active Dispatch**

Local control: Self-control according to user needs;  
Remote control: Passive control according to the requirements of the power grid (enabled by default).

Current Active Power Dispatch Mode:

Extreme Speed Percentage Derating(Remote) 100.0%

**Local Control**

Active Dispatch Mode:

Active Power (W)

Active Power 11000 11000

Range[-400000,400000]W

**Reactive Scheduling**

Local control: Self-control according to user needs;  
Remote control: Passive control according to the requirements of the power grid (enabled by default).

Reactive Power Dispatch Mode

Disable

**Local Control**

Select Mode:

Disable

Fixed Value Compensation

Percentage Compensation

PF Compensation

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No.	Parameter	Description
	Active Scheduling	

No.	Parameter	Description
1	Active Scheduling Mode	<p>According to the requirements of the power grid company in the country/region where the inverter is located, control the active power according to the selected dispatch mode. Supports:</p> <ul style="list-style-type: none"> <li>• Disabled: Disables active scheduling.</li> <li>• Fixed value reduction: Dispatch according to a fixed value.</li> <li>• Percentage reduction: Dispatch based on a percentage of the rated power.</li> </ul>
2	Active Power	<ul style="list-style-type: none"> <li>• When the active power dispatch mode is set to fixed value derating, the active power is set to a fixed value.</li> <li>• When the active power dispatch mode is set to percentage derating, the active power is set as a percentage of the rated power.</li> </ul>
<b>Reactive Scheduling</b>		
3	Reactive Scheduling Mode	<p>According to the requirements of the power grid company in the country/region where the inverter is located, control the reactive power according to the selected dispatch mode. Supports:</p> <ul style="list-style-type: none"> <li>• Disabled: Disables reactive scheduling.</li> <li>• Fixed value compensation: Dispatch according to a fixed value.</li> <li>• Percentage compensation: Dispatch based on a percentage of the rated power.</li> <li>• PF compensation.</li> </ul>
4	Status	Set the power factor as lagging or leading based on actual needs and local grid standards and requirements.

No.	Parameter	Description
5	Reactive Power	<ul style="list-style-type: none"> <li>When the reactive power dispatch mode is set to fixed value derating, the reactive power is set to a fixed value.</li> <li>When the reactive power dispatch mode is set to percentage derating, the reactive power is set as a percentage of the rated power.</li> </ul>
6	Power Factor	When the reactive power dispatch mode is set to PF compensation, set the power factor.

## 8.1.7 Setting Advanced Parameters

### NOTICE

Contact the supplier or after sales service for Advanced Setting password.  
Password for professional technicians only.

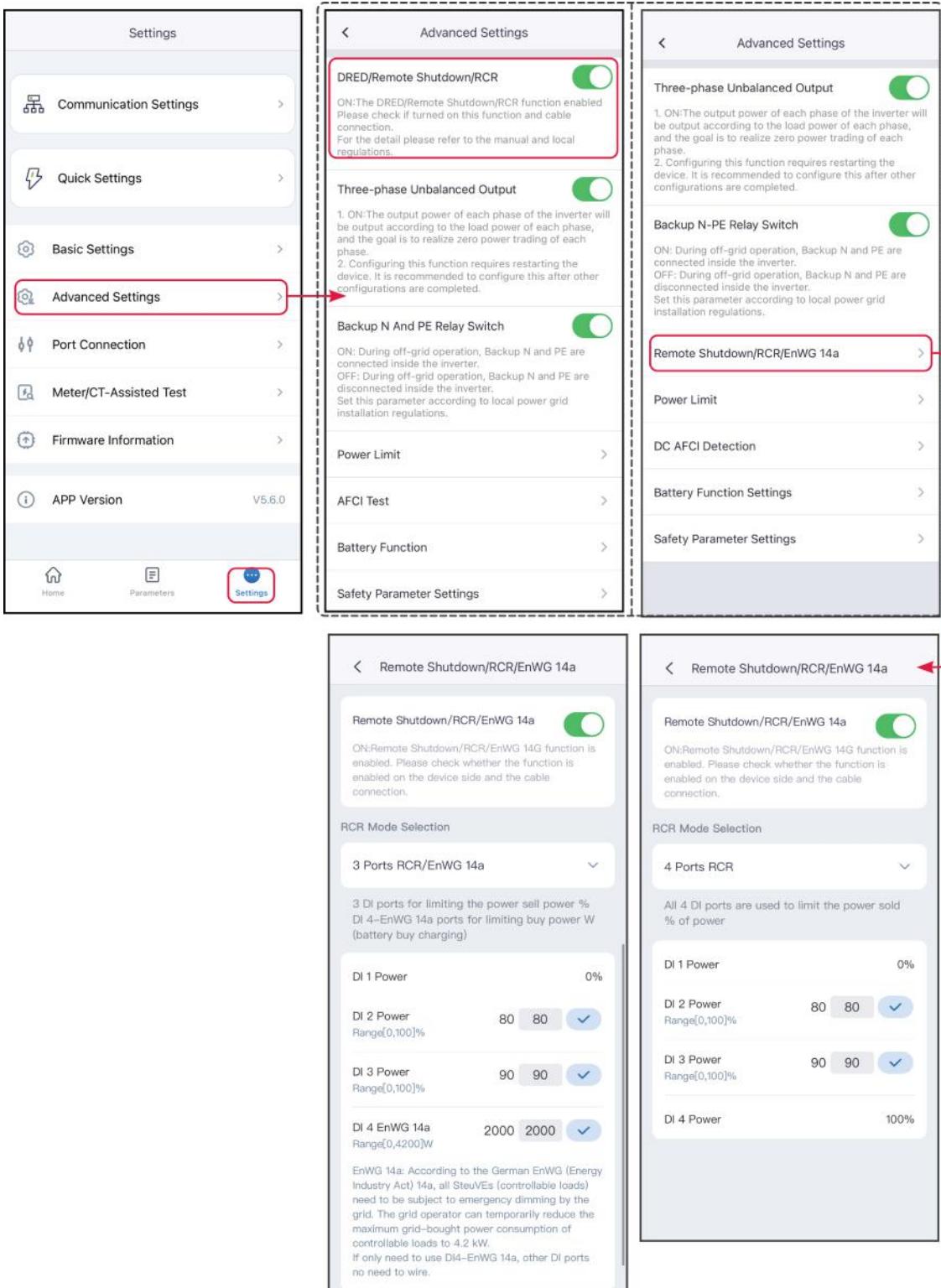
### 8.1.7.1 Setting DRED/Remote Shutdown/RCR/EnWG 14a

Enable DRED/Remote Shutdown/RCR before connecting the third party DRED, remote shutdown, or RCR device to comply with local laws and regulations.

**Step 1 :** Tap **Home > Settings > Advanced Settings > DRED/Remote Shutdown/RCR** to set the parameters.

**Step 2 :** Enable or disable the function based on actual needs.

**Step 3 :** For areas where the EnWG 14a regulation applies, when enabling the RCR function, you need to select the RCR mode according to the actual device type and set the DI port power.



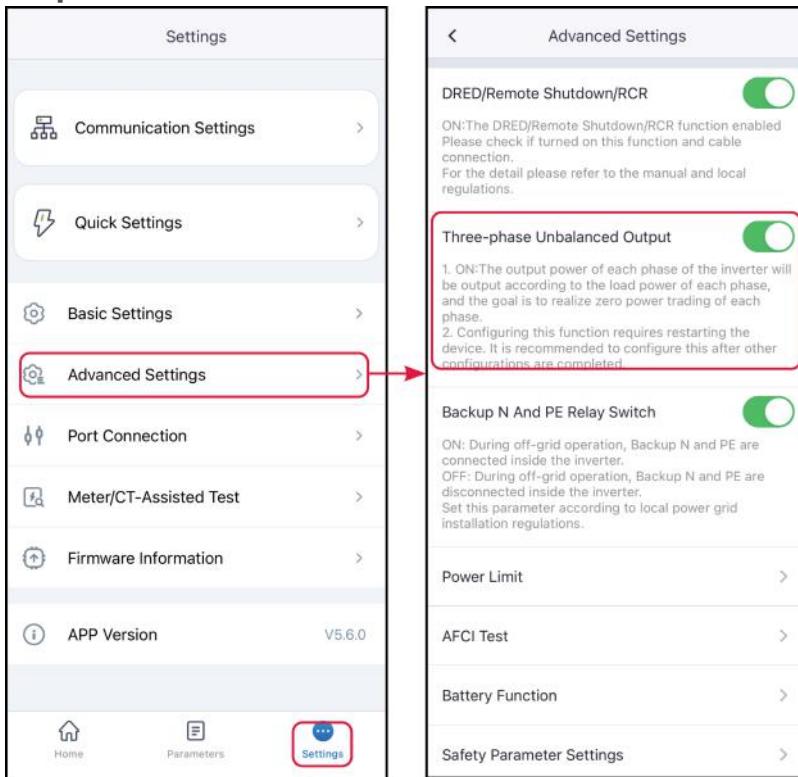
### 8.1.7.2 Setting Three-phase Unbalanced Output

Enable the Three-phase unbalanced output when connecting unbalanced loads,

which means L1, L2, L3 of the inverter respectively connected to loads with different power. Only for three phase inverters.

**Step 1** : Tap **Home** > **Settings** > **Advanced Settings** > **Three-phase Unbalanced Output** to set the parameters.

**Step 2** : Enable or disable the function based on actual needs.

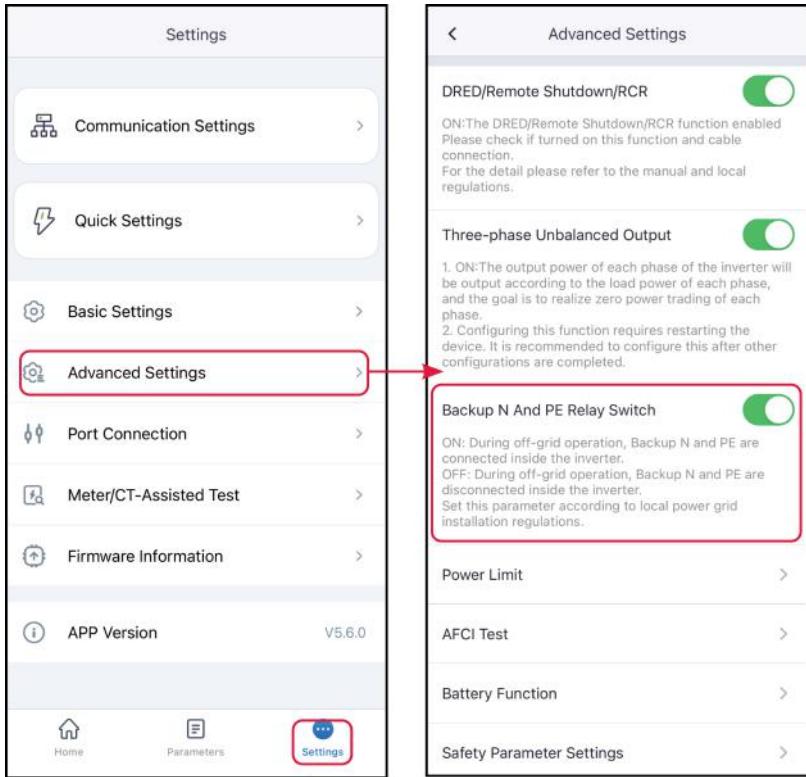


#### 8.1.7.3 Setting the Backup N and PE Relay Switch

To comply with local laws and regulations, ensure that the relay inside the back-up port remains closed and the N and PE wires are connected when the inverter is working off-grid.

**Step 1** : Tap **Home** > **Settings** > **Advanced Settings** > **Backup N and PE Relay Switch** to set the parameters.

**Step 2** : Enable or disable the function based on actual needs.



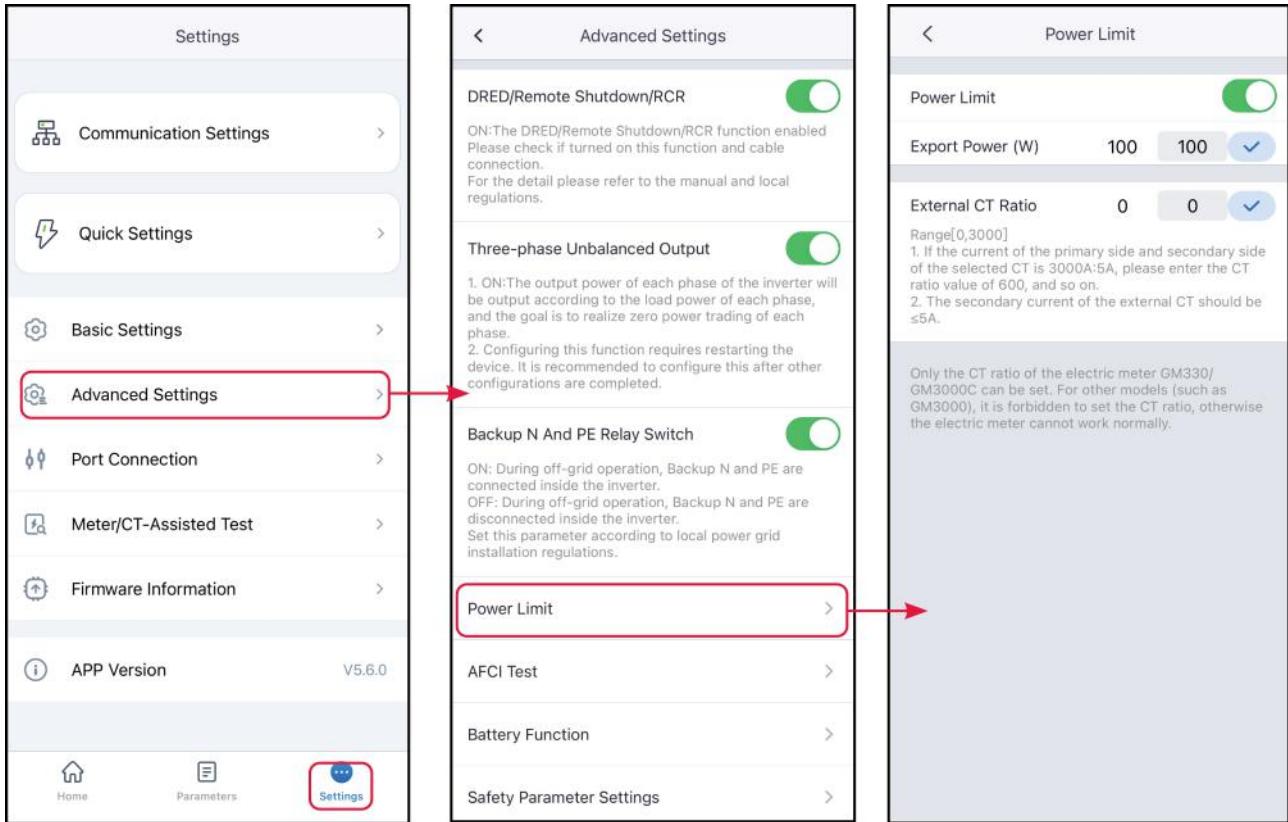
### 8.1.7.4 Setting the Power Limit Parameters

**Step 1:** Tap Home > Settings > Advanced Settings > Power Limit to set the parameters.

**Step 2 :** Turn on or off the power limit function according to actual needs.

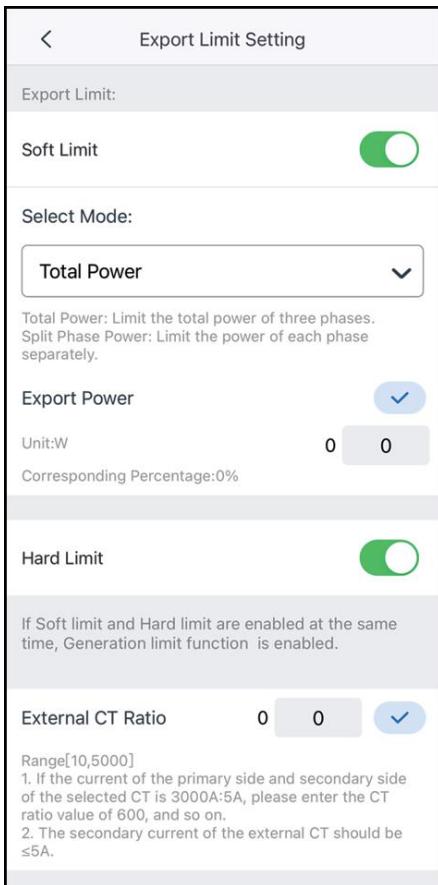
**Step 3 :** After turning on the function, enter the parameter value according to actual needs and tap "V" to successfully set the parameter.

#### 8.1.7.4.1 Set the grid-connected power limit parameters (general)



No.	Parameters	Description
1	Power Limit	Turn on this function when output power needs to be limited according to the grid standards of some countries or regions.
2	Export Power	Set according to the maximum power that can be input to the grid.
3	External Meter CT ratio	Set the ratio of the primary current to the secondary current of the external CT.

#### 8.1.7.4.2 Setting the Power Limit Parameters (Australia)



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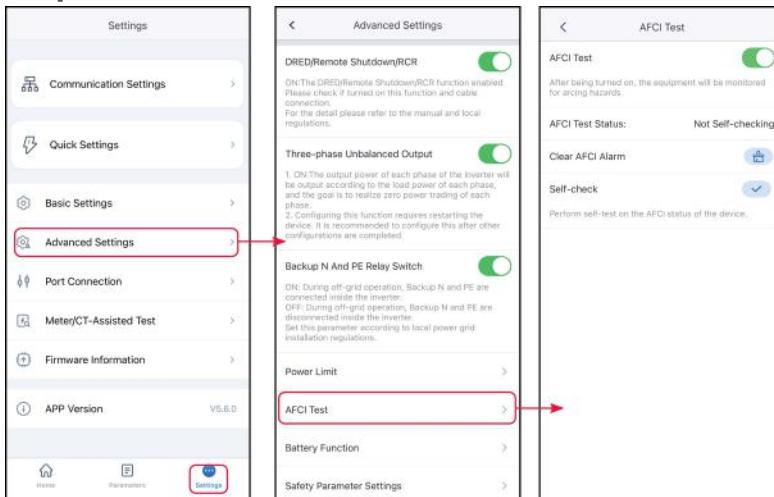
No.	Parameter s	Description
1	Software Power Limit	When output power needs to be limited according to grid standards in some countries or regions, turn on this function.
2	Limit Setting	<ul style="list-style-type: none"> <li>Set according to the maximum power that can be actually input to the grid.</li> <li>Supports setting of fixed power value or percentage. The set percentage is the percentage of the limit power to the rated power of the inverter.</li> <li>After setting the fixed value, the percentage changes automatically; after setting the percentage, the fixed value changes automatically.</li> </ul>

No.	Parameters	Description
3	Hardware Power Limit	After enabling this function, when the amount of electricity fed into the grid exceeds the limit value, the inverter will automatically disconnect from the grid.
4	External Meter CT Ratio	Set the ratio of the primary current to the secondary current of the external CT.

### 8.1.7.5 Setting the AFCI Detection

**Step 1 :** Tap Home > Settings > Advanced Settings > AFCI Test to set the parameters.

**Step 2 :** Enable AFCI Test, Clear AFCI Alarm and Self-Check based on actual needs.



No.	Parameters	Description
1	AFCI Test	Enable or disable AFCI accordingly.
2	AFCI Test Status	The detection status like Not Self-checking.
3	Clear AFCI Alarm	Clear ARC Faulty alarm records.
4	Self-check	Tap to check whether the AFCI function works normally.

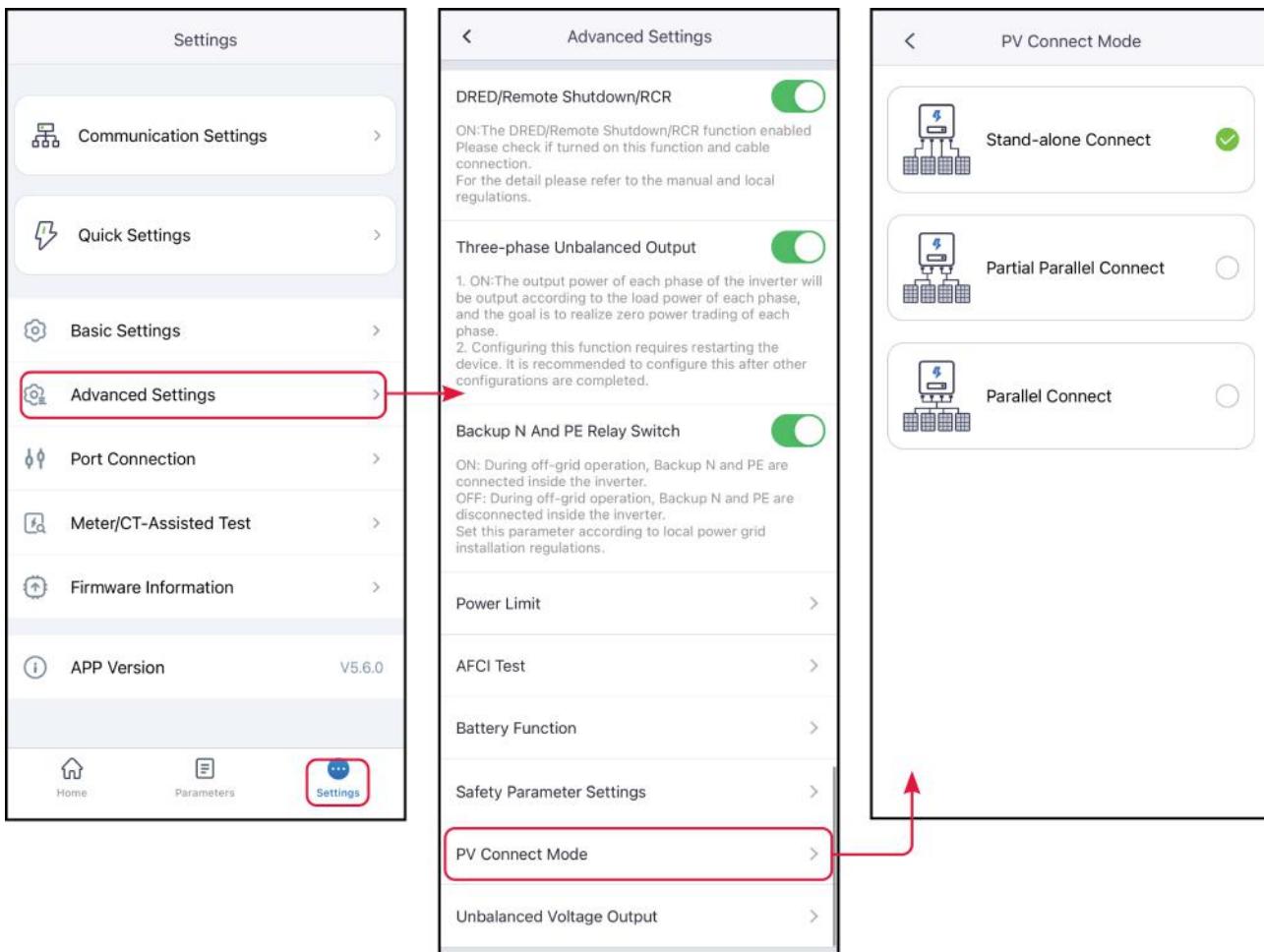
### 8.1.7.6 Setting PV Connect Mode

Select the PV connect mode based on the actual connections between the PV strings

and MPPT ports of the inverter.

**Step 1 :** Tap **Home > Settings > Advanced Settings > PV Connect Mode** to set the parameters.

**Step 2 :** Set the connect mode to Independent Access, Partial Parallel Connect or Parallel Connection based on actual connections.



No.	Parameters	Description
1	Stand-alone Connect	The external PV string is connected to multi MPPT terminals of the inverter.
2	Partial Parallel Connect	The PV strings are connected to the inverter in both stand-alone and parallel connection. For example, one PV string connect to MPPT1 ad MPPT2, another PV string connect to MPPT3.

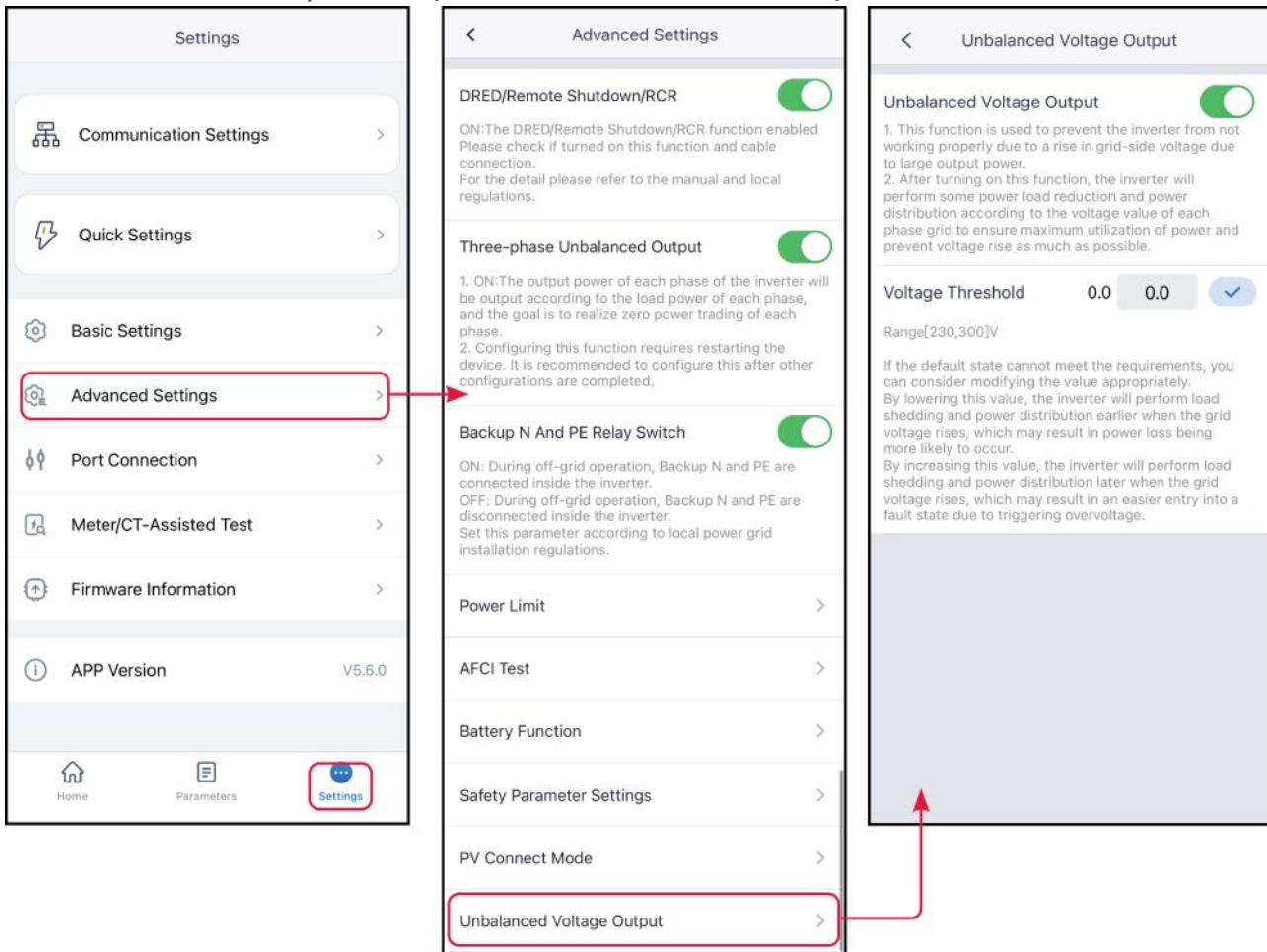
No.	Parameters	Description
3	Parallel Connect	When an external PV string is connected to the PV input port on the inverter side, one PV string is connected to multiple PV input ports.

### 8.1.7.7 Setting the Unbalanced Voltage Output

**Step 1** : Tap Home > Settings > Advanced Settings > Unbalanced Voltage Output to see the parameters.

**Step 2** : Enable or disable the function based on actual needs.

**Step 3** : After enabling the Unbalance Voltage Function, set parameters based on actual needs. And tap 'v'. The parameters are set successfully.



### 8.1.7.8 Setting Power Adjustment Response Parameters

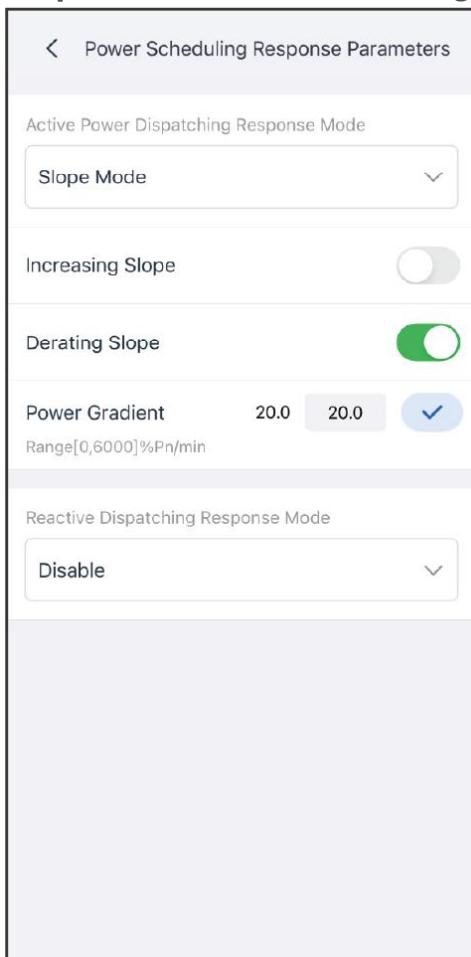
**Step 1**: Go to the parameter settings page via Home > Settings > Advanced Settings

## > Power Adjustment Response Parameters.

**Step 2:** Based on actual requirements, select **Disable**, **Slope Adjustment**, or **First-Order Low-Pass Filter** Mode from the Active Power Adjustment drop-down menu. If you select slope adjustment, enter the power change gradient value; if you select first-order low-pass filter mode, enter the first-order low-pass filter time parameter value.

**Step 3:** Based on actual requirements, select **Disable**, **Slope Adjustment**, or **First-Order Low-Pass Filter** Mode from the Reactive Power Adjustment drop-down menu. If you select slope adjustment, enter the power change gradient value; if you select first-order low-pass filter mode, enter the first-order low-pass filter time parameter value.

**Step 4:** Click ✓ to save the settings.



No.	Parameter	Description
	Active Adjustment Response Mode	

No.	Parameter	Description
1	First-order Low-pass Filter	Within the response time constant, active adjustment is implemented according to a first-order low-pass curve.
2	First-order Low-pass Filter Time Parameter	Set the time constant within which the active power changes based on the first order LPF curve.
3	Slope Adjustment	Implement active power dispatch based on the power change slope.
4	Power Change Gradient	Set the slope of active power adjustment changes.
Reactive Adjustment Response Mode		
5	First-order Low-pass Filter	Within the response time constant, reactive adjustment is implemented according to a first-order low-pass curve.
6	First-order Low-pass Filter Time Parameter	Set the time constant within which the reactive power changes based on the first order LPF curve.
7	Slope Adjustment	Implement reactive power dispatch based on the power change slope.
8	Power Change Gradient	Set the slope of reactive power adjustment changes.

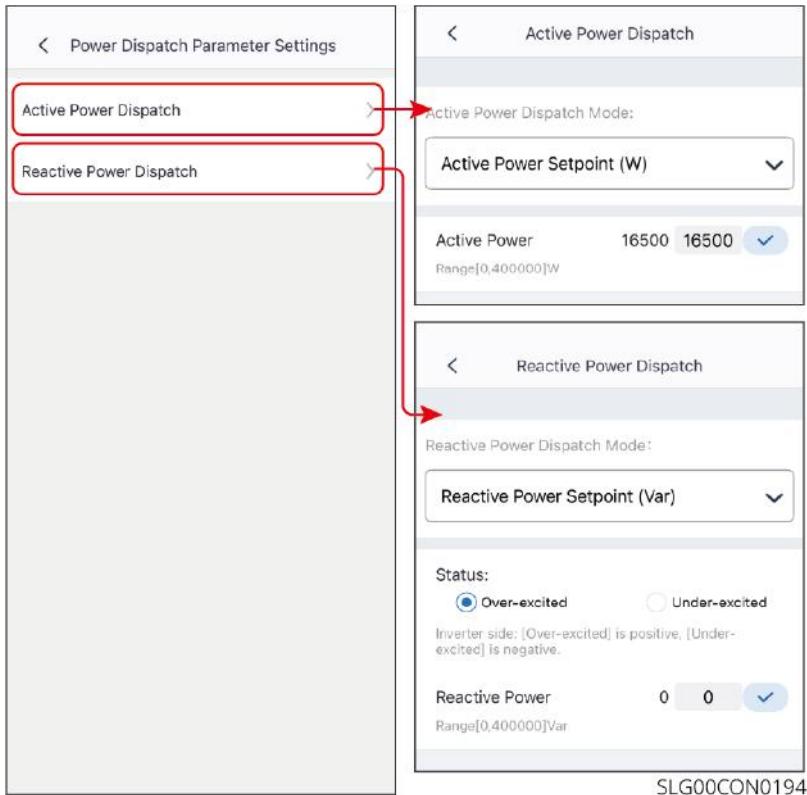
#### 8.1.7.9 Setting the Power Scheduling Parameters

Active power or reactive power can be regulated by directly setting the power value, a percentage of rated power, or the power factor (PF) value.

**Step 1:** Tap **Home > Settings > Basic Settings > Power Dispatch Parameter Settings** to set the parameters.

**Step 2:** In the Active Power Dispatch Mode dropdown menu, select one of the following based on your requirements: **Disabled**, **Active Power Setpoint(W)**, or **Active Power Setpoint(%)**.

**Step 3:** In the Reactive Power Dispatch Mode dropdown menu, select one of the following based on your requirements: **Disabled**, **Reactive Power Setpoint(Var)**, **Reactive Power Setpoint(%)**, or **PF Compensation**.

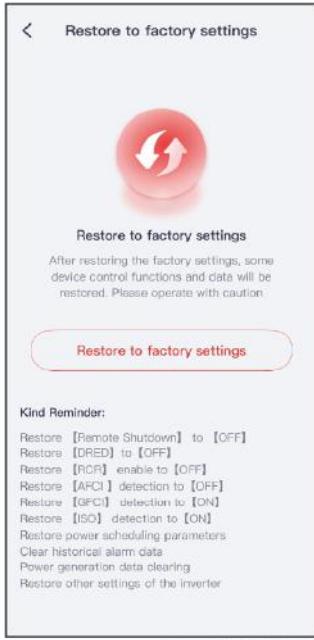


### 8.1.7.10 Restore Factory Settings

To restore the device to its factory default settings, perform the following steps.

**Step 1:** Go to the settings page by selecting **Home > Settings > Advanced Settings > Restore Factory Settings**.

**Step 2:** Tap **Restore Factory Settings** to restore the interface prompt section to factory settings.



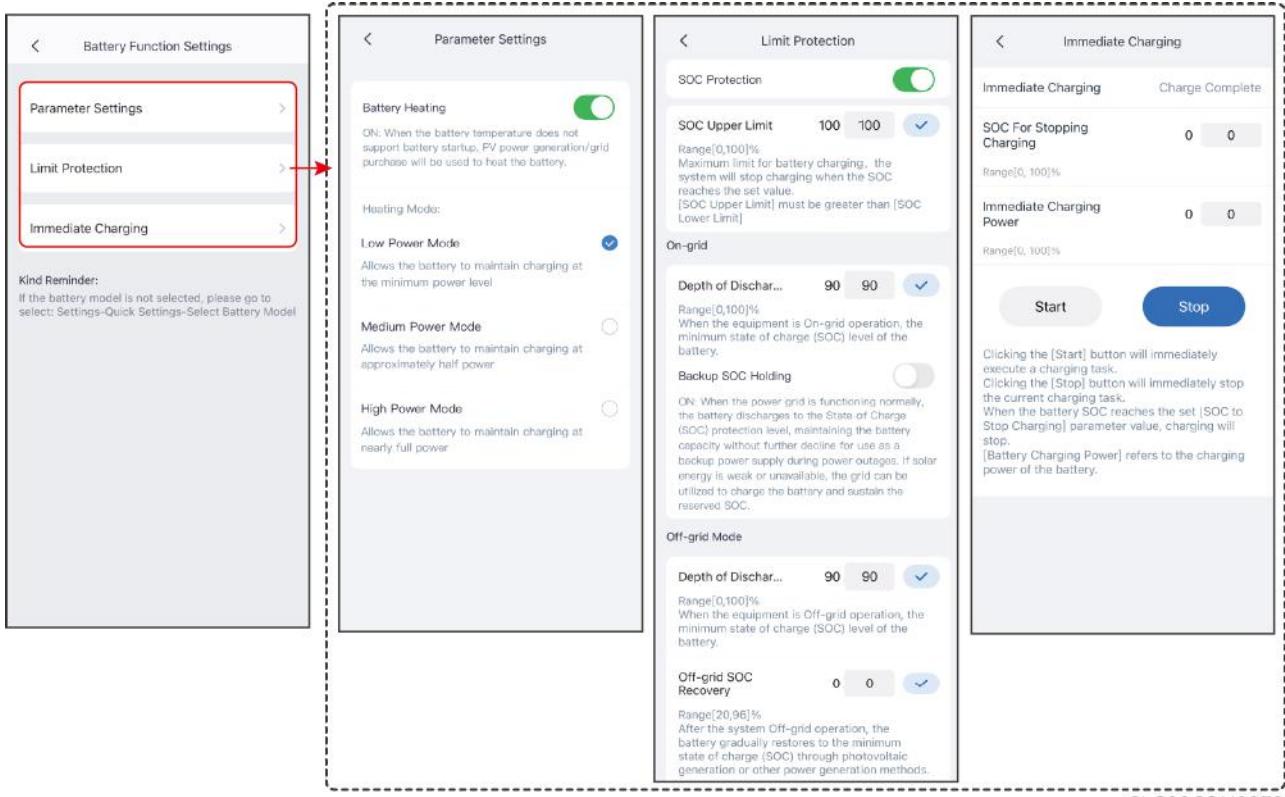
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## 8.1.8 Setting the Battery

### 8.1.8.1 Set Parameters for Lithium Battery

**Step 1:** Tap Home > Settings > Advanced Settings > Battery Function Settings to set the parameters.

**Step 2:** Set the parameters based on actual needs.



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No.	Parameter	Description
Parameter Settings		
1	Max. Charging Current	Only applicable to certain models. Set the maximum charging current based on actual needs.
2	Max. Discharging Current	Only applicable to certain models. Set the maximum discharging current based on actual needs.

No.	Parameter	Description
3	Battery Heating	<p>Optional. This option is displayed on the interface when a battery that supports heating is connected. After the battery heating function is turned on, when the temperature is below the value that starts up the battery, PV power or electricity from the grid will be used to heat the battery.</p> <p>Heating Mode:</p> <ul style="list-style-type: none"> <li>• GW5.1-BAT-D-G20/GW8.3-BAT-D-G20 <ul style="list-style-type: none"> <li>◦ Low Power Mode: Maintains minimum battery power input capacity, turns on when the temperature is below -9°C, and turns off when the temperature is above or equal to -7°C.</li> <li>◦ Medium Power Mode: to maintain the moderate power input capacity of the battery. It will be turned on when the temperature is less than 6°C, and turned off when it is greater than or equal to 8°C.</li> <li>◦ High Power Mode: to maintain the higher power input capacity of the battery. It will be turned on when the temperature is less than 11°C, and turned off when it is greater than or equal to 13°C.</li> </ul> </li> <li>• GW14.3-BAT-LV-G10 <ul style="list-style-type: none"> <li>◦ Low Power Mode: Maintains minimum battery power input capacity, turns on when the temperature is below 5°C, and turns off when the temperature is above or equal to 7°C.</li> <li>◦ Medium Power Mode: to maintain the moderate power input capacity of the battery. It will be turned on when the temperature is less than 10°C, and turned off when it is greater than or equal to 12°C.</li> <li>◦ High Power Mode: to maintain the higher power input capacity of the battery. It will be turned on when the temperature is less than 20°C, and turned off when it is greater than or equal to 22°C.</li> </ul> </li> </ul>

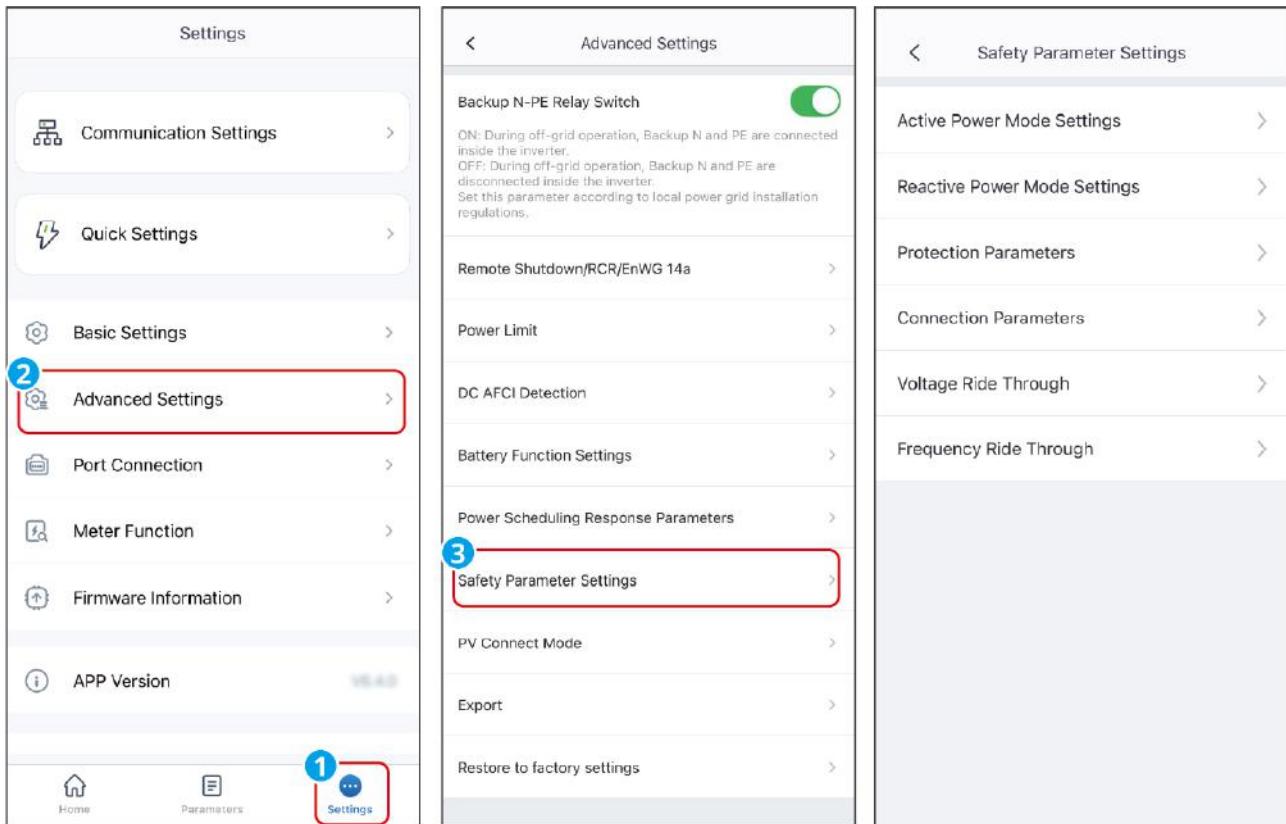
No.	Parameter	Description
4	Battery Wake-up	<ul style="list-style-type: none"> <li>After being turned on, the battery can be awakened when it shuts down due to undervoltage protection.</li> <li>Only applicable to lithium batteries without circuit breakers. After being turned on, the output voltage of the battery port is about 60V.</li> </ul>
Limit Protection		
5	SOC Protection	Start battery protection when the battery capacity is lower than the Depth of Discharge.
6	SOC Limit	The upper limit value for battery charging. Charging stops when the battery SOC reaches the SOC upper limit.
7	Discharge Depth (On-grid)	The maximum discharge value allowed for the battery when the inverter is in the on-grid scenario.
8	Backup Power SOC Maintenance	To ensure that the battery SOC is sufficient to maintain normal operation when the system is off-grid, the battery will purchase electricity from the grid and charge to the set SOC protection value when the system is connected to the grid.
9	Discharge Depth (Off-grid)	The maximum discharge value allowed for the battery when the inverter is in the off-grid scenario.
10	Off-grid SOC Recovery	When the inverter is operating off-grid, if the battery SOC drops below the lower limit, the inverter stops outputting power and only charges the battery until the battery SOC returns to the off-grid recovery SOC value. If the SOC lower limit value is higher than the off-grid recovery SOC value, charge to SOC lower limit +10%.
Immediate Charging		
11	Immediate Charging	Enable to charge the battery by the grid immediately. This takes effect once. Enable or Disable based on actual needs.

No.	Parameter	Description
12	SOC for Stopping Charging	Stop charging the battery once the battery SOC reaches SOC For Stopping Charging.
13	Immediate Charging Power	Indicates the percentage of the charging power to the inverter rated power when enabling Immediate Charging. For example, for an inverter with a rated power of 10kW, when set to 60, the charging power is 6kW.
14	Start	Start charging immediately.
15	Stop	Immediately stop the current charging task.

### 8.1.9 Setting Safety Parameters

#### NOTICE

Set the custom safety parameters in compliance with local requirements. Do not change the parameters without the prior consent of the grid company.



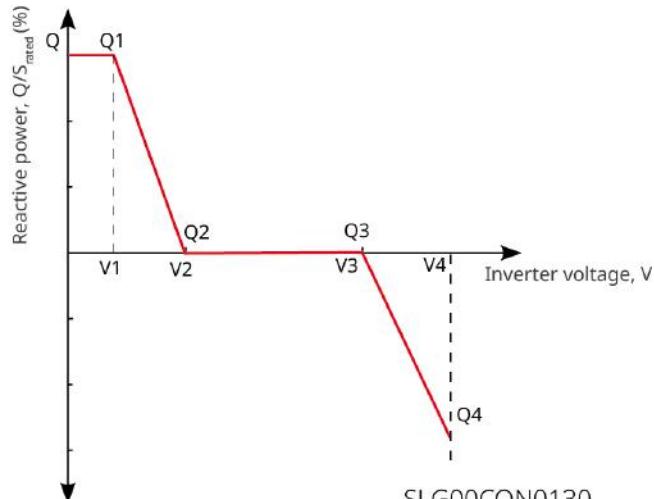
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### 8.1.9.1 Setting the Reactive Power Mode

**Step 1 :** Tap Home > Settings > Advanced Settings > Safety Parameter Setting > Reactive Power Mode Settings to set the parameters.

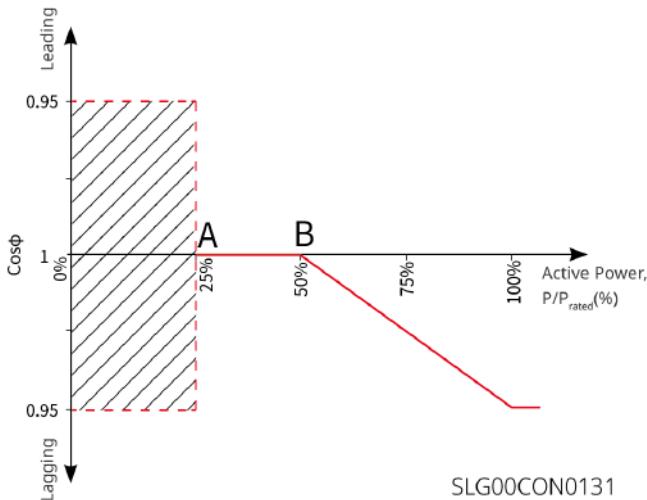
**Step 2 :** Set the parameters based on actual needs.

#### Q(U) Curve



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#### Cosφ Curve



No.	Parameters	Description
Fix PF		
1	Fix PF	Enable Fix PF when it is required by local grid standards and requirements. After the parameters are set successfully, the power factor remains unchanged during the operation of the inverter.
2	Under-excited	Set the power factor as lagging or leading based on actual needs and local grid standards and requirements.
3	Over-excited	
4	Power Factor	Set the power factor based on actual needs. Range: 0~~0.8, or +0.8~+1.
Fix Q		
1	Fix Q	Enable Fix Q when it is required by local grid standards and requirements.
2	Over-excited/Under-excited	Set the reactive power as inductive or capacitive reactive power based on actual needs and local grid standards and requirements.
3	Reactive Power	Set the ratio of reactive power to apparent power.
Q(U) Curve		
1	Q(U) Curve	Enable Q(U) Curve when it is required by local grid standards and requirements.

No.	Parameters	Description
2	Mode Selection	Set Q(U) curve mode, supporting basic mode and slope mode.
3	Vn Voltage	The percentage of actual voltage to the rated voltage at Vn point, n=1, 2, 3, 4. When set to 90, it means: $V/V_{rated\%} = 90\%$ .
4	Vn Reactive Power	The percentage of the reactive output power to the apparent power at Vn point, n=1, 2, 3, 4. For example, setting <b>Vn Reactive Power</b> to 48.5 means $Q/S_{rated\%}=48.5\%$ .
5	Voltage Deadband Width	When Q(U) curve mode is set to slope mode, this parameter defines the voltage deadband range where no reactive power output is required.
6	Over-excitation Slope	(In Q(U) slope mode) Sets the positive or negative slope for reactive power variation during over-voltage conditions.
7	Under-excitation Slope	
8	Vn Reactive Power	The percentage of the reactive output power to the apparent power at Vn point, n=1, 2, 3, 4. For example, setting <b>Vn Reactive Power</b> to 48.5 means $Q/S_{rated\%}=48.5\%$ .
9	Q(U) Curve Response Time Constant	The reactive power must reach 95% of the target value within 3 time constants, following a first-order low-pass filter curve.
10	Extended Function	Enable the extended function and configure the corresponding parameters.
11	Lock-In Power	When the inverter output reactive power to the rated power ratio is between the Lock-in power and Lock-out power, the ratio meets Q(U) curve requirements.
12	Lock-out Power	
Cosφ(P) Curve		

No.	Parameters	Description
1	Cosφ(P) Curve	Enable Cosφ Curve when it is required by local grid standards and requirements.
2	Mode Selection	Set cosφ(P) Curve Mode and support basic mode and slope mode configurations.
3	N-point Power	The percentage of inverter output active power relative to rated power at the N-point. N=A, B, C, D, E.
4	N-point cosφ Value	N-point Power Factor N=A, B, C, D, E.
5	Over-excitation Slope	When cosφ(P) curve mode is set to slope mode, configures the power variation slope as either positive or negative.
6	Under-excitation Slope	
7	N-point Power	The percentage of inverter output active power relative to rated power at the N-point. N=A, B, C.
8	N-point cosφ Value	N-point Power Factor N=A, B, C.
9	cosφ(P) Curve Response Time Constant	The reactive power must reach 95% of the target value within 3 time constants, following a first-order low-pass filter curve.
10	Extended Function	Enable the extended function and configure the corresponding parameters.
11	Lock-in Voltage	When the grid voltage is between Lock-in Voltage and Lock-out Voltage, the voltage meets Cosφ curve requirements.
12	Lock-out Voltage	
Q(P) Curve		
1	Q(P) Curve Function	Enable Q(P) Curve when it is required by local grid standards and requirements.
2	Mode Selection	Set Q(P) curve mode, supporting basic mode and slope mode.

No.	Parameters	Description
3	Pn-point Power	The percentage of the output reactive power to the rated power at Pn point, n=1, 2, 3, 4, 5, 6. For example, setting to 90 means Q/Prated%=90%.
4	Pn-point Reactive Power	The percentage of the output active power to the rated power at Pn point, n=1, 2, 3, 4, 5, 6. For example, When set to 90, it means: P/Prated% = 90%.
5	Over-excitation Slope	When the Q(P) curve mode is set to slope mode, configure the power variation slope as either a positive or negative value.
6	Under-excitation Slope	
7	Pn-point Power	Ratio of reactive power to rated power at Pn points (n=1, 2, 3). For example, setting to 90 means Q/Prated%=90%.
8	Pn-point Reactive Power	Ratio of active power to rated power at Pn points (n=1, 2, 3). For example, When set to 90, it means: P/Prated% = 90%.
9	Time Constant	The reactive power must reach 95% of the target value within 3 time constants, following a first-order low-pass filter curve.

### 8.1.9.2 Setting the Active Power Mode

< Active Power Mode Settings

Generation Power Limit 0.0 0.0

Range[0,100]%

Frequency And Power Parameters:

P(F) Curve (Frequency Power Curve)

Voltage And Power Parameters:

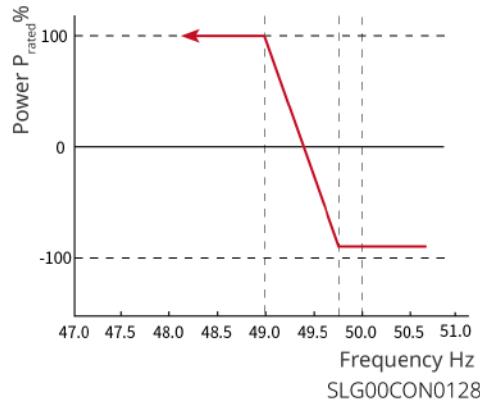
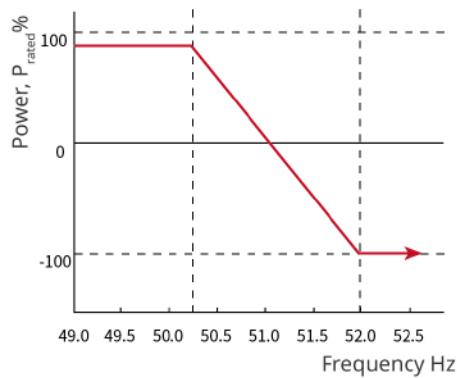
P(U) Curve (Voltage Power Curve)

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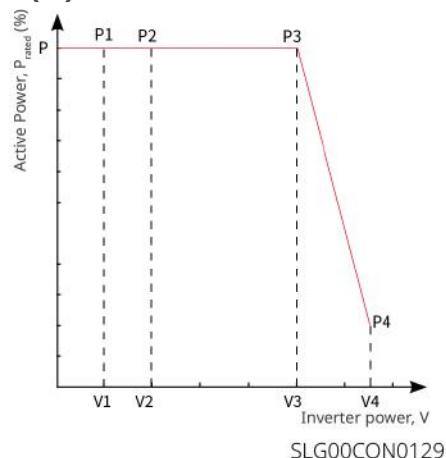
**Step 1:** Tap Home > Settings > Advanced Settings > Safety Parameter Settings > Active Power Mode Settings to set the parameters.

**Step 2:** Set the parameters based on actual needs.

### P(F) Curve



### P(U) Curve



No.	Parameters	Explanation
1	Generation Power Limit	Set the change slope when the active output power increases or decreases.
2	Power Gradient	Set the active power change slope.
Overfrequency Unloading		
1	P(F) Curve	Enable P(F) Curve when it is required by local grid standards and requirements.
2	Over-Frequency Load Shedding Mode	<p>Set the overfrequency unloading mode based on actual needs.</p> <ul style="list-style-type: none"> <li>• Slope mode: adjusts power based on the over frequency point and load reduction slope.</li> <li>• Stop mode: adjusts the power based on the over-frequency start point and over-frequency end point.</li> </ul>
3	Overfrequency Threshold	The inverter output active power will decrease when the utility grid frequency is too high. The inverter output power will decrease when the utility grid frequency is higher than <b>Overfrequency Threshold</b> .
4	Import/Export Electricity Conversion Frequency	When the set frequency value is reached, the system switches from selling electricity to buying electricity.
5	Overfrequency Endpoint	The inverter output active power will decrease when the utility grid frequency is too high. The inverter output power will stop decreasing when the utility grid frequency is higher than <b>Overfrequency Endpoint</b> .

No.	Parameter s	Explanation
6	Over-Frequency Power Slope Reference Power	Adjust the inverter output power based on Apparent Active Power, Rated Active Power, Momentary Active Power, Or Max. Active Power.
7	Power response to overfrequency gradient	The inverter output active power will increase when the utility grid frequency is too high. Indicates the slope when the inverter output power decreases.
8	Tentional Delay Ta	Indicates the delayed response time when the inverter output power is higher than the <b>Overfrequency Threshold</b> .
9	Hysteretic Function	Enable the hysteretic function.
10	Frequency Hysteresis Point	During over-frequency load reduction, if the frequency decreases, the power output is based on the lowest point of the load reduction power until the frequency is less than the hysteresis point and the power is restored.
11	Hysteresis Waiting Time	For over-frequency load reduction and frequency decrease, when the frequency is less than the hysteresis point, the power recovery waiting time, that is, it takes a certain amount of time to recover the power.
12	Hysteresis Power Recovery Slope Reference Power	For over-frequency load reduction and frequency decrease, when the frequency is less than the hysteresis point, the power recovery benchmark, that is, the power recovery is based on the recovery slope * the rate of change of the reference power. Support: Pn rated power, Ps apparent power, Pm current power, Pmax maximum power, power difference ( $\Delta P$ ).

No.	Parameters	Explanation
13	Hysteretic Power Recovery Slope	For over-frequency load reduction and frequency reduction, when the frequency is less than the hysteresis point, the power change slope when the power is restored.
Underfrequency Loading		
1	P(F) Curve	Enable P(F) Curve when it is required by local grid standards and requirements.
2	Underfrequency Load Mode	<p>Set the underfrequency unloading mode based on actual needs.</p> <ul style="list-style-type: none"> <li>• Slope mode: adjusts power based on the underfrequency point and load increase slope.</li> <li>• Stop mode: adjusts the power based on the underfrequency start point and underfrequency end point.</li> </ul>
3	Underfrequency Threshold	The inverter output active power will increase when the utility grid frequency is too low. The inverter output power will increase when the utility grid frequency is lower than <b>Underfrequency Threshold</b> .
4	Import/Export Electricity Conversion Frequency	When the set frequency value is reached, the system switches from selling electricity to buying electricity.
5	Underfrequency Endpoint	The inverter output active power will increase when the utility grid frequency is too low. The inverter output power will stop increasing when the utility grid frequency is lower than <b>Underfrequency Endpoint</b> .

No.	Parameter s	Explanation
6	Over-Frequency Power Slope Reference Power	Adjust the inverter output power based on Apparent Active Power, Rated Active Power, Momentary Active Power, Or Max. Active Power.
7	Under-Frequency Power Slope	The inverter output active power will increase when the utility grid frequency is too low. The slope of the inverter output power when it rises.
8	Tentional Delay Ta	Indicates the delayed response time when the inverter output power is lower than the <b>Underfrequency Threshold</b> .
9	Hysteretic Function	Enable the hysteretic function.
10	Frequency Hysteresis Point	During underfrequency loading, if the frequency increases, the power is output according to the lowest point of the loaded power until the frequency is higher than the hysteresis point and the power is restored.
11	Hysteresis Waiting Time	For underfrequency loading, the frequency increases, when the frequency is higher than the hysteresis point, the waiting time for power recovery, that is, it takes a certain amount of time to recover the power.
12	Hysteresis Power Recovery Slope Reference Power	For underfrequency loading, the frequency increases, when the frequency is higher than the hysteresis point, the benchmark for power recovery, that is, the power recovery is carried out according to the recovery slope * the rate of change of the benchmark power. Support: Pn rated power, Ps apparent power, Pm current power, Pmax maximum power, power difference ( $\Delta P$ ).

No.	Parameter s	Explanation
13	Hysteretic Power Recovery Slope	For under-frequency loading, frequency increase, when the frequency is higher than the hysteresis point, the power change slope when power is restored.
14	P(U) Curve	Enable P(U) Curve when it is required by local grid standards and requirements.
15	Vn Voltage	The percentage of actual voltage to the rated voltage at Vn point, n= 1, 2, 3, 4. For example, setting Vn Voltage to 90 means V/Vrated%=90%.
16	Vn Active Power	The percentage of the output active power to the apparent power at Vn point, (n= 1, 2, 3, 4). For example, setting <b>Vn Reactive Power</b> to 48.5 means P/Prated%=48.5%.
17	Output Response Mode	Set the active power output response mode. Supports: <ul style="list-style-type: none"><li>PT-1 Behavior, realize active scheduling based on the first-order LPF curve within the response time constant.</li><li>Gradient Control, realize active scheduling based on the power change slope.</li></ul>
18	Power Gradient	When the output response mode is set to Gradient Control, active power scheduling is achieved according to the power change gradient.
19	First-order Low-pass Filter Time Parameter	Set the time constant within which the active power changes based on the first order LPF curve when the Output Response Mode is set to be First-order Low-pass Filter Time Parameter.
20	Overload Function Switch	When enabled, the maximum active power output is 1.1 times the rated power; otherwise, the maximum active power output is consistent with the rated power value.

### 8.1.9.3 Setting Protection Parameters

Step 1 : Tap Home > Settings > Advanced Settings > Safety Parameter Settings >

**Protection Parameters** to set the parameters.

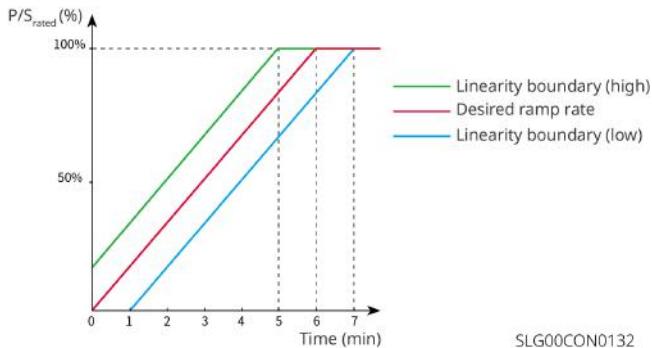
**Step 2:** Set the parameters based on actual needs.

No.	Parameters	Description
1	OV Stage n Trip Value	Set the grid overvoltage protection threshold value, n=1,2,3,4.
2	OV Stage n Trip Time	Set the grid overvoltage protection tripping time, n=1,2,3,4.
3	UV Stage n Trip Value	Set the grid undervoltage protection threshold value, n=1,2,3,4.
4	UV Stage n Trip Time	Set the grid undervoltage protection tripping time.
5	10min Overvoltage Trip Threshold	Set the 10min overvoltage protection threshold value.
6	10min Overvoltage Trip Time	Set the 10min overvoltage protection tripping time.
7	OF Stage n Trip Value	Set the grid overfrequency triggering n-th order protection point, n=1,2,3,4.
8	OF Stage n Trip Time	Set the grid overfrequency trigger n-th order trip time, n=1,2,3,4.
9	UF Stage n Trip Value	Set the grid underfrequency triggering n-th order protection point, n=1,2,3,4.
10	UF Stage n Trip Time	Set the grid underfrequency trigger n-th order trip time, n=1,2,3,4.

#### 8.1.9.4 Setting Connection Parameters

**Step 1 :** Tap **Home > Settings > Advanced Settings > Safety Parameter Settings > Protection Parameters** to set the parameters.

**Step 2:** Set the parameters based on actual needs.



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No.	Parameters	Description
Ramp Up		
1	Upper Voltage	The inverter cannot connect to the grid if it is powered on for the first connection and the grid voltage is higher than the <b>Upper Voltage</b> .
2	Lower Voltage	The inverter cannot connect to the grid if it is powered on for the first connection and the grid voltage is lower than the <b>Lower Voltage</b> .
3	Upper Frequency	The inverter cannot connect to the grid if it is powered on for the first connection and the grid frequency is higher than the <b>Upper Frequency</b> .
4	Lower Frequency	The inverter cannot connect to the grid if it is powered on for the first connection and the grid frequency is lower than the <b>Lower Frequency</b> .
5	Observation Time	The waiting time for connecting the inverter to the grid when meeting the following requirements. 1. The inverter is powered on for the first connection. 2. The utility grid voltage and frequency meet certain requirements.
6	Soft Ramp Up Gradient	Enable the start up power slope.
7	Soft Ramp Up Gradient	Indicates the percentage of incremental output power per minute based on the local requirements when the inverter is powered on for the first time.
Reconnection		

No.	Parameters	Description
8	Upper Voltage	The inverter cannot connect to the grid if it is reconnecting due to a fault and the grid voltage is higher than the <b>Upper Voltage</b> .
9	Lower Voltage	The inverter cannot connect to the grid if it is reconnecting due to a fault and the grid voltage is lower than the <b>Lower Voltage</b> .
10	Upper Frequency	The inverter cannot connect to the grid if it is reconnecting due to a fault and the grid frequency is higher than the <b>Upper Frequency</b> .
11	Lower Frequency	The inverter cannot connect to the grid if it is reconnecting due to a fault and the grid frequency is lower than the <b>Lower Frequency</b> .
12	Observation Time	The waiting time for connecting the inverter to the grid when meeting the following requirements. 1. The inverter is reconnecting to the grid due to a fault. 2. The utility grid voltage and frequency meet certain requirements.
13	Reconnection Gradient	Enable the start up power slope.
14	Reconnection Gradient	Indicates the percentage of incremental output power per minute based on the local requirements when the inverter is powered on for the first time. For example, setting Reconnection Gradient to 10 means the reconnect slope is 10%P/Srated/min.

#### 8.1.9.5 Setting Voltage Ride Through Parameters

**Step 1 :** Tap **Home > Settings > Advanced Settings > Safety Parameter Settings > Voltage Ride Through** to set the parameters.

**Step 2 :** Set the parameters based on actual needs.

No.	Parameters	Description
LVRT		
1	UVn Voltage	The ratio of the ride through voltage to the rated voltage at UVn point during LVRT. n=1,2,3,4,5,6,7.
2	UVn Time	The ride through time at UVn point during LVRT. n=1,2,3,4,5,6,7
3	Enter Into LVRT Threshold	The inverter will not be disconnected from the utility grid immediately when the grid voltage is between Enter Into LVRT Threshold and Exit LVRT Endpoint.
4	Exit LVRT Endpoint	
5	Slope K2	K-factor for reactive power during LVRT.
6	Zero Current Mode	The system outputs zero current during LVRT.
7	Entry Threshold	Set the entry threshold of zero current mode.
HVRT		
1	OVn Voltage	The ratio of the ride through voltage to the rated voltage at OVn point during HVRT. n=1,2,3,4,5,6,7.
2	OVn Time	The ride through time at OVn point during HVRT. n=1,2,3,4,5,6,7.
3	Enter High Crossing Threshold	The inverter will not be disconnected from the utility grid immediately when the grid voltage is between Enter High Crossing Threshold and Exit High Crossing Threshold.
4	Exit High Crossing Threshold	
5	Slope K2	K-factor for reactive power during HVRT.

No.	Parameters	Description
6	Zero Current Mode	The system outputs zero current during HVRT.
7	Entry Threshold	Set the entry threshold of zero current mode.

### 8.1.9.6 Setting Frequency Ride Through Parameters

**Step 1** : Tap **Home > Settings > Advanced Settings > Safety Parameter Settings > Frequency Ride Through** to set the parameters.

**Step 2** : Set the parameters based on actual needs.

No.	Parameters	Description
1	UFn Frequency	The frequency at the UFn point during frequency ride through.
2	UFn Frequency	The frequency at the UFn point during frequency ride through. n=1,2,3.
3	UFn Time	The ride through duration at the UFn point during frequency ride through. n=1,2,3.
4	OFn Frequency	The frequency at the OFn point during frequency ride through. n=1,2,3.
5	OFn Time	The ride through duration at the OFn point during frequency ride through. n=1,2,3.

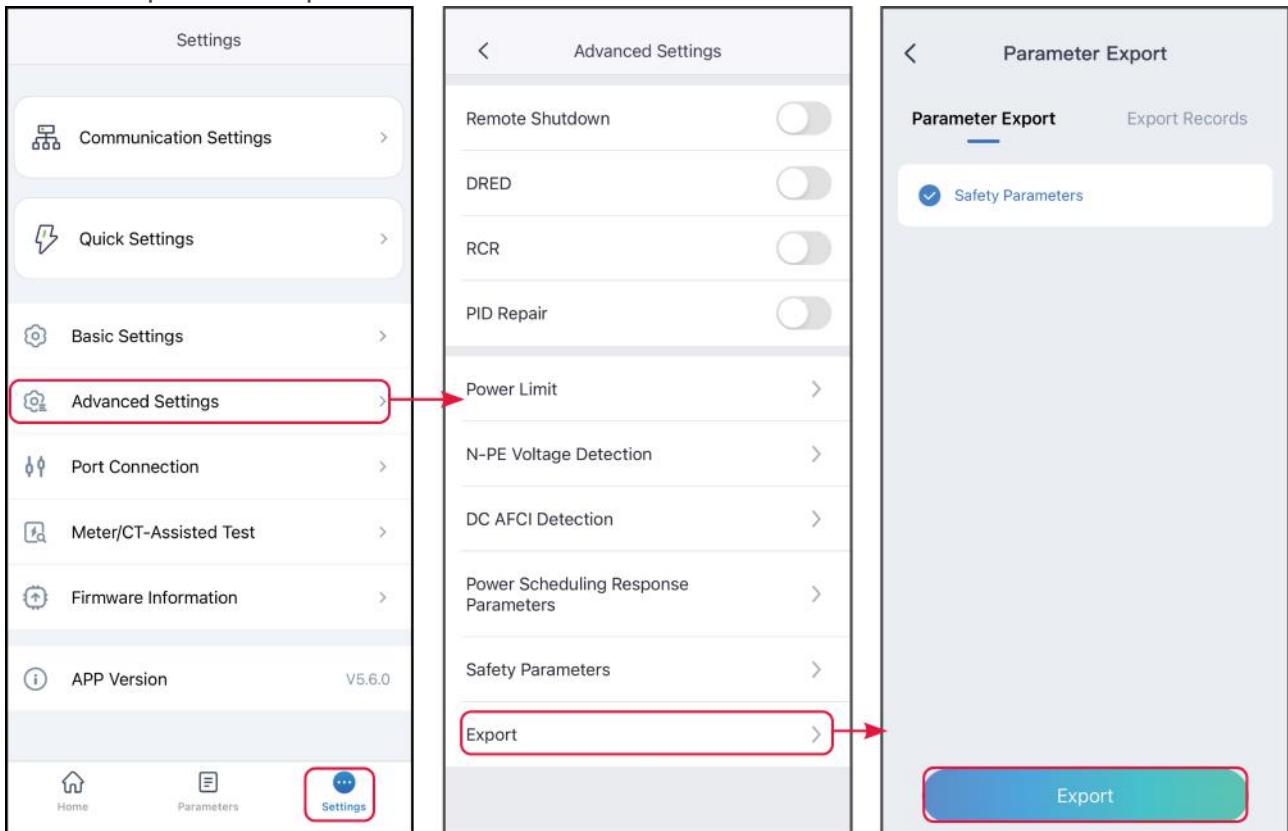
### 8.1.10 Exporting Parameters

#### 8.1.10.1 Exporting Safety Parameters

After selecting the safety code, some models support exporting safety parameter files.

**Step 1** : Tap **Home** > **Settings** > **Advanced Settings** > **Export** to export the parameters.

**Step 2** : Select Safety Parameters, and tap **Export** to start downloading the current safety parameter file. When the export is complete, tap **Share** and choose how you want to open the exported file.

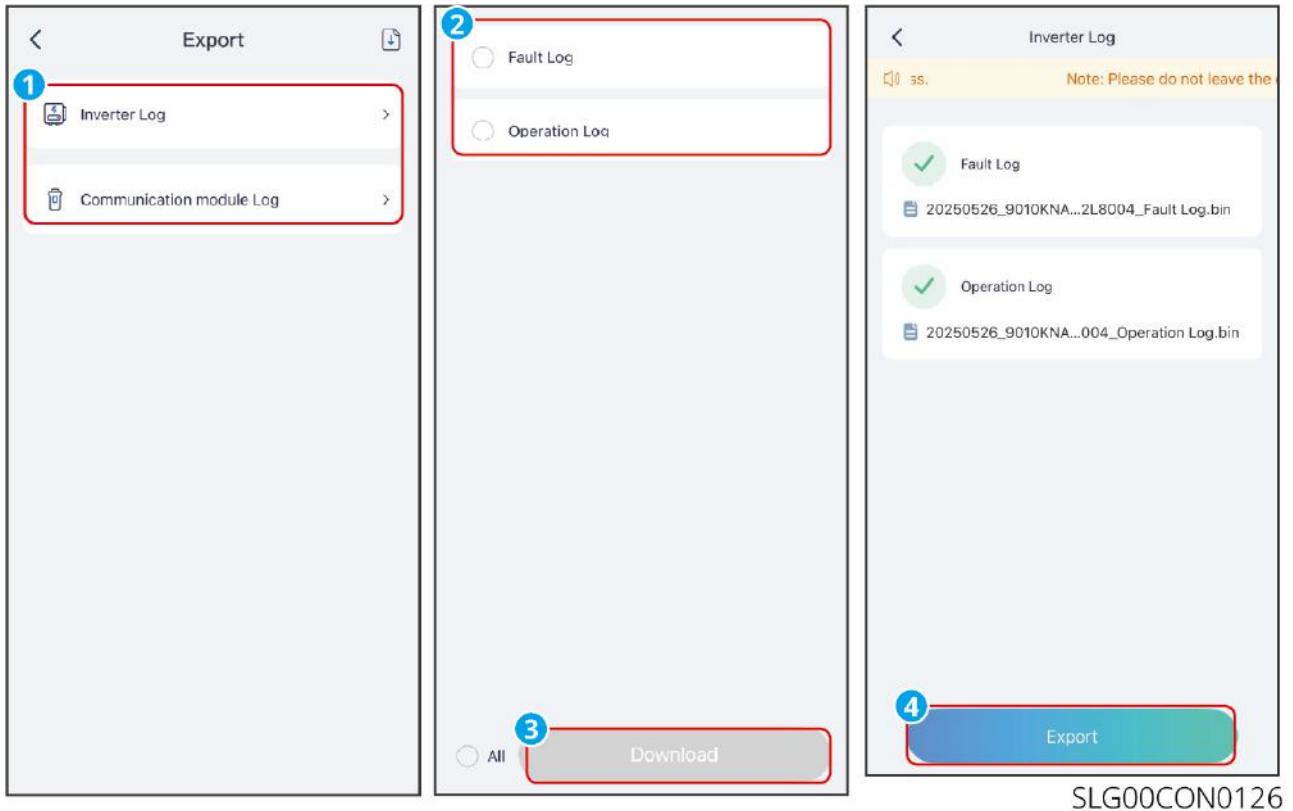


### 8.1.10.2 Exporting Log Parameters

**Step 1** : Tap **Home** > **Settings** > **Advanced Settings** > **Export**.

**Step 2** : Select the device type to export logs, such as inverter logs, communication module logs, etc.

**Step 3** : Select the log type to export, download and export the log file. After the export is complete, tap **Share** and choose how to open the exported file according to actual needs.



## 8.1.11 Setting Generator/Load Control

### 8.1.11.1 Setting Load Control

#### NOTICE

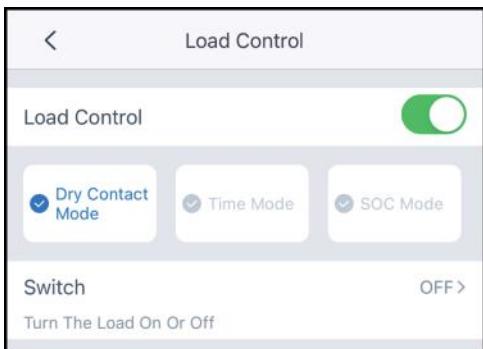
- Loads and generators can be controlled by SolarGo app when the inverter supports load control function.
- For ET40-50kW series inverters, the load control function is supported only when the inverter is used with STS. The inverter supports load control of the GENERATOR port or the BACKUP LOAD port.

**Step 1:** Tap **Home > Settings > Port Connection** to set the parameters.

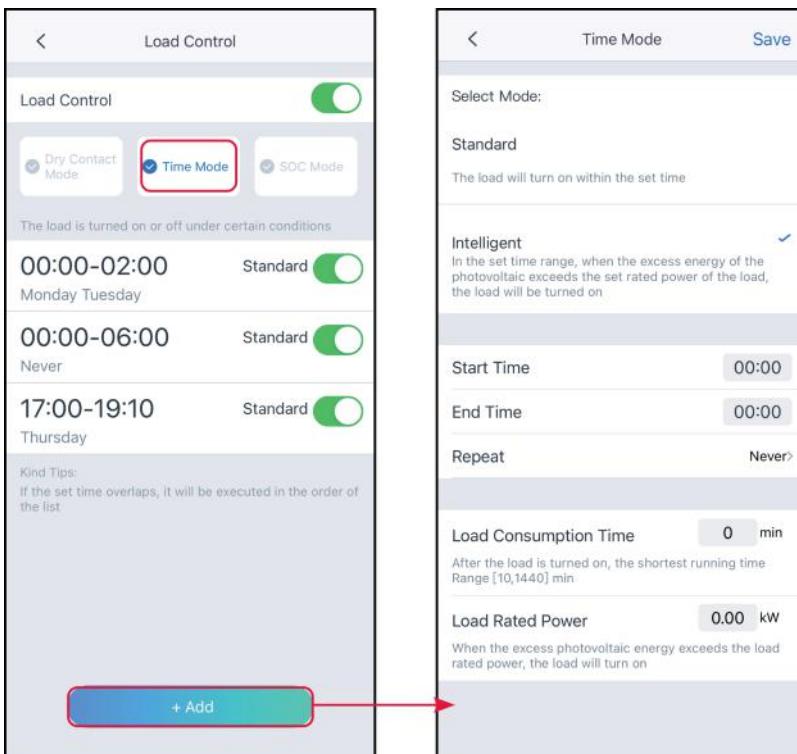
**Step 2:** Select **Generator Control** or **Load Control** based on actual needs.

- Dry Contact Mode: when the switch is ON, the loads will be powered; when the switch is OFF, the power will be cut off. Turn on or off the switch based on actual

needs.



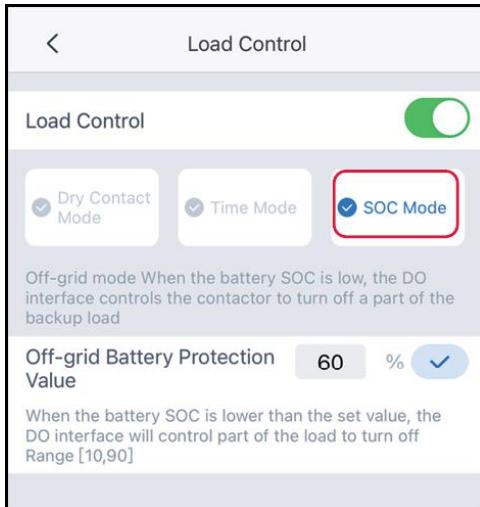
- Time Mode: set the time to enable the load, and the load will be powered automatically within the setting time period. Select standard mode or intelligent mode.



No.	Parameters	Description
1	Standard	The loads will be powered within the setting time period.
2	Intelligent	Once the excess energy of the photovoltaic exceeds the load nominal power within the time period, the loads will be powered.

No.	Parameters	Description
3	Start Time	The time mode will be on between the Start Time and End Time.
4	End Time	
5	Repeat	The repeat days.
6	Load Consumption Time	The shortest load working time after the loads been powered. The time is set to prevent the loads be turned on and off frequently when the PV power fluctuates greatly. Only for Intelligent mode.
7	Load Rated Power	The loads will be powered when the excess energy of the photovoltaic exceeds the nominal power of load. Only for Intelligent mode.

- SOC Mode: the inverter has integrated dry contact controlling port, which can control whether the load is powered or not by contactor. In off-grid mode, the load connected to the port will not be powered if the BACKUP overload is detected or the battery SOC value is lower than the Off-grid battery protection value. Set Off-grid Battery Protection Value based on actual needs.



### 8.1.11.2 Setting the Generator Parameters

## NOTICE

- When the inverter supports the generator control function, the generator can be controlled through the SolarGo App.
- For ET40-50kW series inverters, the generator can be connected and controlled only when the inverter is used with STS.

**Step 1** : Tap **Home > Settings > Port Connection** to set the parameters.

**Step 2**: Select Generator Connection or Load Connection based on actual needs.

**Step 3** : When setting the generator control function, select the generator type according to the actual access situation. Currently supported:**Not Installed, Manual Control Of Generator or Automatic Control Generator**. And set the parameters according to the selected generator type.

- Not Installed: If no generator is connected in the system, select Not Installed.
- Manual Control Of Generator(Doesn't Support Dry Node Connection): Start or stop the generator manually. The inverter cannot control the generator when Manual Control Of Generator(Doesn't Support Dry Node Connection) is selected.
- Automatic control generator (Supports dry node connection): If the generator has dry contact port and is connected to the inverter, set the generator control mode to Switch Control Mode or Automatic Control Mode based on actual needs.
  - Switch Control Mode: The generator will start working when the Generator Dry Node Switch is on, and stop automatically after reaching Run Time.
  - Automatic Control Mode: The generator will work during Run Time, but stop working during Prohibited Working Hours.

**Generator Control**

**Generator Type:**  
 Not Installed generator

**Generator Control**

**Generator Type:**  
 Manual control of generator  
 (Doesn't support dry node connection)

**Generator information settings**

**Rated Power**  
 9.00 9.00

**Range** [0,65]kW

**Upper Voltage**  
 280 280

**Range** [80,280]V

**Lower Voltage**  
 180 180

**Range** [80,280]V

**Upper Frequency**  
 55.00 55.00

**Range** [45,65]Hz

**Lower Frequency**  
 45.00 45.00

**Range** [45,65]Hz

**Delay Time Before Loading**  
 10 10

**Range** [10,300]s  
 Preheating time for no-load generator before loading

**Generator To Charge The Battery**

**Switch**

**Max Charging Power (%)**  
 1 1

**% of rated power of generator**

**SOC for Starting Charging**  
 20 20

**Range** [20,80]%

**SOC For Stopping Charging**  
 90 90

**Range** [40,95]%

**Generator Control**

**Generator Type:**  
 Automatic control generator  
 (Supports dry node connection)

**Startup Mode**

**Switch Control Mode**

**Automatic Control Mode**

**Prohibited Working Hours**  
 00:00-00:00

Never

**Generator information settings**

**Rated Power**  
 9.00 9.00

**Range** [0,65]kW

**Run time**  
 8.0 8.0

**Range** [0,72]h  
 The continuous operating time of the generator. After the continuous operation time ends, the generator will automatically shut down.

**Upper Voltage**  
 280 280

**Range** [80,280]V

**Lower Voltage**  
 180 180

**Range** [80,280]V

**Upper Frequency**  
 55.00 55.00

**Range** [45,65]Hz

**Lower Frequency**  
 45.00 45.00

**Range** [45,65]Hz

**Delay Time Before Loading**  
 10 10

**Range** [10,300]s  
 Preheating time for no-load generator before loading

**Generator To Charge The Battery**

**Switch**

**Max Charging Power (%)**  
 1 1

**% of rated power of generator**

**SOC for Starting Charging**  
 20 20

**Range** [20,80]%

**SOC For Stopping Charging**  
 90 90

**Range** [40,95]%

SLG00CON0079

No.	Parameters	Description
1	Startup Mode	Switch Control Mode/Automatic Control Mode
Switch Control Mode		
2	Generator Dry Node Switch	Only for Switch Control Mode.
3	Run Time	Set the generator's continuous runtime, after which the generator will be turned off.
Automatic Control Mode		
4	Prohibited Working Hours	Set the time period during which the generator cannot work.

229

No.	Parameters	Description
5	Run Time	Set the generator's continuous runtime, after which the generator will be turned off. If the generator start-up operation time includes prohibited working time, the generator will stop running during this time period; after the prohibited working time, the generator will restart running and timing.

No.	Parameters	Description
Generator Information Settings		
1	Rated Power	Set the rated power of the generator.
2	Run Time	Set the continuous running time of the generator. The generator will be shut down after the continuous running time ends.
3	Upper Voltage	Set the operation voltage range of the generator.
4	Lower Voltage	
5	Frequency Cap	Set the operation frequency range of the generator.
6	Lower Frequency	
7	Preheating time	Set the generator no-load preheating time.
Parameter settings for generator charging batteries		
8	Switch	Select whether to use the generator to generate electricity to charge the battery.
9	Max.charging power (%)	The charging power when the generator generates electricity to charge the battery.
10	Start charging SOC	When the battery SOC is lower than this value, the generator generates electricity to charge the battery.
11	Stop charging SOC	When the battery SOC is higher than this value, stop charging the battery.

### 8.1.12 Setting the Meter Parameters

### 8.1.12.1 Bind/Unbind Meter

#### NOTICE

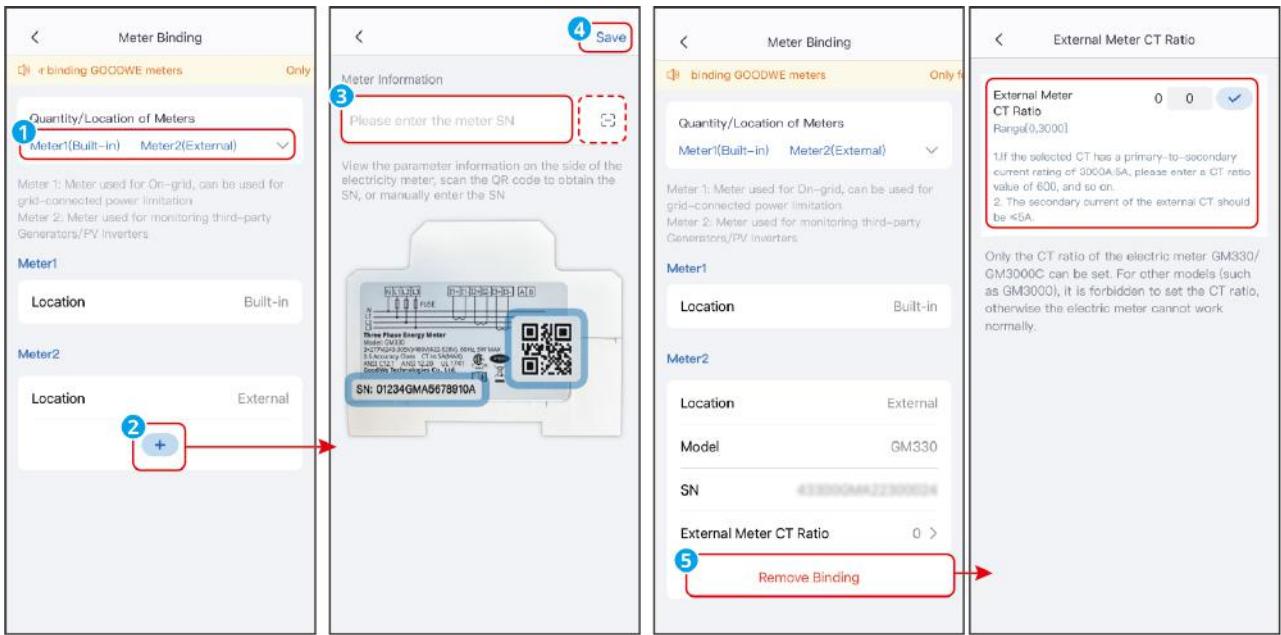
- When the PV system uses both the grid-connected inverter and the energy storage inverter to achieve coupling or microgrid functions, dual meters may be used in the system. Please set the meter binding information according to the actual usage.
- Applicable only to GoodWe meters.

**Step 1** : Tap **Home > Settings > Meter Function > Meter Binding** to enter the binding interface.

**Step 2** : Tap **Quantity/Location of Meters** to select the actual application scenario. Supported options: Meter 1 (built-in) No Meter 2; Meter 1 (external) No Meter 2; Meter 1 (built-in) Meter 2 (external); Meter 1 (external) Meter 2 (external). the interface of Meter 1 (built-in) Meter 2 (external) is used as an example to explain how to bind the meter.

**Step 3** : As shown in the figure below, when you choose to use an external meter, you need to manually add the external meter information. Tap  to bind the meter by manually entering the meter SN or scanning the meter SN QR code. When the bound meter model is GM330, please set the meter CT ratio according to the actual situation and click  to complete the setting. If you use other meters, you do not need to set the meter CT ratio.

**Step 4** : (Optional) If you need to unbind the external meter, please tap **Remove Binding**.



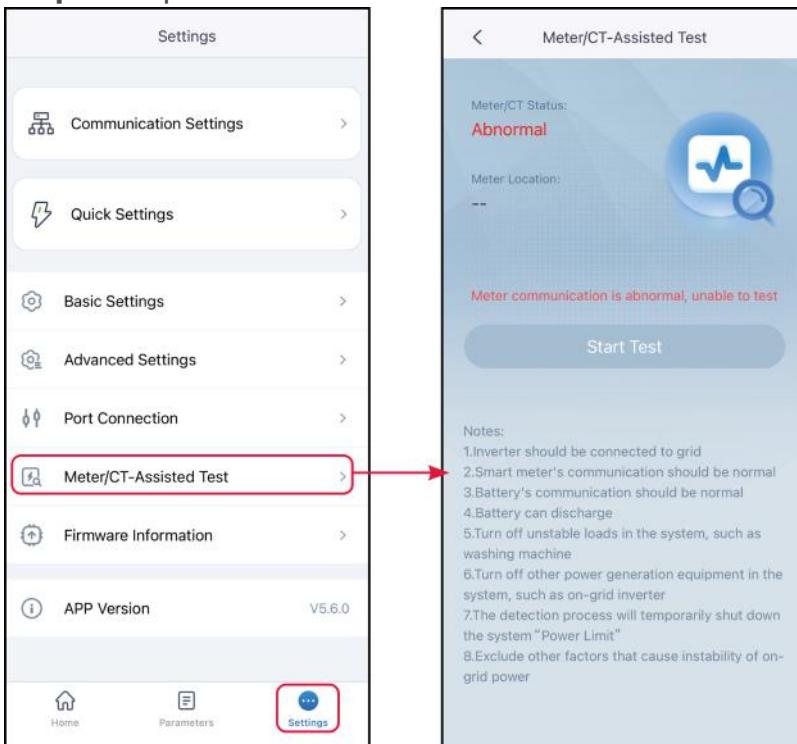
SLG00CON0123

### 8.1.12.2 Meter/CT-Assisted Test

Meter/CT-Assisted Test is used to auto-check if the Smart Meter and CT are connected in the right way and their working status.

**Step 1** : Tap Home > Settings > Meter/CT Assisted Test to set the function.

**Step 2** : Tap Start Test to start test. Check Test Result after test.



## 8.1.13 Equipment Maintenance

### 8.1.13.1 Checking Firmware Information/Upgrading Firmware Version

Upgrade the DSP version, ARM version, BMS version, AFCI version, or STS version of the inverter, or firmware version of the communication module. Some devices do not support upgrading the firmware version through SolarGo app.

#### NOTICE

If the Firmware Upgrade dialog box pops up once logging into the app, click **Firmware Upgrade** to directly go to the firmware information page.

#### 8.1.13.1.1 Regular Upgrade

#### NOTICE

- When there is a red dot on the right side of the firmware information, please click to view the firmware update information.
- During the upgrade process, please ensure that the network is stable and the device is connected to SolarGo, otherwise the upgrade may fail.

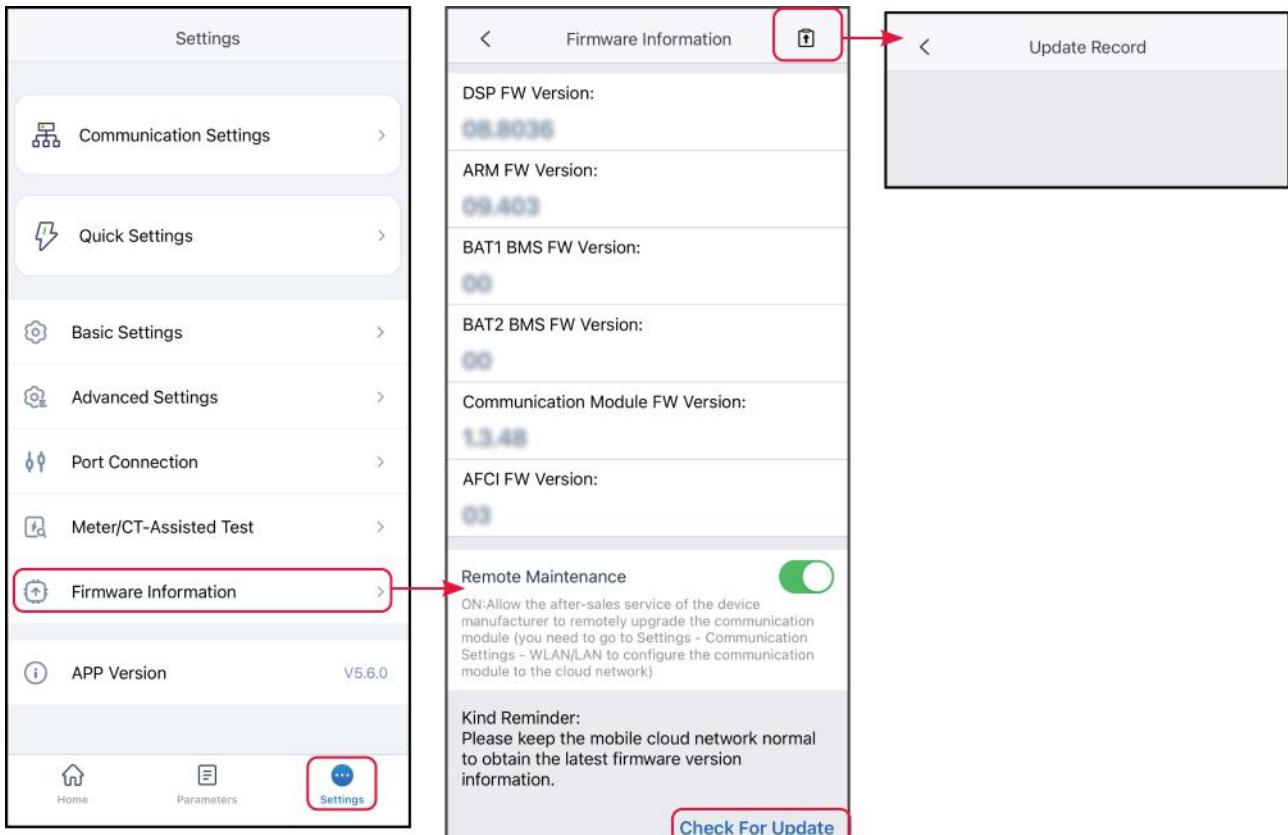
**Step 1** : Tap **Home > Settings > Firmware Information** to check the firmware version. If the firmware upgrade dialog box pops up, tap **Firmware Upgrade** and turn to the upgrade interface.

**Step 2** : (Optional) Tap **Check For Update** to confirm whether the latest firmware version is available for updating.

**Step 3**: Tap **Firmware Upgrade** to enter the firmware upgrade interface.

**Step 4** : (Optional) Tap **Learn More** to view firmware-related information, such as the current version, the latest version, firmware update records, etc.

**Step 5** : Tap **Upgrade** and complete the upgrade according to the prompts on the interface.



#### 8.1.13.1.2 One-click Upgrade

##### NOTICE

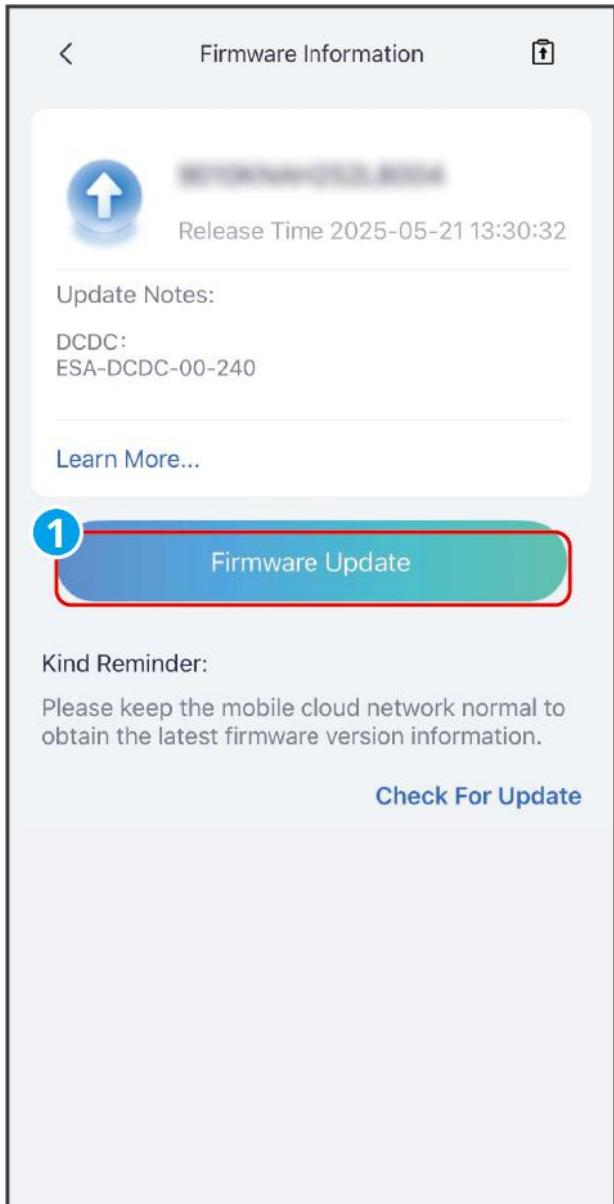
- When there is a red dot on the right side of the firmware information, please click to view the firmware update information.
- During the upgrade process, please ensure that the network is stable and the device is connected to SolarGo, otherwise the upgrade may fail.

**Step 1** : Tap **Home** > **Settings** > **Firmware Information**. Tap **Firmware Information** as prompted to enter the firmware upgrade page.

**Step 2** : Tap **Upgrade** and follow the prompts to complete the upgrading. If you only need to upgrade a specific firmware version, tap **Learn More** to check the firmware related information and tap **Firmware Upgrade** below the firmware version you want to upgrade, and follow the on-screen prompts to complete the operation.

**Step 3** : Tap **Learn More** to view all current firmware version information.

**Step 4**: (Optional)Tap , to view the version upgrade record.



#### 8.1.13.1.3 Automatic Upgrade

## NOTICE

- When using WiFi/LAN Kit-20 or WiFi Kit-20 module communication and the module firmware version is V2.0.1 or above, the device automatic upgrade function can be enabled.
- After the device automatic upgrade function is enabled, if the module version is updated and the device has been connected to the network, the corresponding firmware version can be automatically upgraded.

**Step 1** : Tap **Home > Settings > Firmware Information**.

**Step 2** : Enable or disable the automatic device upgrade function according to actual needs.

### 8.1.13.1.4 Checking Firmware Information

**Step 1**: Tap **Parameters > Firmware Version** to check the version information.



SLG00CON0191

### 8.1.13.2 Change the Login Password

#### NOTICE

The login password can be changed. Keep the changed password in mind after changing it. Contact the after-sales service if you forget the password.

**Step 1 :** Tap **Home > Settings > Change Login Password** to change the password.

**Step 2 :** Change the password based on actual needs.



Change Login Password

Save

Please enter the new password



Please enter new password again



Note: 8-16 characters, need a combination of  
numbers and uppercase or lowercase letters  
(0-9, a-z, A-Z)

SLG00CON0088

# 9 Station Monitoring

## NOTICE

The parameters may vary depending on the account type or power station type. The actual interface takes precedence.

## 9.1 Product Introduction

SEMS+ App is a monitoring platform to manage power plants and devices, and check the operating data and alarming information of the power plant.

### 9.1.1 Applicable Product Model

SEMS+ App can be used to monitor and manage GoodWe products, such as inverters, smart meters, smart loggers, chargers, batteries and so on.

### 9.1.2 Downloading and Installing the App

**Make sure that the mobile phone meets the following requirements:**

- Operating system: Android 6.0 or later, iOS 13.0 or later.
- Internet connection via browser.
- WLAN/Bluetooth capabilities.

#### Download Methods:

##### Method I

Search SEMS+ on Google Play (Android) or App Store (iOS) to download and install the App.

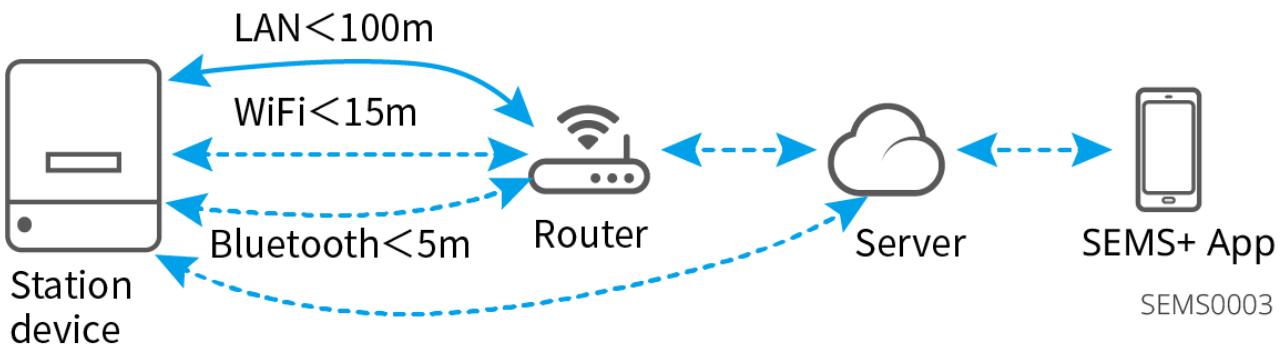


##### Method II

Scan the QR code below to download and install the App.



### 9.1.3 App Connection

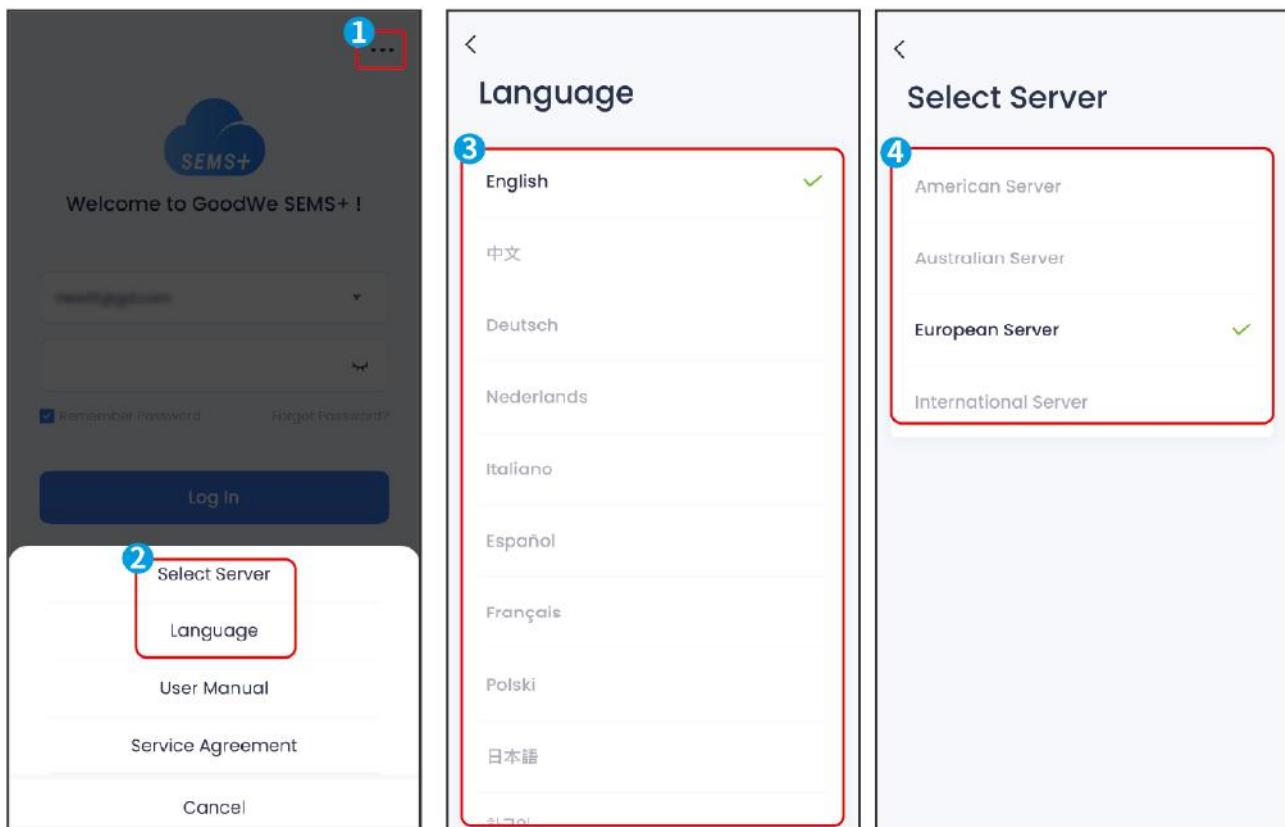


### 9.1.4 Setting Language and Server

#### NOTICE

The server is automatically matched based on login account information. To set it manually, ensure that the selected region matches the region of the account. Otherwise, login may fail.

Select the language and the server based on the actual situation.



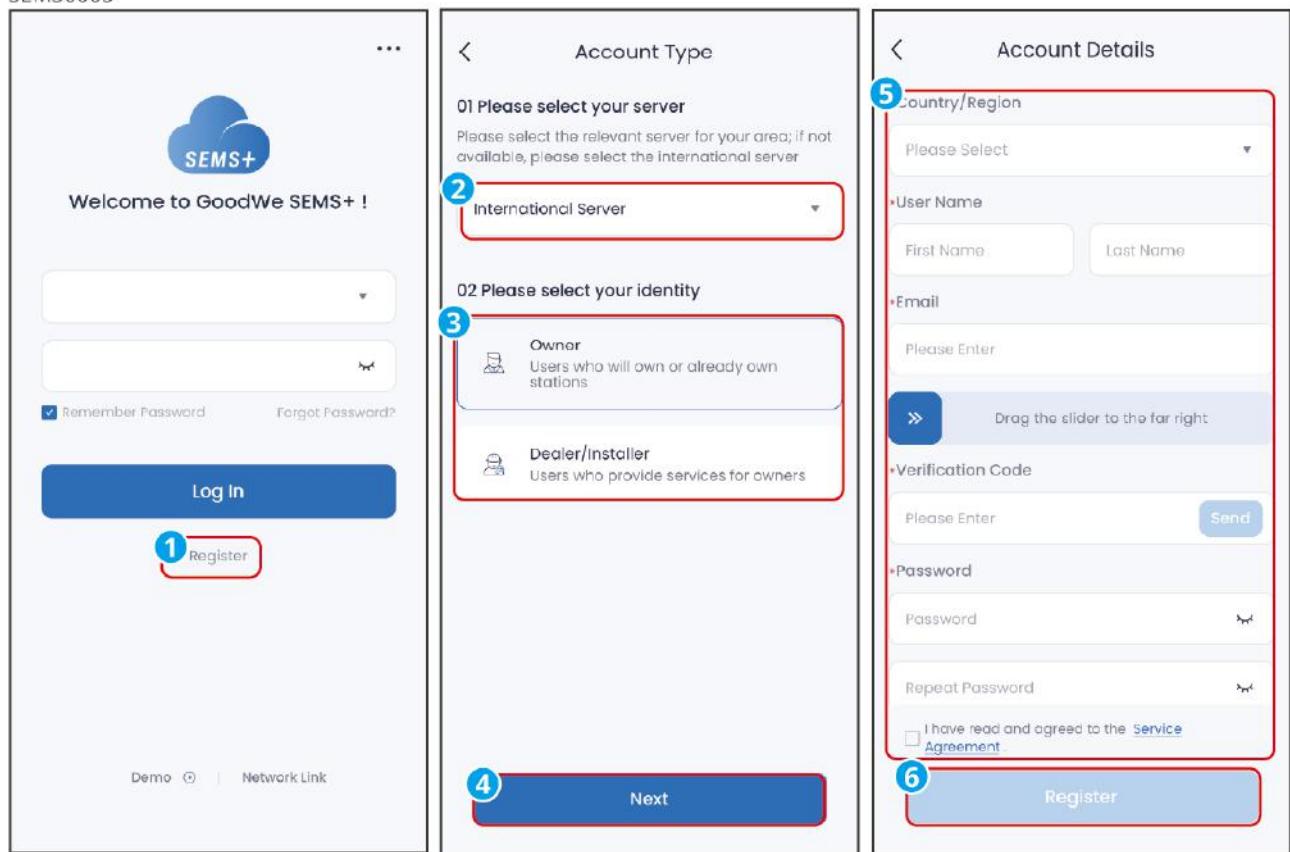
## 9.1.5 Managing the Account

### 9.1.5.1 Registering an Account

**Step 1:** Tap **Register** to enter the account registration interface.

**Step 2:** Select the account type based on your actual needs and tap **Next**.

**Step 3:** Enter your account information based on the actual situation and tap **Register** to complete the registration.



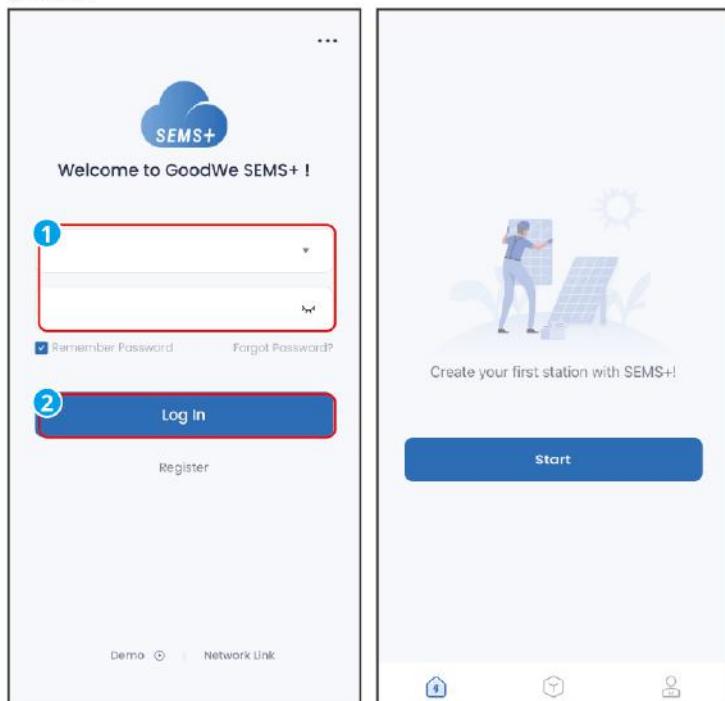
### 9.1.5.2 Logging in to the App

#### NOTICE

- Register an account or obtain an account from your dealer before logging in.
- Check and manage power station after logging in. The actual interface takes precedence.

**Step 1:** Enter the username and password, read, and agree to the login agreement. Tap **Log In**.

SEMS0006

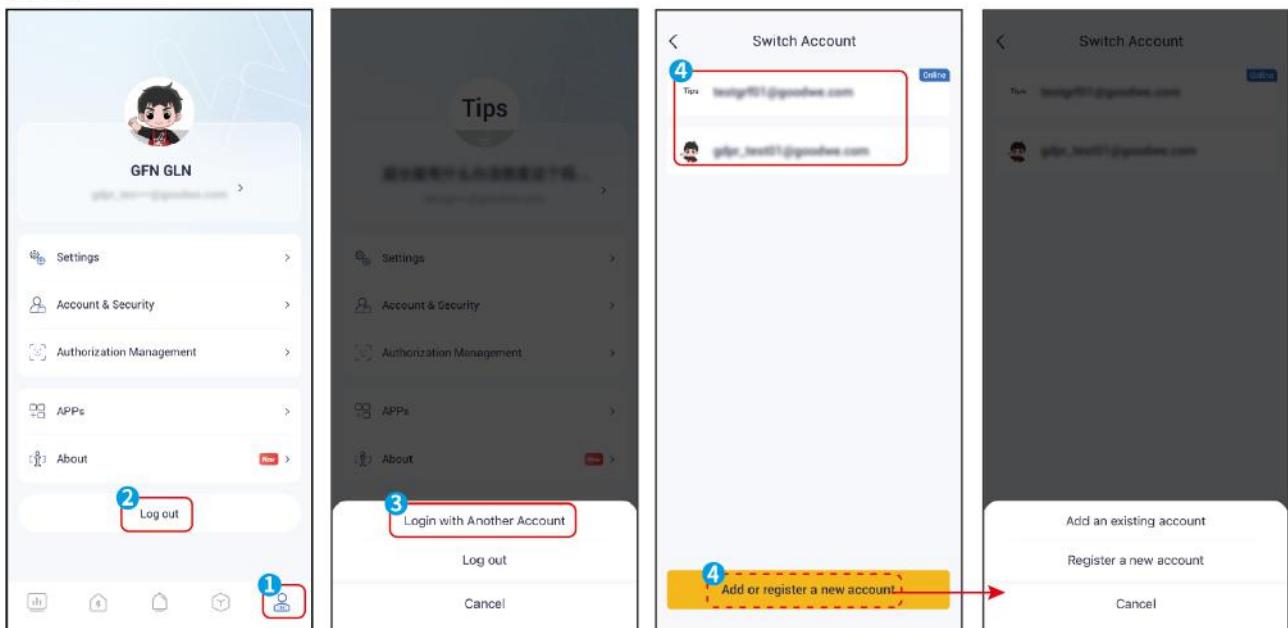


### 9.1.5.3 Switching Accounts

**Step 1:** Go to **My** tab, and tap **Log Out > Log with Another Account**.

**Step 2:** Select an already added account or add a new account based on actual needs.

SEMS0007

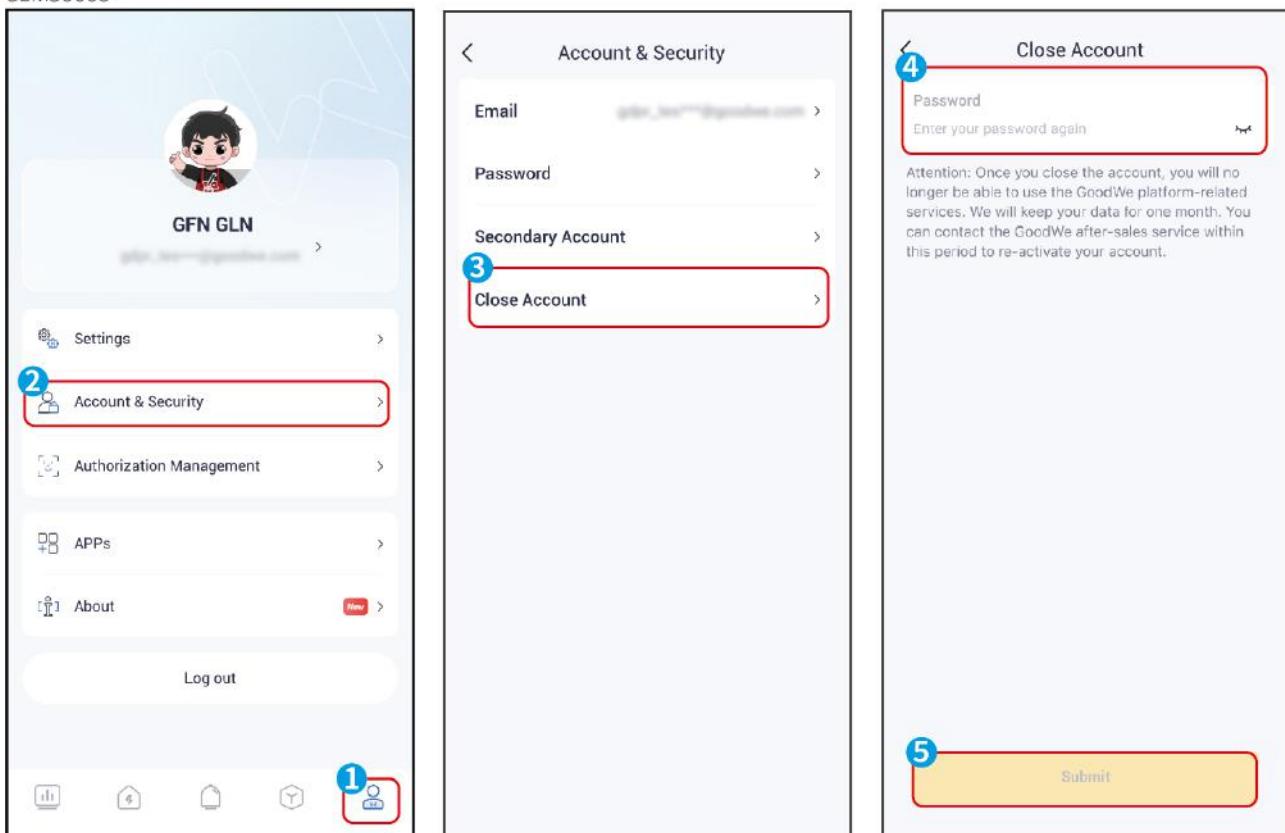


#### 9.1.5.4 Deleting an Account

**Step 1:** Go to **My** tab and tap **Account&Security**.

**Step 2:** Tap **Close Account**, input the account password, and **Submit**.

SEMS0008



#### 9.1.5.5 Account Permission Descriptions

The SEMS+ App supports various types of accounts with different permissions. Refer to the table below for details.

Primary menu	Submenu	Third-Level Menu	Fourth-Level Menu	Fifth-Level Menu	Permissions
Login & Register	-	-	-	-	Administrator, Technician, Browser, End User, Visitor
Overview	Monitoring	-	-	-	Administrator, Technician, Browser, End User, Visitor
	Information	-	-	-	Administrator, Technician, Browser, End User, Visitor
	Create Station	-	-	-	Administrator,

					Technician, End User and Visitor
	Station List	-	-	-	Administrator, Technician, Browser, End User, Visitor
Station	Device	Monitoring	-	-	Administrator, Technician, Browser, End User, Visitor
		Device List	Add Device	-	Administrator, Technician, End User
			Search Device		Administrator, Technician, Browser, End User, Visitor
			Replace Device		Administrator, Technician, End User
			Edit Device		Administrator, Technician, End User
			Delete Device		Administrator, Technician, End User
		Device Details	Device Monitoring Info		Administrator, Technician, Browser, End User, Visitor
			Device Remote Control		Administrator, Technician, End User
			Device Remote Upgrade		Administrator, Technician
		Alarms	-	-	Administrator, Technician, Browser, End User, Visitor
		Station Configuration	Edit Station	-	Administrator, Technician, End User
			Delete	-	Administrator,

		Station		Technician, End User
		Replacement History	-	Administrator, Technician, Browser, End User
		User Information	-	Administrator, Technician, End User
		Home Configuration	-	Administrator, Technician, Browser, End User, Visitor
	Create Station	-	-	Administrator, Technician, End User and Visitor
Alarm	-	-	-	Administrator, Technician, Browser
Services	Services	Warranty	-	Administrator, Technician, Browser, End User, Visitor
		Report Center	-	Administrator, Technician, Browser, End User
		GoodWe News	-	Administrator, Technician, Browser, End User, Visitor
		Announcements	-	Administrator, Technician, Browser, End User, Visitor
		Community	-	Administrator, Technician, Browser, End User, Visitor
Services	Tools	Create Station	-	Administrator, Technician, End User and Visitor
		Network Link	-	Administrator, Technician, Browser,

				End User, Visitor
	DNSP	-	-	Administrator, Technician, Browser, End User, Visitor
	Help	-	-	Administrator, Technician, Browser, End User, Visitor
	User Profile	-	-	Administrator, Technician, Browser, End User, Visitor
	User Information	-	-	Administrator, Technician, Browser, End User, Visitor
	Setting	-	-	Administrator, Technician, Browser, End User, Visitor
My	Account Security	Email	-	Administrator, Technician, Browser, End User, Visitor
		Password	-	Administrator, Technician, Browser, End User, Visitor
		Secondary Account	-	Administrator, Technician, Browser
		Close Account	-	Administrator, Technician, Browser, End User, Visitor
	Auth Management	Remote Control Auth	-	Administrator, Technician, Browser, End User, Visitor
		Monitoring Auth	-	End User
	Apps	-	-	Administrator, Technician, Browser,

				End User, Visitor
	About	-	-	-
Logout	Logout	-	-	Administrator, Technician, Browser, End User, Visitor
	Login another Account	-	-	Administrator, Technician, Browser, End User, Visitor

## 9.1.6 Setting the Network Information

The SEMS+ App allows connecting devices via Bluetooth or WiFi and configuring network parameters to realize remote monitoring or management.

### NOTICE

The device name varies depending on the inverter model or smart dongle model.

- Wi-Fi/LAN Kit, Wi-Fi Kit, Wi-Fi Box: Solar-WiFi\*\*\*
- WiFi/LAN Kit-20: WLA-\*\*\*
- WiFi Kit-20: WFA-\*\*\*
- Ezlink3000: CCM-BLE\*\*\*, CCM-\*\*\*, \*\*\*
- 4G Kit-CN-G20/4G Kit-CN-G21: GSA-\*\*\*; GSB-\*\*\*
- AC Charger:\*\*\*

### 9.1.6.1 Connecting via Bluetooth

### NOTICE

- Before connecting, ensure: Your phone's Bluetooth is enabled. The device is powered on and communicating properly.
- The App interface and parameters may vary depending the device type or smart dongle model. The actual interface takes precedence.

**Step 1:** Open the app and select **Network Link** on the homepage or in the **Service** interface.

**Step 2:** Tap **Bluetooth** and select the device by the serial number.

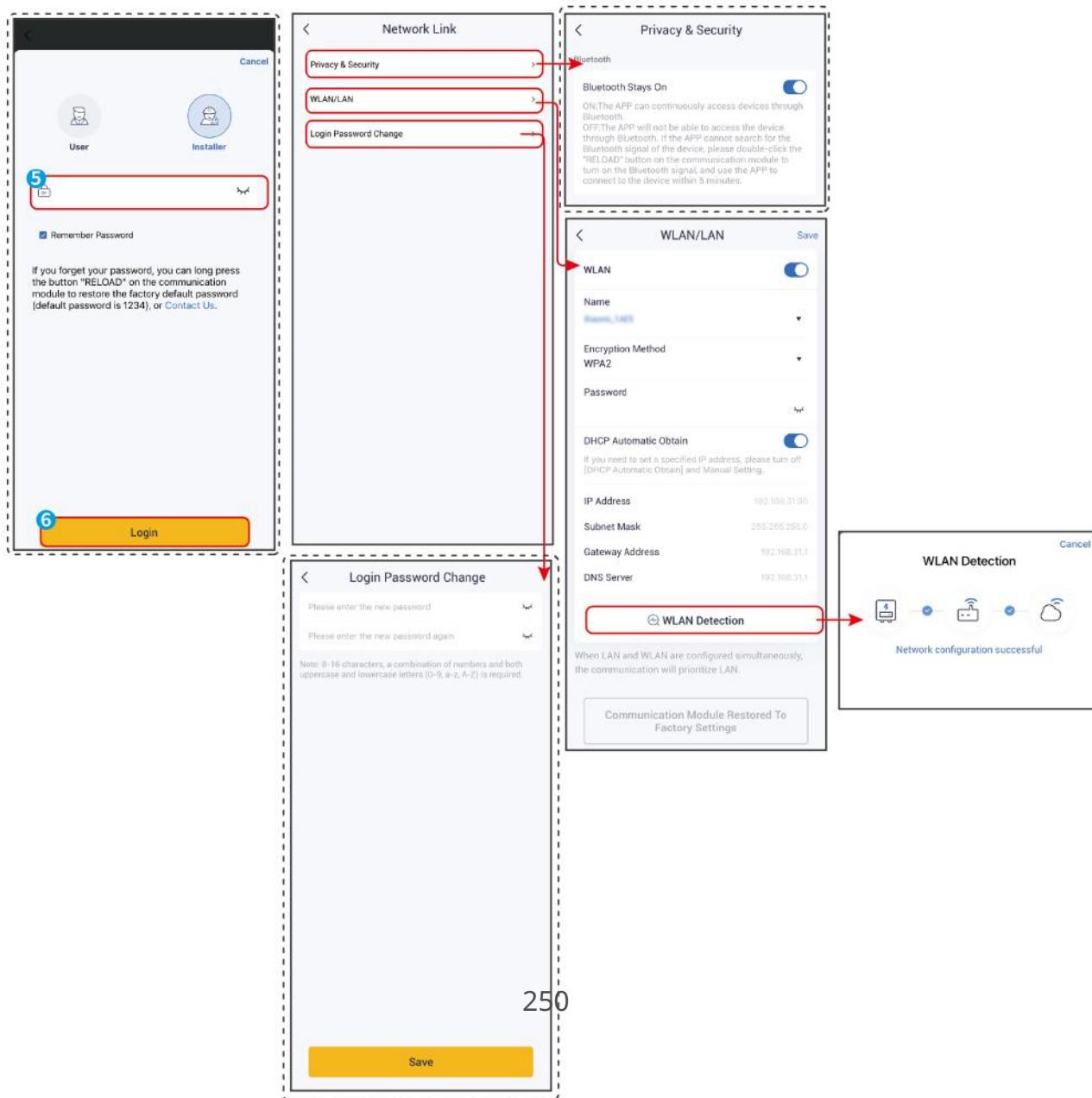
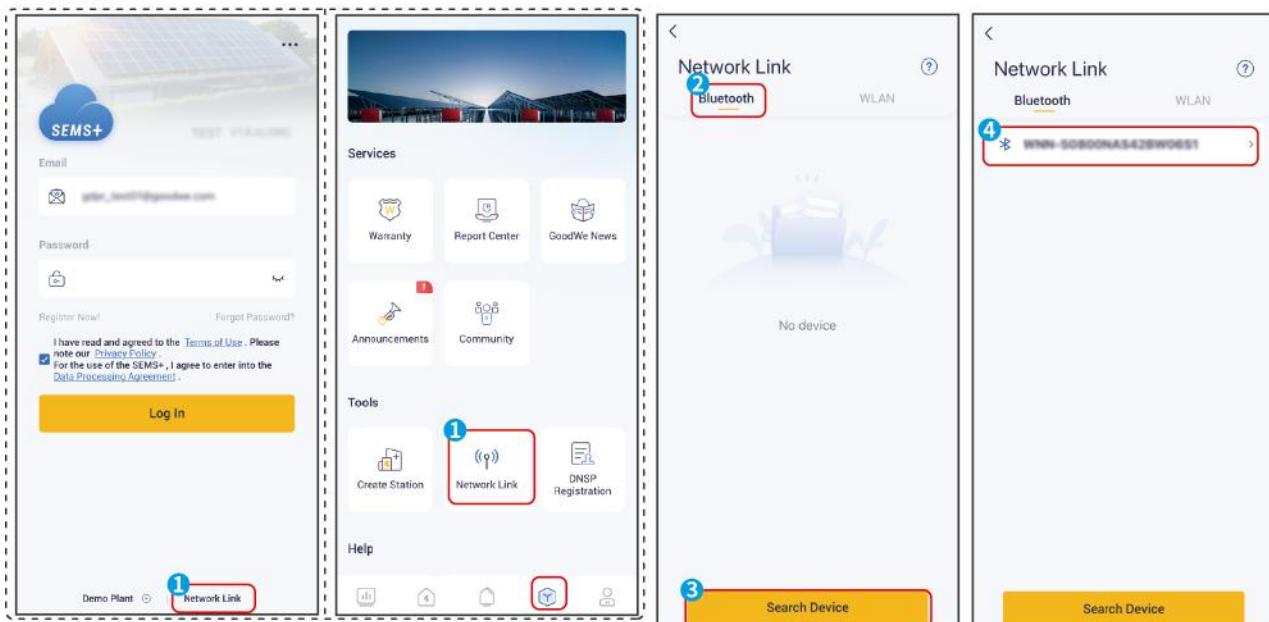
**Step 3 :** If prompted, log into the App according to your role and enter the password. Default password: 1234. If no login prompt appears, you will directly enter the communication settings interface.

**Step 4:** (Optional) Enable **Bluetooth Stays ON** if required. Otherwise, the Bluetooth signal will turn off after the connection.

**Step 5:** Set the **WLAN** or **LAN** parameters based on actual situation. Tap **Save** to complete the settings. Tap **WLAN Detetion** to check the communication status.

**Step 6:** (Optional) Tap **Login Password Change** to input a new password, and **Save**.

SEMS0009



No.	Parameters	Description
-----	------------	-------------

No.	Parameters	Description
1	Bluetooth Stays ON	Enable the function, the bluetooth of the device will be contentious on to keep connected to SEMS+. Otherwise, the bluetooth will be off in 5 minutes.
WLAN/LAN		
2	WLAN	Enable or disable WLAN.
3	Name	
4	Encryption Method	Select the name of the router network to be used.
5	Password	
6	DHCP	Enable DHCP when the router is in dynamic IP mode.
6	Automatic Obtain	Disable DHCP when a switch is used or the router is in static IP mode.
7	IP Address	
8	Subnet Mask	Do not configure the parameters when DHCP is enabled.
9	Gateway Address	Configure the parameters according to the router or switch information when DHCP is disabled.
10	DNS Server	

### 9.1.6.2 Connecting via WiFi

#### NOTICE

- Before connecting, ensure: Your phone's Bluetooth is enabled. The device is powered on and communicating properly.
- The App interface and parameters may vary depending the device type or smart dongle model. The actual interface takes precedence.

**Step 1:** Open the WiFi setting on the phone and connect to the inverter's WiFi signal (Solar-WiFi\*\*\*). Default password: 12345678

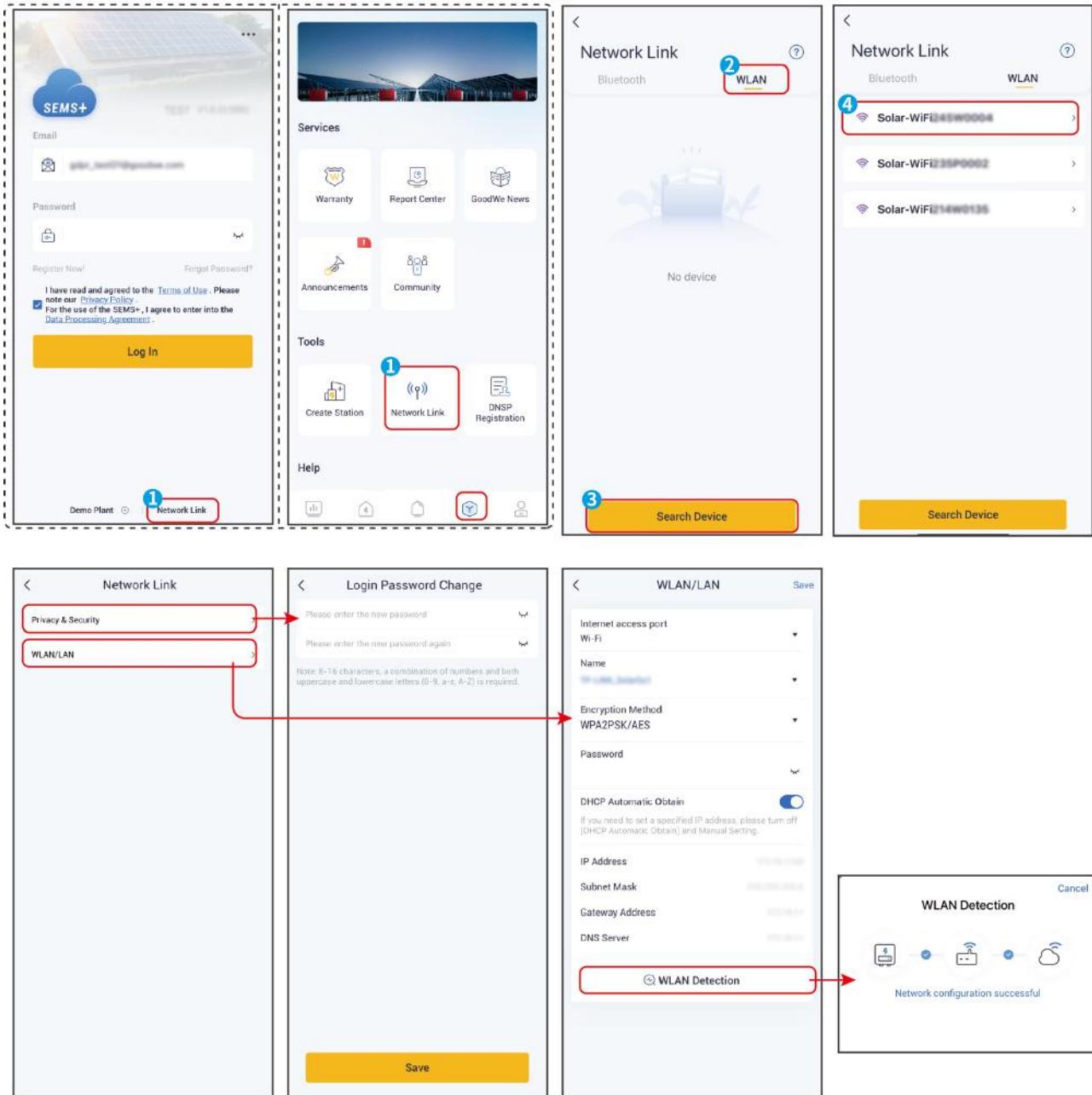
**Step 2:** Open the app and select **Network Link** on the homepage or in the **Service** interface.

**Step 3:** Tap **WLAN** and select the device by the serial number.

**Step 4:** Modify the WiFi hotspot password if needed. If changed, reconnect to the inverter's WiFi signal using the new password.

**Step 5:** Set the **WLAN** or **LAN** parameters based on actual situation. Tap **Save** to complete the settings. Tap **WLAN Detection** to check the communication status.

SEMS0010



No.	Parameters	Description
Privacy&Security		
1	Login Password Change	Modify the WiFi hotspot password if needed. If changed, reconnect to the inverter's WiFi signal using the new password.
WLAN/LAN		
2	Internet Access Port	Set the communication mode as <b>Wi-Fi</b> or <b>LAN</b> based on actual needs.

No.	Parameters	Description
3	Name	Select the name of the router network to be used.
4	Encryption Method	
5	Password	
6	DHCP Automatic Obtain	Enable DHCP when the router is in dynamic IP mode. Disable DHCP when a switch is used or the router is in static IP mode.
7	IP Address	
8	Subnet Mask	Do not configure the parameters when DHCP is enabled.
9	Gateway Address	Configure the parameters according to the router or switch information when DHCP is disabled.
10	DNS Server	

## 9.1.7 Station Monitoring

### NOTICE

The parameters may vary depending on the account type or power station type.  
The actual interface takes precedence.

### 9.1.7.1 Checking Station Information

#### 9.1.7.1.1 Checking Overview Information of All Stations

After logging in, you can view an overview of all stations linked to your account from the homepage.

Or sort the list of all power stations through different sorting and filtering conditions on the power station page to view the detailed information of the power stations.

SEMS0018

The dashboard is divided into several sections:

- Generation Today:** Shows 0.00 kWh for Today, This Month, and Lifetime.
- Total Installed Capacity:** Shows 588.00 kWp.
- Station Status:** Shows 1 station with 0 Running, 1 Waiting, 0 Offline, and 0 Fault.
- Generation Comparison:** A chart comparing generation across Today, This Month, and Lifetime.
- Environmental Contributions:** Shows CO<sub>2</sub> Reduction (0.00 kg), Trees stationed Equivalent (0.00 Trees), and Standard Coal Saved (0.00 kg).
- Monitoring:** A detailed view of a single station with 3.69 kWp and 2.55 kW. It includes a power flow diagram and energy review data.
- New Station Creation:** A modal window for creating a new station, with a '+' button highlighted.

No.	Description
1	Displays the overall generation information of all stations, including: Generation Today, Generation This Month, Generation This Year, and Generation Lifetime. Generation This Year will not be displayed if the station amount exceeds 10.
2	Displays the total installed capacity and the working status of the stations. Working status: Running, Waiting, Offline, and Faulted. The stations status is running only when all the devices of the station are working properly.
3	Displays statistical chart of Generation Today, This Year, and Lifetime. Or displays comparison chart comparing current and past generation. Tap  to expand the chart.
4	Displays environmental contributions like <b>CO<sub>2</sub> Reduction</b> , <b>Trees Stationed Equivalent</b> , and <b>Standard Coal Saved</b> .
5	Creating a New Station

No.	Description
6	Searching Stations Enter the device SN, power station name or email address to quickly search for the corresponding power station.
7	Power station operation status. Display the current operation status of power stations and the number of power stations operating in each status. Tap the operation status to filter power stations in the corresponding operation status.
8	<ul style="list-style-type: none"> <li>Set KPI indicators displayed in the power station list: Current Power, Rev. Today, Rev. Total, Gen. Today, Gen. Total</li> <li>Set the sorting method of the power station list: By Default, By Capacity</li> <li>Set the display mode of the power station list: Station Card, Station List</li> <li>Set the filtering conditions for the power station list: Scope, Category, Capacity</li> </ul>
9	Power station list. Tap the power station name to view the detailed information of the power station. The displayed content varies depending on the station type. The actual interface takes precedence

#### 9.1.7.1.2 Checking Detailed Information of Single Station

**Step 1:** Enter the device SN, power station name or email address to quickly search for the corresponding power station.

**Step 2:** Tap the power station name to enter the power station details page.

SEMS0052

2 Enter Plant Name/Inverter SN/Email address

9 All 2 Running 0 Waiting 7 Offline

Current Power ▾ By Default ▾

3.00 kWp 3.00 kWp 33.00 kWp 3.96 kWp

3.69 kWp 2.55 kW

33.00 kWp 5.10 kW

1

#### 9.1.7.1.2.1 Checking Detailed Information of Power Station (Traditional Mode)

SEMS0019

1 UTC-12:00 天池山\_电站 2

4 Monitoring Device Alarms 6

5 14 3.69 kW

2.93 kW 4.08 kWh

789 368

Today Generation 47.08 kWh

This Month Reverse 18.34 kWh

Lifetime

Energy Review 24/11/2024

AC Output

In-house 32.10 kWh 75.00 %

2.93 kW 47.08 kWh

Monitoring

Current Power 2.93 kW

Generation Today 47.08 kWh

Alarm Information

Total Generation 943.47 kWh

Inner Temperature 39.20°C

Output Power -8.00 W

Output Voltage 220.40 / 222.60 / 222.30 V

Backup Output 0.00 W

DC Voltage / Current 1

No.	Description
1	The current name of the power station.
2	Favoriting a Station
3	Configuring Station Information. Supported functions: Configure basic information of the power station, modify user information, add power station photos, set PV module layout, etc.
4	Displays current power station operation information in chart form, such as energy flow diagrams, power generation, load power consumption, AC output, and other information.
5	<ul style="list-style-type: none"> <li>Device List Displays devices in the current power station, such as inverters, batteries, data collectors, charging piles, etc.</li> <li>Tap the device card to view detailed device information.</li> </ul>
6	Alarm information.

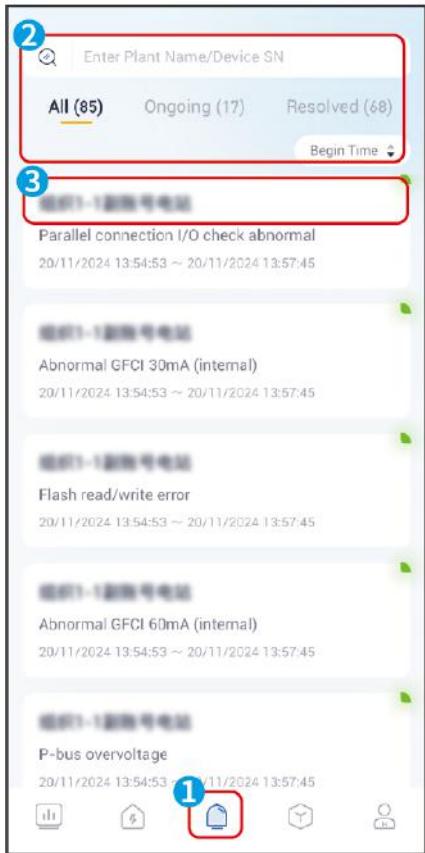
#### 9.1.7.1.3 Checking Alarm Information

##### 9.1.7.1.3.1 Checking Alarm Information of All Power Stations

**Step 1** Tap **Alarms** tab to enter the alarm page.

**Step 2** (optional) Use the search bar to locate alarms by station name or device serial number.

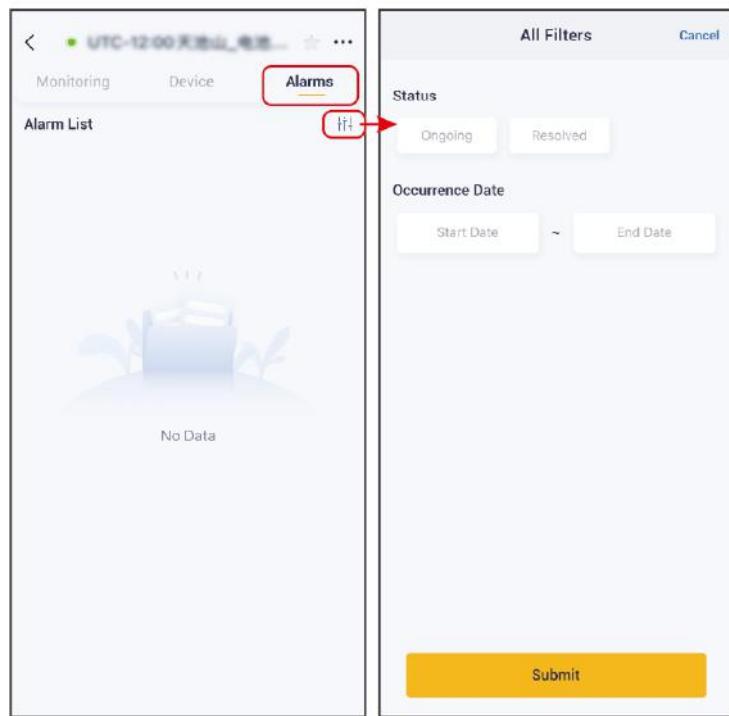
**Step 3** Select the alarm to view detailed information.



#### 9.1.7.1.3.2 Checking Detailed Information of Current Power Station (Traditional Mode)

**Step 1:** If there are multiple power stations, tap the power station name to enter the power station details page.

**Step 2:** Tap **Alarms** to enter the alarm page to view alarm details. Tap to filter alarm information based on actual needs.

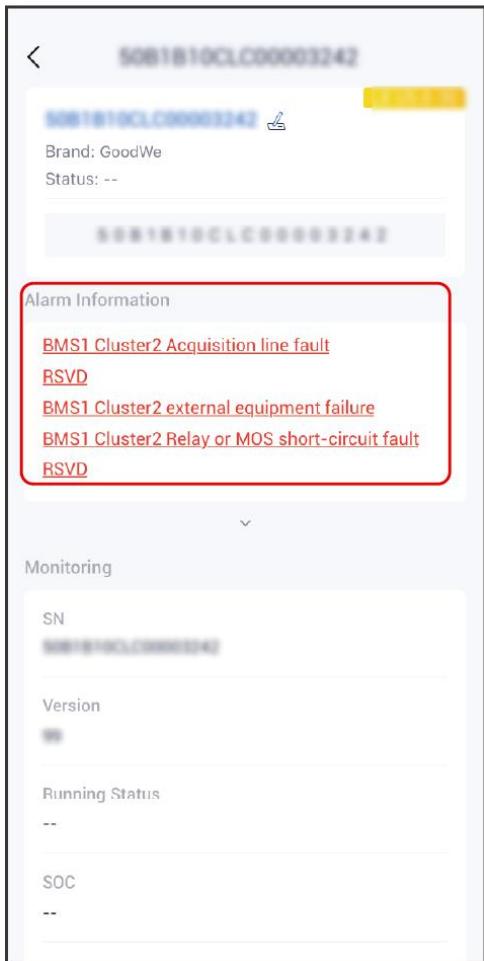


#### 9.1.7.1.3.3 Checking Alarm Information of Current Devices

**Step 1:** If there are multiple power stations, tap the power station name to enter the power station details page.

**Step 2:** Select a device from the device list and enter the device details page. If there are alarms, the device details page allows direct viewing of the 10 latest ongoing alarms.

SEMS0022



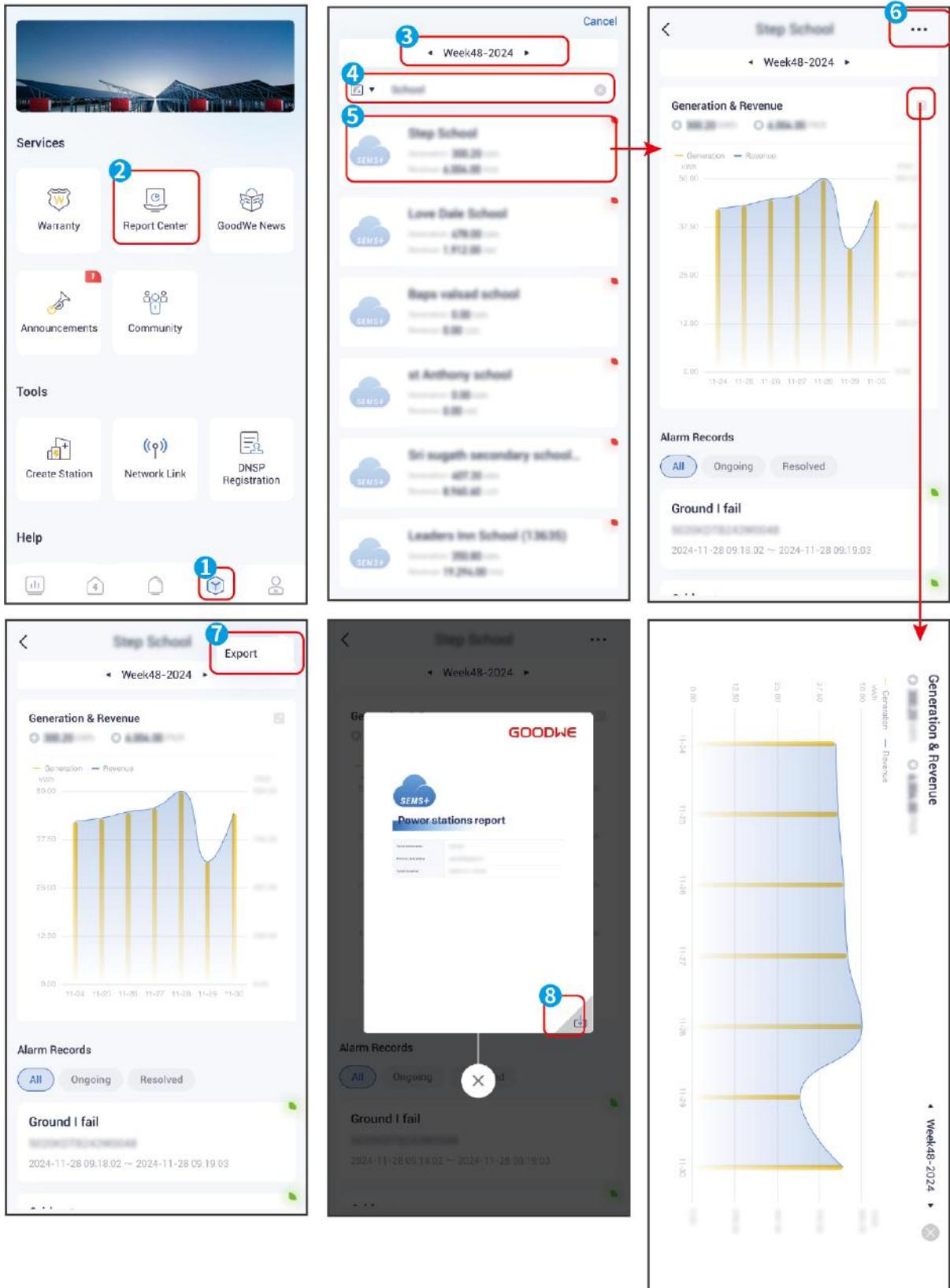
#### 9.1.7.1.4 Checking Station Reports

##### Viewing Reports

**Step 1:** Tap Service > Report Center.

**Step 2:** Select a time period, search for the desired station, and tap the station name to view the report center. Tap **•••** > **Export** to download the report if needed.

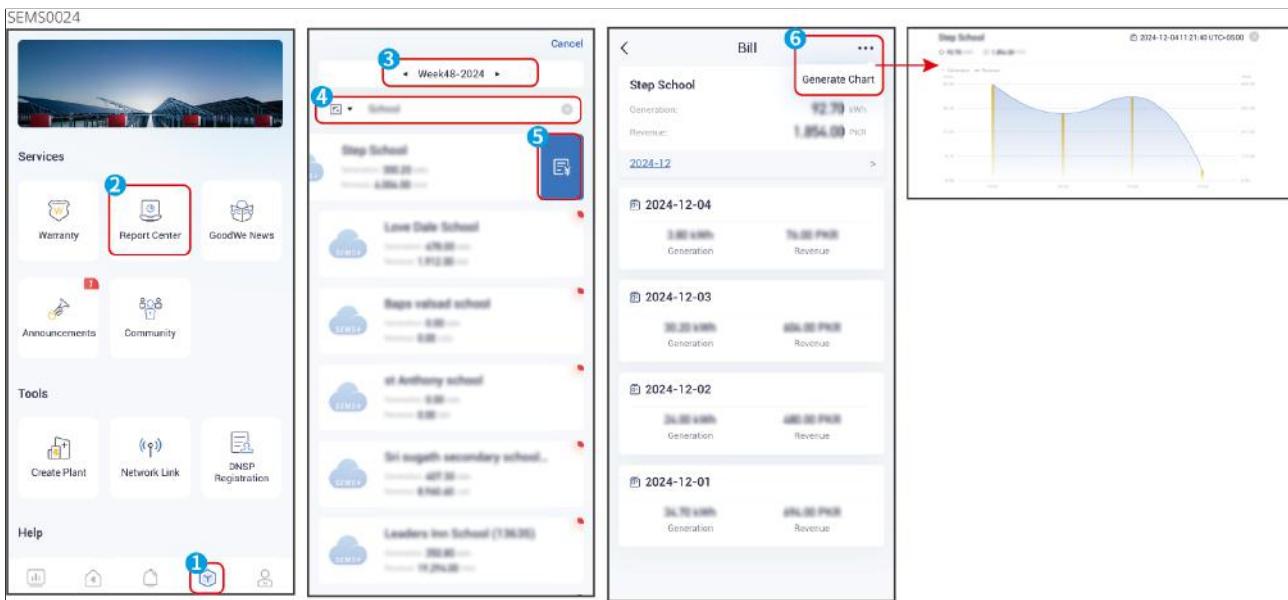
SEMS0023



## Viewing Bills

Step 1: Tap Service > Report Center.

**Step 2:** Search for the desired station. Find the station, swipe left and tap  to view billing details of the month.



## 9.1.7.2 Managing Stations

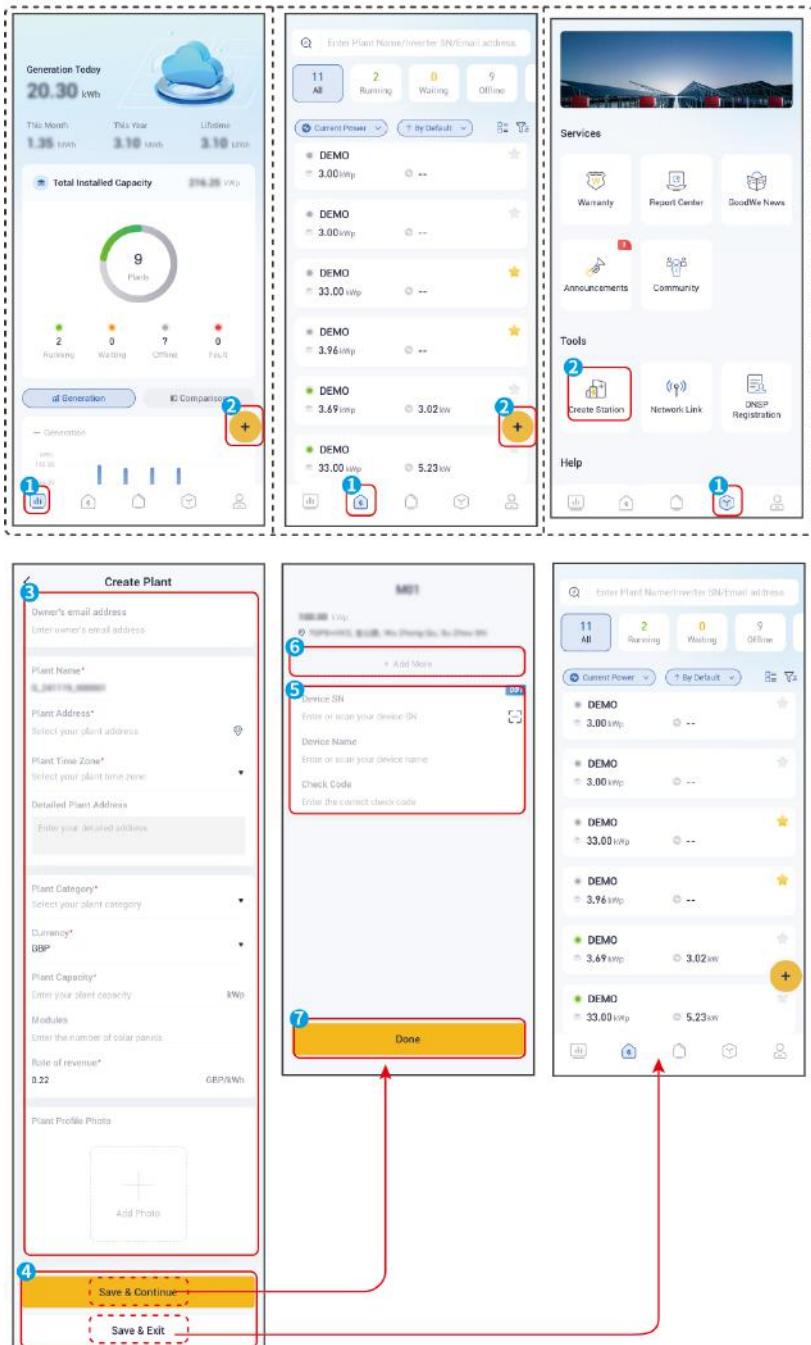
### 9.1.7.2.1 Creating a Station

**Step 1:** Tap  on overview or station page, or tap **Create Station** on service page.

**Step 2:** Enter station information on the **Create Station** page.

**Step 3:** Tap **Save&Exit** to complete creating a station, without devices added. Or tap **Save&Continue** to add devices. Support adding multiple devices.

SEM50011



### 9.1.7.2.2 Configuring Station Information

#### NOTICE

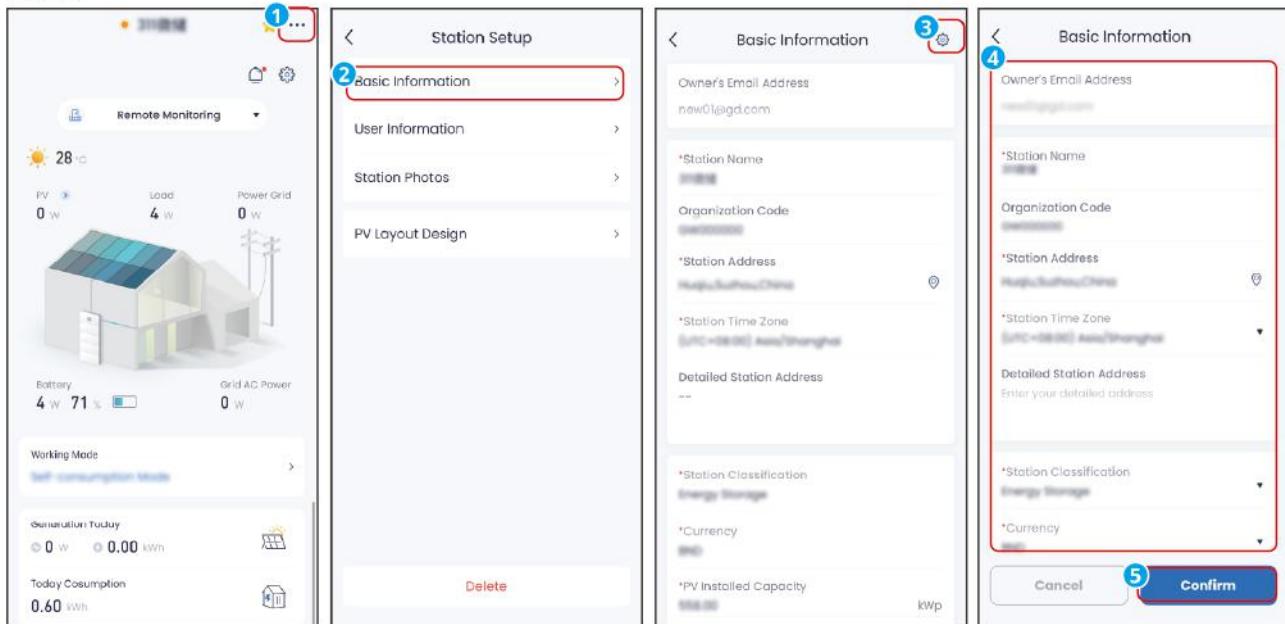
The configuration information of the station can be updated as needed. When the information filled in is inconsistent with the actual situation of the power station, the actual situation of the power station shall prevail.

**Step 1:** (Optional) Select the station to be updated from the station list.

**Step 2:** Tap  > **Basic Information** to check the basic information.

**Step 3:** Tap  to modify the information, and tap **Confirm** to save the changes.

SEMS0012



#### 9.1.7.2.3 Managing Station Visitors

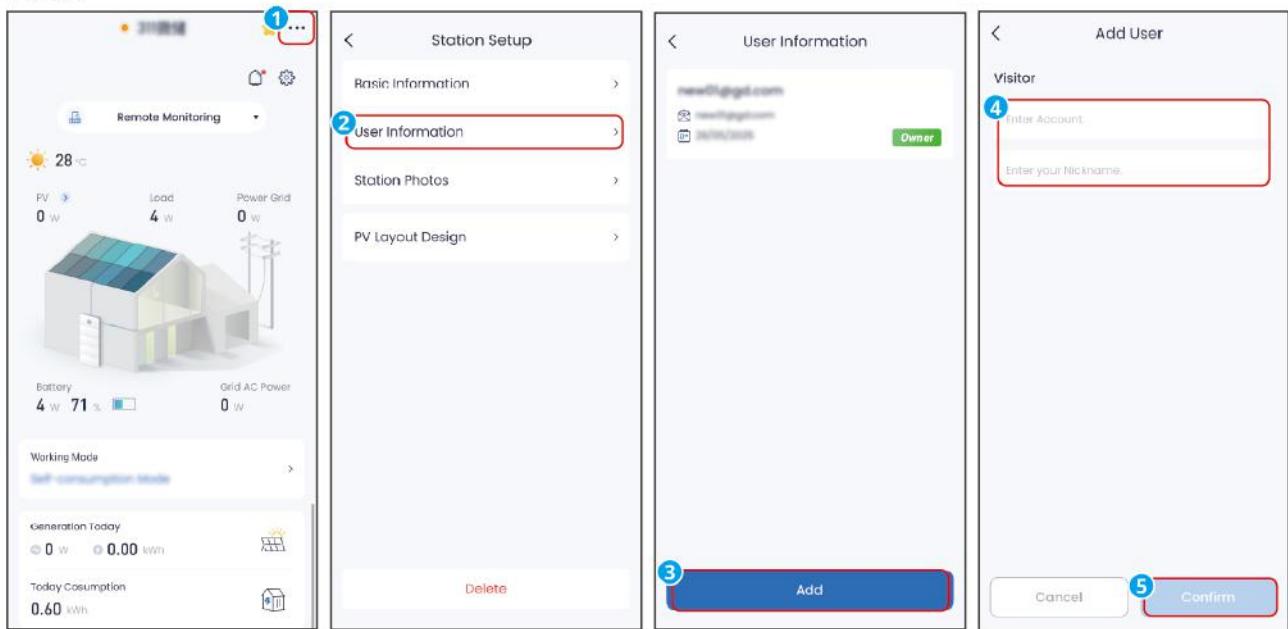
SEMS+ App allows users to add visitors to the power station and view basic information. Visitors have limited access and cannot view all information.

**Step 1:** (Optional) Select the station to be updated from the station list.

**Step 2:** Tap  > **User Information** > **Add**.

**Step 3:** Input the visitor's information and tap **Confirm**.

SEMS0013



To delete a visitor, go to the User Information page, select the visitor, and tap **Delete**.

SEMS0054



#### 9.1.7.2.4 Managing Station Photos

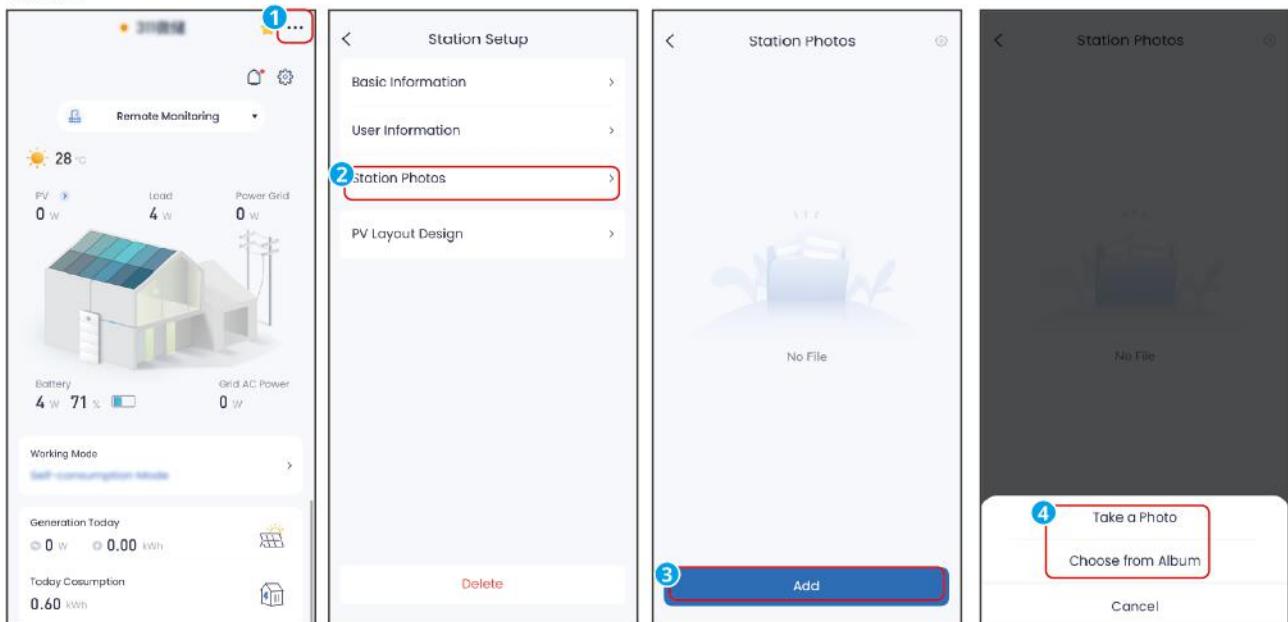
Adding photos to a station helps users find what they need faster.

**Step 1:** (Optional) Select the station to be updated from the station list.

**Step 2:** Tap **••• > Station Photos > Add**.

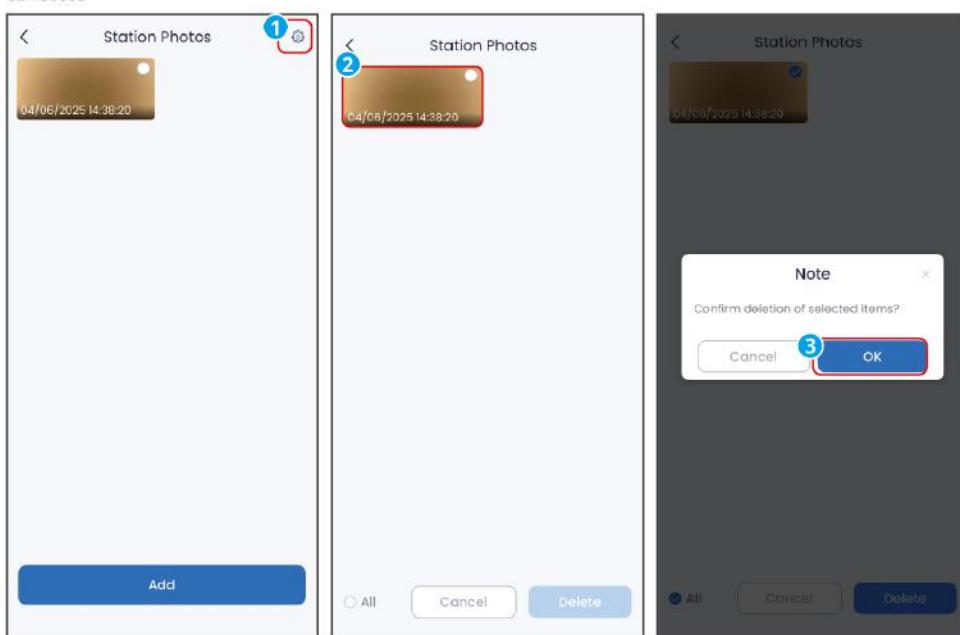
**Step 3:** Follow the prompts to add photos by **Take a Photo** or **Choose from Album**.

SEMS0014



To delete a photo, follow the steps below.

SEMS0055



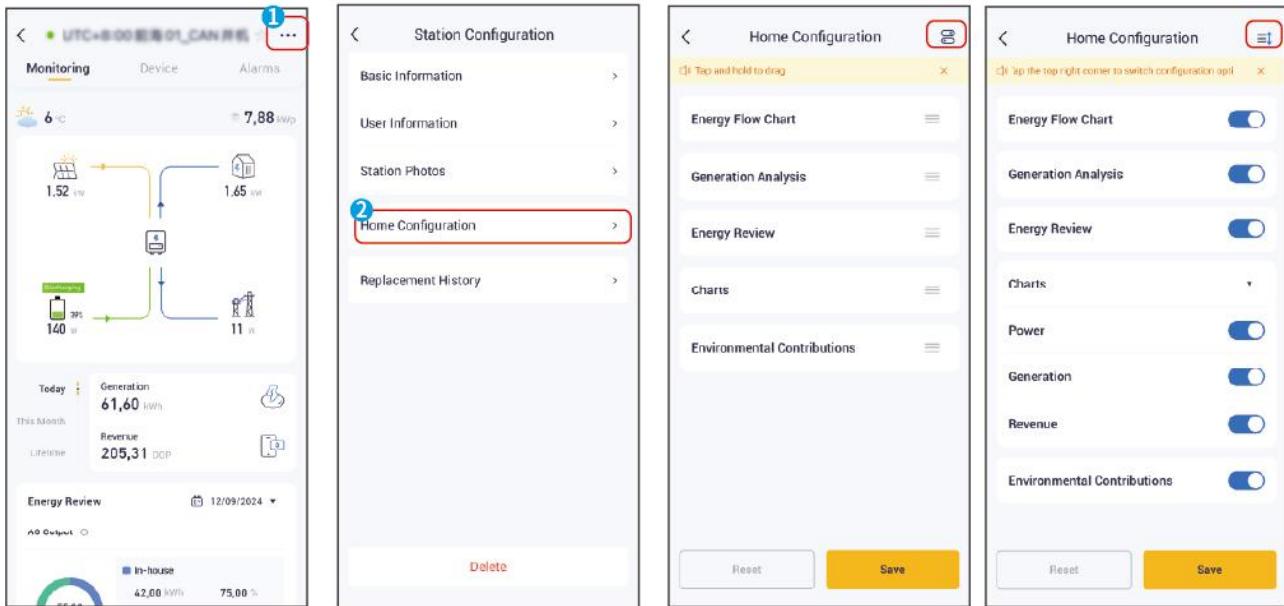
### 9.1.7.2.5 Configuring the Page Information

Change what's shown on the station details page, such as showing, hiding, or repositioning the Energy Flow Chart.

**Step 1:** (Optional) Select the station to be updated from the station list.

**Step 2:** Tap **... > Home Configuration** on the station page.

**Step 3:** Refer to the on-screen prompts to select the information content to be displayed, or adjust the display order of various information based on actual needs.



#### 9.1.7.2.6 Set PV Module Layout

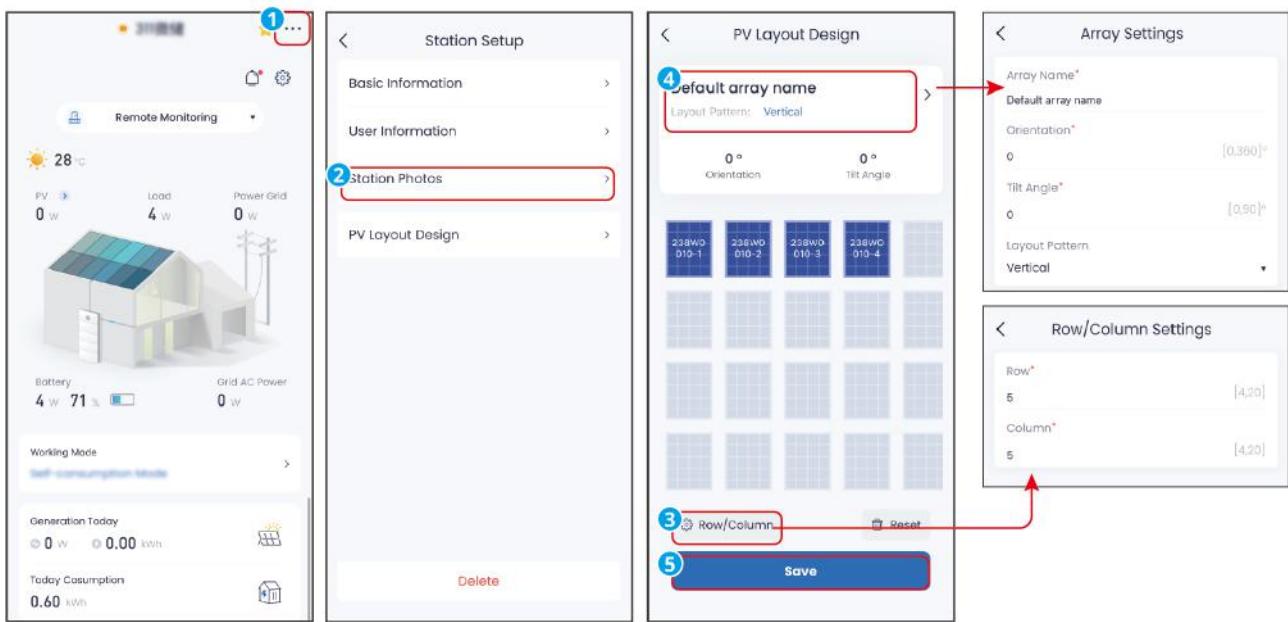
Set the PV Layout Design parameters based on the actual conditions of PV modules. The information here is only for recording the PV layout and will not change the actual PV layout.

**Step 1:** (Optional) Select the station to be updated from the station list.

**Step 2:** Tap **... > PV Layout Design** to enter the interface.

**Step 3:** Tap **Row/Column**, and set the arrangement of modules in each row and each column based on the actual installation of PV modules.

**Step 4:** Tap **Array Name** to enter the **Array Settings** interface, and set the name, angle, and orientation information of the PV array based on the actual situation.



#### 9.1.7.2.7 Deleting a Station

##### NOTICE

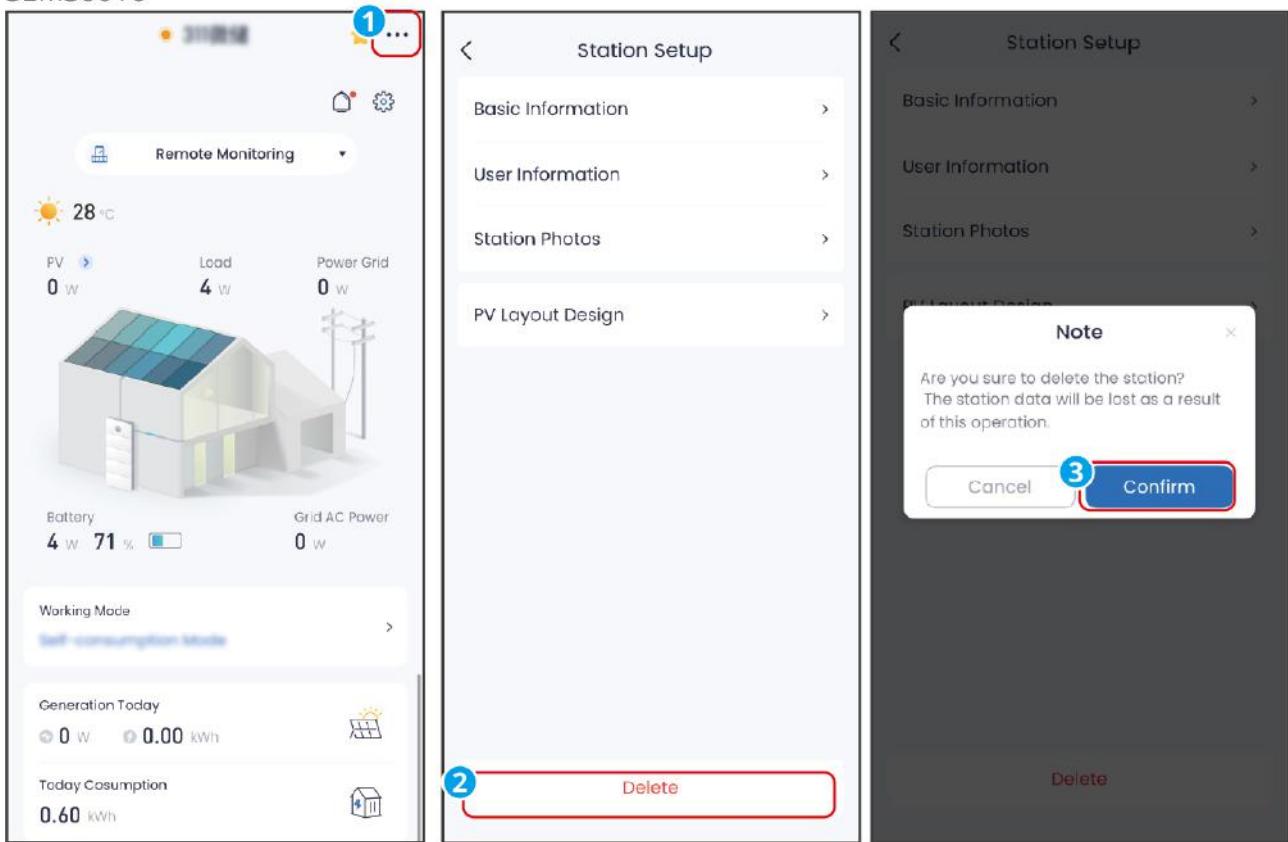
For station visitors, deleting a station means unbinding it from their account.

**Step 1:**(Optional) If there are multiple power stations, tap the power station name to enter the power station details page.

**Step 2:** Tap **...** on the station page.

**Step 3:** Tap **Delete** and **Confirm** to delete the station.

SEMS0016



#### 9.1.7.2.8 Favoriting a Station

To favorite a station, tap the star icon  next to the station name. Tap the icon again to unfavorite it.

Tap  and Select Favorited in the filtering Scope to display all the favorited power stations.



### 9.1.7.3 Managing Devices

#### 9.1.7.3.1 Adding a Device

##### NOTICE

- Supported device types may vary based on the station type.
- If the environmental monitor is connected to a smart logger, add the environmental monitor to the station and view its data.

**Step 1:** Select a station from the station list.

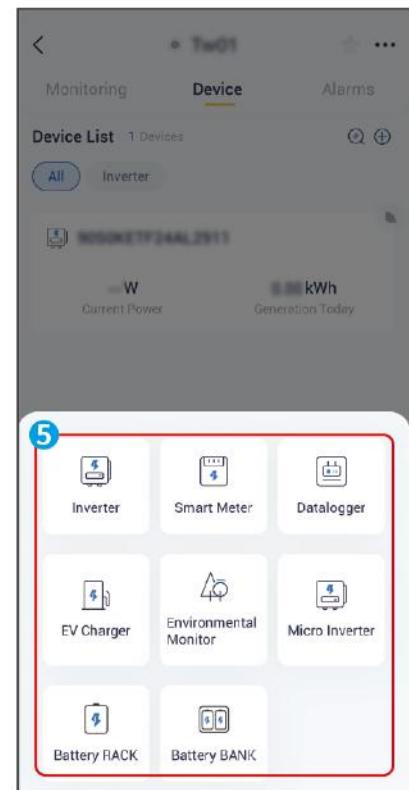
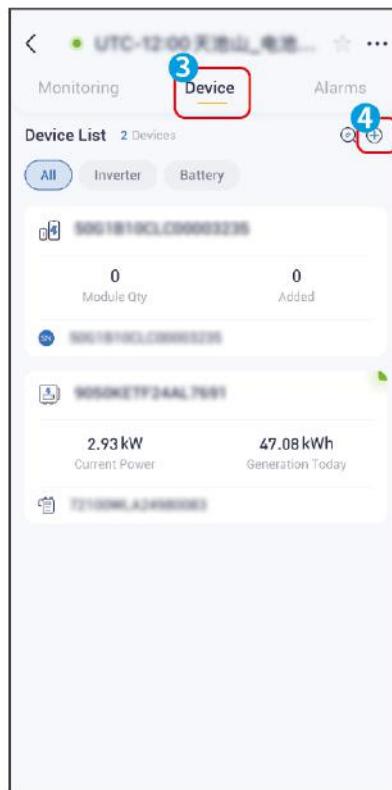
**Step 2:** Tap **Device** >  to enter the device addition interface.

**Step 3:** Select the type of device to add.

**Step 4:** Follow the instructions to scan or manually input device information. To add the scanned devices, choose devices from the scanned device list. To manually add a device, scan the device SN code or input required device information. To add multiple devices, repeat the steps as needed.

**Step 5:** When manually adding devices, if you need to add multiple devices, return to the power station details page and repeat steps 3 and 4.

SEMS0025



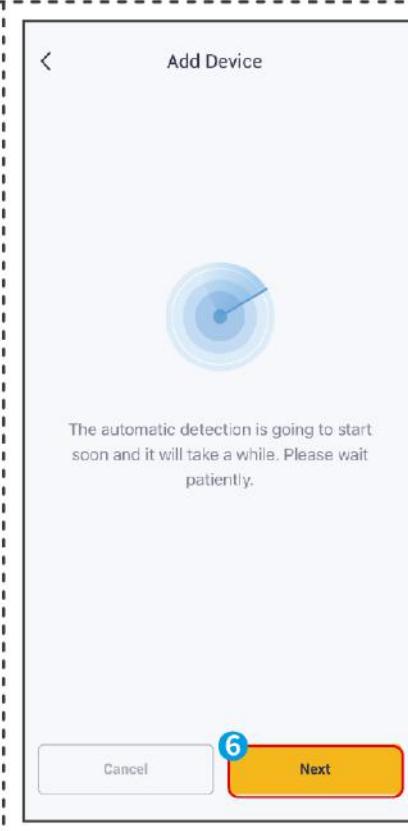
Add Device

Device SN\*  
Please enter your device's SN

Device Name\*  
Please enter your device's Name

Check Code\*  
Enter the correct check code

Submit



The following battery RACK will be added into your station:

7

8 Submit

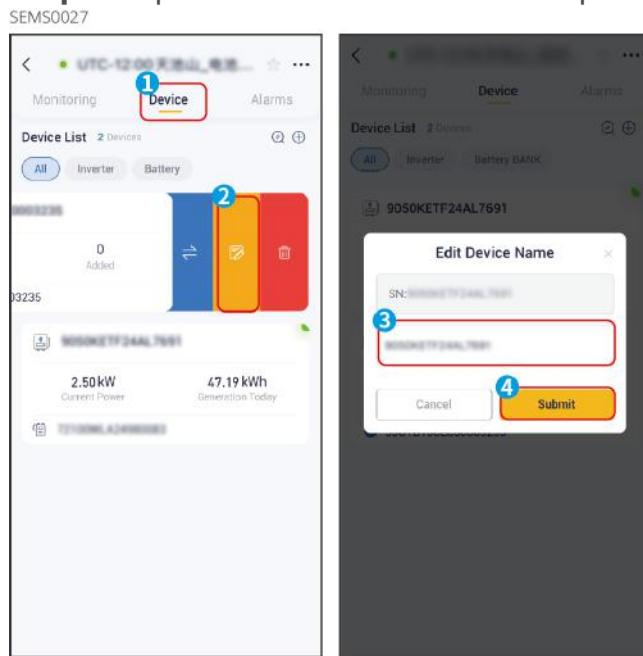
### 9.1.7.3.2 Editing Device Information

The device name can be modified.

**Step 1:**(Optional) If there are multiple power stations, tap he power station name to enter the power station details page.

**Step 2:**Tap **Device** to enter the device page. Select the device and swipe left, tap .

**Step 3:** Input new device name and tap **Submit**.

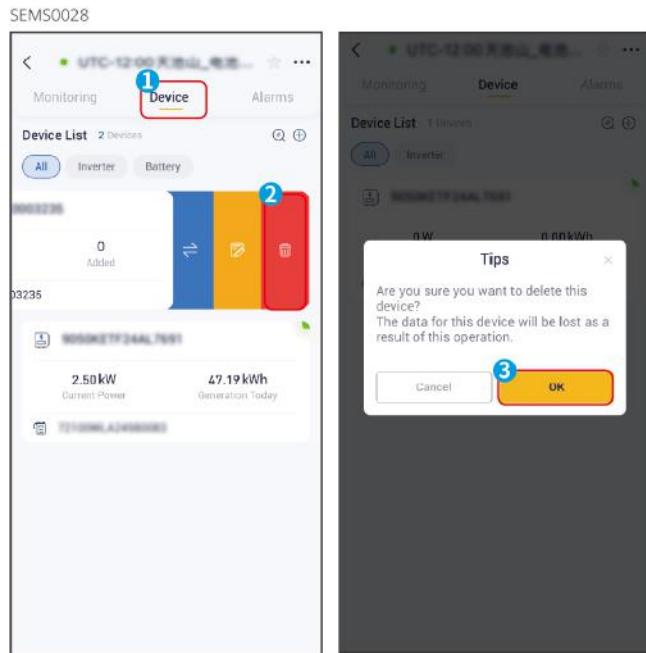


### 9.1.7.3.3 Deleting a Device

**Step 1:**(Optional) If there are multiple power stations, tap he power station name to enter the power station details page.

**Step 2:**Tap **Device** to enter the device page. Select the device and swipe left, tap .

**Step 3:** Read the prompt and tap **OK** to delete the device.



#### 9.1.7.3.4 Upgrade the Firmware

**Step 1:** (Optional) Select the station to be updated from the station list.

**Step 2:** Tap **Device** to open the device details page and select the device to be upgraded.

**Step 3:** Tap the device serial number to enter the **Firmware Version** page. If the upgrade is available, tap **Upgrade** and follow the instructions. Tap  to find the upgrade history.

SEMS0029

The image shows a mobile application interface for SEMS0029. It consists of five panels arranged in a grid:

- Panel 1 (Top Left): Device List**
  - Header: UTC-12:00 无消息, 电池...
  - Buttons: Monitoring, Device (highlighted with a red box), Alarms.
  - Section: Device List (2 Devices)
    - Buttons: All, Inverter, Battery.
    - Table:
|  |  | | |
|---|---|---|---|
| 0 | Module Qty |
| 0 | Added || 9050KETF24AL7681 |
| 2.93 kW | 47.08 kWh |
| Generation Today | |
- Panel 2 (Top Middle): Device Detail**
  - Header: 9050KETF24AL7681
  - Text: Check Code: 001106, Rated Power: 50kW, Connection Time: 18/11/2024, Status: Running.
  - Section: Monitoring (highlighted with a red box)
    - Current Power: 2.93 kW
    - Generation Today: 47.08 kWh
    - Alarm Information: --
    - Total Generation: 943.47 kWh
    - Inner Temperature: 39.20°C
    - Output Power: -8.00 W
    - Output Voltage: 220.40 / 222.60 / 222.30 V
    - Backup Output: 0.00 W
    - DC Voltage / Current: 1
- Panel 3 (Top Right): Firmware Version**
  - Header: Firmware Version
  - Section: ARM (highlighted with a red box)
    - Check Code: 001106
    - Latest Version
  - Section: DSP
    - Latest Version
  - Section: BAT BMS
    - Latest Version
  - Section: BMS-F+25
    - Latest Version
  - Section: BMS-F+50
    - Latest Version
  - Section: BMS-F2/U2
    - Latest Version
- Panel 4 (Bottom Left): Firmware Upgrade (Step 1)**
  - Header: Firmware Upgrade
  - Section: ARM
    - Current Version: 9050KETF24AL7681
    - New Version: 9050KETF24AL7681
    - Instruction of New Version: --
- Panel 5 (Bottom Middle): Firmware Upgrade (Step 2)**
  - Header: Firmware Upgrade
  - Section: ARM
    - Firmware Transfer Successful
    - Current Version: 9050KETF24AL7681
    - New Version: --
    - Instruction of New Version: --
  - Section: Reminder
    - 1. Firmware transfer successful, device internal upgrade in progress...
    - 2. It will take about 15 minutes for the internal upgrade of the device to be completed.
    - 3. During the internal upgrade process of the device, do not set other functions of the device. You can return to browse other data.

#### 9.1.7.4 Managing Device Remotely

## NOTICE

- Set the device parameters via SEMS+ App after creating a plant and adding devices to it.
- Before setting any parameters, read through user manual of the App and the inverter or charger to learn the product functions and features. Incorrectly configured parameters, such as grid settings or start/stop commands, may result in devices failing to connect to the grid, potentially affecting power generation.
- Only trained professionals familiar with local regulations and electrical systems should perform parameter settings.
- Different account permissions allow for remote setting of different parameters. The interface will be displayed based on the actual account in use, and please refer to the actual interface.
- The setting page varies depending on accounts type and device model.

### 9.1.7.4.1 Configuring Hybrid Inverter Parameters

**Step 1:** (Optional) Select the station to be updated from the station list.

**Step 2:** Tap **Device** to enter the device page and choose the device to be configured.

**Step 3:** Tap , read the prompts and set parameters as needed.

SEMS0031

The image displays a series of screenshots from the GoodWe mobile application, illustrating its features for monitoring, control, and safety management of solar power systems.

**1. Device List:** Shows a list of connected devices, including an inverter and a battery. A specific device entry (9050KETF24AL7691) is highlighted with a red box.

**2. Device Detail (9050KETF24AL7691):** Provides detailed information about the selected device, such as Check Code (001106), Rated Power (50kW), Connection Time (18/11/2024), and Status (Running). It also shows real-time data like Current Power (2.93 kW), Generation Today (47.08 kWh), and various operational parameters.

**3. Device Remote Control - Disclaimer:** A mandatory disclaimer page that users must agree to before proceeding. It states that all persons applying for the function must have the necessary qualifications and skills to work with photovoltaic power generation systems, and that the function may cause failure or partial failure of the system.

**4. Device Remote Control - Safety:** A page for selecting a safety code. It lists categories and sub-categories: Europe (26), Oceania (3), America (8), Asia (12), Africa (1), Others (1), Austria (1), Belgium (1), Britain (2), Bulgaria (1), Cyprus (1), Czech (5), Denmark (1), Estonia (1), Finland (4), France (3), and Germany (4). Buttons for Safety, Battery, Mode, and Others are at the bottom.

**5. Device Remote Control - Battery:** Configuration page for the battery. It includes fields for Battery Model, Capacity (Ah), Charge Voltage, Charge Current, Discharge Current, Depth of Discharge (On-Grid), and Depth of Discharge (Off-grid). It also includes a note about the maximum charge voltage (200V and 850V).

**6. Device Remote Control - Mode:** Configuration page for system modes. It includes Working Mode (Self-use mode), On-Grid Power Limitation, Maximum On-Grid output power, Power Factor, Q(U), and Cos φ (P).

**7. Device Remote Control - Others:** Configuration page for other system settings. It includes Backup Supply (with a note about On-Grid mode), Shadow Scan (with a note about panel shading), and a note about reactive power curves.

**8. Bottom Navigation Bar:** Includes icons for Safety, Battery, Mode, and Others, each with a red box highlighting the 'Battery' icon.

**9. Bottom Navigation Bar:** Includes icons for Safety, Mode, and Others, each with a red box highlighting the 'Mode' icon.

**10. Bottom Navigation Bar:** Includes icons for Safety, Battery, Mode, and Others, each with a red box highlighting the 'Others' icon.

No.	Parameters	Description
1	Safety	Set the safety country in compliance with local grid standards and application scenario of the inverter.
Battery		
2	Battery Model	Set the model of the connected battery.
3	Depth of Discharge (On-Grid)	The maximum depth of discharge of the battery when the system is working on-grid.

No.	Parameters	Description
4	Depth of Discharge (Off-Grid)	The maximum depth of discharge of the battery when the system is working off-grid.
5	Backup SOC Holding	The battery will be charged to preset SOC protection value by utility grid or PV when the system is running on-grid. So that the battery SOC is sufficient to maintain normal working when the system is off-grid.
6	SOC Protection	Start battery protection when the battery capacity is lower than the Depth of Discharge.

No.	Parameters	Description
7	Battery Heating	<p>When a battery with heating function is connected, this option will be displayed on the interface. After enabling the battery heating function, when the battery temperature does not support battery startup, PV power generation or purchased electricity will be used to heat the battery.</p> <p>Heating modes:</p> <ul style="list-style-type: none"> <li>• GW5.1-BAT-D-G20/GW8.3-BAT-D-G20 <ul style="list-style-type: none"> <li>◦ Low-power mode: Maintain the minimum power input capability of the battery. It turns on when the temperature is below -9°C and turns off when the temperature is -7°C or higher.</li> <li>◦ Medium-power mode: Maintain moderate power input capability of the battery. It turns on when the temperature is below 6°C and turns off when the temperature is 8°C or higher.</li> <li>◦ High-power mode: Maintain high power input capability of the battery. It turns on when the temperature is below 11°C and turns off when the temperature is 13°C or higher.</li> </ul> </li> <li>• GW14.3-BAT-LV-G10 <ul style="list-style-type: none"> <li>◦ Low-power mode: Maintain the minimum power input capability of the battery. It turns on when the temperature is below 5°C and turns off when the temperature is 7°C or higher.</li> <li>◦ Medium-power mode: Maintain moderate power input capability of the battery. It turns on when the temperature is below 10°C and turns off when the temperature is 12°C or higher.</li> <li>◦ High-power mode: Maintain high power input capability of the battery. It turns on when the temperature is below 20°C and turns off when the temperature is 22°C or higher.</li> </ul> </li> </ul>
8	Daily Heating Period	Set the battery heating time period based on actual needs.

No.	Parameters	Description
9	Battery Wake-up	After being enabled, the battery can be woken up when it shuts down due to undervoltage protection.
10	Battery Breathing Light	<ul style="list-style-type: none"> <li>Only applicable to the ESA 3-10kW inverter series. Set the blinking duration of the device's breathing light. Options available: Always on, Always off, 3min.</li> <li>The default mode is to stay on for three minutes after power-on and then turn off automatically.</li> </ul>
Mode		
11	Working Mode	<p>Set the working mode based on actual needs.</p> <ul style="list-style-type: none"> <li>Self-use mode: <ul style="list-style-type: none"> <li>Back-up mode: The back-up mode is mainly applied to the scenario where the grid is unstable. When the grid is disconnected, the inverter turns to off-grid mode and the battery will supply power to the load; when the grid is restored, the inverter switches to on-grid mode.</li> <li>Eco mode: It is recommended to use economic mode in scenarios when the peak-valley electricity price varies a lot. Select Economic mode only when it meets the local laws and regulations. Set the battery to charge mode during Valley period to charge battery with grid power. And set the battery to discharge mode during Peak period to power the load with the battery.</li> </ul> </li> <li>Smart charging: In some countries/regions, the PV power feed into the utility grid is limited. Select Smart Charging to charge the battery using the surplus power to minimize PV power waste.</li> <li>Peak shaving mode: Peak shaving mode is mainly applicable to peak power limited scenarios. When the total power consumption of the load exceeds the power consumption quota in a short period of time, battery discharge can be used to reduce the power exceeding the quota.</li> </ul>

No.	Parameters	Description
12	On-Grid Power Limitation	Enable On-Grid Power Limitation when power limiting is required by local grid standards and requirements.
13	Maximum On-Grid Output Power	Set the value based on the actual maximum power feed into the utility grid.
14	Power Factor	Set the power factor based on actual needs.
15	Q(U)	Enable Q(U) Curve when it is required by local grid standards and requirements.
16	COS( $\varphi$ )	Enable Cos $\varphi$ Curve when it is required by local grid standards and requirements.
17	P(F)	Enable P(F) Curve when it is required by local grid standards and requirements.
Others		
18	Backup Supply	After enabling Backup Supply, the battery will power the load connected to the BACK-UP port of the inverter to ensure Uninterrupted Power Supply when the power grid fails.
19	Shadow Scan	Enable Shadow Scan when the PV panels are severely shadowed to optimize the power generation efficiency.

# 10 System Management

## 10.1 Power OFF the System

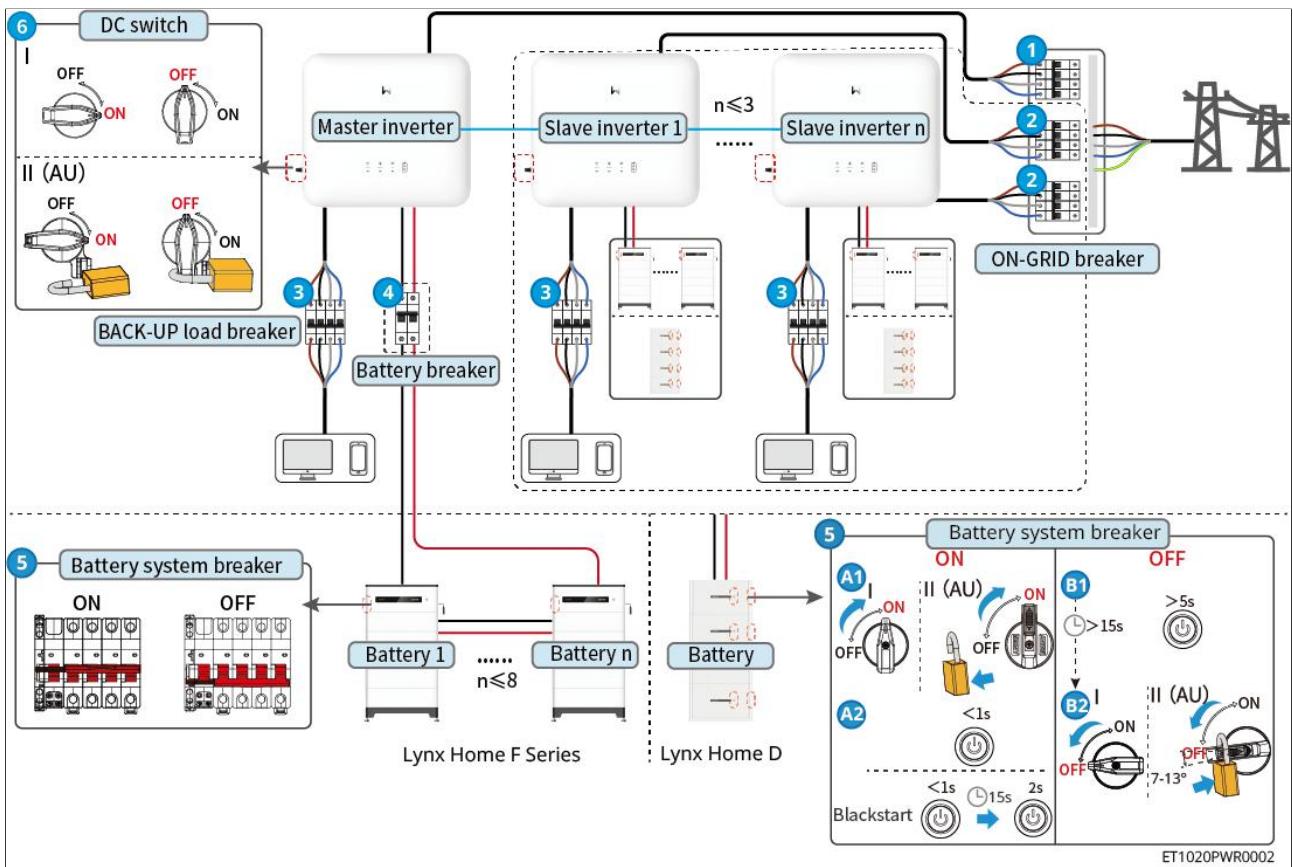
### DANGER

- When performing operation and maintenance on equipment within the system, please power down the system. Operating equipment while energized may cause equipment damage or risk of electric shock.
- After the equipment is powered off, internal components require a certain amount of time to discharge. Please wait according to the label's time requirement until the equipment is completely discharged.
- Restarting the battery should be performed using the air switch power-on method.
- When shutting down the battery system, strictly adhere to the battery system power-down requirements to prevent damage to the battery system.
- When there are multiple batteries in the system, powering down any one battery will power down all batteries.

### NOTICE

- The circuit breakers between the inverter and the battery, and between battery systems, must be installed in accordance with local laws and regulations.
- To ensure effective protection of the battery system, keep the cover plate of the battery system switch closed. The protective cover should automatically close after being opened. If the battery system switch is not used for a long time, secure it with screws.

### Power OFF Process



Power ON/OFF Steps: 1 → 2 → 3 → 4 → 5 → 6

④ : Configure according to local laws and regulations.

## 10.2 Device Removal

### DANGER

- Ensure the device is powered off.
- Wear personal protective equipment when operating the device.
- Use standard disassembly tools when removing terminal blocks to avoid damaging the terminals or the device.
- Unless otherwise specified, device disassembly follows the reverse order of assembly, and this document will not reiterate this further.

1. Turn off the system.

2. Use labels to mark the types of cables connected in the system.
3. Disconnect the connecting cables of the inverter, battery, smart meter in the system, such as: DC cables, AC cables, communication cables, PE cable.
4. Remove devices such as smart communication rod, inverter, battery, smart meter.
5. Store the devices properly. If they need to be reused later, ensure that the storage conditions meet the requirements.

## 10.3 Device Decommissioning

If the device can no longer be used and needs to be decommissioned, dispose of it in accordance with the requirements of local regulations for the handling of electronic waste in the country or region where it is located. The device must not be disposed of as regular municipal waste.

## 10.4 Regular Maintenance

### WARNING

- If you identify any issues that may affect the battery or the energy storage inverter system, contact customer support. It is prohibited to disassemble the device on your own.
- If you find that the internal copper wires of the conductors are exposed, do not touch them. There is a risk of high voltage. Contact customer support. It is prohibited to disassemble the device on your own.
- In the event of other unexpected situations, immediately contact customer support. Follow the instructions of the service personnel or wait for their arrival and on-site intervention.

Maintenance Content	Maintenance Method	Maintenance Period	Maintenance Purpose
System Cleaning	Check for foreign objects or dust on heat sinks, fans, and air intake/exhaust vents. Check if the installation space meets requirements and if debris has accumulated around the equipment.	Once every six months	Prevent failures caused by overheating.
System Installation	Check if the equipment is securely installed and if mounting screws are loose. Check if the equipment's external casing is damaged or deformed.	Once every six months to once a year	Confirm the stability of the equipment installation.
Electrical Connections	Check if electrical connections are loose, if cable insulation is damaged, and if copper conductors are exposed.	Once every six months to once a year	Confirm the reliability of electrical connections.
Sealing	Check if the gaskets at cable entry ports meet requirements. If gaps are too large or ports are not sealed, resealing is necessary.	Once a year	Confirm the machine is sealed and its waterproofing is intact.
Battery Maintenance	If the battery has not been used for a long time or has not been fully charged, regular recharging is recommended.	Once every 15 days	Protect battery lifespan.

## 10.5 Troubleshooting

### 10.5.1 Viewing Detailed Fault/Warning Information

All detailed information about energy storage system faults and warnings is displayed in the **[SolarGo App]** and **[SEMS+ APP]**. If an abnormality occurs with your product and you do not see relevant fault information in the **[SolarGo App]** and **[SEMS+ APP]**, please contact the service center.

- **SolarGo App**

Via **[Home] > [Parameters] > [Warnings]**, view the energy storage system warning information.

- **SEMS+ APP**

1. Open the SEMS+ App and log in with any account.
2. Via **[Power Plant] > [Warnings]**, you can view information about all power plant faults.
3. Click on a specific fault name to view details such as the occurrence time, possible causes, and solution method.

## **10.5.2 Fault Information and Resolution Methods**

Please troubleshoot according to the following methods. If these methods do not help, contact the service center.

When contacting the service center, gather the following information to enable a quick resolution of the problem.

1. Product information, such as serial number, software version, device installation time, fault occurrence time, fault occurrence frequency, etc.
2. Device installation environment, such as weather conditions, whether components are shaded or have shadows, etc. For problem analysis, it is recommended to provide photos, videos, and other files from the installation environment.
3. Grid status.

### **10.5.2.1 System Troubleshooting**

If a problem occurs that is not listed, or if the problem or abnormality cannot be prevented according to the instructions, immediately stop system operation and contact your seller immediately.

Order	Fault	Solution
1	Cannot find the wireless signal of the smart communication module	<ol style="list-style-type: none"> <li>1. Ensure no other device is connected to the smart communication module's wireless signal.</li> <li>2. Ensure the SolarGo app is updated to the latest version.</li> <li>3. Ensure the smart communication module is powered correctly and the blue indicator light is blinking or steadily lit.</li> <li>4. Ensure the smart device is within the communication range of the smart communication module.</li> <li>5. Refresh the device list in the app.</li> <li>6. Restart the inverter.</li> </ol>
2	Cannot connect to the wireless signal of the smart communication module	<ol style="list-style-type: none"> <li>1. Ensure no other device is connected to the smart communication module's wireless signal.</li> <li>2. Restart the inverter or communication module and try reconnecting to its wireless signal.</li> <li>3. Ensure Bluetooth pairing and encryption were successful.</li> </ol>
3	Cannot find the router's SSID	<ol style="list-style-type: none"> <li>1. Place the router closer to the smart communication module or use a WiFi repeater to boost the WiFi signal.</li> <li>2. Reduce the number of devices connected to the router.</li> </ol>
4	After completing all configuration, the smart communication module does not connect to the router	<ol style="list-style-type: none"> <li>1. Restart the inverter.</li> <li>2. Check if the network name (SSID), encryption type, and password in the WiFi configuration match the router settings.</li> <li>3. Restart the router.</li> <li>4. Place the router closer to the smart communication module or use a WiFi repeater to boost the WiFi signal.</li> </ol>

Order	Fault	Solution
5	After completing all configuration, the smart communication module does not connect to the server	Restart the router and the inverter.

#### 10.5.2.2 Inverter Troubleshooting

fault code	fault name	fault cause	Troubleshooting recommendation
F01	Grid disconnected	1. Utility grid power outage. 2. AC line or AC Switch disconnected.	1. The alarm automatically disappears after Grid connected recovery. 2. Check whether the AC line or AC Switch is disconnected.
F02	Grid Overvoltage	Utility grid voltage exceeds the allowable range, or the duration of overvoltage surpasses the high voltage ride-through setting.	1. If it occurs occasionally, it may be due to a temporary abnormality in Utility grid. Inverter will resume normal operation after detecting that Utility grid is functioning properly, without requiring manual intervention. 2. If it occurs frequently, check whether Utility grid voltage is within the allowable range. • If the Utility grid voltage

fault code	fault name	fault cause	Troubleshooting recommendation
			<p>exceeds the permissible range, please contact the local power operator.</p> <ul style="list-style-type: none"> <li>• If the Utility gridvoltage is within the allowable range, it is necessary to modify the InverterGrid Overvoltage point after obtaining approval from the local power operator.HVRTEnable or disable the Grid Overvoltage function.</li> </ul> <p>3. If the issue persists for an extended period, please check whether the AC-side breaker and output cables are properly connected.</p>
F03	Grid Undervoltage	Utility gridvoltage is below the permissible range, or the duration of low voltage exceeds the low voltage ride-through setting value.	<ol style="list-style-type: none"> <li>1. If it occurs occasionally, it may be due to a temporary anomaly in Utility grid. The Inverter will resume normal operation after detecting that Utility grid is functioning properly, without requiring manual intervention.</li> <li>2. If it occurs frequently, check whether Utility grid voltage is within the</li> </ol>

fault code	fault name	fault cause	Troubleshooting recommendation
			<p>allowable range.</p> <ul style="list-style-type: none"> <li>• If Utility gridvoltage exceeds the permissible range, please contact the local power operator.</li> <li>• If the Utility gridvoltage is within the allowable range, it is necessary to modify the InverterGrid Undervoltage point after obtaining consent from the local power operator.LVRTEnable or disable the Grid Undervoltage function.</li> </ul> <p>3. If the issue persists for an extended period, please check whether the AC-side breaker and output cables are properly connected.</p>
F04	Grid Rapid Overvoltage	Abnormal detection of Utility gridvoltage or ultra-high voltage triggers fault.	<p>1. If it occurs occasionally, it may be due to a temporary abnormality in Utility grid. Inverter will resume normal operation after detecting that Utility grid is normal, without requiring manual intervention.</p> <p>2. If it occurs frequently, check whether Utility grid</p>

fault code	fault name	fault cause	Troubleshooting recommendation
			<p>voltage is within the allowable range.</p> <ul style="list-style-type: none"> <li>• If Utility gridvoltage exceeds the permissible range, please contact the local power operator.</li> <li>• If the Utility gridvoltage is within the allowable range, it is necessary to modify the InverterGrid Undervoltage point after obtaining consent from the local power operator.LVRTEnable or disable the Grid Undervoltage function.</li> </ul> <p>3. If the issue persists for an extended period, please check whether the breaker on the AC side and the output cables are properly connected.</p>

fault code	fault name	fault cause	Troubleshooting recommendation
F05	10minOvervoltage Protection	In 10min, the sliding average of Utility grid voltage exceeds the safety regulation range.	<ol style="list-style-type: none"> <li>1. If it occurs occasionally, it may be due to a temporary abnormality in Utility grid. Inverter will resume normal operation after detecting that Utility grid is functioning properly, without requiring manual intervention.</li> <li>2. Check whether Utility grid voltage has been operating at a high voltage for an extended period. If this occurs frequently, verify whether Utility grid voltage is within the allowable range.</li> </ol> <ul style="list-style-type: none"> <li>• If the Utility grid voltage exceeds the permissible range, please contact the local power operator.</li> <li>• If the Utility grid voltage is within the allowable range, the Utility grid must be modified with the consent of the local power operator. 10minOvervoltage Protection point.</li> </ul>

fault code	fault name	fault cause	Troubleshooting recommendation
F06	Grid Overfrequency	<p>Utility grid anomaly: Utility grid actual Frequency exceeds local Utility grid standard requirements.</p>	<ol style="list-style-type: none"> <li>1. If it occurs occasionally, it may be due to a temporary anomaly in Utility grid. The Inverter will resume normal operation after detecting that Utility grid is functioning properly, without requiring manual intervention.</li> <li>2. If frequent occurrences, check whether Utility grid Frequency is within the allowable range. <ul style="list-style-type: none"> <li>• If Utility gridFrequency exceeds the permissible range, please contact the local power operator.</li> <li>• If Utility gridFrequency is within the allowable range, the Grid Overfrequency point needs to be modified after obtaining consent from the local power operator.</li> </ul> </li> </ol>

fault code	fault name	fault cause	Troubleshooting recommendation
F07	Grid Underfrequency	Utility grid anomaly: Utility grid actual Frequency is below the local Utility grid standard requirement.	<p>1. If it occurs occasionally, it may be due to a temporary anomaly in Utility grid. The Inverter will resume normal operation after detecting that Utility grid is functioning properly, without requiring manual intervention.</p> <p>2. If it occurs frequently, please check whether Utility grid and Frequency are within the allowable range.</p> <ul style="list-style-type: none"> <li>• If Utility gridFrequency exceeds the permissible range, please contact the local power operator.</li> <li>• If the Utility gridFrequency is within the allowable range, the Grid Overfrequency point needs to be modified after obtaining consent from the local power operator.</li> </ul>

fault code	fault name	fault cause	Troubleshooting recommendation
F08	Grid Frequency Instability	Utility grid anomaly: Utility grid actual Frequency variation rate does not comply with local Utility grid standard.	<p>1. If it occurs occasionally, it may be due to a temporary abnormality in Utility grid. Inverter will resume normal operation after detecting that Utility grid is normal, without requiring manual intervention.</p> <p>2. If it occurs frequently, check whether Utility grid and Frequency are within the allowable range.</p> <ul style="list-style-type: none"> <li>• If Utility gridFrequency exceeds the permissible range, please contact the local power operator.</li> <li>• If Utility gridFrequency is within the allowable range, please contact your dealer or after-sales service center.</li> </ul>

fault code	fault name	fault cause	Troubleshooting recommendation
F163	Grid Phase Instability	Utility grid anomaly: Utility grid voltage phase variation rate does not comply with local Utility grid standard.	<p>1. If it occurs occasionally, it may be due to a temporary abnormality in Utility grid. Inverter will resume normal operation after detecting that Utility grid is normal, without requiring manual intervention.</p> <p>2. If it occurs frequently, check whether Utility grid and Frequency are within the allowable range.</p> <ul style="list-style-type: none"> <li>• If Utility gridFrequency exceeds the permissible range, please contact the local power operator.</li> <li>• If Utility gridFrequency is within the allowable range, please contact your dealer or after-sales service center.</li> </ul>

fault code	fault name	fault cause	Troubleshooting recommendation
F09	Anti-islanding Protection	<p>Utility grid has been disconnected, maintaining Utility grid voltage due to the presence of load. According to safety regulation Protection, on-grid has been stopped.</p>	<p>1. If it occurs occasionally, it may be due to a temporary abnormality in Utility grid. Inverter will resume normal operation after detecting that Utility grid is normal, without requiring manual intervention.</p> <p>2. If it occurs frequently, check whether Utility grid and Frequency are within the allowable range.</p> <ul style="list-style-type: none"> <li>• If Utility gridFrequency exceeds the permissible range, please contact the local power operator.</li> <li>• If the Utility gridFrequency is within the allowable range, please contact your dealer or after-sales service center.</li> </ul>
F10	LVRT Undervoltage	<p>Utility grid anomaly: Utility grid voltage duration exceeds the specified high-low transition time limit.</p>	

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F11	HVRT Overvoltage	Utility grid anomaly: Utility grid voltage duration exceeds the specified high-low transition time.	<p>1. If it occurs occasionally, it may be due to a temporary abnormality in Utility grid. Inverter will resume normal operation after detecting that Utility grid is normal, without requiring manual intervention.</p> <p>2. If this occurs frequently, please check whether Utility grid, voltage, and Frequency are within the allowable range and stable. If not, contact the local power operator; if yes, contact your dealer or after-sales service center.</p>
F43	Grid Waveform Abnormal	Utility grid anomaly: Utility grid voltage detection triggered fault due to abnormality.	
F44	Grid Phase Loss	Utility grid anomaly: Utility grid voltage has a single-phase voltage dip.	

fault code	fault name	fault cause	Troubleshooting recommendation
F45	Grid Voltage Imbalance	Utility grid phase voltage difference is too large.	<p>1. If it occurs occasionally, it may be due to a temporary abnormality in Utility grid. Inverter will resume normal operation after detecting that Utility grid is normal, without requiring manual intervention.</p> <p>2. If it occurs frequently, please check whether Utility grid, voltage, and Frequency are within the allowable range and stable. If not, contact the local power operator; if yes, contact your dealer or after-sales service center.</p>
F46	Grid Phase Sequence Failure	Inverter and Utility grid wiring abnormality: wiring is not in positive sequence	<p>1. Check whether the wiring of Inverter and Utility grid is in positive sequence. After the wiring is corrected (e.g., by swapping any two live wires), fault will automatically disappear.</p> <p>2. If the wiring is correct and fault persists, please contact the dealer or GoodWe Customer Service Center.</p>

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F47	Grid Rapid Shutdown Protection	Quickly shut down the output upon detecting the Grid disconnected operating condition.	1. The Grid connected automatically disappears after recovery.
F48	Utility grid neutral line loss	Split-phase Utility grid neutral loss	1. The alarm automatically disappears after Grid connected recovery. 2. Check whether the AC line or AC Switch is disconnected.
F160	EMS/Forced off-grid	EMSIssue forced off-grid command, but the off-grid function is not enabled.	Enable off-grid function
F161	Passive Anti-islanding Protection	-	-
F162	Grid Type Fault	Actual Grid type (two-phase or split-phase) does not match the set safety regulations.	Switch the corresponding safety regulations according to the actual Grid type.

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F12	30mAGfciProtection	During operation, the input-to-ground insulation resistance becomes low.	<p>1. If it occurs occasionally, it may be caused by temporary abnormalities in the external circuit. The fault will clear automatically and resume normal operation without manual intervention.</p> <p>2. If the issue occurs frequently or persists for an extended period without recovery, please check whether the PV String ground impedance is too low.</p>
F13	60mAGfciProtection	During operation, the input-to-ground insulation resistance becomes low.	<p>1. If it occurs occasionally, it may be caused by temporary abnormalities in the external circuit. After the fault is cleared, normal operation will resume without manual intervention.</p> <p>2. If the issue occurs frequently or persists for an extended period, please check whether the PV String ground impedance is too low.</p>

fault code	fault name	fault cause	Troubleshooting recommendation
F14	150mAGfciProtection	During operation, the input-to-ground insulation resistance becomes low.	<p>1. If it occurs occasionally, it may be caused by temporary abnormalities in the external circuit. The fault will clear automatically and resume normal operation without manual intervention.</p> <p>2. If the issue occurs frequently or persists for an extended period, please check whether the PV String ground impedance is too low.</p>
F15	Gfcislowly varying Protection	During the operation of Inverter, the input-to-ground insulation resistance becomes low.	<p>1. If it occurs occasionally, it may be caused by temporary abnormalities in the external circuit. It will return to normal operation after fault is cleared, without requiring manual intervention.</p> <p>2. If the issue occurs frequently or persists for an extended period, please check whether the PV String ground impedance is too low.</p>

fault code	fault name	fault cause	Troubleshooting recommendation
F16	DCIPrimary Protection	The DC component of the inverter output current exceeds the safety regulations or the default allowable range of the equipment.	<p>1. If the abnormality is caused by an external fault, the Inverter will automatically resume normal operation after the fault disappears, without requiring manual intervention.</p> <p>2. If this alarm occurs frequently and affects the normal power generation of the power station, please contact the distributor or GoodWe after-sales service center.</p>
F17	DCISecondary Protection	The DC component of the inverter output current exceeds the safety regulations or the default allowable range of the machine.	<p>1. If the abnormality is caused by an external fault, the Inverter will automatically resume normal operation after the fault disappears, without requiring manual intervention.</p> <p>2. If this alarm occurs frequently and affects the normal power generation of the power station, please contact the distributor or GoodWe after-sales service center.</p>

fault code	fault name	fault cause	Troubleshooting recommendation
F18	Low Insulation Resistance	<p>1. PV String is short-circuited to ground with Protection.</p> <p>2. The environment of PV String Installation is consistently humid, and the line-to-ground insulation is poor.</p> <p>3. Battery port line-to-ground Low Insulation Resistance.</p>	<p>1. Check the impedance between PV String/Battery port and ground Protection. A resistance greater than 80kΩ is normal. If the measured resistance is less than 80kΩ, locate and rectify the short circuit point.</p> <p>2. Check whether the PE cable of the Inverter is properly connected.</p> <p>3. If it is confirmed that the impedance is indeed lower than the default value in rainy weather, please reset the "Inverter" "insulation resistanceProtection point" via the App.</p> <p>Australia and New Zealand markets Inverter. In the event of insulation resistance fault, alarms can also be triggered through the following methods:</p> <p>1. Inverter is equipped with a buzzer, which will sound continuously for 1 minute when a fault occurs; if the fault is not resolved, the buzzer will sound again every 30</p>

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
			<p>minutes.</p> <p>2. If Inverter is added to the monitoring platform and the alarm notification method is configured, alarm information can be sent to customers via email.</p>
F19	Grounding Abnormal	<p>1. The PE cable of Inverter is not connected.</p> <p>2. When the output of PV String is grounded, the output side of Inverter is not connected to an isolation transformer.</p>	<p>1. Please confirm whether the Inverter of PE cable is not connected properly.</p> <p>2. In the scenario where the output of PV String is grounded, please confirm whether the output side of Inverter is connected to an isolation transformer.</p>
F49	L-PE Short Circuit	Output phase line toPELow impedance or short circuit	<p>Detect output phase line toPELow impedance, find out Locations with low impedance and repair them.</p>

fault code	fault name	fault cause	Troubleshooting recommendation
F50	DCVPrimary Protection	Abnormal load fluctuation	<p>1. If the abnormality is caused by an external fault, the Inverter will automatically resume normal operation after the fault disappears, without requiring manual intervention.</p> <p>2. If this alarm occurs frequently and affects the normal power generation of the power station, please contact the distributor or GoodWe after-sales service center.</p>
F51	DCVSecondary Protection	Abnormal load fluctuation	<p>1. If the abnormality is caused by an external fault, the Inverter will automatically resume normal operation after the fault disappears, without requiring manual intervention.</p> <p>2. If this alarm occurs frequently and affects the normal power generation of the power station, please contact the distributor or GoodWe after-sales service center.</p>

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F20	Hardware power limit Protection	Abnormal load fluctuation	<p>1. If the abnormality is caused by an external fault, the Inverter will automatically resume normal operation after the fault disappears, without requiring manual intervention.</p> <p>2. If this alarm occurs frequently and affects the normal power generation of the power station, please contact the distributor or GoodWe after-sales service center.</p>
F21	Internal Comm Loss	Reference specific subcode reason	Disconnect the AC output side switch and DC input side switch, 5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F52	Leakage currentGFCIMultiple fault shutdowns	North American safety regulations require that after multiple fault, the system must not automatically recover and requires manual intervention or waiting.24hPost-recovery	<ol style="list-style-type: none"> <li>1. Please check if the PV String ground impedance is too low.</li> </ol>
F53	DC arcAFCIMultiple fault shutdowns	North American safety regulations require that after multiple fault, the system must not automatically recover and requires manual intervention or waiting.24hpost-recovery	<ol style="list-style-type: none"> <li>1. After the machine is re-on-grid, check whether the voltage current of each circuit is abnormally reduced to zero.</li> <li>2. Check whether the DC-side terminal is securely connected.</li> </ol>
F54	External Comm Loss	Inverter external device communication lost, possibly due to peripheral power supply issues, Communication Protocols mismatch, or unconfigured corresponding peripherals.	Judgment is made based on the actual model and detection enable bits. Peripherals not supported by certain models will not be detected.

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F55	Back-upport overload fault	1. Prevent Inverter from continuous overload output.	1. Disconnect some off-grid loads to reduce the off-grid output power of the inverter.
F56	Back-upport overvoltage fault	2. Prevent damage to the load caused by Inverter output overvoltage.	1. If it occurs occasionally, it may be caused by load switching and does not require manual intervention. 2. If it occurs frequently, please contact the dealer or GoodWe after-sales service center.
F107	On-grid PWM Sync Failure	Abnormal occurrence in carrier synchronization on-grid	1Check if the synchronization line connection is normal. 2Check if the master-slave configuration is normal. 3Disconnect the AC output side switch and DC input side switch,5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F57	External connectionBoxfault	Waiting for grid disconnectionBoxExcessive relay switching time	<ol style="list-style-type: none"> <li>1. InspectionBoxIs it functioning properly;</li> <li>2. InspectionBoxIs the communication wiring correct?</li> </ol>
-	Generator Failure		<ol style="list-style-type: none"> <li>1. When the generator is not connected, ignore this fault;</li> </ol>
F22	Generator Waveform Detection Fault		<ol style="list-style-type: none"> <li>2. The occurrence of this fault when the generator experiences fault is a normal situation. After the generator recovers, wait for a period of time, and the fault will be automatically cleared.</li> </ol>
F23	Generator Abnormal Connection	1. This fault will always be displayed when the generator is not connected.	<ol style="list-style-type: none"> <li>3. The fault will not affect the normal operation of the off-grid mode.</li> </ol>
F24	Generator Low Voltage	2. When the generator is in operation, failure to meet the generator safety regulations will trigger this fault.	<ol style="list-style-type: none"> <li>4. The generator and Utility grid are connected simultaneously and meet safety requirements. Utility grid prioritizes on-grid and operates in the Utility grid on-grid state.</li> </ol>
F25	Generator High Voltage		
F26	Generator Low Frequency		
F27	Generator High Frequency		
F109	External connectionSTSfault	Inverter andSTSAbnormal connection cable	Check the Inverter andSTSIs the wiring sequence of the harness connection one-to-one corresponding in order.

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F58	CTMissing fault	CTConnection line disconnected (Japanese safety regulation requirement)	InspectionCTWhether the wiring is correct.
F110	Export Limit Protection	1. Fault reporting and grid disconnection 2. meterUnstable communication 3. Reverse power flow condition occurs	1. Check if there are any other error messages in Inverter. If so, perform targeted troubleshooting. 2. InspectionmeterIs the connection reliable? 3. If this alarm occurs frequently and affects the normal power generation of the power station, please contact the distributor or GoodWe after-sales service center.
F111	Bypassoverload	-	-
F112	Black Start Failure	-	-
F28	Parallel operationIOSelf-check abnormality	Parallel communication cable is not securely connected or parallel operation failed.IOChip damage	Check if the parallel communication cable is securely connected, and then inspect again.IOIs the chip damaged? If so, replace it.IOChip.

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F59	Parallel operationCANCommunication anomaly	Parallel communication line is not securely connected or some machines are offline.	Check whether all machines are power on and ensure the parallel communication cables are securely connected.
F29	Parallel Grid Line Reversed	Some machines have the Utility grid line connected in reverse with others.	Reconnect the Utility grid line.
F60	Parallel operationBack-upreverse connection	Partial machines backup Line reversed with other connections	reconnection backupLine.
F61	INV Soft Start Failure	Off-grid cold start INV Soft Start Failure	Check whether the inverter module of the machine is damaged.
F113	Offgrid AC Ins Volt High	-	-
F30	AC HCT Check Abnormal	AC sensor sampling anomaly	Disconnect the AC output side switch and DC input side switch, 5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F62	AC HCT Failure	HCTSensor abnormality detected	Disconnect the AC output side switch and DC input side switch,5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.
F31	GFCI HCT Check Abnormal	Leakage current sensor sampling anomaly detected	Disconnect the AC output side switch and DC input side switch,5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.
F63	GFCI HCT Failure	Leakage current sensor anomaly detected	Disconnect the AC output side switch and DC input side switch,5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F32	Relay Check Abnormal	Relay abnormality, reason: 1Relay abnormality (relay short circuit) 2Relay sampling circuit abnormality. 3Abnormal AC side wiring (possible loose connection or short circuit)	Disconnect the AC output side switch and DC input side switch,5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.
F64	Relay Failure	1Relay abnormality (relay short circuit) 2Relay sampling circuit abnormality. 3Abnormal AC measurement wiring (possible loose connection or short circuit)	Disconnect the AC output side switch and DC input side switch,5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.
F164	DC arc fault (string)17~32)	1DC side connection terminal loose; 2DC side connection terminal loose contact; 3Core damage and poor contact	1After the machine is re-on-grid, check whether the voltage current of each circuit is abnormally reduced to zero. 2Check if the DC-side terminal is securely connected.

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F165	DC arc fault (string)33~48)	1DC side connection terminal loose; 2DC side connection terminal loose contact; 3Core damage and poor contact	1After the machine is re-on-grid, check whether the voltage current of each circuit is abnormally reduced to zero. 2Check if the DC-side terminal is securely connected.
F33	FlashRead/Write Error	Possible causes: flashContent has been modified;flashEnd of life;	1. Upgrade to the latest version of the program 2. Contact the distributor or GoodWe after-sales service center.
F42	DC arc fault (string)1~16)	1DC side connection terminal loose; 2DC side connection terminal loose contact; 3Core damage and poor contact	1After the machine is re-on-grid, check whether the voltage current of each circuit is abnormally reduced to zero. 2Check if the DC side terminal is securely connected.
F34	AFCI Check Failure	During the arc self-test process, the arc module failed to detect the arc fault.	Disconnect the AC output side switch and DC input side switch,5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.

fault code	fault name	fault cause	Troubleshooting recommendation
F65	AC Terminal Overtemperature	AC Terminal Overtemperature, possible causes: 1InverterInstallation Location non-ventilated. 2Ambient temperature is too high. 3Internal fan operation abnormal.	1Check if the ventilation of InverterInstallation Location is adequate and if the ambient temperature exceeds the maximum allowable range. 2If there is no ventilation or the ambient temperature is too high, please improve its ventilation and heat dissipation conditions.
F35	Cabinet Overtemperature	Cabinet Overtemperature, Possible causes: 1InverterInstallation Location non-ventilated. 2Ambient temperature is too high. 3Internal fan operation abnormal.	3If ventilation and ambient temperature are normal, please contact the dealer or GoodWe after-sales service center.

fault code	fault name	fault cause	Troubleshooting recommendation
F66	INVModule temperature too high	<p>Inverter module temperature too high, possible causes:</p> <p>1InverterInstallation Location is not ventilated.</p> <p>2Ambient temperature is too high.</p> <p>3Internal fan operation abnormal.</p>	
F67	BoostModule temperature too high	<p>BoostModule temperature too high, possible causes:</p> <p>1InverterInstallation Location non-ventilated.</p> <p>2Ambient temperature is too high.</p> <p>3Internal fan operation abnormal.</p>	

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F68	AC Capacitor Overtemperature	<p>Output filter capacitor temperature is too high, possible causes:</p> <p>1InverterInstallation Location non-ventilated.</p> <p>2Ambient temperature is too high.</p> <p>3Internal fan operation abnormal.</p>	
F114	Relay Failure2	<p>Relay abnormality, reason:</p> <p>1Relay abnormality (relay short circuit)</p> <p>2Relay sampling circuit abnormality.</p> <p>3Abnormal AC side wiring (possible loose connection or short circuit)</p>	<p>Disconnect the AC output side switch and DC input side switch,5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.</p>
F69	PV IGBT Short circuit	<p>Possible causes:</p> <p>1. IGBT short circuit</p> <p>2Abnormal sampling circuit</p>	<p>Disconnect the AC output side switch and DC input side switch,5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.</p>

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F70	PV IGBTOpen-circuit voltage	1. Software issue causing failure to send waves. 2. Drive circuit abnormality 3. IGBTOpen circuit	Disconnect the AC output side switch and DC input side switch,5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.
F71	NTCabnормall	NTCTemperature sensor abnormality detected	Disconnect the AC output side switch and DC input side switch,5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.
F72	PWM Abnormal	PWMAbnormal waveform detected	Disconnect the AC output side switch and DC input side switch,5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F73	CPU Interruption exception	CPU Interruption anomaly occurred	Disconnect the AC output side switch and DC input side switch, 5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.
F74	Microelectronic Failure	Functional safety detects an anomaly	Disconnect the AC output side switch and DC input side switch, 5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.
F75	PV HCT fault	boostcurrent sensor abnormality	Disconnect the AC output side switch and DC input side switch, 5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.
F76	1. 5V Baseline anomaly	Reference Circuit	

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F77	0.3VBaseline anomaly	Reference Circuit	Disconnect the AC output side switch and DC input side switch, 5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.
F78	CPLDVersion identification error	CPLDVersion identification error	Disconnect the AC output side switch and DC input side switch, 5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.
F79	CPLDCommunication fault	CPLDandDSPCommunication content error or timeout	Disconnect the AC output side switch and DC input side switch, 5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F80	Model Type Error	Regarding the model identification error fault	Disconnect the AC output side switch and DC input side switch,5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.
F115	SVGPrecharge failure	SVGPrecharge hardware failure	Contact the distributor or GoodWe after-sales service center.
F116	nightSVG PIDPrevention of fault	PIDPrevent hardware anomalies	Contact the distributor or GoodWe after-sales service center.
F117	DSPVersion identification error	DSPSoftware version identification error	Disconnect the AC output side switch and DC input side switch,5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.
F36	Bus Overvoltage		Disconnect the AC output side switch and DC input side switch,5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.
F81	P-Bus Overvoltage		
F82	N-Bus Overvoltage		
F83	DeputyCPU1)		

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F84	DeputyCPU1)	BUSOvervoltage, possible causes: 1. PVvoltage too high	
F85	DeputyCPU1)	2InverterBUSSampling anomaly; 3The poor isolation effect of the rear-end double-split Inverter causes mutual interference	
F86	Bus Overvoltage(Deputy CPU2)		
F87	DeputyCPU2)		
F88	DeputyCPU2)		
F89	P-Bus Overvoltage(CPLD)		
F90	N-Bus Overvoltage (CPLD)		
F118	MOSContinuous Overvoltage	1. Software issue causes the inverter drive to shut down earlier than the flyback drive. 2. Inverter drive circuit abnormality prevents turn-on. 3. PVvoltage too high 4. MosSampling anomaly;	Disconnect the AC output side switch and DC input side switch,5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F119	Bus Short Circuit	1. Hardware damage	In case of occurrence BUSA After the fault short circuit, the Inverter remains in an off-grid state. Please contact the dealer or GoodWe after-sales service center.
F120	Bus Sample Abnormal	1. BusSampling hardware	Disconnect the AC output side switch and DC input side switch,5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.

fault code	fault name	fault cause	Troubleshooting recommendation
F121	DCLateral Sampling Anomaly	1. Bus sampling hardware 2. Batteryvoltage Sampling Hardware fault 3. DcrlyRelay Failure (Note: The term "Dcrly" appears to be a placeholder or code that cannot be directly translated without additional context. If it refers to a specific technical term in the photovoltaic or electrical field, please provide further details for accurate translation.)	Disconnect the AC output side switch and DC input side switch,5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F37	PVInput overvoltage	PVvoltage input is too high, possible causes: Incorrect PV array configuration, with too many PV Battery panels connected in series, causing the open-circuit voltage of the string to exceed the maximum operating voltage of the Inverter.	Check the series configuration of the corresponding PV array strings to ensure that the open-circuit voltage of the strings does not exceed the maximum working voltage of the Inverter. Once the PV array is correctly configured, the Inverter alarm will automatically disappear.
F38	PVContinuous hardware overcurrent	1. Unreasonable module configuration 2. Hardware damage	Disconnect the AC output side switch and DC input side switch,5After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.
F39	PVContinuous software overcurrent	1. Unreasonable module configuration 2. Hardware damage	
F91	FlyCap Software Overvoltage	Flying capacitor overvoltage, possible causes: 1. PVvoltage too high 2Flying capacitor sampling anomaly	

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F92	FlyCap Hardware Overvoltage	Flying capacitor overvoltage, possible causes: 1. PV voltage too high 2 Flying capacitor sampling anomaly	Disconnect the AC output side switch and DC input side switch, 5After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.
F93	FlyCap Undervoltage	FlyCap Undervoltage, Possible causes: 1. PV Energy deficit; 2 Flying capacitor sampling anomaly	
F94	FlyCap Precharge Failure	FlyCap Precharge Failure, Possible causes: 1. PV Energy deficiency; 2 Flying capacitor sampling anomaly	
F95	FlyCap Precharge Abnormal	1. Unreasonable control loop parameters 2. Hardware damage	
F96	String overcurrent(String1 ~16)	Possible causes: 1. String Overcurrent 2. String current sensor anomaly	
F97	String overcurrent(String1 7~32)		

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F40	String reverse connection(String1~16)	PVString reverse connection	Check if the string is reverse-connected.
F98	String reverse connection(String17~32)	PVString reverse connection	Check if the strings are reverse connected.
F99	String loss(String1~16)	String fuse disconnected (if applicable)	Check if the fuse is blown.
F100	String loss(String17~32)	String fuse disconnected (if applicable)	Check if the fuse is blown.
F122	PVIncorrect access mode setting	PVThere are three access modes in total, with four channels.MPPTFor example: 1. Parallel mode: that isAAAAMode(homol	InspectionPVIs the access mode correctly set?ABCD、AACC、AAAA), reset in the correct mannerPVConnection mode. 1. Confirm the actual connected circuitsPVIs the

fault code	fault name	fault cause	Troubleshooting recommendation
		<p>ogous mode),PV1-PV4homologous4RoadPVConnect the same photovoltaic panel</p> <p>2. Partial Parallel Mode: That isAACCMODE,PV1andPV2homologous connection,PV3andPV4homologous connection</p> <p>3. Stand-alone mode: i.e.ABCDMode(non-homologous),PV1、PV2、PV3、PV4Independent connection,4RoadPVEach connected to a photovoltaic panel</p> <p>IfPVThe actual connection mode and equipment configurationPVThis fault will be reported if the access mode does not match.</p>	<p>connection correct.</p> <p>2. IfPVCorrectly connected, passedAppor screen check the current settingsPVDoes the "connection mode" correspond to the actual connection mode?</p> <p>3. If the currently setPVThe "access mode" does not match the actual access mode and needs to be adjusted.Appor screen willPVSet the "Access Mode" to the mode consistent with the actual situation. After setting is completed,PVandACPower supply disconnect and restart.</p> <p>4. After the settings are completed, if the currentPVThe access mode is consistent with the actual access mode, but this fault is still reported. Please contact the dealer or GoodWe after-sales service center.</p>

fault code	fault name	fault cause	Troubleshooting recommendation
-	String reverse connection(String33~48)	PVString reverse connection	Check if the strings are reverse connected.
-	String loss(String33~48)	String fuse disconnected (if applicable)	Check if the fuse is blown.
-	String overcurrent(String33~48)	Possible causes: 1. String Overcurrent 2. String current sensor anomaly	
F123	Multi-string PV Phase Mismatch Failure	PV input mode setting error	<p>Check whether the PV connection mode is correctly set (ABCD, AACC, AAAA) and reset it to the correct PV connection mode.</p> <p>1. Verify that all connected PV strings are correctly wired.</p> <p>2. If the PV is correctly connected, check whether the currently set "PV connection mode" corresponds to the actual connection mode via the App or screen.</p> <p>3. If the currently set "PV</p>

fault code	fault name	fault cause	Troubleshooting recommendation
			<p>Connection Mode" does not match the actual connection mode, it is necessary to set the "PV Connection Mode" to the mode consistent with the actual situation via the App or screen. After completing the setting, disconnect the PV and AC power supply and restart.</p> <p>4. After completing the settings, if the current "PV Connection Mode" matches the actual connection mode but this fault still appears, please contact the dealer or GoodWe after-sales service center.</p>
F101	Battery1Precharge fault	Battery1Pre-Charge circuit fault (such as pre-Charge resistor burnout, etc.)	<p>Check whether the pre-Charge circuit is in good condition. Only after Battery power on, verify whether the Battery voltage matches the busbar voltage. If they do not match, please contact the distributor or GoodWe after-sales service center.</p>

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F102	Battery1Relay Failure	Battery1The relay fails to operate normally.	After Batterypower on, check whether the Battery relay operates and if a closing sound is heard. If it does not function, please contact the dealer or GoodWe after-sales service center.
F103	Battery1overvoltage at connection point	Battery1The input voltage exceeds the rated range of the machine.	Verify if Batteryvoltage is within the machine's rated range.
F104	Battery2Precharge fault	Battery2Pre-Charge circuit fault (pre-Charge resistance burnout, etc.)	Check whether the pre-Charge circuit is in good condition. Only after Battery power on, verify whether the Battery voltage matches the busbar voltage. If they do not match, please contact the distributor or GoodWe after-sales service center.
F105	Battery2Relay Failure	Battery2The relay fails to operate normally.	After Batterypower on, check whether the Battery relay operates and if a closing sound is heard. If it does not function, please contact the distributor or GoodWe after-sales service center.
F106	Battery2overvoltage at connection point	Battery2The input voltage exceeds the rated range of the machine.	Verify if Battery voltage is within the machine's rated range.

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F124	Battery1Reverse connection	Battery1Reverse polarity of positive and negative terminals	Check whether the polarity of Battery and the machine terminals is consistent.
F125	Battery2Reverse polarity fault	Battery2Reverse polarity of positive and negative terminals	Check whether the polarity of Battery and the machine's wiring terminals is consistent.
F126	BAT Connection Abnormal	BAT Connection Abnormal	Check if the Battery is functioning properly.
-	BMS Status Bit Error	BMS Module fault	
F127	BAT Overtemperature	<p>Battery temperature is too high, possible causes:</p> <p>1InverterInstallation Location is not ventilated.</p> <p>2Ambient temperature is too high.</p> <p>3Internal fan operation abnormal.</p>	Disconnect the AC output side switch and DC input side switch, wait for 5 minutes, then close the AC output side switch and DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.
F128	Ref Voltage Abnormal	Reference Circuit	

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F129	Cabinet Under Temperature	Cabinet Under Temperature, Possible causes: 1. The ambient temperature is too low.	Disconnect the AC output side switch and DC input side switch,5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.
F130	ACsideSPDfault	ACFailure of lateral lightning protection device	ReplacementACSide lightning protection device.
F131	DCsideSPDfault	DCFailure of lateral lightning protection device	ReplacementDCLateral lightning protection device.
F132	Internal Fan Abnormal	Internal Fan Abnormal, Possible causes: 1Abnormal fan power supply; 2mechanical interlock(Locked rotor); 3Fan aging and damage.	Disconnect the AC output side switch and DC input side switch,5 After a few minutes, close the AC output side switch and the DC input side switch. If fault persists, please contact the dealer or GoodWe after-sales service center.

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F133	External Fan Abnormal	External Fan Abnormal, Possible causes: 1Abnormal fan power supply; 2Mechanical fault(Locked rotor); 3Fan aging and damage.	
F134	PIDDiagnosis of abnormalities	PIDHardware fault orPVvoltage too highPIDPause	PVExcessive voltagePIDSuspend WARNING without processing,PIDHardware fault can be turned off by closingPIDSwitch Reclosing ClearancePIDfault, replacementPIDdevice

fault code	fault name	fault cause	Troubleshooting recommendation
F135	Trip-Switch Trip Warning	Possible causes: Overcurrent or PVReverse connection causes the trip switch to trip.	Please contact the dealer or GoodWe after-sales service center. The reason for disconnection is due to an occurrence. PVShort circuit or reverse connection, need to check for any historical issues. PVShort circuit or history PVReverse connection of WARNING. If present, maintenance personnel should inspect the corresponding issue. PV Situation. After confirming there is no fault, the trip switch can be manually closed, and then pass through AppInterface Clear History fault Operation Clears This WARNING.

fault code	fault name	fault cause	Troubleshooting recommendation
F136	HistoryPV IGBT Short Circuit	Possible causes: Overcurrent caused the trip switch to open.	Please contact the distributor or GoodWe after-sales service center. Maintenance personnel should follow the historicalPVShort circuit WARNING subcode, check for short circuit occurrenceBoostCheck whether there is any fault in the hardware and external string; After confirming there is no fault, it can pass. AppInterface Clear History fault Operation Clears This WARNING.
F137	HistoryPVReverse polarity WARNING(String1~16)	Possible causes: OccurrencePVReverse connection causes the trip switch to trip.	Contact the distributor or GoodWe after-sales service center. The maintenance personnel must follow the historicalPVReverse connection WARNING subcode, check whether the corresponding string has a reverse connection, inspectPVIIs there a voltage difference in the panel configuration? After checking, if there is no fault, it can be passed. AppInterface Clear History fault operation clears this WARNING.

fault code	fault name	fault cause	Troubleshooting recommendation
F138	historyPVReverse polarity WARNING(String17~32)	Possible causes: OccurrencePVReverse connection causes the trip switch to trip.	Contact the distributor or GoodWe after-sales service center. Maintenance personnel must follow the historicalPVReverse connection WARNING subcode, check whether the corresponding string has a reverse connection, inspectPVIIs there a voltage difference in the panel configuration? After the inspection is completed and no fault is found, it can be passed.AppInterface Clear History fault Operation Clears This WARNING.
F139	FlashRead/Write Error	Possible causes: flashContent has been modified;flashEnd of life;	1. Upgrade to the latest version of the program. 2. Contact the distributor or GoodWe after-sales service center.

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F140	Meter Comm Loss	<p>This alarm may only be reported after enabling the power limit function. Possible causes:</p> <ol style="list-style-type: none"> <li>1. Meter not connected;</li> <li>2. The communication line connection between the meter and Inverter is incorrect.</li> </ol>	Check the meter wiring and ensure the meter is correctly connected. If fault persists after inspection, please contact the distributor or GoodWe after-sales service center.
F141	PVPanel type identification failed	PVPanel identification hardware anomaly	Contact the distributor or GoodWe after-sales service center.
F142	PV String Mismatch	PVPV String Mismatch, same circuitMPPTThe configurations of the next two strings are different.	Check the two strings of open-circuit voltage, and configure the strings with the same open-circuit voltage to the same circuit.MPPTProlonged PV String Mismatch poses safety hazards.
F143	CTNot connected	CTNot connected	InspectionCTWiring.
F144	CTReverse connection	CTreverse connection	InspectionCTWiring.
F145	PE Loss/PE Loss	Ground wire not connected	Check the ground wire.

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F146	String terminal temperature high(String1~8)	37176RegisterPVterminal temperature alarm subcode1Set	-
F147	String terminal temperature high(String9~16)	37177RegisterPVterminal Temperature Alarm Subcode2Set position	-
F148	String terminal temperature high(String17~20)	37178registerPVterminal temperature alarm subcode3Set position	-
F149	historyPVReverse polarity WARNING(String33~48)	Possible causes: OccurrencePVReverse connection causes the trip switch to trip.	Please contact the dealer or GoodWe after-sales service center; maintenance personnel should follow the history.PVReverse connection WARNING subcode, check whether the corresponding string has a reverse connection, inspectPVIs there a voltage difference in the panel configuration? After the inspection is completed and no fault is found, it can be passed.AppInterface Clear History fault operation clears this WARNING.
F150	Battery1voltage low	Batteryvoltage is below the set value	-
F151	Battery2voltage low	Batteryvoltage is below the set value	-

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F152	Low Voltage of BAT Power	Battery non-Charge mode, voltage below shutdown voltage	-
F153	BAT1 Voltage High	-	-
F154	BAT2 Voltage High	-	-
F155	On Line Low Insulation Resistance	PV String is short-circuited to the Protection ground. 2. The environment of PV StringInstallation is consistently humid, and the line-to-ground insulation is poor.	1. Check the impedance between PV String and Protection to ground. If a short circuit is found, rectify the short circuit point. 2. Check whether the PE cable of the Inverter is properly connected. 3. If it is confirmed that the impedance is indeed lower than the default value under rainy or cloudy conditions, please reconfigure the "insulation resistanceProtection point."
F156	Micro-grid Overload Warning	Excessive input at the backup terminal	Occasional occurrences do not require action; if this alarm appears frequently, please contact the dealer or GoodWe after-sales service center.
F157	Manual Reset	-	-

<b>fault code</b>	<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
F158	Generator Phase Sequence Abnormal	-	-
F159	Multiplexed Port Configuration Abnormal	Reuse (Generator) port configured for microgrid or large load, but actually connected to a generator.	Use the App to change the reuse (generator) port configuration.
F41	Generator Port Overload	<ol style="list-style-type: none"> <li>1. Off-grid side output exceeds the specifications stated in the technical documentation.</li> <li>2. Off-grid side short circuit</li> <li>3. Off-grid terminal voltage too low</li> <li>4. When used as a high-power load port, the load exceeds the specifications stated in the datasheet.</li> </ol>	Confirm the off-grid side output voltage, current, Power, and other data to identify the cause of the issue.
F108	DSP Communication Fail	-	-

fault name	fault cause	Troubleshooting recommendation
Parallel Comm Timeout Shutdown	In parallel operation, if the slave unit exceeds 400 No communication with the host within seconds	Check whether the parallel communication harness is securely connected and verify that there are no duplicate slave addresses.
One-click Remote Shutdown	Check via the App whether the one-touch shutdown function is enabled.	Deactivate one-touch shutdown.
Offline Shutdown	-	-
Remote Shutdown	-	-
Child Node Communication Failure	Internal communication exception	Restart the machine and observe whether the fault is eliminated.
DG Communication Failure	Abnormal communication link between the control board and the diesel generator	<ol style="list-style-type: none"> <li>1. Check the link communication harness and observe whether fault is eliminated;</li> <li>2. Attempt to restart the machine and observe whether the fault is eliminated;</li> <li>3. If the fault persists after restarting, please contact GoodWe's after-sales service center.</li> </ol>
Battery Over Voltage	1. The voltage of a single cell is too high. 2. voltage collection line anomaly	

fault name	fault cause	Troubleshooting recommendation
	1. Battery total pressure too high 2. Abnormal voltage collection line	
Battery Under Voltage	1. Single cell voltage too low 2. Abnormal voltage collection line	Record the fault phenomenon, restart the Battery, wait for a few minutes, and confirm whether the fault disappears. If the problem persists after restarting, please contact the GoodWe after-sales service center.
	Battery total pressure is too low 2. voltage collection line anomaly	
Battery Over Current	1. Charge current is too large, Battery current limiting is abnormal: sudden changes in temperature and voltage value 2. Inverter response anomaly	
	Battery discharge current is too large	
Battery Over Temperature	1. Ambient temperature too high 2. Temperature sensor abnormality	
	1. Ambient temperature is too high 2. Temperature sensor abnormality	
Battery Under Temperature	1. Ambient temperature is too low 2. Temperature sensor abnormality	
	1. Ambient temperature is too low 2. Temperature sensor abnormality	
Battery Pole Over Temperature	Pole temperature too high	

fault name	fault cause	Troubleshooting recommendation
Battery Imbalance	<p>1. Excessive temperature difference in different stages. Battery will impose restrictions on BatteryPower, that is, limit the charging Dischargecurrent. Therefore, this issue is generally unlikely to occur.</p> <p>2. The cell capacity degrades, leading to excessive internal resistance, which causes significant temperature rise and large temperature differences during current.</p> <p>3. Poor welding of battery cell tabs, leading to excessive current and rapid temperature rise in the cell.</p> <p>4. Temperature sampling issue;</p> <p>5. power cable loose connection</p>	
	<p>1. Inconsistent aging levels of battery cells</p> <p>2. Issues with the board chips can also lead to excessive voltage differences in the battery cells.</p> <p>3. Imbalance issues in the battery pack can also lead to excessive voltage differences between cells.</p> <p>4. Wiring harness issues leading to</p>	
	<p>1. Inconsistent aging levels of battery cells</p> <p>2. Issues with the board chip can also lead to excessive voltage differences between battery cells.</p> <p>3. Imbalance issues in the battery pack can also lead to excessive voltage differences between cells.</p> <p>4. Wiring harness issues lead to</p>	

fault name	fault cause	Troubleshooting recommendation
Insulation Resistance	Insulation resistance failure	Check if the ground wire is properly connected and restart the Battery. If the issue persists after restarting, please contact GoodWe after-sales service center.
Pre-charge Failure	Precharge failure	It indicates that during the precharge process, the voltage across the precharge MOS consistently exceeds the specified threshold. After restarting the system, observe whether this fault persists, and check if the wiring is correct and if the precharge MOS is damaged.
Collection Line Failure	Collection line poor contact or disconnect	Check the wiring and restart the Battery. If the issue persists after restarting, please contact the GoodWe after-sales service center.
	Single PV module voltage collection line poor contact or disconnected	
	Monomer temperature acquisition line poor contact or disconnected	

fault name	fault cause	Troubleshooting recommendation
	Dual-channel current comparison error is too large, or current acquisition line circuit is abnormal.	Check the wiring and restart the Battery. If the issue persists after restarting, please contact GoodWe's after-sales service center.
	Dual-channel voltage comparison error is too large, or the comparison error between MCU and AFE voltage is too large, or the voltage acquisition line loop is abnormal.	
	Temperature acquisition line circuit abnormal or poor contact, disconnected	
	Overvoltage level 5 or overtemperature level 5, fuse the three-terminal fuse	To replace the three-section fuse, please contact the GoodWe after-sales service center to replace the main control board.
Relay or MOS Over Temperature	Relay or MOS Over Temperature	The fault indicates that the MOSFET temperature has exceeded the specified threshold. Power off and let it stand for 2 hours to allow temperature recovery.
Shunt Over Temperature	Shunt Over Temperature	The fault indicates that the shunt tube temperature has exceeded the specified threshold. Power off and allow it to stand for 2 hours to wait for temperature recovery.

fault name	fault cause	Troubleshooting recommendation
BMS1 Other Failure 1 (RES)	Relay or MOS open circuit	<p>Upgrade the software, power off and let it sit for 5 minutes, then check if fault persists after restarting.</p> <p>2. If the problem persists, replace the Battery package.</p>
	Relay or MOS short circuit	<p>1. Upgrade the software, power off and let it sit for 5 minutes, then restart to check if fault persists.</p> <p>2. If the issue persists, replace the Battery package.</p>
	Communication abnormality between the master cluster and slave cluster, or inconsistency of battery cells among clusters.	<p>1. Check the Battery information and software version of the slave unit, as well as whether the communication line connection with the master unit is normal.</p> <p>2. Upgrade the software</p>
	Abnormal circuit harness in Battery system, resulting in no loop formation in interlocking signal	Check if the Terminal resistorInstallation is correct

fault name	fault cause	Troubleshooting recommendation
	Abnormal communication between BMS and PCS	<ol style="list-style-type: none"> <li>1. Verify that the interface definition of the communication line between Inverter and Battery is correct.</li> <li>2. Please contact GoodWe's after-sales service center to check the backend data and verify whether the Inverter and Battery software are correctly matched.</li> </ol>
	Abnormal communication harness between BMS master and slave control	<ol style="list-style-type: none"> <li>1. Check the wiring and restart the Battery;</li> <li>2. Upgrade the Battery.</li> </ol>
	Communication loss between main and negative chips	<ol style="list-style-type: none"> <li>If the issue persists after restarting, please contact GoodWe's after-sales service center.</li> </ol>
	Circuit breaker, shunt trip abnormality	<ol style="list-style-type: none"> <li>1. Let the device stand powered off for 5 minutes, then restart to check if fault persists.</li> <li>2. Check for any looseness or misalignment in the blind-mating connectors and communication pins at the bottom of the PACK and PCU.</li> </ol>

fault name	fault cause	Troubleshooting recommendation
	MCU self-test failed	Upgrade the software and restart the Battery. If the issue persists after restarting, please contact the GoodWe after-sales service center.
	1. The software version is too low or the BMS board is damaged. 2. The number of Inverter parallel units is large, and the Battery experiences excessive impact during pre-charging.	1. Upgrade the software and observe whether fault persists. 2. In the case of parallel operation, perform a black start on Battery first, then start Inverter.
	Internal fault of MCU	Upgrade the software and restart the Battery. Typically, this is to detect damage to the MCU or external components. If the issue persists after restarting, please contact the GoodWe after-sales service center.
	Total control current exceeds the specified threshold	1. Let the system stand idle for 5 minutes, then restart and check if fault persists. 2. Check if the Inverter is set with Power too high, causing it to exceed the bus load.

fault name	fault cause	Troubleshooting recommendation
	Cell inconsistency in parallel clusters	Confirm whether the cells in the cluster Battery are consistent.
	Cluster Battery reverse polarity of positive and negative terminals	Check whether the positive and negative poles of the string combiner box are reversed.
	Severe overheating or overvoltage triggering the fire protection system	Contact GoodWe After-Sales Service Center.
Air Conditioner Failure	Air conditioning abnormal failure	Try restarting the system. If the fault persists, please contact GoodWe After-Sales Service Center.
	Cabinet door not closed	Check if the cabinet door is properly closed.
	Power supply voltage too high	Verify that the power supply voltage value meets the air conditioning input voltage requirements, and proceed with re-power on only after confirmation.
	Power supply shortage	
	No voltage input	
	Unstable power supply	
	Compressor voltage instability	Try restarting the system. If the fault persists, please contact GoodWe after-sales service center.
	Sensor poor contactor damaged	
	Abnormal air conditioning fan	
	There is an abnormality in the voltage or current inside the DCDC.	

fault name	fault cause	Troubleshooting recommendation
BMS2 Other Failure 2 (RES)	DCDC overload or heat sink temperature too high	Refer to the specific DCfault content for details.
	Abnormal cell acquisition or inconsistent aging levels	Please contact GoodWe After-Sales Service Center.
	Fan operation not executed properly	Please contact GoodWe after-sales service center.
	Output port screw loose or poor contact	1. Battery Shut down, check wiring and output port screw status 2. After confirmation, restart the Battery and observe whether the fault persists. If it does, please contact the GoodWe after-sales service center.
	Battery has been used for too long or the battery cell is severely damaged.	Please contact the GoodWe after-sales service center to replace the pack.
	1. The software version is too low or the BMS board is damaged. 2. The number of Inverter parallel units is large, and the Battery experiences excessive impact during pre-charging.	Upgrade the software and observe whether fault persists. 2. In the case of parallel operation, perform a black start on Battery first, then start Inverter.
	Heating film damaged	Please contact GoodWe After-Sales Service Center.

fault name	fault cause	Troubleshooting recommendation
	The three-terminal fuse of the heating film is blown, rendering the heating function unusable.	Please contact GoodWe after-sales service center.
	Software model, Cell Type, and hardware model mismatch	Check whether the software model, serial number (SN), Cell Type, and hardware model match. If they do not match, please contact GoodWe's after-sales service center.
	Thermal management board communication disconnection	Let the device stand powered off for 5 minutes, then restart to check if fault persists. 2. If the fault is not restored, contact GoodWe after-sales service to replace the pack.
	Thermal management board communication disconnection	Let the device stand powered off for 5 minutes, then restart to check if fault persists. 2. If the fault is not restored, contact GoodWe after-sales service to replace the pack.

fault name	fault cause	Troubleshooting recommendation
	Thermal management board communication disconnection	<p>Let the device stand powered off for 5 minutes, then restart to check if fault persists.</p> <p>2. If the fault is not restored, contact GoodWe after-sales service to replace the pack.</p>
	pack fan fault signal trigger	<p>Let the device stand powered off for 5 minutes, then restart to check if fault persists.</p> <p>2. If the fault is not restored, contact GoodWe after-sales service to replace the pack.</p>
DCDC Failure	Output portvoltage too high	<p>Check the output portvoltage. If the output portvoltage is normal and the fault still cannot be resolved after restarting Battery, please contact GoodWe after-sales service center.</p>

fault name	fault cause	Troubleshooting recommendation
	The DCDC module detected that the Battery voltage exceeded the maximum Charge voltage.	Stop Charge and Discharge until SOC drops below 90% or remains idle for 2 hours. If the issue persists and restarting fault does not resolve it, please contact GoodWe After-Sales Service Center.
	Radiator temperature too high	Let the radiator stand for 1 hour to allow the temperature to drop. If the issue persists and restarting the fault does not resolve it, please contact GoodWe's after-sales service center.
	Battery dischargecurrent is too large	Check if the load exceeds the Battery's Discharge capacity. Turn off the load or stop the PCS for 60 seconds. If the issue persists after restarting the fault, please contact GoodWe's after-sales service center.
	Output port power harness positive and negative poles are reversed with the combiner box Battery or PCS.	Turn off the Battery manual switch, check if the output port wiring is correct, and restart the Battery.

fault name	fault cause	Troubleshooting recommendation
	The output Power relay cannot close.	Check whether the output port wiring is correct and if there is a short circuit. If the issue persists after restarting fault, please contact GoodWe after-sales service center.
	Power device temperature too high	Let the Battery stand for 1 hour to allow the temperature of internal Power components to decrease. If the issue persists and restarting the fault does not resolve it, please contact GoodWe's after-sales service center.
	Relay sticking	Restart fault still exists. Please contact GoodWe after-sales service center.
Battery Rack Circulating Current Failure	1. Cell imbalance 2. First power on incomplete charge correction	-

fault name	fault cause	Troubleshooting recommendation
BMS2 Other Failure 3 (LES)	Communication exception with Linux module	1. Check if the communication link is functioning properly. 2. Upgrade the software, restart the Battery, and observe whether the fault persists. If it does, please contact GoodWe's after-sales service center.
	Excessive temperature rise of the battery cell	Abnormal battery cell, contact GoodWe after-sales service to replace the pack.
	SOC below 10%	Perform Charge on Battery.
	SN writing does not comply with the rules	Check if the SN digits are normal. If abnormal, please contact GoodWe after-sales service center.
	1. Battery Cluster Daisy Chain Communication Exception 2. Inconsistent aging levels of battery cells within Battery clusters	1. Check the contact condition of a single cluster Battery pack. 2. Verify the usage of each cluster Battery, such as cumulative charge Discharge capacity, cycle count, etc. 3. Please contact GoodWe after-sales service center.

<b>fault name</b>	<b>fault cause</b>	<b>Troubleshooting recommendation</b>
	Excessive Humidity within the pack	-
	Fuse tripped	Contact GoodWe after-sales service to replace the pack.
	Low battery level	Perform Charge on Battery.
BMS2 Other Failure 4 (LES)	Circuit breaker anomaly	Contact GoodWe after-sales service to replace the pack.
	External device abnormality	Contact GoodWe after-sales service to replace the pack.
Contactor Fault 1	-	-
Contactor Fault 2	-	-
Overload Protection (Jinggui)	Continuous overload (exceeding 690kVA) for 10s	Please contact GoodWe after-sales service center.
Overload (Smart Inverter)	Continuous overload (exceeding 690kVA) for 10s	Please contact GoodWe after-sales service center.
Communication Abnormality Between Host and Meter When AC is Powered On in Parallel System	1. The meter may not be connected to the host. 2. The meter communication cable may be loose.	1. Check if the meter is connected to the host. 2. Check if the meter communication cable is loose.

fault name	fault cause	Troubleshooting recommendation
Slave Power Meter in Parallel System is Abnormal	The meter is connected to the slave unit.	Set the meter connection machine as the master.
Slave Device in Parallel System Communication Timeout with Master After AC Power-On for More Than 10 Minutes	1. Incorrect slave address setting 2. Slave communication line is loose	1. Check whether the slave address is duplicated. 2. Check if the parallel communication cable is loose.

### 10.5.3 Post-Fault Processing

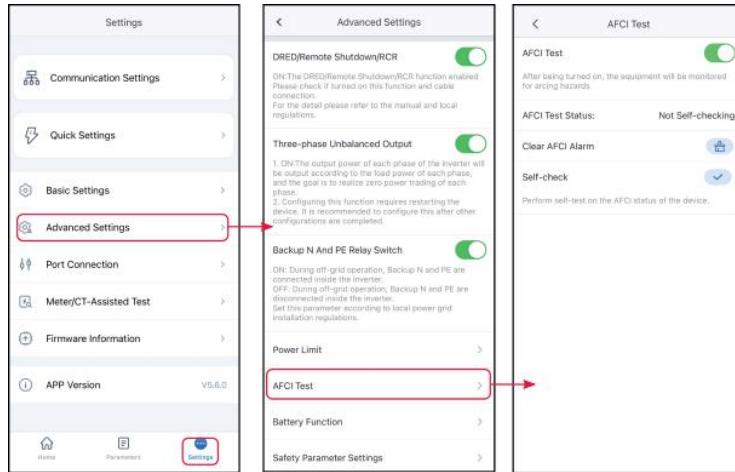
In an energy storage system, after certain faults are resolved, additional processing is required for the system to return to normal operation.

#### 10.5.3.1 Clearing AFCI Fault Alerts

【Used Software】 : SolarGo App

【Clearing Method】 :

1. Go to **[Home Page] > [Settings] > [Advanced Settings] > [DC Arc Detection]**.
2. Click the **[Clear AFCI Fault Alert]** button.



# 11 technical parameters

## 11.1 Inverter Parameters

Technical Data	GW6000-ET-20	GW8000-ET-20	GW9900-ET-20(Australia)
Battery Input Data			
Battery Type	Li-Ion	Li-Ion	Li-Ion
Nominal Battery Voltage (V)	500	500	500
Battery Voltage Range (V)	150~720	150~720	150~720
Start-up Voltage (V)	150	150	150
Number of Battery Input	1	1	1
Max. Continuous Charging Current (A)	30	30	40
Max. Continuous Discharging Current (A)	30	30	40
Max. Charge Power (W)	9000	12000	15000
Max. Discharge Power (W)	6600	8800	11000
PV String Input Data			
Max. Input Power (W) *2	9600	12800	16000

Technical Data	GW6000-ET-20	GW8000-ET-20	GW9900-ET-20(Australia)
Max. Input Voltage (V) *3*4	1000	1000	1000
MPPT Operating Voltage Range (V) *5	120~850	120~850	120~850
MPPT Voltage Range at Nominal Power (V)	220~850	285~850	260~850
Start-up Voltage (V)	150	150	150
Nominal Input Voltage (V)	620	620	620
Max. Input Current per MPPT (A)	16	16	16
Max. Short Circuit Current per MPPT (A)	24	24	24
Max. Backfeed Current to The Array (A)	0	0	0
Number of MPP Trackers	2	2	3
Number of Strings per MPPT	1	1	1
AC Output Data (On-grid)			
Nominal Output Power (W)	6000	8000	9990
Max. Output Power (W)	6000	8000	9990

<b>Technical Data</b>	<b>GW6000-ET-20</b>	<b>GW8000-ET-20</b>	<b>GW9900-ET-20(Australia)</b>
Nominal Apparent Power Output to Utility Grid (VA)	6000	8000	9990
Max. Apparent Power Output to Utility Grid (VA) <sup>*6</sup>	6000	8000	9990
Nominal Apparent Power from Utility Grid (VA)	6000	8000	10000
Max. Apparent Power from Utility Grid (VA)	12000	16000	20000
Nominal Output Voltage (V)	400/380, 3L/N/PE	400/380, 3L/N/PE	400/380, 3L/N/PE
Output Voltage Range (V) <sup>*7</sup>	170~290	170~290	170~290
Nominal AC Grid Frequency (Hz)	50/60	50/60	50/60
AC Grid Frequency Range (Hz)	45~65	45~65	45~65
Max. AC Current Output to Utility Grid (A) <sup>*8</sup>	8.7	11.6	14.5
Max. AC Current From Utility Grid (A)	15.7	21	26.1
Max. Output Fault Current (Peak and Duration) (A)	200Aat1ms	200Aat1ms	200Aat1ms
Inrush Current (Peak and Duration) (A)	150Aat1ms	150Aat1ms	150Aat1ms

Technical Data	GW6000-ET-20	GW8000-ET-20	GW9900-ET-20(Australia)
Nominal Output Current (A)	8.7	11.6	14.3
Power Factor	0.8 leading~0.8 lagging		
Max. Total Harmonic Distortion	<3%	<3%	<3%
Maximum Output Overcurrent Protection (A)	56	56	56
AC Output Data (Back-up)			
Back-up Nominal Apparent Power (VA)	6000	8000	10000
Max. Output Apparent Power (VA) <sup>.*9</sup>	6000 (12,000 at60sec)	8000 (16,000 at60sec)	10000 (18000 at60sec)
Max. Output Apparent Power with Grid (VA)	6000	8000	10000
Nominal Output Current (A)	8.7	11.6	14.5
Max. Output Current (A)	13 (17.4at60sec)	17.4 (23.3at60sec)	21.7 (26.1at60sec)
Max. Output Fault Current (Peak and Duration) (A)	56at3us	56at3us	56at3us
Inrush Current (Peak and Duration) (A)	150Aat1ms	150Aat1ms	150Aat1ms
Maximum Output Overcurrent Protection (A)	56	56	56

Technical Data	GW6000-ET-20	GW8000-ET-20	GW9900-ET-20(Australia)
Nominal Output Voltage (V)	400/380	400/380	400/380
Nominal Output Frequency (Hz)	50/60	50/60	50/60
Output THDv (@Linear Load)	<3%	<3%	<3%
Efficiency			
Max. Efficiency	98%	98%	98.2%
European Efficiency	97.2%	97.2%	97.5%
Max. Battery to AC Efficiency	97.2%	97.5%	97.5%
MPPT Efficiency	99.5%	99.5%	99.5%
Protection			
PV Insulation Resistance Detection	Integrated	Integrated	Integrated
PV AFCI3.0	Optional	Optional	Optional
Residual Current Monitoring	Integrated	Integrated	Integrated
PV Reverse Polarity Protection	Integrated	Integrated	Integrated
Battery Reverse Polarity Protection	Integrated	Integrated	Integrated
Anti-islanding Protection	Integrated	Integrated	Integrated
AC Overcurrent Protection	Integrated	Integrated	Integrated

Technical Data	GW6000-ET-20	GW8000-ET-20	GW9900-ET-20(Australia)
AC Short Circuit Protection	Integrated	Integrated	Integrated
AC Overvoltage Protection	Integrated	Integrated	Integrated
DC Switch	Integrated	Integrated	Integrated
DC Surge Protection	Type II	Type II	Type II
AC Surge Protection	Type II	Type II	Type II
Remote Shutdown	Integrated	Integrated	Integrated
General Data			
Operating Temperature Range (°C)	-35~+60	-35~+60	-35~+60
Storage Temperature (°C)	-40~+85	-40~+85	-40~+85
Relative Humidity	0~100%	0~100%	0~100%
Operating Environment	Outdoor	Outdoor	Outdoor
Max. Operating Altitude (m)	4000	4000	4000
Cooling Method	Natural Convection	Natural Convection	Natural Convection
User Interface	LED, WLAN+APP	LED, WLAN+APP	LED, WLAN+APP
Communication with BMS	RS485, CAN	RS485, CAN	RS485, CAN

Technical Data	GW6000-ET-20	GW8000-ET-20	GW9900-ET-20(Australia)
Communication with Meter	RS485	RS485	RS485
Communication with Portal	WiFi+LAN+Bluetooth	WiFi+LAN+Bluetooth	WiFi+LAN+Bluetooth
Weight (kg)	23	23	25
Dimension (W×H×D mm)	496*460*221	496*460*221	496*460*221
Noise Emission (dB)	<30	<30	<30
Topology	Non-isolated	Non-isolated	Non-isolated
Self-consumption at Night (W) <sup>*10</sup>	<15	<15	<15
Ingress Protection Rating	IP66	IP66	IP66
DC Connector	MC4 (4~6mm <sup>2</sup> )	MC4 (4~6mm <sup>2</sup> )	MC4 (4~6mm <sup>2</sup> )
AC Connector	Feed-Through Terminal Blocks UW10	Feed-Through Terminal Blocks UW10	Feed-Through Terminal Blocks UW10
Environmental Category	4K4H	4K4H	4K4H
Pollution Degree	III	III	III
Overvoltage Category	DC II / AC III	DC II / AC III	DC II / AC III
Protective Class	I	I	I

Technical Data	GW6000-ET-20	GW8000-ET-20	GW9900-ET-20(Australia)
The Decisive Voltage Class (DVC)		Battery: C PV: C AC: C Com: A	
Mounting Method	Wall Mounted	Wall Mounted	Wall Mounted
Active Anti-islanding Method	AFDPF + AQDPF <sup>*11</sup>	AFDPF + AQDPF <sup>*11</sup>	AFDPF + AQDPF <sup>*11</sup>
Type of Electrical Supply System	Three phase Grid	Three phase Grid	Three phase Grid
Country of Manufacture	China	China	China
Certification <sup>*12</sup>			
Grid Standards	VDE-AR-N 4105, EN50549-1		
Safety Regulation	IEC62109-1&2		
EMC	EN61000-6-1, EN61000-6-2, EN61000-6-3, EN61000-6-4		

\*2: Max. input power, not continuous, is 1.6 times the normal power. Additionally, in Australia, for most PV modules, the max. input power can reach 2\*Pn. For example, the max. input power of the GW6000-ET-20 can reach 12000W.

\*3: For a 1000V system, the maximum operating voltage is 950V.

\*4: When the input voltage ranges from 950V to 1000V, the inverter will enter standby mode. When the input voltage returns to the MPPT operating voltage range, the inverter will resume normal operation.

\*5: Please refer to the user manual for the MPPT Voltage Range at Nominal Power.

\*6: According to local grid regulations.

\*7: Output Voltage Range: phase voltage.

\*8: When the three-phase unbalance function is activated, the Max. AC Current Output to the grid-connected load can reach 13A, 17.4A, 21.7A, 21.7A, and 21.7A respectively.

\*9: Can only be achieved if PV and battery power are sufficient.

\*10: No Backup Output.

\*11: AFDPF: Active Frequency Drift with Positive Feedback, AQDPF: Active Q Drift with Positive Feedback.

\*12: Not all certifications & standards are listed; check the official website for details.

Technical Data	GW10K-ET-20	GW12K-ET-20	GW15K-ET-20
Battery Input Data			
Battery Type	Li-Ion	Li-Ion	Li-Ion
Nominal Battery Voltage (V)	500	500	500
Battery Voltage Range (V)	150~720	150~720	150~720
Start-up Voltage (V)	150	150	150
Number of Battery Input	1	1	1
Max. Continuous Charging Current (A)	40	40	40
Max. Continuous Discharging Current (A)	40	40	40
Max. Charge Power (W)	15000	18000	24000
Max. Discharge Power (W)	11000	13200	16500
PV String Input Data			
Max. Input Power (W) *2	16000	19200	24000

Technical Data	GW10K-ET-20	GW12K-ET-20	GW15K-ET-20
Max. Input Voltage (V) *3*4	1000	1000	1000
MPPT Operating Voltage Range (V) *5	120~850	120~850	120~850
MPPT Voltage Range at Nominal Power (V)	260~850	285~850	380~850
Start-up Voltage (V)	150	150	150
Nominal Input Voltage (V)	620	620	620
Max. Input Current per MPPT (A)	16	16	16
Max. Short Circuit Current per MPPT (A)	24	24	24
Max. Backfeed Current to The Array (A)	0	0	0
Number of MPP Trackers	3	3	3
Number of Strings per MPPT	1	1	1
AC Output Data (On-grid)			
Nominal Output Power (W)	10000	12000	15000
Max. Output Power (W)	10000	12000	15000
Nominal Apparent Power Output to Utility Grid (VA)	10000	12000	15000

Technical Data	GW10K-ET-20	GW12K-ET-20	GW15K-ET-20
Max. Apparent Power Output to Utility Grid (VA) *6	10000	12000	15000
Nominal Apparent Power from Utility Grid (VA)	10000	12000	15000
Max. Apparent Power from Utility Grid (VA)	20000	20000	20000
Nominal Output Voltage (V)	400/380, 3L/N/PE	400/380, 3L/N/PE	400/380, 3L/N/PE
Output Voltage Range (V) *7	170~290	170~290	170~290
Nominal AC Grid Frequency (Hz)	50/60	50/60	50/60
AC Grid Frequency Range (Hz)	45~65	45~65	45~65
Max. AC Current Output to Utility Grid (A) *8	14.5	17.4	21.7
Max. AC Current From Utility Grid (A)	26.1	26.1	26.1
Max. Output Fault Current (Peak and Duration) (A)	200Aat1ms	200Aat1ms	200Aat1ms
Inrush Current (Peak and Duration) (A)	150Aat1ms	150Aat1ms	150Aat1ms
Nominal Output Current (A)	14.5	17.4	21.7

Technical Data	GW10K-ET-20	GW12K-ET-20	GW15K-ET-20
Power Factor	0.8 leading~0.8 lagging	0.8 leading~0.8 lagging	0.8 leading~0.8 lagging
Max. Total Harmonic Distortion	<3%	<3%	<3%
Maximum Output Overcurrent Protection (A)	56	56	56
AC Output Data (Back-up)			
Back-up Nominal Apparent Power (VA)	10000	12000	15000
Max. Output Apparent Power (VA) <sup>.*9</sup>	10000 (18000 at60sec)	12000 (18000 at60sec)	15000 (18000 at60sec)
Max. Output Apparent Power with Grid (VA)	10000	12000	15000
Nominal Output Current (A)	14.5	17.4	21.7
Max. Output Current (A)	21.7 (26.1at60sec)	21.7 (26.1at60sec)	21.7 (26.1at60sec)
Max. Output Fault Current (Peak and Duration) (A)	56at3us	56at3us	56at3us
Inrush Current (Peak and Duration) (A)	150Aat1ms	150Aat1ms	150Aat1ms
Maximum Output Overcurrent Protection (A)	56	56	56
Nominal Output Voltage (V)	400/380	400/380	400/380

Technical Data	GW10K-ET-20	GW12K-ET-20	GW15K-ET-20
Nominal Output Frequency (Hz)	50/60	50/60	50/60
Output THDv (@Linear Load)	<3%	<3%	<3%
Efficiency			
Max. Efficiency	98.2%	98.2%	98.2%
European Efficiency	97.5%	97.5%	97.5%
Max. Battery to AC Efficiency	97.5%	97.5%	97.5%
MPPT Efficiency	99.5%	99.5%	99.5%
Protection			
PV Insulation Resistance Detection	Integrated	Integrated	Integrated
PV AFCI3.0	Optional	Optional	Optional
Residual Current Monitoring	Integrated	Integrated	Integrated
PV Reverse Polarity Protection	Integrated	Integrated	Integrated
Battery Reverse Polarity Protection	Integrated	Integrated	Integrated
Anti-islanding Protection	Integrated	Integrated	Integrated
AC Overcurrent Protection	Integrated	Integrated	Integrated
AC Short Circuit Protection	Integrated	Integrated	Integrated

Technical Data	GW10K-ET-20	GW12K-ET-20	GW15K-ET-20
AC Overvoltage Protection	Integrated	Integrated	Integrated
DC Switch	Integrated	Integrated	Integrated
DC Surge Protection	Type II	Type II	Type II
AC Surge Protection	Type II	Type II	Type II
Remote Shutdown	Integrated	Integrated	Integrated
General Data			
Operating Temperature Range (°C)	-35~+60	-35~+60	-35~+60
Storage Temperature (°C)	-40~+85	-40~+85	-40~+85
Relative Humidity	0~100%	0~100%	0~100%
Operating Environment	Outdoor	Outdoor	Outdoor
Max. Operating Altitude (m)	4000	4000	4000
Cooling Method	Natural Convection	Natural Convection	Natural Convection
User Interface	LED, WLAN+APP	LED, WLAN+APP	LED, WLAN+APP
Communication with BMS	RS485, CAN	RS485, CAN	RS485, CAN
Communication with Meter	RS485	RS485	RS485
Communication with Portal	WiFi+LAN+Bluetooth	WiFi+LAN+Bluetooth	WiFi+LAN+Bluetooth

Technical Data	GW10K-ET-20	GW12K-ET-20	GW15K-ET-20
Weight (kg)	25	25	25
Dimension (W×H×D mm)	496*460*221	496*460*221	496*460*221
Noise Emission (dB)	<30	<45	<45
Topology	Non-isolated	Non-isolated	Non-isolated
Self-consumption at Night (W) *10	<15	<15	<15
Ingress Protection Rating	IP66	IP66	IP66
DC Connector	MC4 (4~6mm <sup>2</sup> )	MC4 (4~6mm <sup>2</sup> )	MC4 (4~6mm <sup>2</sup> )
AC Connector	Feed-Through Terminal Blocks UW10	Feed-Through Terminal Blocks UW10	Feed-Through Terminal Blocks UW10
Environmental Category	4K4H	4K4H	4K4H
Pollution Degree	III	III	III
Overvoltage Category	DC II / AC III	DC II / AC III	DC II / AC III
Protective Class	I	I	I
The Decisive Voltage Class (DVC)	Battery: C PV: C AC: C Com: A		
Mounting Method	Wall Mounted	Wall Mounted	Wall Mounted
Active Anti-islanding Method	AFDPF + AQDPF* <sup>11</sup>	AFDPF + AQDPF* <sup>11</sup>	AFDPF + AQDPF* <sup>11</sup>

Technical Data	GW10K-ET-20	GW12K-ET-20	GW15K-ET-20
Type of Electrical Supply System	Three phase Grid	Three phase Grid	Three phase Grid
Country of Manufacture	China	China	China
Certification <sup>*12</sup>			
Grid Standards	VDE-AR-N 4105, EN50549-1		
Safety Regulation	IEC62109-1&2		
EMC	EN61000-6-1, EN61000-6-2, EN61000-6-3, EN61000-6-4		

\*2: Max. input power, not continuous, is 1.6 times the normal power. Additionally, in Australia, for most PV modules, the max. input power can reach 2\*Pn. For example, the max. input power of the GW6000-ET-20 can reach 12000W.

\*3: For a 1000V system, the maximum operating voltage is 950V.

\*4: When the input voltage ranges from 950V to 1000V, the inverter will enter standby mode. When the input voltage returns to the MPPT operating voltage range, the inverter will resume normal operation.

\*5: Please refer to the user manual for the MPPT Voltage Range at Nominal Power.

\*6: According to local grid regulations.

\*7: Output Voltage Range: phase voltage.

\*8: When the three-phase unbalance function is activated, the Max. AC Current Output to the grid-connected load can reach 13A, 17.4A, 21.7A, 21.7A, and 21.7A respectively.

\*9: Can only be achieved if PV and battery power are sufficient.

\*10: No Backup Output.

\*11: AFDPF: Active Frequency Drift with Positive Feedback, AQDPF: Active Q Drift with Positive Feedback.

\*12: Not all certifications & standards are listed; check the official website for details.

## 11.2 Battery Parameters

## 11.2.1 Lynx F's Home

Technical Parameters	LX F6.6-H	LX F9.8-H	LX F13.1-H	LX F16.4-H
Usable Energy (kWh) <sup>*1</sup>	6.55	9.83	13.1	16.38
Battery Module	LX F3.3-H: 38.4V 3.27kWh			
Number of Modules	2	3	4	5
Cell Type	LFP (LiFePO <sub>4</sub> )			
Cell Configuration	64S1P	96S1P	128S1P	160S1P
Nominal Voltage (V)	204.8	307.2	409.6	512
Operating Voltage Range (V)	182.4~230.4	273.6~345.6	364.8~460.8	456~576
Nominal Discharge/Charge Current (A) <sup>*2</sup>	25			
Nominal Power (kW) <sup>*2</sup>	5.12	7.68	10.24	12.8
Operating Temperature (°C)	Charging: 0 ~ +50; Discharging: -20 ~ +50			
Relative Humidity	0~95%			
Max. Operating Altitude (m)	2000			
Communication	CAN			
Weight (kg)	115	158	201	244
Dimensions (W×H×D mm)	600*625*380	600*780*380	600*935*380	600*1090*380
Enclosure Rating	IP55			

Technical Parameters		LX F6.6-H	LX F9.8-H	LX F13.1-H	LX F16.4-H
Installation Location		Groundable			
Standards & Certifications	Safety	IEC62619, IEC62040, CEC			
	EMC	CE, RCM			
	Transportation	UN38.3			
<p>*1: Test conditions, 100% DOD, charging/discharging at 0.2°C at +25±2 °C for the battery system at the beginning of life. System usable energy may vary depending on the inverter used.</p> <p>*2: Nominal discharge/charge current and power reduction occurs depending on temperature and state of charge (SOC).</p>					

### 11.2.2 Lynx home F Plus+

Technical Specifications		LX F6.6-H	LX F9.8-H	LX F13.1-H	LX F16.4-H
Usable Energy (kWh)*1		6.55	9.83	13.10	16.38
Battery Module		LX F3.3-H: 38.4V 3.27kWh			
Number of Modules		2	3	4	5
Cell Type		LFP (LiFePO <sub>4</sub> )			
Cell Configuration		64S1P	96S1P	128S1P	160S1P
Nominal Voltage (V)		204.8	307.2	409.6	512
Operating Voltage Range (V)		182.4~230.4	273.6~345.6	364.8~460.8	456~576
Nominal Discharge/Charge Current (A)*2		25			

Technical Specifications		LX F6.6-H	LX F9.8-H	LX F13.1-H	LX F16.4-H
Nominal Power (kW) <sup>*2</sup>		5.12	7.68	10.24	12.8
Operating Temperature (°C)		Charging: 0 ~ +50; Discharging: -20 ~ +50			
Relative Humidity		0~95%			
Max. Operating Altitude (m)		2000			
Communication		CAN			
Weight (kg)		115	158	201	244
Dimensions (W×D×H mm)		600*610*380	600*765*380	600*920*380	600*1075*380
Enclosure Rating		IP55			
Storage Temperature (°C)		-20 ~ +45 (≤ One month); 0 ~ +35 (< One year)			
Installation Method		Groundable			
Round-trip Efficiency		96.4%			
Cycle Life		≥ 3500 @1C/1C			
Standards & Certification	Safety	IEC62619, IEC 62040, VDE2510-50, CEC			
	EMC	CE, RCM			
	Transportation	UN38.3			
<p>*1 : Test conditions, 100% DOD, 0.2C charge/discharge at +25±2 °C for the battery system at beginning of life.</p> <p>System usable energy may vary depending on the inverter.</p> <p>*2 : Reduction of nominal discharge/charge current and power occurs depending on temperature and state of charge (SOC).</p> <p>*3 : Based on cell voltage range 2.5~3.65V @25±2°C under 1C/1C test conditions and 80% EOL.</p>					

### 11.2.3 Lynx Domestic F G2

Technical Data	LX F6.4-H-20	LX F9.6-H-20	LX F12.8-H-20	LX F16.0-H-20	LX F19.2-H-20	LX F22.4-H-20	LX F25.6-H-20	LX F28.8-H-20
Usable Energy (kWh)*1	6.4	9.6	12.8	16.0	19.2*2	22.4*2	25.6	28.8
Battery Module	LX F3.2-20: 64V 3.2kWh							
Number of Modules	2	3	4	5	6	7	8	9
Cell Type	LFP (LiFePO <sub>4</sub> )							
Cell Configuration	(20S)2 S1P	(20S)3 S1P	(20S)4 S1P	(20S)5 S1P	(20S)6 S1P	(20S)7 S1P	(20S)8 S1P	(20S)9 S1P
Nominal Voltage (V)	128	192	256	320	384	448	512	576
Operating Voltage Range (V)	114.8~144.4	172.2~216.6	229.6~288.8	287~361	344.4~433.2	401.8~505.4	459.2~577.6	516.6~649.8
Nominal Discharge/Charge Current (A)*3	35							
Max. Continuous Discharge/Charge Current (A)	35							
Nominal Power (kW)*3	4.48	6.72	8.96	11.2	13.44	15.68	17.92	20.16

Technical Data	LX F6.4-H-20	LX F9.6-H-20	LX F12.8-H-20	LX F16.0-H-20	LX F19.2-H-20	LX F22.4-H-20	LX F25.6-H-20	LX F28.8-H-20
Operating Temperature Range (°C)*4	-20~+50							
Relative Humidity	0 ~ 95%							
Max. Operating Altitude (m)	3000							
Communication	CAN							
Weight (kg)	86	120	154	188	222	256	290	324
Dimensions (W×H×D mm)	600×5 59×38 0	600×7 15×38 0	600×8 71×38 0	600×1 027×3 80	600×1 183×3 80	600×1 339×3 80	600×1 495×3 80	600×1 651×3 80
IP Protection Rating	IP55							
Storage Temperature (°C)	-20~+45 (≤One month) ; 0~+35 (≤One year)							
Mounting Method	Ground Mounting							
Round-trip Efficiency	94%							
Cycle Life*5	> 4000							
Safety	IEC62619, IEC62040-1, IEC63056, VDE2510, CE							
	CE, RCM							

Technical Data		LX F6.4-H-20	LX F9.6-H-20	LX F12.8-H-20	LX F16.0-H-20	LX F19.2-H-20	LX F22.4-H-20	LX F25.6-H-20	LX F28.8-H-20
Standards and Certifications	Transportation					UN38.3			

#### 11.2.4 Lynx home D

Technical Specifications	GW5.1-BAT-D-G20	GW8.3-BAT-D-G20	GW5.1-BAT-D-G21	GW8.3-BAT-D-G21
Rated Energy (kWh)	5.12	8.32	5.12	8.32
Usable Energy (kWh) <sup>*1</sup>	5	8	5	8
Battery Type	LFP (LiFePO <sub>4</sub> )			
Operating Voltage Range (V) (Single-phase System)	350~550			
Operating Voltage Range (V) (Three-phase System)	700~950			
Max. Input Current (System) (A)	12	19	12	19
Max. Output Current (System) (A)	13.2	21	13.2	21
Max. Input Power (System) (kW) <sup>*2</sup>	5	8	5	8
Max. Output Power (System) (kW) <sup>*2</sup>	5	8	5	8

Technical Specifications	GW5.1- BAT-D-G20	GW8.3- BAT-D- G20	GW5.1- BAT-D-G21	GW8.3- BAT-D-G21
Peak Output Power (System) (kW) <sup>*2</sup>	7.5 @10s	12 @10s	7.5 @10s	12 @10s
Charging Temperature Range (°C)		-18~55		2~55
Discharging Temperature Range (°C)		-20~55		-20~55
Relative Humidity			5-95%	
Max. Operating Altitude (m)			4000	
Noise Level (dB)			≤29	
Communication			CAN	
Weight (kg)	57.5±1	79±1	57.5±1	79±1
Dimensions (W×H×D mm)			800*326*270	
Optional Functional Configuration	Heating		/	
Ingress Protection (IP)			IP66	
Storage Temperature (°C)			-20~55	
Max. Storage Duration		12 months (-20°C~35°C) 6 months (35°C~45°C)		
Expandability			6 units	
Mounting Method			Floor / Wall	
Cycle Life	≥6000 (25±2°C, 0.5C, 90%DOD, 70%EOL)			
Country of Origin			China	

Technical Specifications		GW5.1- BAT-D-G20	GW8.3- BAT-D- G20	GW5.1- BAT-D-G21	GW8.3- BAT-D-G21
Standards & Certification s	Safety		IEC62619, IEC60730, EN62477, IEC63056, IEC62040, CE, CEC, VDE2510		
	EMC			CE, RCM	
	Transportatio n			UN38.3, ADR	

## 11.3 Technical Parameters of Smart Electricity Meter

### 11.3.1 GM330

model	GM330
<b>Measurement Range</b>	
Supported Grid Type	1P2W/3P3W/3P4W
Operating voltage (Vac)*	3P4W: 100~472 L-N 3P3W: 100~472 L-L
Frequency (Hz)	50/60
CT ratio	nA: 5A
<b>Accuracy Parameters</b>	
voltage/current	Class 0.5
Active Energy	Class 0.5
Reactive Energy	Class 1
<b>Communication Parameters</b>	
Communication Method	RS485

<b>model</b>	<b>GM330</b>
Communication Distance (m)	1000
<b>General Parameters</b>	
Dimensions (W*H*D mm)	72*85*72
Housing	4-module
Weight (g)	240
Mounting method	DIN Rail
User Interface	4 LEDs, Reset Button
Power Consumption (W)	< 5
<b>Environmental Parameters</b>	
IP Rating	IP20
Operating Temperature Range (°C)	-30-+70
Storage Temperature Range (°C)	-30-+70
Relative Humidity (non-condensing)	0-95%
Max. Operating Altitude (m)	3000

\*Supports 1.1 times rated voltage input.

\*The standard CT for the meter has been uniformly changed to the 120A:40mA specification. Meters equipped with CTs of the 200A:50mA specification will no longer be sold after June 2026.

### 11.3.2 GM3000

Technical Parameters	GM3000
Application	Three-phase

Voltage	Rated Voltage	3L+N/400V
	Voltage Range	100V~240V
	Frequency	50Hz/60Hz
Current	Rated Current	CT in: 120A/40mA;
	Current Range	0.48A~120A
Power Consumption		<3W
Data Detection		Voltage/Current/Active Power/Reactive Power/Power Factor/Frequency
Energy Calculation		Active/Reactive Power
Accuracy	Voltage/Current	Class I
	Active	Class I
	Reactive	Class II
Communication		RS485 (Max speed9600/ModBus protocol/Max communication cable length100m)
Display		LED, USB, Reset button
Device	Dimensions (Length x Width x Heightmm)	36 x 85 x 66.5
	Weight (g)	450
	Ingress Protection Rating	IP20(for indoor use)
	Mounting Method	DIN rail mounting
Operating Temperature		-25 ~ +60° C
Storage Temperature		-25 ~ +60° C
Humidity		<95% non-condensing
Operating Altitude(m)		< 2000m
Safety Service Life (years)		≥25

## 11.4 Technical Parameters of the Intelligent Communication Belt

### 11.4.1 WiFi/LAN Kit-20

Technical Parameters		WiFi/LAN Kit-20
Output Voltage (V)	5	
Power Consumption (W)	≤2	
Communication Interface	USB	
Communication Parameters	Ethernet	10M/100Mbps auto-negotiation
	Wireless	IEEE 802.11 b/g/n @2.4 GHz
	Bluetooth	Bluetooth V4.2 BR/EDR and Bluetooth LE standard
Mechanical Parameters	Dimensions (Width×Height×Thickness mm)	48.3*159.5*32.1
	Weight (g)	82
	Ingress Protection Rating	IP65
	Installation Method	Plug into USB port
Operating Temperature Range (°C)	-30~+60	
Storage Temperature Range (°C)	-40~+70	
Relative Humidity	0-95%	
Max. Operating Altitude (m)	4000	

#### 11.4.2 4G Kit-CN-G20

Product Model	4G Kit-CN-G20
Device Management	
Max. Supported Inverter Quantity	1
Power Parameters	
Input Voltage (V)	5
Power Consumption (W)	≤4
Interface Type	USB
Communication Parameters	
4G/3G/2G	LTE-FDD: B1/B3/B5/B8 LTE-TDD: B34/B39/B40/B41
GNSS Positioning	/
Bluetooth	Bluetooth V5.0
Mechanical Parameters	

<b>Product Model</b>	<b>4G Kit-CN-G20</b>
Dimensions (W×H×D mm)	48.3*95.5*32.1
Weight (g)	87
Indicator	LED* 2
Mounting method	Plug and play
SIM Card Size	Micro sim, 15mm*12mm
Environmental Parameters	
Operating Temperature Range (°C)	-30~+65
Storage Temperature Range (°C)	-40~+70
Relative Humidity	0-100%
IP Rating	IP66
Max. Operating Altitude (m)	4000
Compliance Standards	
Certification	SRRC、 CTA

### 11.4.3 4G Kit-CN-G21

<b>Product Model</b>	<b>4G Kit-CN-G21</b>
Device Management	
Max. Supported Inverter Quantity	1
Power Parameters	
Input Voltage (V)	5
Power Consumption (W)	≤4
Interface Type	USB
Communication Parameters	
4G/3G/2G	LTE-FDD: B1/B3/B5/B8 LTE-TDD: B34/B39/B40/B41
GNSS Positioning	Beidou, GPS

Product Model	4G Kit-CN-G21
Bluetooth	Bluetooth V5.0
Mechanical Parameters	
Dimensions (W×H×D mm)	48.3*95.5*32.1
Weight (g)	87
indicator	LED* 2
Mounting method	Plug and Play
SIM Card Size	Micro sim, 15mm*12mm
Environmental Parameters	
Operating Temperature Range (°C)	-30~+65
Storage Temperature Range (°C)	-40~+70
Relative Humidity	0-100%
IP Rating	IP66
Max. Operating Altitude (m)	4000
Compliance Standards	
Certification	SRRC, CTA

#### 11.4.4 Ezlink3000

model	Ezlink3000
General Parameters	
Connection interface	USB
Ethernet interface (Optional)	10/100Mbps auto-negotiation, communication distance ≤100m
Mounting method	Plug and Play
indicator	LED indicator
Dimensions (W x H x D mm)	49x153x32
Weight (g)	130

<b>model</b>	<b>Ezlink3000</b>
Power consumption (W)	≤2 (Typical)
<b>Wireless Parameters</b>	
Bluetooth communication	Bluetooth 5.1
WiFi communication	802.11 b/g/n(2.412GHz-2.484GHz)
Operating mode	STA
<b>Environmental Parameters</b>	
Operating Temperature Range (°C)	-30 ~ +60
Storage temperature range (°C)	-30 ~ +70
Relative Humidity	0-100% (non-condensing)
Ingress Protection Rating	IP65
Maximum operating altitude (m)	4000

#### 11.4.5 LS4G Kit-CN

<b>technical parameter</b>	<b>LS4G Kit-CN</b>
<b>Basic Parameters</b>	
Maximum Supported Inverter Quantity	1
Interface Type	USB
Mounting method	Plug and Play
indicator	LED indicator
Dimensions (Width×Height×Thickness mm)	49*96*32
SIM Card Dimensions (mm)	15*12
IP Rating	IP65

technical parameter	LS4G Kit-CN
Power Consumption (W)	<4
Operating Environment Temperature (°C)	-30~60°C
Storage Environment Temperature (°C)	-40~70°C
Relative Humidity	0-100% (no condensation)
Max. Operating Altitude (m)	4000
Wireless Parameters	
LTE-FDD	B1/B3/B5/B8
LTE-TDD	B34/B38/B39/B40/B41
GSM/GPRS	B3/B8
Safe Service Life (years)	≥25

#### 11.4.6 4G Kit-China

technical parameter	4G Kit-CN
Basic Parameters	
Maximum Supported Inverter Quantity	1
Interface Type	USB
Mounting method	Plug and Play
Indicator	LED indicator
Dimensions (Width×Height×Thickness mm)	49*96*32
SIM Card Dimensions (mm)	15*12
IP Rating	IP65
Power Consumption (W)	<4
Operating Environment Temperature (°C)	-30~60°C
Storage Environment Temperature (°C)	-40~70°C

technical parameter	4G Kit-CN
Relative Humidity	0-100% (No Condensation)
Max. Operating Altitude (m)	4000
Wireless Parameters	
LTE-FDD	B1/B3/B5/B8
LTE-TDD	B34/B38/B39/B40/B41
GSM/GPRS	B3/B8
Safe Service Life (years)	≥25

# 12 Appendix

## 12.1 Frequently Asked Questions

### 12.1.1 How to Perform a Meter/CT Assisted Test?

The meter test function allows you to check whether the meter's CT is correctly connected, and the current operating status of the meter and CT.

- Method 1:

1. Go to the test page via **[Home] > [Settings] > [Meter/CT Assisted Test]**.
2. Click start test, wait for the test to complete, and check the results.

- Method 2:

1. Click on  > **[System Setup] > [Quick Setting] > [Meter/CT Assisted Test]** to go to the test page.
2. Click start test, wait for the test to complete, and check the results.

### 12.1.2 How to Upgrade the Device Version?

Through firmware information, you can view or upgrade:

DSP inverter version, ARM version, communication module software version, BMS battery version, DCDC version, etc.

- **Upgrade Notification:**

The user opens the app, an upgrade notification appears on the main page, and the user can choose whether to upgrade. If they choose to upgrade, they complete the upgrade by following the on-screen instructions.

- **Regular Upgrade:**

Via **[Main Page] > [Settings] > [Firmware Information]**, navigate to the firmware information display interface.

Click check for updates. If a new version is available, complete the upgrade by following the on-screen instructions.

- **Forced Upgrade:**

The app sends upgrade information, and the user must perform the upgrade as instructed; otherwise, they will not be able to use the app. Complete the upgrade by following the on-screen instructions.

## Upgrading Inverter Software Version

- The inverter supports software upgrade via USB flash drive.
- Before using a USB flash drive to upgrade the device, contact the service center to obtain the software upgrade package and upgrade method.

## 12.2 Shortening

Abbreviation	English Description	Description
Ubatt	Battery Voltage Range	Battery voltage range
Ubatt,r	Nominal Battery Voltage	Nominal battery voltage
Ibatt,max (C/D)	Max. Charging Current Max. Discharging Current	Maximum charging/discharging current
EC,R	Rated Energy	Rated energy
UDCmax	Max. Input Voltage	Maximum input power
UMPP	MPPT Operating Voltage Range	MPPT voltage range
IDC,max	Max. Input Current per MPPT	Maximum input current per MPPT
ISC PV	Max. Short Circuit Current per MPPT	Maximum short-circuit current per MPPT
PAC,r	Nominal Output Power	Nominal output power
Sr (to grid)	Nominal Apparent Power Output to Utility Grid	Nominal apparent power to grid
Smax (to grid)	Max. Apparent Power Output to Utility Grid	Maximum apparent power to grid
Sr (from grid)	Nominal Apparent Power from Utility Grid	Nominal apparent power from grid
Smax (from grid)	Max. Apparent Power from Utility Grid	Maximum apparent power from grid
UAC,r	Nominal Output Voltage	Nominal output voltage
fAC,r	Nominal AC Grid Frequency	Nominal AC grid frequency

<b>Abbreviation</b>	<b>English Description</b>	<b>Description</b>
IAC,max(to grid)	Max. AC Current Output to Utility Grid	Maximum output current to grid
IAC,max(from grid)	Max. AC Current From Utility Grid	Maximum input current
P.F.	Power Factor	Power factor
S <sub>r</sub>	Back-up Nominal apparent power	Nominal apparent power in island mode
S <sub>max</sub>	Max. Output Apparent Power (VA) Max. Output Apparent Power without Grid	Max. apparent AC power
IAC,max	Max. Output Current	Maximum output current
UAC,r	Nominal Output Voltage	Maximum output voltage
fAC,r	Nominal Output Frequency	Nominal output frequency
T <sub>operating</sub>	Operating Temperature Range	Operating temperature range
IDC,max	Max. Input Current	Maximum input current
UDC	Input Voltage	Input voltage
UDC,r	DC Power Supply	DC input
UAC	Power Supply/AC Power Supply	Input voltage range/AC input
UAC,r	Power Supply/Input Voltage Range	Input voltage range/AC input
T <sub>operating</sub>	Operating Temperature Range	Operating temperature range
P <sub>max</sub>	Max Output Power	Maximum power
PRF	TX Power	Output power
PD	Power Consumption	Power consumption
PAC,r	Power Consumption	Power consumption
F (Hz)	Frequency	Frequency
ISC PV	Max. Input Short Circuit Current	Maximum input short-circuit current
Udcmin-Udcmax	Range of input Operating Voltage	Operating voltage range
UAC,rang(L-N)	Power Supply Input Voltage	Adapter input voltage range
Usys,max	Max System Voltage	Maximum system voltage
Haltitude,max	Max. Operating Altitude	Maximum operating altitude

Abbreviation	English Description	Description
PF	Power Factor	Power factor
THDi	Total Harmonic Distortion of Current	Current harmonic distortion
THDv	Total Harmonic Distortion of Voltage	Voltage harmonic distortion
C&I	Commercial & Industrial	Commercial and industrial
SEMS	Smart Energy Management System	Smart energy management system
MPPT	Maximum Power Point Tracking	Maximum power point tracking
PID	Potential-Induced Degradation	Potential-induced degradation
Voc	Open-Circuit Voltage	Open-circuit voltage
Anti PID	Anti-PID	Anti-PID protection
PID Recovery	PID Recovery	PID recovery
PLC	Power-line Commucation	Power-line communication
Modbus TCP/IP	Modbus Transmission Control / Internet Protocol	Modbus over TCP/IP
Modbus RTU	Modbus Remote Terminal Unit	Modbus over serial line
SCR	Short-Circuit Ratio	Short-circuit ratio
UPS	Uninterruptable Power Supply	Uninterruptible power supply
ECO mode	Economical Mode	Economical mode
TOU	Time of Use	Time of use
ESS	Energy Stroage System	Energy storage system
PCS	Power Conversion System	Power conversion system
RSD	Rapid shutdown	Rapid shutdown
EPO	Emergency Power Off	Emergency power off
SPD	Surge Protection Device	Surge protection
ARC	zero injection/zero export Power Limit / Export Power Limit	Reverse flow protection
DRED	Demand Response Enabling Device	Demand response enabling device
RCR	Ripple Control Receiver	-
AFCI	AFCI	AFCI protection against DC arc

Abbreviation	English Description	Description
GFCI	Ground Fault Circuit Interrupter	Ground fault circuit interrupter
RCMU	Residual Current Monitoring Unit	Residual current monitoring unit
FRT	Fault Ride Through	Fault ride-through
HVRT	High Voltage Ride Through	High voltage ride-through
LVRT	Low Voltage Ride Through	Low voltage ride-through
EMS	Energy Management System	Energy management system
BMS	Battery Management System	Battery management system
BMU	Battery Measure Unit	Battery measurement unit
BCU	Battery Control Unit	Battery control unit
SOC	State of Charge	State of charge
SOH	State of Health	State of health
SOE	State Of Energy	Remaining battery energy
SOP	State Of Power	Battery charging/discharging capability
SOF	State Of Function	Battery functional state
SOS	State Of Safety	Safety state
DOD	Depth of discharge	Depth of discharge

## 12.3 Term Definitions

- **Explanation of Surge Categories**
  - **Surge Category I:** Equipment connected to circuits with measures that limit transient overvoltages to a relatively low level.
  - **Surge Category II:** Appliances supplied from the fixed electrical installation. This category includes apparatus, portable tools, and other loads for household and similar use. If special requirements for reliability and suitability are placed on these devices, Surge Category III shall be applied.
  - **Surge Category III:** Equipment in the fixed electrical installation whose reliability and suitability must meet special requirements. Includes switching devices in the fixed installation and industrial equipment permanently connected to the fixed installation.
  - **Surge Category IV:** Equipment used at the origin of the electrical installation, including measuring instruments and primary current protective devices.
- **Explanation of Wet Location Categories**

Environmental Parameters	Level		
	3K3	4K2	4K4H
Temperature Range	0~+40°C	-33~+40°C	-33~+40°C
Humidity Range	5% to 85%	15% to 100%	4% to 100%

- **Explanation of Environment Categories:**

- **Outdoor Inverter:** Ambient air temperature range -25 to +60 °C, suitable for environments with Pollution Degree 3.
- **Type II Indoor Inverter:** Ambient air temperature range -25 to +40 °C, suitable for environments with Pollution Degree 3.
- **Type I Indoor Inverter:** Ambient air temperature range 0 to +40 °C, suitable for environments with Pollution Degree 2.

- **Explanation of Pollution Degree Categories**

- **Pollution Degree 1:** No pollution or only dry, non-conductive pollution.
- **Pollution Degree 2:** Normally only non-conductive pollution, but occasional temporary conductive pollution due to condensation must be expected.
- **Pollution Degree 3:** Conductive pollution or non-conductive pollution that becomes conductive due to condensation.
- **Pollution Degree 4:** Persistent conductive pollution, for example caused by conductive dust or rain and snow.

## 12.4 Meaning of Battery SN Code

\*\*\*\*\*2388\*\*\*\*  
  
 11-14位

LXD10DSC0002

Positions 11-14 in the product SN code represent the manufacturing time code. The manufacturing date in the image above is 2023-08-08

- Positions 11 and 12 are the last two digits of the manufacturing year, for example, the year 2023 is represented as 23;

- Position 13 is the manufacturing month, for example, August is represented as 8; Specifically as follows:

Month	January–September	October	November	December
Month Code	1~9	A	B	C

- Position 14 is the manufacturing day, for example, the 8th day is represented as 8; Numbers are used preferentially, for example, 1~9 represents the 1st~9th day, A represents the 10th day, and so on. The letters I and O are not used here to avoid confusion. Specifically as follows:

Production Day	1	2	3	4	5	6	7	8	9
Code	1	2	3	4	5	6	7	8	9

Production Date	10	11	12	13	14	15	16	17	18
Code	A	B	C	D	E	F	G	H	J

Production Date	21	22	23	24	25	26	27	28	29
Code	M	N	P	Q	R	S	T	U	V

## 12.5 Safety Country

No.	Safety Code	No.	Safety Code
Europe			
1	IT-CEI 0-21	43	CZ-C
2	IT-CEI 0-16	44	CZ-D
3	DE LV with PV	45	RO-A
4	DE LV without PV	46	RO-B
5	DE-MV	47	RO-D
6	ES-A	48	GB-G98
7	ES-B	49	GB-G99-A
8	ES-C	50	GB-G99-B

<b>No.</b>	<b>Safety Code</b>	<b>No.</b>	<b>Safety Code</b>
9	ES-D	51	GB-G99-C
10	ES-island	52	GB-G99-D
11	BE	53	NI-G98
12	FR	54	IE-16/25A
13	FR-island-50Hz	55	IE-72A
14	FR-island-60Hz	56	IE-ESB
15	PL-A	57	IE-EirGrid
16	PL-B	58	PT-D
17	PL-C	59	EE
18	PL-D	60	NO
19	NL-16/20A	61	FI-A
20	NL-A	62	FI-B
21	NL-B	63	FI-C
22	NL-C	64	FI-D
23	NL-D	65	UA-A1
24	SE-A	66	UA-A2
25	SE MV	67	EN 50549-1
26	SK-A	68	EN 50549-2
27	SK-B	69	DK-West-B-MVHV
28	SK-C	70	DK-East-B-MVHV
29	HU	71	DK-West-C-MVHV
30	CH	72	DK-East-C-MVHV
31	CY	73	DK-West-D-MVHV
32	GR	74	DK-East-D-MVHV
33	DK-West-A	75	FR-Reunion
34	DK-East-A	76	BE-LV (>30kVA)
35	DK-West-B	77	BE-HV
36	DK-East-B	78	CH-B
37	AT-A	79	NI-G99-A
38	AT-B	80	NI-G99-B
39	BG	81	NI-G99-C

<b>No.</b>	<b>Safety Code</b>	<b>No.</b>	<b>Safety Code</b>
40	CZ-A-09	82	NI-G99-D
41	CZ-B1-09	83	IE-LV
42	CZ-B2-09	84	IE-MV
<b>Globle</b>			
1	60Hz-Default	5	IEC 61727-50Hz
2	50Hz-Default	6	IEC 61727-60Hz
3	127Vac-60Hz-Default	7	Warehouse
4	127Vac-50Hz-Default		
<b>America</b>			
1	Arqtina	30	US-ISO-NE-480Vac
2	US-208Vac	31	US-ISO-NE-208Vac-3P
3	US-240Vac	32	US-ISO-NE-220Vac-3P
4	Mexico-220Vac	33	US-ISO-NE-240Vac-3P
5	Mexico-440Vac	34	PR-208Vac
6	US-480Vac	35	PR-240Vac
7	US-208Vac-3P	36	PR-480 Vac
8	US-220Vac-3P	37	PR-208Vac-3P
9	US-240Vac-3P	38	PR-220Vac-3P
10	US-CA-208Vac	39	PR-240Vac-3P
11	US-CA-240Vac	40	Cayman
12	US-CA-480Vac	41	Brazil-220Vac
13	US-CA-208Vac-3P	42	Brazil-208Vac
14	US-CA-220Vac-3P	43	Brazil-230Vac
15	US-CA-240Vac-3P	44	Brazil-240Vac
16	US-HI-208Vac	45	Brazil-254Vac
17	US-HI-240Vac	46	Brazil-127Vac
18	US-HI-480Vac	47	Brazil-ONS
19	US-HI-208Vac-3P	48	Barbados
20	US-HI-220Vac-3P	49	Chile-BT
21	US-HI-240Vac-3P	50	Chile-MT
22	US-Kauai-208Vac	51	Colombia

<b>No.</b>	<b>Safety Code</b>	<b>No.</b>	<b>Safety Code</b>
23	US-Kauai-240Vac	52	Colombia<0.25MW 1P
24	US-Kauai-480Vac	53	Colombia<0.25MW 3P
25	US-Kauai-208Vac-3P	54	IEEE 1547-208Vac
26	US-Kauai-220Vac-3P	55	IEEE 1547-20Vac
27	US-Kauai-240Vac-3P	56	IEEE 1547-240Vac
28	US-ISO-NE-208Vac	57	IEEE 1547-230/400Vac
29	US-ISO-NE-240Vac		
<b>Oceania</b>			
1	Australia-A	4	Newzealand
2	Australia-B	5	Newzealand:2015
3	Australia-C	6	NZ-GreGrid
<b>Asia</b>			
1	China A	25	JP-420Vac-50Hz
2	China B	26	JP-420Vac-60Hz
3	China's high pressure	27	JP-480Vac-50Hz
4	China's highest pressure	28	JP-480Vac-60Hz
5	China Power Station	29	Sri Lanka
6	China 242 Shandong	30	Singapore
7	China 242 Hebei	31	Israel-OG
8	China PCS	32	Israel-LV
9	Taiwan	33	Israel-MV
10	Hongkong	34	Israel-HV
11	China 242 Northeast	35	Vietnam
12	Thailand-MEA	36	Malaysia-LV
13	Thailand-PEA	37	Malaysia-MV
14	Mauritius	38	DEWA-LV
15	Korea	39	DEWA-MV
16	India	40	Saudi Arabia
17	India-CEA	41	JP-690Vac-50Hz
18	Pakistan	42	JP-690Vac-60Hz

No.	Safety Code	No.	Safety Code
19	Philippines	43	Srilanka
20	Philippines-127Vac	44	IEC 61727-127Vac-50Hz
21	JP-50Hz	45	IEC 61727-127Vac-60Hz
22	JP-60Hz	46	JP-550Vac-50Hz
23	JP-440Vac-50Hz	47	JP-550Vac-60Hz
24	JP-440Vac-60Hz	48	India-Higher
Africa			
1	South Africa-LV	4	Ghana
2	South Africa-B-MV	5	Ghana-HV
3	South Africa-C-MV		

## 12.6 Australia Safety Regulations

For the Australian market, to comply with AS/NZS 4777.2:2020, please select from Australia A, Australia B, Australia C, or New Zealand. Please contact your local electricity grid operator on which Region to select.

Selecting a Region B should then automatically load all region B setpoints for volt-watt, volt-var, underfrequency, overfrequency, etc.

### Volt-var response set-point values

Region	Default value	U1	U2	U3	U4
Australia A	Voltage	207V	220V	240V	258V
	Inverter reactive power level (Q) % of S <sub>rated</sub>	44 % supplying	0%	0%	60 % absorbin g
Australia B	Voltage	205V	220V	235V	255V
	Inverter reactive power level (Q) % of S <sub>rated</sub>	30 % supplying	0%	0%	40 % absorbin g
Australia C	Voltage	215V	230V	240V	255V

Region	Default value	U1	U2	U3	U4
	Inverter reactive power level (Q) % of $S_{rated}$	44 % supplying	0%	0%	60 % absorbing
New Zealand	Voltage	207V	220V	235V	244 V
	Inverter reactive power level (Q) % of $S_{rated}$	60 % supplying	0%	0%	60 % absorbing
Allowed range	Voltage	180 to 230 V	180 to 230 V	230 to 265 V	230 to 265 V
	Inverter reactive power level (Q) % of $S_{rated}$	30 to 60 % supplying	0%	0%	30 to 60 % absorbing

NOTE 1: Inverters may operate at a reactive power level with a range up to 100 % supplying or absorbing.

NOTE 2: Australia C parameter set is intended for application in isolated or remote power systems.

### Volt-watt response default set-point values

Region	Default value	U3	U4
Australia A	Voltage	253V	260V
	Inverter maximum active power output level (P) % of $S_{rated}$	100%	20%
Australia B	Voltage	250V	260V
	Inverter maximum active power output level (P) % of $S_{rated}$	100%	20%
Australia C	Voltage	253V	260V

Region	Default value	U3	U4
	Inverter maximum active power output level (P) % of $S_{rated}$	100%	20%
New Zealand	Voltage	242 V	250V
	Inverter maximum active power output level (P) % of $S_{rated}$	100%	20%
Allowed range	Voltage	235 to 255 V	240 to 265 V
	Inverter maximum active power output level (P) % of $S_{rated}$	100%	20%

NOTE: Australia C parameter set is intended for application in isolated or remote power systems.

### Passive anti-islanding voltage limit values

Protective function	Protective function limit	Trip delay time	Maximum disconnection time
Undervoltage 2 (V <<)	70 V	1 s	2 s
Undervoltage 1 (V <)	180 V	10 s	11 s
Overvoltage 1 (V >)	265 V	1 s	2 s
Overvoltage 2 (V >>)	275V	-	0.2 s

### Upper connection and reconnection frequency ( $f_{URF}$ )

Region	$f_{URF}$
Australia A	50.15 Hz

Australia B	50.15 Hz
Australia C	50.50 Hz
New Zealand	50.15 Hz

### Setting steps:

**Step 1:** Set the safety code to Australia A/B/C/New Zealand on Quick Settings page based on actual needs.

**Step 2:** Set the frequency parameters accordingly.

The screenshot displays two windows from a software application. The left window is a list of 'Grid Code (Safety Code)' options, with 'Australia' selected. The right window is a 'Connection Parameters' dialog box. In the 'Ramp Up' section, the 'Upper Frequency' is set to 50.15 Hz. In the 'Reconnection' section, the 'Upper Frequency' is also set to 50.15 Hz. Both sections show a 'Soft Ramp Up Gradient' toggle switch in the 'on' position.

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Grid Code (Safety Code)		Save
Europe	Australia	▼
Oceania	Australia A	○
America	Australia A_1	○
Asia	Australia B	●
Africa	Australia C	○
Others	Australia D	○
New Zealand		▶
Others		▶

Connection Parameters					
Ramp Up:					
Upper Voltage	110.4	110.4	✓		
Range[80,140] %Vn					
Lower Voltage	85.2	85.2	✓		
Range[15,100] %Vn					
Upper Frequency	50.15	50.15	✓		
Range[50,65] Hz					
Lower Frequency	47.50	47.50	✓		
Range[45,60] Hz					
Observation Time	60	60	✓		
Range[30,30000] s					
Soft Ramp Up Gradient					
Soft Ramp Up Gradient		16.7	16.7	✓	
Range[0.6000] %Pn/min					
Reconnection:					
Upper Voltage	110.4	110.4	✓		
Range[80,140] %Vn					
Lower Voltage	85.2	85.2	✓		
Range[15,100] %Vn					
Upper Frequency	50.15	50.15	✓		
Range[50,65] Hz					
Lower Frequency	47.50	47.50	✓		
Range[45,60] Hz					
Observation Time	60	60	✓		
Range[30,30000] s					
Reconnection Gradient					
Reconnection Gradient		16.7	16.7	✓	
Range[0.6000] %Pn/min					

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Grid Code (Safety Code)		Save
Europe	Australia	▼
Oceania	Australia A	○
America	Australia A_1	○
Asia	Australia B	○
Africa	Australia C	●
Others	Australia D	○
New Zealand		▶
Others		▶

Connection Parameters					
Ramp Up:					
Upper Voltage	110.4	110.4	✓		
Range[80,140] %Vn					
Lower Voltage	85.2	85.2	✓		
Range[15,100] %Vn					
Upper Frequency	50.50	50.50	✓		
Range[50,65] Hz					
Lower Frequency	47.50	47.50	✓		
Range[45,60] Hz					
Observation Time	60	60	✓		
Range[30,30000] s					
Soft Ramp Up Gradient					
Soft Ramp Up Gradient		16.7	16.7	✓	
Range[0.6000] %Pn/min					
Reconnection:					
Upper Voltage	110.4	110.4	✓		
Range[80,140] %Vn					
Lower Voltage	85.2	85.2	✓		
Range[15,100] %Vn					
Upper Frequency	50.50	50.50	✓		
Range[50,65] Hz					
Lower Frequency	47.50	47.50	✓		
Range[45,60] Hz					
Observation Time	60	60	✓		
Range[30,30000] s					
Reconnection Gradient					
Reconnection Gradient		16.7	16.7	✓	
Range[0.6000] %Pn/min					

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# 13 Contact Information

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